1 Department of Health

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- 3 Adopted Permanent Rules Relating to Hearing Instrument Dispenser
- 4 Registration

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- 6 Rules as Adopted
- 7 4745.0010 DEFINITIONS.
- Subpart 1. Scope. For the purpose of parts 4745.0010 to 8
- 4745.0060, the following terms have the meanings given them. 9
- Subp. 2. Active practice. "Active practice" means engaged 10
- in hearing instrument selling and activities directly related to 11
- 12 hearing instrument selling for a minimum of 750 hours a year for
- three of the last five years. 13
- 14 Subp. 3. Advisory council. "Advisory council" means the
- Minnesota Hearing Instrument Dispenser Advisory Council 15
- 16 established under Minnesota Statutes, section 214.13,
- subdivision 4. 17
- Subp. 4. ANSI. "ANSI" means ANSI S3.6-1989, American 18
- 19 National Standard Specification for Audiometers from the
- American National Standards Institute. This document is 20
- incorporated by reference and is not subject to frequent 21
- 22 change. This document is available through the Minitex
- interlibrary loan system. 23
- Subp. 5. Applicant. "Applicant" means a person who 24
- 25 applies to the commissioner for registration or registration
- 26 renewal.
- 27 Subp. 5. 6. Approved continuing education sponsor.
- 28 "Approved continuing education sponsor" means an organization
- that offers a learning experience designed to promote continuing 29
- competency in the procedures and techniques of hearing 30
- instrument selling as defined in subpart 13 and that meets the 31
- criteria in part 4745.0045, subpart 3. 32
- Subp. 6- 7. Commissioner. "Commissioner" means the 33
- commissioner of the Department of Health or a designee. 34
- Subp. 7- 8. Contact hour. "Contact hour" means an 35

Approved

- l instructional session of 50 consecutive minutes, excluding
- 2 coffee breaks, registration, meals with or without a speaker,
- 3 and social activities.
- 4 Subp. 8- 9. Credential. "Credential" means a license,
- 5 permit, certification, registration, or other evidence of
- 6 qualification or authorization to engage in hearing instrument
- 7 selling issued by any authority.
- 8 Subp:-9:-- Credentialing:-- Credentialing:-means-the-process
- 9 or-system-for-issuing-a-credential-or-otherwise-issuing-evidence
- 10 of-qualification-or-authorization-to-engage-in-hearing
- 11 instrument-selling.
- 12 Subp. 10. Hearing instrument. "Hearing instrument" is as
- 13 defined in Minnesota Statutes, section 153A.13, subdivision 3.
- 14 Subp. 11. Hearing instrument dispenser. "Hearing
- 15 instrument dispenser" means a hearing instrument seller as
- 16 defined in subpart 12, who meets the qualifications required by
- 17 parts 4745.0010 to 4745.0060, and registers with the
- 18 commissioner. As used in parts 4745.0010 to 4745.0060, the term
- 19 hearing instrument dispenser also refers to a natural person
- 20 using the title consultant, dispenser, or specialist in
- 21 conjunction with either hearing instrument or hearing aid.
- 22 Subp. 12. Hearing instrument seller. "Hearing instrument
- 23 seller" means a natural person who engages in hearing instrument
- 24 selling as defined in subpart 13, but who is not registered
- 25 under parts 4745.0010 to 4745.0060.
- Subp. 13. Hearing instrument selling. "Hearing instrument
- 27 selling" is as defined in Minnesota Statutes, section 153A.13,
- 28 subdivision 4.
- 29 Subp. 14. Hearing instrument user. "Hearing instrument
- 30 user" means a person who wears or uses a hearing instrument as
- 31 defined in subpart 10 to aid defective hearing.
- 32 Subp. 15. Individual. "Individual" means any person over
- 33 whom the commissioner has jurisdiction under parts 4745.0010 to
- 34 4745.0060. Individual includes an applicant, a registrant, or a
- 35 person who uses any title protected by part 4745.0020, whether
- 36 or not authorized to do so by parts 4745.0010 to 4745.0060.

- 1 Subp. 16. Register or registered. "Register" or
- 2 "registered" means the act or status of a natural person meeting
- 3 the requirements of parts 4745.0010 to 4745.0060 and authorized
- 4 by the commissioner to use the titles in part 4745.0020.
- 5 Subp. 17. Registrant. "Registrant" means a person who
- 6 meets the requirements of parts 4745.0010 to 4745.0060 and is
- 7 authorized by the commissioner to use the titles in part
- 8 4745.0020.
- 9 Subp. 18. Registration. "Registration" is the system of
- 10 regulation defined in Minnesota Statutes, section 214.001,
- 11 subdivision 3, paragraph (c), and is the process specified in
- 12 parts 4745.0010 to 4745.0060.
- 13 4745.0020 PROTECTED TITLES AND RESTRICTIONS ON USE.
- 14 Subpart 1. Protected titles.
- 15 A. Use of any of the following titles by any person
- 16 is prohibited unless that person is registered under parts
- 17 4745.0010 to 4745.0060.
- 18 (1) Hearing Instrument Dispenser;
- 19 (2) Hearing Instrument Specialist;
- 20 (3) Hearing Instrument Consultant;
- 21 (4) Hearing Instrument Dealer;
- 22 (5) Hearing Aid Dispenser;
- 23 (6) Hearing Aid Specialist; and
- 24 (7) Hearing Aid Consultant; and
- 25 (8) Hearing Aid Dealer.
- B. The term "Minnesota Registered" may be used in
- 27 conjunction with any of the titles listed in item A, by any
- 28 person registered under parts 4745.0010 to 4745.0060. However,
- 29 use of the term "Minnesota Registered" shall not be allowed
- 30 until the registrant has been registered by examination under
- 31 part 4745.0025, subpart 2 or registered by reciprocity under
- 32 part 4745.0025, subpart 3.
- 33 C:--When-engaged-in-hearing-instrument-selling;-a
- 34 registered-hearing-instrument-dispenser-must-be-identified-as
- 35 such-by-wearing-a-name-tag-bearing-the-dispenser's-name-and-one

1 of-the-titles-in-item-A-

- 2 Subp. 2. Restrictions on use of protected titles.
- 3 Notwithstanding subpart 1, item A, no person will be prevented
- 4 or restricted from using an official employment title if
- 5 employed by the federal government; however, use of the official
- 6 title, under those circumstances, is allowed only in connection
- 7 with performance of official duties for the federal government.
- 8 4745.0025 REGISTRATION REQUIREMENTS.
- 9 Subpart 1. General requirements. An applicant must:
- 10 A. be 18 years of age or older;
- 11 B. submit an application as required in part
- 12 4745.0035, subpart 1;
- 13 C. submit certification to the commissioner that the
- 14 applicant's audiometric equipment has been calibrated to meet
- 15 current ANSI standards within 12 months of the date of the
- 16 application; and
- D. submit all fees required under part 4745.0050.
- 18 Subp. 2. Registration by examination. Except as provided
- 19 in part 4745.0030, an applicant must achieve a passing score, as
- 20 determined by the commissioner, on an examination according to
- 21 items A to C.
- A. The examination must include but not be limited to:
- 23 (1) A written examination approved by the
- 24 commissioner covering the following areas as they pertain to
- 25 hearing instrument selling:
- 26 (a) basic physics of sound;
- (b) the anatomy and physiology of the ear;
- (c) the function of hearing instruments; and
- 29 (d) laws, rules, and regulations of
- 30 Minnesota and the federal government.
- 31 (2) Practical tests of proficiency in the
- 32 following techniques as they pertain to hearing instrument
- 33 selling:
- 34 (a) pure tone audiometry, including air
- 35 conduction testing and bone conduction testing;

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1 (b) live voice or recorded voice speech audiometry including speech reception threshold testing and, 2 speech discrimination testing, most comfortable loudness level, 3 and uncomfortable loudness measurements of tolerance thresholds; 4 5 (c) masking when indicated; 6 (d) recording and evaluation of audiograms 7 and speech audiometry to determine proper selection and adaption of a hearing instrument; 8 9 (e) taking ear mold impressions; and 10 (f) using an otoscope or-an-equivalent illuminator for the visual observation of the entire ear canal. 11 12 The examination shall be administered by the 13 commissioner at least twice a year. C. Applicants must submit the application and 14 examination fee required under part 4745.0050, subpart 4, to the 15 commissioner at least 60 days before the date set for the 16 examination. 17 Subp. 3. Registration by reciprocity. An applicant may be 18 registered as a hearing instrument dispenser by reciprocity, 19 according to items A and B. 20 21 Whenever the commissioner determines that an applicant holds a current and unrestricted credential for 22 hearing instrument selling in another jurisdiction that has 23 requirements equivalent to or higher than those in effect for 24 determining whether applicants in this state are qualified to be 25 26 registered as hearing instrument dispensers, the commissioner may register the applicant without the applicant meeting the 27 requirements of subpart 2, provided that the applicant otherwise 28 meets all other requirements of parts 4745.0010 to 4745.0060. 29 An applicant for registration by reciprocity under 30 item A, must have the appropriate government body in each 31 jurisdiction in which the applicant holds a credential submit **32** letters of verification to the commissioner. Each letter must 33 state the applicant's name, social security number, date of 34 birth, credential number, date of issuance, a statement 35

regarding disciplinary actions, if any, taken against the

- 1 applicant, and whether the credential was issued by examination.
- 2 Subp. 4. Registration following lapse of registered status
- 3 of two years or less. For any applicant whose registered status
- 4 has lapsed for two years or less, the applicant must:
- 5 A. apply for registration renewal according to part
- 6 4745.0040, subparts 1 and 2; and
- 7 Br document compliance with the continuing education
- 8 requirements of part 4745.0045 since the applicant's
- 9 registration lapsed; and or
- 11 requirements of subpart 3.
- 12 Subp. 5. Registration following lapse of registered status
- 13 of more than two years. For any applicant whose registered
- 14 status has lapsed for more than two years, the applicant must:
- A. fulfill the requirements for registration in
- 16 subparts 1 and 2; or
- B. fulfill the requirements of subpart 3.
- 18 4745.0030 TEMPORARY REGISTRATION REQUIREMENTS.
- 19 Subpart 1. Temporary registration requirements. An
- 20 applicant for registration need not comply with the requirements
- 21 of part 4745.0025, subpart 2, item A, for two years after the
- 22 effective date of parts 4745.0010 to 4745.0060 if, at the time
- 23 of application, the applicant provides the commissioner with
- 24 evidence that the applicant has engaged in active practice.
- 25 Subp. 2. Examination requirement. After the time for
- 26 temporary registration has expired, all applicants must meet the
- 27 requirements of part 4745.0025, subpart subparts 2 or 3.
- Subp. 3. Notification of applicants. The commissioner
- 29 shall notify applicants for registration of the effective date
- 30 of parts 4745.0010 to 4745.0060 and the date on which
- 31 registration by examination is required.
- 32 4745.0035 REGISTRATION PROCEDURES.
- 33 Subpart 1. Applications for registration. All applicants
- 34 for registration must:
- 35 A. submit a completed application for registration on

- 1 forms provided by the commissioner. The application must
- 2 include the applicant's name, permit number under chapter 4692,
- 3 social security number, business address and phone number, or
- 4 home address and phone number if the applicant conducts hearing
- 5 instrument selling out of the home, and a description of the
- 6 applicant's education, training, and experience, including
- 7 previous work history. The commissioner may ask the applicant
- 8 to provide additional information necessary to clarify
- 9 information submitted in the application;
- B. sign a statement that the information in the
- 11 application is true and correct to the best of the applicant's
- 12 knowledge and belief;
- 13 C. submit with the application all fees required by
- 14 part 4745.0050;
- D. sign a waiver authorizing the commissioner to
- 16 obtain access to the applicant's records in this state or any
- 17 other state in which the applicant has engaged in hearing
- 18 instrument selling;
- 19 E. provide evidence of a passing score as determined
- 20 by the commissioner on an approved examination as described in
- 21 part 4745.0025; and
- 22 F. provide certification to the commissioner that the
- 23 applicant's audiometric equipment has been calibrated to meet
- 24 current ANSI standards within 12 months of the date of the
- 25 application.
- Subp. 2. Action on applications for registration. The
- 27 commissioner shall act on an application for registration
- 28 according to items A to C.
- 29 A. The commissioner shall determine if the applicant
- 30 meets the requirements for registration. The commissioner or
- 31 advisory council may investigate information provided by an
- 32 applicant to determine whether the information is accurate and
- 33 complete.
- 34 B. The commissioner, within 60 days of receiving an
- 35 application for registration, shall notify each applicant of
- 36 action taken on the application and of the grounds for denying

- 1 registration if registration is denied.
- C. Applicants denied registration may make a written
- 3 request to the commissioner, within 30 days of the
- 4 commissioner's determination, to appear before the advisory
- 5 council and for the advisory council to review the
- 6 commissioner's decision to deny the applicant's registration.
- 7 After reviewing the denial, the advisory council shall make a
- 8 recommendation to the commissioner as to whether the denial
- 9 shall be affirmed. Each applicant is allowed no more than one
- 10 request for a review of denial of registration in any one
- 11 registration renewal period.
- 12 4745.0040 REGISTRATION RENEWAL.
- 13 Subpart 1. Renewal requirements. To renew registration,
- 14 an applicant must:
- A. annually complete a renewal application on a form
- 16 provided by the commissioner and submit the annual renewal fee;
- B. meet the continuing education requirements of part
- 18 4745.0045; and
- 19 C. submit certification to the commissioner that the
- 20 applicant's audiometric equipment has been calibrated to meet
- 21 current ANSI standards within 12 months of the date of the
- 22 application.
- Subp 2. Other requirements.
- A. An applicant must submit additional information if
- 25 requested by the commissioner to clarify information presented
- 26 in the renewal application. The information must be submitted
- 27 within 30 days of the commissioner's request.
- B. An application submitted after the renewal
- 29 deadline date must be accompanied by a late fee as required in
- 30 part 4745.0050, subpart 3.
- 31 Subp. 3. Registration renewal notice. Registration
- 32 renewal is on an annual basis. At least 30 days before the
- 33 registration renewal date in subpart 4, the commissioner shall
- 34 send out a renewal notice to the registrant's last known
- 35 address. The notice shall include a renewal application and

- l notice of fees required for renewal. If the registrant does not
- 2 receive the renewal notice, the registrant is still required to
- 3 meet the deadline for renewal to qualify for continuous
- 4 registered status.
- 5 Subp. 4. Renewal deadline. The renewal application and
- 6 fee must be postmarked on or before the date registration must
- 7 be renewed according to items A to E. Registration must be
- 8 renewed according to the following schedule:
- 9 A. for registrants whose last name begins with the
- 10 letters A to E, February 1;
- 11 B. for registrants whose last name begins with the
- 12 letters F to L, April 1;
- 13 C. for registrants whose last name begins with the
- 14 letters M to P, June 1;
- D. for registrants whose last name begins with the
- 16 letters Q to U, August 1; and
- 17 E. for registrants whose last name begins with the
- 18 letters V to Z, October 1.
- 19 4745.0045 CONTINUING EDUCATION REQUIREMENTS.
- 20 Subpart 1. Number of contact hours required.
- 21 A. An applicant for registration renewal must provide
- 22 evidence to the commissioner of a minimum of 20 contact hours of
- 23 continuing education as provided by subitems (1) and (2) offered
- 24 by an approved continuing education sponsor within the two years
- 25 immediately preceding registration renewal.
- 26 (1) A minimum of 14 contact hours of continuing
- 27 education must be directly related to hearing instrument selling.
- 28 (2) Six contact hours of continuing education may
- 29 be in areas generally related to hearing instrument selling.
- 30 B. Contact hours cannot be accumulated in advance and
- 31 transferred to a future continuing education period.
- 32 Subp. 2. Preapproved continuing education sponsors. The
- 33 commissioner will accept continuing education approved or
- 34 sponsored by the Minnesota Department of Health, the Minnesota
- 35 Hearing Aid Society, the National Hearing Aid Society, the

- 1 National Institute of Hearing Instrument Studies, the Minnesota
- 2 Speech-Language-Hearing Association, the American
- 3 Speech-Language-Hearing Association, or the Academy of
- 4 Dispensing Audiologists, the American Academy of
- 5 Otolaryngology-Head and Neck Surgery, or the Minnesota Academy
- 6 of Otolaryngology-Head and Neck Surgery.
- 7 Subp. 3. Approval of continuing education sponsors. All
- 8 continuing education sponsors, unless preapproved under subpart
- 9 2_{1} must be approved by the commissioner according to items A to
- 10 E.
- 11 A. Applications for approval must be submitted to the
- 12 commissioner at least 90 days before the date of the first
- 13 continuing education activity. Applications must be made in
- 14 writing by the person or officer of the organization sponsoring
- 15 the program. To obtain approval, continuing education sponsors
- 16 must submit the following information on an application provided
- 17 by the commissioner:
- 18 (1) The continuing education sponsor must
- 19 describe the content of all courses to be offered. The course
- 20 content must contribute directly to the professional competency
- 21 of the hearing instrument dispenser, must be related to the use
- 22 of hearing instruments for aiding or compensating the hearing
- 23 impaired, and must include subject matter related to current
- 24 developments in hearing instrument selling.
- 25 (2) The continuing education sponsor must
- 26 describe the method of instruction for each course offered. The
- 27 continuing education sponsor must describe for each course
- 28 offered the teaching methods to be used, such as, lecture,
- 29 seminar, audiovisual, or simulation.
- 30 (3) The continuing education sponsor must outline
- 31 specific, written objectives that describe expected outcomes for
- 32 the participants.
- 33 (4) The continuing education sponsor must state
- 34 the number of contact hours of continuing education which may be
- 35 obtained by completing a specified course, which must be a
- 36 minimum of one hour.

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- 1 (5) The continuing education sponsor must provide
- 2 a resume of each instructor's qualifications with the
- 3 application for approval by the commissioner. Instructors shall
- 4 must be qualified to teach the specified course content based on
- 5 their prior education, training, or experience.
- 6 B. Sponsors of sales training courses and new product
- 7 seminars offered for continuing education purposes are subject
- 8 to approval as continuing education sponsors by the commissioner.
- 9 C. The continuing education sponsor must report to
- 10 the commissioner, on a timely basis, any change in the course
- 11 content or instructor.
- D. Continuing education sponsors must maintain, for a
- 13 minimum of three years, a record of attendance for each course
- 14 offered.
- 15 E. The commissioner may withdraw the approval of any
- 16 continuing education sponsor for failure to comply with this
- 17 part.
- Subp. 4. Earning continuing education contact hours
- 19 through contact hour equivalents. An-applicant A registrant who
- 20 teaches continuing education courses may obtain contact hour
- 21 equivalents according to items A to C.
- 22 A. The sponsor of the course must be approved by the
- 23 commissioner.
- B. An-applicant A registrant may not obtain more than
- 25 four contact hours in any one-renewal two-year continuing
- 26 education period by teaching continuing education courses.
- 27 C. An-applicant A registrant may obtain two contact
- 28 hours for each hour spent teaching a course if the course is
- 29 sponsored by an approved continuing education sponsor. Contact
- 30 hours may be claimed only once for teaching the same course in
- 31 any two-year continuing education period.
- 32 Subp. 5. Evidence of attendance. Each applicant
- 33 registrant is responsible for maintaining records of
- 34 attending the continuing education contact hours required for
- 35 registration renewal. Applicants for registration renewal must
- 36 provide-written-evidence-of-attending-the-required-contact-hours

- 1 for-registration-renewal:--The-evidence-must-be-submitted-with
- 2 the-renewal-application submit the following information on a
- 3 form provided by the commissioner --- The-form-must-include: the
- 4 sponsoring organization, location-and dates of the course,
- 5 course name, course-instructor, contact hours completed, and
- 6 name and signature of the applicant registrant. The form must
- 7 be submitted with the renewal application.
- 8 Subp. 6. Verification of continuing education reports.
- 9 The commissioner may request a registrant to verify the
- 10 continuing education to which the registrant attested.
- 11 Documentation may come directly from the registrant or from a
- 12 national accrediting or certifying organization that maintains
- 13 the records.
- 14 4745.0050 FEES.
- 15 Subpart 1. First time registrants and applicants for
- 16 registration renewal. The commissioner shall prorate the
- 17 registration fee for first time registrants and applicants for
- 18 registration renewal according to the number of months that have
- 19 elapsed between the date registration is issued and the date
- 20 registration must be renewed according to part 4745.0040,
- 21 subpart 4.
- 22 Subp. 2. Annual registration fee. The fee for initial
- 23 registration and annual registration renewal is \$93.
- Subp. 3. Penalty fee for late renewals. The penalty fee
- 25 for late submission of a renewal application is \$15.
- Subp. 4. Examination fee. The fee for taking the written
- 27 and practical examination required by part 4745.0025 is \$50.
- Subp. 5. Surcharge. In addition to the other applicable
- 29 fees, each applicant must pay a surcharge fee of \$35. The
- 30 surcharge fee applies to all registrants during the first five
- 31 years following the effective date of parts 4745.0010 to
- 32 4745.0060.
- 33 Subp. 6. Nonrefundable fees. All fees are nonrefundable.
- 34 4745.0055 INVESTIGATION PROCESS AND GROUNDS FOR DISCIPLINARY
- 35 ACTION.

- 1 Subpart 1. Investigations of complaints. The commissioner
- 2 or advisory council may initiate an investigation upon receiving
- 3 a complaint or other oral or written communication that alleges
- 4 or implies that an individual has violated parts 4745.0010 to
- 5 4745.0060. The investigation may proceed on an oral complaint
- 6 but disciplinary action may only proceed on a signed complaint.
- 7 The-advisory-council-may-recommend-whether-the-commissioner
- 8 should-take-disciplinary-action-against-an-individual.
- 9 According to Minnesota Statutes, section 214.13, subdivision 6,
- 10 in the receipt, investigation, and hearing of a complaint that
- 11 alleges or implies an individual has violated parts 4745.0010 to
- 12 4745.0060, the commissioner shall follow the procedures in
- 13 Minnesota Statutes, section 214.10.
- Subp. 2. Rights of individuals applicants and
- 15 registrants. Individuals-subject-to-discipline-under-parts
- 16 4745.0010-to-4745.0060-may,-within-30-days-of-the-commissioner's
- 17 decision, request-in-writing-to-appear-before-the-advisory
- 18 council-and-for-the-advisory-council-to-review-the
- 19 commissioner's-decision---The-advisory-council-shall-recommend
- 20 to-the-commissioner-whether-a-hearing-should-be-conducted
- 21 according-to-Minnesota-Statutes,-chapter-14.--Each-individual-is
- 22 allowed-no-more-than-one-request-for-review-by-the-advisory
- 23 council-of-the-commissioner's-decision-regarding-any-one
- 24 complaint. The rights of applicants denied registration are
- 25 stated in part 4745.0035, subpart 2, item C. Registrants shall
- 26 not be subjected to disciplinary action under this part without
- 27 first having an opportunity for a contested case hearing under
- 28 Minnesota Statutes, chapter 14.
- Subp. 3. Grounds for disciplinary action by the
- 30 commissioner. The commissioner may take any of the disciplinary
- 31 actions listed in subpart 4 upon proof that the individual has:
- A. intentionally submitted false or misleading
- 33 information to the commissioner to-obtain-or-renew-registration
- 34 or-for-any-other-purpose or the advisory council;
- B. failed, within 30 days, to provide information in
- 36 response to a written request by the commissioner or advisory

- 1 council;
- C. performed services of a hearing instrument
- 3 dispenser in an incompetent or negligent manner;
- D. violated parts 4745.0010 to 4745.0060;
- 5 E. been-unable failed to perform services with
- 6 reasonable judgment, skill, and or safety due to the use of
- 7 alcohol or drugs, or other causes physical or mental impairment;
- 8 F. been convicted within the last five years of
- 9 violating any laws of the United States, or any state or
- 10 territory of the United States, and the violation is a felony or
- 11 misdemeanor, an essential element of which is dishonesty, or
- 12 which is-related relates to hearing instrument selling, except
- 13 as provided in Minnesota Statutes, chapter 364;
- G. aided or abetted another person in violating any
- 15 of the provisions of parts 4745.0010 to 4745.0060;
- 16 H. been or is being disciplined by another
- 17 jurisdiction, if any of the grounds for the discipline is the
- 18 same or substantially equivalent to those in parts 4745.0010 to
- 19 4745.0060;
- I. not cooperated with the commissioner or advisory
- 21 council in an investigation conducted according to subpart 1; or
- J. engaged in any of the acts prohibited by Minnesota
- 23 Statutes, section 153A.15, subdivision 1; or
- 24 K. had the permit required by Minnesota Statutes,
- 25 chapter 153A, denied, suspended, or revoked according to chapter
- 26 4692.
- Subp. 4. Disciplinary actions. If the commissioner finds
- 28 that an individual should be disciplined according to subpart 3,
- 29 the commissioner may take any one or more of the following
- 30 actions:
- 31 A. refuse to grant or renew registration;
- 32 B. suspend registration for a period not exceeding
- 33 one year;
- 34 C. revoke registration for a period not exceeding
- 35 three years; or
- 36 D. administer-a-reprimand;

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1 E---impose-conditions,-limits,-or-restrictions-on-the hearing-instrument-dispenser's-registration;-or 3 F. take any reasonable <u>lesser</u> action against an individual upon proof that the individual has violated parts 4 5 4745.0010 to 4745.0060. Subp. 5. Consequences of disciplinary action. 6 suspension or revocation of registration, the hearing instrument 7 seller shall cease to use titles protected by parts 4745.0010 to 8 4745.0060 and shall cease to represent to the public that the 9 hearing instrument seller is registered by the commissioner. 10 Subp. 6. Reinstatement requirements after disciplinary 11 action. A hearing instrument seller who has had registration 12 suspended or revoked may apply for reinstatement or registration 13 renewal following the period of suspension or revocation 14 specified by the commissioner. All requirements of part 15 16 4745.0040 for renewing registration must be met before registration may be reinstated or renewed. 17 4745.0060 HEARING INSTRUMENT DISPENSER ADVISORY COUNCIL. 18 Subpart 1. Membership. The commissioner shall appoint 19 seven persons to a hearing instrument dispenser advisory council. 20 A. The seven persons must include: 21 (1) two public members, as defined in Minnesota 22 Statutes, section 214.02. One of the public members shall be a 23 hearing instrument user and one of the public members shall be 24 either a hearing instrument user or an advocate of such a 25 person; and 26 (2) four three hearing instrument dispensers 27 registered under parts 4745.0010 to 4745.0060, each of whom is 28 currently and has been for the five years immediately preceding 29 their appointment engaged in hearing instrument selling in 30 Minnesota; at-least all three must be registered hearing 31 instrument dispensers who are not audiologists and-one-must-be-a 32 registered-hearing-instrument-dispenser-who-is-an-audiologist; 33 and 34

(3) one audiologist who is a hearing instrument

- 1 seller and registered as an audiologist under Minnesota Rules,
- 2 or if no such rules are in effect, an audiologist who holds a
- 3 current certificate of clinical competence in audiology from the
- 4 American Speech-Language-Hearing Association; and
- 5 (4) one of the following:
- 6 (a) a licensed physician specializing in
- 7 treatment of diseases of the ear, who is board eligible or board
- 8 certified by the American Board of Otolaryngology but is not
- 9 also a seller of hearing instruments and has no financial
- 10 interest in the business of hearing instrument selling; or
- 11 (b) a-dispensing an audiologist who meets
- 12 the-registration-requirements-in is registered as an audiologist
- 13 under Minnesota Rules, or if no such rules are in effect, an
- 14 audiologist who holds a current certificate of clinical
- 15 competence in audiology from the American
- 16 Speech-Language-Hearing Association.
- B. No two members of the advisory council shall be
- 18 employees of, or have binding contracts requiring sales
- 19 exclusively for, the same hearing instrument manufacturer or the
- 20 same employer.
- 21 Subp. 2. Organization. The advisory council shall be
- 22 organized and administered according to Minnesota Statutes,
- 23 section 15.059.
- Subp. 3. Duties. The advisory council shall:
- 25 A. advise the commissioner regarding hearing
- 26 instrument dispenser registration standards;
- 27 B. advise the commissioner on enforcement of parts
- 28 4745.0010 to 4745.0060;
- 29 C. provide for distribution of information regarding
- 30 hearing instrument dispenser registration standards;
- 31 D. review applications and make recommendations to
- 32 the commissioner on granting or denying registration or
- 33 registration renewal;
- 34 E. review reports of investigations relating to
- 35 individuals and make recommendations to the commissioner as to
- 36 whether registration should be denied or disciplinary action

- l taken against the individual;
- F. advise the commissioner regarding approval of
- 3 continuing education sponsors using the criteria in part
- 4 4745.0045, subpart 3; and
- 5 G. perform other duties authorized for advisory
- 6 councils by Minnesota Statutes, chapter 214, or as directed by
- 7 the commissioner.