Public Utilities Commission

Adopted Permanent Rules Relating to Telephone Assistance Plan

Rules as Adopted
7817.0100 DEFINITIONS.
[For text of sumps 1 to 12 , see M.R.]
Subj. 12a. Service order record change charge. "Service order record change charge" means the fee that a telephone company charges to a subscriber for making a change in the subscriber's billing record for local service.
[For text of sump 13, see M.R.]
Sup. 13a. TAP enrollment charge. "TAP enrollment charge" means the administrative cost to a telephone company of enrolling each new participant in the telephone assistance program as determined under part 7817.0300 , subpart 5.
[For text of subs 14 and 14 a, see M.R.]
Subp. 15. Telephone assistance plan or TAP. "Telephone assistance plan" or "TAP" means the plan required by Minnesota Statutes, sections 237.69 to 237.72 , and set out in this chapter. [For text of sump 16 , see M.R.]
7817.0300 FUNDING.
[For text of sumps 1 and 2 , see M.R.]
Sup. 3. Use of surcharge revenues and fund. A telephone company shall remit, under Minnesota Statutes, section 403.11, surcharge revenues to the Department of Administration for deposit in the telephone assistance fund. The commission shall use the money in the telephone assistance fund to:
A. reimburse the telephone assistance credits extended by a telephone company within 60 days of the deadline for filing the telephone company's report under part 7817.0900 or the date the report is filed, whichever occurs later;
B. reimburse the administrative expenses of the Department of Human Services not to exceed the amount specified in Minnesota Statutes, section 237.701;
C. reimburse the administrative expenses of the commission not to exceed the amount specified in Minnesota Statutes, section 237.701; and
D. reimburse a telephone company's administrative expenses in accordance with subpart 4.

Subp. 4. Reimbursing telephone company expenses. The commission shall reimburse telephone company expenses as provided in items $A$ to $E$.
A. The commission shall reimburse only with money in the telephone assistance fund.
B. The commission shall not reimburse the expenses of collecting the surcharge.
C. The commission shall not reimburse expenses under this subpart unless the telephone company has filed a report that complies with part 7817.0900. The commission shall reimburse the telephone company within 60 days after the deadine for filing its report under part 7817.0900 or the date the report is filed, whichever occurs later.
D. A telephone company with five or more new TAP participants enrolled during the reporting period for which reimbursement is sought must be reimbursed for expenses actually incurred and claimed up to an amount no greater than the number of new participants enrolled during the reporting period times one of the following:
(1) the company's tariffed service order record change charge; or
(2) the company's tariffed TAP enrollment charge determined under subpart 5 .
E. A telephone company with fewer than five new TAP participants enrolled during the reporting period for which reimbursement is sought must be reimbursed for expenses actually incurred and claimed up to an amount no greater than five times one of the following:
$(1)$ the company's tariffed service order record
change charge; or
(2) the company's tariffed TAP enrollment charge
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determined under subpart 5 .
Subp. 5. TAP enrollment charge. A telephone company may petition the commission to establish a TAP enrollment charge for the company, which may differ from the company's service order record change charge. The TAP enrollment charge must be determined according to items $A$ and $B$.
A. A company's petition to establish a TAP enrollment charge must include financial and cost-study information adequate to support the company's proposed TAP enrollment charge. The commission may accept, modify, or reject the company's petition.
B. A TAP enrollment charge must be based exclusively on the cost of one or more of the following company activities directly related to administering TAP:
(I) responding to customer inquiries regarding TAP;
(2) mailing TAP applications to customers;
(3) changing manual or computerized customer records and billing systems to reflect the addition or removal of a customer's TAP credit;
(4) sending annual notice of TAP to all
subscribers;
(5) notifying the Department of Human Services of customers added to or removed from TAP;
(6) removing customers from TAP when declared
ineligible by the Department of Human Services;
(7) storing TAP applications;
(8) remitting surcharge revenues to the Department of Administration as required by part 7817.0300 , subpart 3; and
(9) reporting to the Public Utilities Commission and Department of Public Service under part 7817.0900 , subparts 2 to 4.

Subp. 6. Absence of TAP enrollment service charge. If a telephone company does not have a tariffed TAP enrollment charge when claiming reimbursement for TAP-related expenses, the
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1 maximum reimbursement allowed must be based on the company's
2 service order record change charge as provided in subpart 4,
3 item $D$, subitem (1); or item $E$, subitem (1).

