

**216B.024 SHARED-METERED RESIDENTIAL BUILDINGS; DISPUTE RESOLUTION.**

A tenant disputing a bill or claiming a violation of section 216B.022 or 216B.023 must first attempt to resolve the dispute or claim with the landlord. If the tenant disagrees with the landlord's proposed resolution, the landlord must notify the tenant of the tenant's right to file a complaint with the commission's consumer affairs office and provide the tenant the office's current telephone number and email address. The consumer affairs office must follow the procedures set forth in section 216B.172, subdivision 2, and Minnesota Rules, part 7829.1600, and the procedures under section 216B.172, subdivisions 3 and 4, apply.

**History:** 2024 c 107 s 3