256S.07 CASE MANAGEMENT ADMINISTRATION.

Subdivision 1. **Elderly waiver case management provided by counties and tribes.** (a) For participants not enrolled in a managed care organization, the county of residence or tribe must provide or arrange to provide elderly waiver case management activities under section 256S.09, subdivisions 2 and 3.

- (b) If a county agency provides case management under contracts with other individuals or agencies and the county agency utilizes a competitive proposal process for the procurement of contracted case management services, the competitive proposal process must include evaluation criteria to ensure that the county maintains a culturally responsive program for case management services adequate to meet the needs of the population of the county. For the purposes of this section, "culturally responsive program" means a case management services program that:
- (1) ensures effective, equitable, comprehensive, and respectful quality care services that are responsive to individuals within a specific population's values, beliefs, practices, health literacy, preferred language, and other communication needs; and
- (2) is designed to address the unique needs of individuals who share a common language or racial, ethnic, or social background.
- Subd. 2. **Elderly waiver case management provided by managed care organizations.** Notwithstanding any requirements in this chapter and in accordance with contract requirements established by the commissioner, for participants enrolled in a managed care organization, the managed care organization must provide or arrange to provide elderly waiver case management activities under section 256S.09, subdivisions 2 and 3.

History: 2019 c 54 art 1 s 7; 2024 c 125 art 1 s 27; 2024 c 127 art 46 s 27