05/17/91 [REVISOR] RR/LS AR1854 Public Utilities Commission 1 2 Adopted Permanent Rules Relating to Telephone Assistance Plan 3 4 Rules as Adopted 5 7817.0100 DEFINITIONS. 6 7 [For text of subps 1 to 12, see M.R.] Subp. 12a. Service order record change charge. "Service 8 order record change charge" means the fee that a telephone 9 10 company charges to a subscriber for making a change in the subscriber's billing record for local service. 11 12 [For text of subp 13, see M.R.] 13 Subp. 13a. TAP enrollment charge. "TAP enrollment charge" means the administrative cost to a telephone company of 14 15 enrolling each new participant in the telephone assistance 16 program as determined under part 7817.0300, subpart 5. 17 [For text of subps 14 and 14a, see M.R.] Subp. 15. Telephone assistance plan or TAP. "Telephone 18 assistance plan" or "TAP" means the plan required by Minnesota 19 Statutes, sections 237.69 to 237.72, and set out in this chapter. 20 21 [For text of subp 16, see M.R.] 7817.0300 FUNDING. 22 [For text of subps 1 and 2, see M.R.] 23 24 Subp. 3. Use of surcharge revenues and fund. A telephone company shall remit, under Minnesota Statutes, section 403.11, 25 surcharge revenues to the Department of Administration for 26 deposit in the telephone assistance fund. The commission shall 27 use the money in the telephone assistance fund to: 28 reimburse the telephone assistance credits 29 Α. extended by a telephone company within 60 days of the deadline 30 for filing the telephone company's report under part 7817.0900 31 or the date the report is filed, whichever occurs later; 32 B. reimburse the administrative expenses of the 33 Department of Human Services not to exceed the amount specified 34 in Minnesota Statutes, section 237.701; 35

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C. reimburse the administrative expenses of the
 commission not to exceed the amount specified in Minnesota
 Statutes, section 237.701; and

D. reimburse a telephone company's administrative5 expenses in accordance with subpart 4.

Subp. 4. Reimbursing telephone company expenses. The
commission shall reimburse telephone company expenses as
provided in items A to E.

9 A. The commission shall reimburse only with money in 10 the telephone assistance fund.

B. The commission shall not reimburse the expenses ofcollecting the surcharge.

13 C. The commission shall not reimburse expenses under 14 this subpart unless the telephone company has filed a report 15 that complies with part 7817.0900. The commission shall 16 reimburse the telephone company within 60 days after the 17 deadline for filing its report under part 7817.0900 or the date 18 the report is filed, whichever occurs later.

D. A telephone company with five or more new TAP participants enrolled during the reporting period for which reimbursement is sought must be reimbursed for expenses actually incurred and claimed up to an amount no greater than the number of new participants enrolled during the reporting period times one of the following:

(1) the company's tariffed service order recordchange charge; or

27 (2) the company's tariffed TAP enrollment charge28 determined under subpart 5.

E. A telephone company with fewer than five new TAP participants enrolled during the reporting period for which reimbursement is sought must be reimbursed for expenses actually incurred and claimed up to an amount no greater than five times one of the following:

34 (1) the company's tariffed service order record35 change charge; or

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(2) the company's tariffed TAP enrollment charge

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determined under subpart 5. 1 Subp. 5. TAP enrollment charge. A telephone company may 2 3 petition the commission to establish a TAP enrollment charge for the company, which may differ from the company's service order 4 record change charge. The TAP enrollment charge must be 5 determined according to items A and B. 6 A. A company's petition to establish a TAP enrollment 7 8 charge must include financial and cost-study information adequate to support the company's proposed TAP enrollment 9 The commission may accept, modify, or reject the 10 charge. company's petition. 11 B. A TAP enrollment charge must be based exclusively 12 on the cost of one or more of the following company activities 13 directly related to administering TAP: 14 (1) responding to customer inquiries regarding 15 16 TAP; (2) mailing TAP applications to customers; 17 (3) changing manual or computerized customer 18 records and billing systems to reflect the addition or removal 19 of a customer's TAP credit; 20 (4) sending annual notice of TAP to all 21 22 subscribers; 23 (5) notifying the Department of Human Services of customers added to or removed from TAP; 24 (6) removing customers from TAP when declared 25 ineligible by the Department of Human Services; 26 (7) storing TAP applications; 27 (8) remitting surcharge revenues to the 28 Department of Administration as required by part 7817.0300, 29 30 subpart 3; and (9) reporting to the Public Utilities Commission 31 and Department of Public Service under part 7817.0900, subparts 32 33 2 to 4. Subp. 6. Absence of TAP enrollment service charge. If a 34 telephone company does not have a tariffed TAP enrollment charge 35 when claiming reimbursement for TAP-related expenses, the 36

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1 maximum reimbursement allowed must be based on the company's
2 service order record change charge as provided in subpart 4,
3 item D, subitem (1); or item E, subitem (1).

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