

237.66 DISCLOSURE OF LOCAL SERVICE OPTIONS.

Subdivision 1. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 1a. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 1b. [Repealed, 1998 c 345 s 16]

Subd. 1c. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 1d. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 2. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 2a. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 3. MS 2024 [Repealed, 2026 c 73 s 13]

Subd. 4. **Notice; local residential customers.** A telephone company must notify a residential customer regarding the price for all service options available to the customer. A notice must be provided:

- (1) at the time the customer initially requests service;
- (2) when the customer requests a service change; and
- (3) at any time upon the customer's request.

Subd. 5. **Customer notice; prior authorization.** A telephone company may provide the notice under subdivision 4 to a customer using paper billing, electronic billing, or other electronic communication methods if:

- (1) the customer affirmatively opts in to electronic billing or electronic communication;
- (2) the information in the notice is provided clearly and accessibly; and
- (3) the customer is allowed to request a paper copy of service option pricing at any time at no charge to the customer.

History: 1987 c 340 s 10; 1994 c 449 s 1; 1996 c 340 s 2,3; 1997 c 68 s 4; 1998 c 345 s 6-9; 2026 c 73 s 9,10