257.0764 COMPLAINTS.

An ombudsperson may receive a complaint from any source concerning an action of an agency, facility, or program. After completing a review, the ombudsperson shall inform the complainant, agency, facility, or program. Services to a child shall not be unfavorably altered as a result of an investigation or complaint. An agency, facility, or program shall not retaliate or take adverse action, as defined in section 260E.07, paragraph (c), against an individual who, in good faith, makes a complaint or assists in an investigation.

History: *1991 c 292 art 3 s 25; 1Sp2020 c 2 art 8 s 108*