

**168.0135 MOTOR VEHICLE REGISTRATION SELF-SERVICE KIOSKS.**

Subdivision 1. **Authorization.** (a) The commissioner, in consultation with deputy registrars, must establish a process to implement, locate, and install self-service kiosks that may be used for passenger vehicle and motorcycle registration renewals. The commissioner must establish reasonable performance, security, technical, and financial standards to approve a vendor. Self-service kiosks authorized by this section must:

(1) allow a customer to renew a passenger vehicle or motorcycle registration pursuant to section 168.013 without assistance of a deputy registrar;

(2) collect the appropriate annual contribution for a special license plate;

(3) process requests for duplicate license plates, except that the self-service kiosk must not process any request for a special plate that requires documentation to prove eligibility to receive that type of plate;

(4) dispense license plate registration renewal stickers to the applicant at the time of the application; and

(5) display the contact phone number and email address of the deputy registrar's office that is responsible for the self-service kiosk.

(b) This section only applies to deputy registrars appointed pursuant to section 168.33, subdivision 2.

Subd. 2. **Administration.** (a) The commissioner must contract with a vendor to provide the hardware and software necessary to implement the self-service kiosk program. The commissioner must provide fair and reasonable access to department facilities, staff, and technology. The vendor is responsible for the maintenance and installation of all self-service kiosks. The vendor must provide training to deputy registrars on how to operate and troubleshoot issues with a self-service kiosk.

(b) In order to have a self-service kiosk placed in a deputy registrar's service area, the deputy registrar must make a request to the commissioner. The commissioner must review the request. If the request is approved, the commissioner must direct the vendor to place a self-service kiosk in the requesting deputy registrar's service area.

(c) The deputy registrar that requested the placement of the self-service kiosk is responsible for the kiosk. The deputy registrar must coordinate with the vendor for administration and to ensure that all registration materials contained within the self-service kiosks are properly handled and accounted for.

Subd. 3. **Fees.** (a) The commissioner may assess a convenience fee of \$5 or less for each transaction completed using a self-service kiosk. The vendor must collect and retain the revenue from any convenience fee that is assessed.

(b) The filing fees in section 168.33, subdivision 7, apply to transactions conducted at a self-service kiosk. The deputy registrar must retain the filing fees.

(c) The fees authorized in this subdivision are in addition to any transaction fees, convenience fees, or other fees charged by a financial institution for use of a debit or credit card.

**History:** *1Sp2021 c 5 art 4 s 29*