- 1 Department of Administration
- 2 Building Codes and Standards Division

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- 4 Adopted Rules Governing Licensing of Manufactured Home Dealers
- 5 and Manufacturers
- 6 Rules as Adopted
- 7 2 MCAR S 1.8001 Authority. Rules 2 MCAR SS 1.8001-1.8023 are
- 8 adopted by the commissioner pursuant to Laws of 1982, chapter
- 9 526, article I, section 10 to implement and administer the
- 10 provisions of Laws of 1982, chapter 526, article I, sections 1
- 11 to 12 relating to the licensing of manufactured home
- 12 manufacturers, dealers, and dealers' subagencies.
- 13 2 MCAR S 1.8002 Definitions.
- A. Scope. The terms used in 2 MCAR SS 1.8001-1.8023 have
- 15 the meanings given them in this rule and in Laws of 1982,
- 16 chapter 526, article I, section 1.
- 17 B. Applicant. "Applicant" means a person who is applying for
- 18 a manufactured home manufacturer or dealer license.
- 19 C. Commissioner. "Commissioner" means the Commissioner of
- 20 Administration.
- D. Distributor. "Distributor" means a manufacturer.
- 22 E. Length of a manufactured home. "Length of a manufactured
- 23 home" means its largest overall length in the traveling mode,
- 24 including cabinets and other projections which contain interior
- 25 space. Length does not include bay windows, roof projections,
- 26 overhangs, or eaves under which there is no interior space, or
- 27 drawbars, couplings, or hitches.
- 28 F. Licensee. "Licensee" means a person licensed under Laws
- 29 of 1982, chapter 526, article I, section 4.
- 30 G. Manufacturer's sale agreement. "Manufacturer's sale
- 31 agreement" means a franchise or written contract between a
- 32 manufacturer and a dealer which authorizes the dealer to sell or
- 33 distribute manufactured homes made by the manufacturer and
- 34 establishes such things as the length of the agreement, model
- 35 names, responsibility for warranty service, any other

- 1 responsibilities between the parties, and, if applicable, the
- 2 area of the state under contract to the dealer.
- 3 H. Width of a manufactured home. "Width of a manufactured
- 4 home" means its largest overall width in the traveling mode,
- 5 including cabinets and other projections which contain interior
- 6 space. Width does not include bay windows, roof projections,
- 7 overhangs, or eaves under which there is no interior space.
- 8 2 MCAR S 1.8003 License application.
- 9 A. Forms; requirements. An applicant shall apply for a
- 10 manufacturer, dealer, or dealer subagency license on forms
- 11 furnished by the commissioner and shall comply with the
- 12 requirements in Laws of 1982, chapter 526, article I, section 4.
- 13 B. Required information. The kinds of information listed in
- 14 1. and 2. satisfy the related requirements in Laws of 1982,
- 15 chapter 526, article I, section 4, subdivisions 3 and 4.
- 16 1. An application for a dealer's license must contain the
- 17 information in a.-i.
- a. A photocopy of the applicant's valid driver's
- 19 license clearly showing the applicant's signature and
- 20 photograph, or, if the applicant has no current driver's
- 21 license, some other form of identification showing a photograph
- 22 and the signature of the applicant.
- b. The name under which the applicant desires to do
- 24 business in this state.
- If the name is an assumed name the applicant shall submit
- 26 proof of filing the assumed name with the Secretary of State.
- 27 If the business is a corporation the applicant shall submit
- 28 a copy of its Minnesota Certificate of Incorporation.
- c. The type of business to be operated by the
- 30 applicant such as manufacturing, selling (new or used), or
- 31 brokering manufactured homes, and the applicant's business
- 32 location.
- d. The names, home and business addresses, and
- 34 telephone numbers of the applicant's directors, officers,
- 35 limited and general partners, controlling shareholders, and
- 36 affiliates.

- e. The signature of the applicant's owner, general
- 2 partner, or corporate president verified under oath.
- f. A statement of the applicant's qualifications for
- 4 licensure as a dealer, such as education, work experience, and
- 5 any other qualifications in manufactured home construction,
- 6 sales, repair, or related fields involving sales, financing,
- 7 title transfer, or contracts.
- g. A statement of all other manufactured home dealer
- 9 or manufacturer licenses held by the applicant either directly
- 10 or indirectly in this or another state.
- 11 h. A statement of the type of businesses the applicant
- 12 has previously been involved in, either directly or indirectly,
- 13 for the past five years by company name, address, directors,
- 14 officers, limited or general partners, controlling shareholders,
- 15 affiliates, dates, and current business status.
- i. The original copy of the surety bond required by
- 17 Laws of 1982, chapter 526, article I, section 4, subdivision 4
- 18 on a form furnished by the commissioner.
- 2. An application for a manufacturer's license must
- 20 contain the information in a.-d.
- 21 a. The name under which the applicant desires to do
- 22 business in this state.
- 23 If the name is an assumed name the applicant shall submit
- 24 proof of filing the assumed name with the Secretary of State.
- If the business is a corporation the applicant shall submit
- 26 a copy of its Minnesota Certificate of Incorporation.
- b. A current list of Minnesota dealers with whom the
- 28 applicant has a manufacturer's sale agreement, as required by
- 29 Laws of 1982, chapter 526, article I, section 4, subdivision 4.
- 30 c. A list of the manufacturer's manufacturing
- 31 facilities that will be shipping manufactured homes into this
- 32 state.
- d. A list of the brand names of manufactured homes
- 34 that the manufacturer will ship into this state.
- 35 C. Fee. An applicant shall submit with the application
- 36 required in A. the fee set in 2 MCAR S 1.8014.

- D. Copy for applicant's records. An applicant shall copy
- 2 the complete application, bond, and any revisions as submitted
- 3 to the commissioner and shall keep the copies on file at all
- 4 times at the applicant's principal place of business.
- 5 2 MCAR S 1.8004 Established place of business.
- 6 A. Proof required. The commissioner shall not grant a
- 7 dealer license until the applicant has furnished the
- 8 commissioner with proof that he has an established place of
- 9 business, as required by Laws of 1982, chapter 526, article 1,
- 10 section 4, subdivision 4, and that the requirements in B.-G.
- 11 have been met.
- 12 B. Building or office space. An applicant for a dealer
- 13 license must have a permanent enclosed building, other than a
- 14 residence, or a commercial office space for the principal place
- 15 of business and for each subagency location.
- A manufactured home, other than a residence, qualifies as
- 17 an established place of business if it is set up in a permanent
- 18 manner, it is connected to sewer, water, and electricity, it is
- 19 skirted, it is owned by the applicant, and it is not being
- 20 offered for or subject to sale while being used as an office.
- A commercial office space used as a place of business must
- 22 be self-contained and must have its own entrance to a public
- 23 corridor or to the exterior of the building. The commercial
- 24 office space must be separated from other areas of the building
- 25 by floor-to-ceiling walls.
- 26 C. Unimproved sales lots. Unimproved lots and premises may
- 27 be used for sale and display of manufactured homes if they are
- 28 in proximity to the applicant's principal place of business or
- 29 subagency location so as to avoid confusion or uncertainty as to
- 30 their relationship to the business. A photo or drawing must be
- 31 submitted to the commissioner clearly indicating the
- 32 relationship of the unimproved lot or premises to the business
- 33 location.
- D. Unimproved storage lots. Unimproved lots and premises
- 35 may be used for storage of manufactured homes. The applicant
- 36 shall notify the commissioner of the location of the unimproved

- l lot or premises prior to storage of manufactured homes there.
- 2 E. Photograph. The applicant shall submit a current
- 3 photograph which accurately depicts the principal place of
- 4 business, each subagency location, and unimproved lots to be
- 5 used for sales and display for which the applicant is requesting
- 6 a license.
- 7 F. Deed, contract, or lease. The applicant shall submit a
- 8 copy of a valid warranty deed, contract for deed, or lease for a
- 9 term of not less than one year for the premises housing the
- 10 principal place of business and each subagency.
- 11 G. Sole licensed occupant. Only one licensee may own or
- 12 lease and occupy an established place of business or commercial
- 13 office space. Two or more licensees may occupy one established
- 14 place of business if they are related by means of ownership or
- 15 are one legal entity.
- 16 2 MCAR S 1.8005 Manufacturer's sale agreement. A dealer shall
- 17 furnish a copy of the contract or franchise required by Laws of
- 18 1982, chapter 526, article I, section 4, subdivision 4, clause
- 19 (b), to the commissioner. The dealer shall notify the
- 20 commissioner within 14 days of the time when a contract or
- 21 franchise expires or becomes void.
- 22 2 MCAR S 1.8006 Trust account. A broker shall establish a trust
- 23 account with a bank located in this state, and must comply with
- 24 Laws of 1982, chapter 526, article I, section 8, subdivisions 3
- 25 to 5. The trust account information must be submitted on a form
- 26 furnished by the commissioner.
- 27 2 MCAR S 1.8007 Returned checks. When a check is offered to the
- 28 commissioner in payment for fees or changes pursuant to 2 MCAR
- 29 SS 1.8001-1.8023 and the check is returned without payment for
- 30 any reason, the fee set in 2 MCAR S 1.8014 becomes due and is a
- 31 part of the total obligation in addition to other consequences
- 32 permitted by law and 2 MCAR SS 1.8001-1.8023.
- 33 2 MCAR S 1.8008 Posting of license. A current license must be
- 34 posted at the principal place of business and at each subagency

- 1 location in a conspicuous place and clearly visible to all
- 2 consumer customers. The posted license must be the license
- 3 issued for the specific location at which it is posted. Only
- 4 valid licenses may be posted.
- 5 2 MCAR S 1.8009 Reapplying for a license. A person whose
- 6 license has been suspended, revoked, or whose license
- 7 application has been denied may not reapply for a license until
- 8 the error, omission, or cause for suspension, revocation, or
- 9 denial has been corrected to the satisfaction of the
- 10 commissioner. This does not limit the applicant's rights
- 11 pursuant to Laws of 1982, chapter 526, article I, section 5,
- 12 subdivision 2.
- 13 2 MCAR S 1.8010 Closing of principal place of business or
- 14 subagency. When a dealer closes a principal place of business
- 15 or subagency the dealer must notify the commissioner and return
- 16 the appropriate license certificate within 14 days of the
- 17 closing.
- 18 2 MCAR S 1.8011 License renewal. Licensees must renew their
- 19 licenses pursuant to Laws of 1982, chapter 526, article I,
- 20 section 4 and this rule. The commissioner shall send out
- 21 renewal notices by November 15 of the year a license expires.
- 22 The renewal must be submitted on forms furnished by the
- 23 commissioner for principal places of business and subagencies,
- 24 accompanied by the fee set in 2 MCAR S 1.8014. License renewal
- 25 applications must be received by the commissioner no later than
- 26 December 15 of the year a license expires. All licenses expire
- 27 at midnight, December 31 of the year of expiration.
- 28 2 MCAR S 1.8012 Dealer's records. A dealer shall retain copies
- 29 of all records as required by Laws of 1982, chapter 526, article
- 30 I, section 6, subdivision 1. All records must be retained in
- 31 one centralized place designated by the dealer. The dealer
- 32 shall notify the commissioner as to the location of the records
- 33 either at the principal or subagency location. All records
- 34 shall be on file at the dealers designated location within 14

- l days after the closing of the sales transaction.
- 2 2 MCAR S 1.8013 Salespeople. Every dealer shall submit a
- 3 written list to the commissioner of all salespersons employed by
- 4 the dealer, as required by Laws of 1982, chapter 526, article I,
- 5 section 7, subdivision 2. The list must include the starting
- 6 date and, when applicable, the termination date, for each
- 7 salesperson. A running list must be maintained to show all the
- 8 salespersons currently employed and previously employed. Any
- 9 change of a salesperson's status must be noted on the running
- 10 list and the entire list must be submitted to the commissioner
- ll within ten days of a change. A copy of the current complete
- 12 salesperson list as submitted to the commissioner must be
- 13 retained and kept on file at all times at the dealer's principal
- 14 place of business. The format of the salesperson list shall
- 15 conform to that contained in sample forms provided by the
- 16 commissioner.
- 17 2 MCAR S 1.8014 Fees. Fees for licenses and services associated
- 18 with 2 MCAR SS 1.8001-1.8023 are as follows:
- 19 Initial license for principal location \$100.00
- 20 (remainder of calendar year)
- 21 Initial license for dealer subagency location 25.00
- 22 License biennial renewal
- Principal location 200.00
- Dealer subagency location 50.00
- Change of bonding company 5.00
- Reinstatement of bond after cancellation 5.00
- Duplicate license 5.00
- Checks returned without payment 10.00
- 29 2 MCAR S 1.8015 Trust funds. The broker with whom trust funds
- 30 are to be deposited in satisfaction of Laws of 1982, chapter
- 31 526, article I, section 8, subdivision 3, shall be the broker
- 32 under contract for the sale of the manufactured home with the
- 33 seller.
- 34 Trust funds must be maintained in the trust account until
- 35 they are disbursed in accordance with the terms of the

- 1 applicable agreements. Disbursement must be made within 14 days
- 2 following the consummation or termination of a transaction if
- 3 the applicable agreements are silent as to the time of
- 4 disbursement.
- 5 2 MCAR S 1.8016 Notice to the commissioner.
- 6 A. Notification requirement. A licensee shall notify the
- 7 commissioner of the occurrence of any of the events in B.-E.
- 8 B. Change in application information. A licensee shall
- 9 notify the commissioner in writing within ten days of the change
- 10 of any change in information contained in a license application
- 11 on file with the commissioner.
- 12 C. Civil judgment. A licensee shall notify the commissioner
- 13 in writing within ten days of any decision of a court regarding
- 14 a proceeding in which the dealer was named as a defendant, and
- 15 in which fraud, misrepresentation, or the conversion of funds
- 16 was found to have been committed by the licensee.
- D. Disciplinary action in another state. A licensee shall
- 18 notify the commissioner in writing within ten days of the
- 19 suspension or revocation of the licensee's manufactured home
- 20 dealer license or other occupational license issued in another
- 21 jurisdiction.
- 22 E. Criminal offense. A dealer shall notify the commissioner
- 23 in writing within ten days if the dealer is found guilty of a
- 24 felony, gross misdemeanor, misdemeanor, or any comparable
- 25 offense related to manufactured home sales, improper business
- 26 practices, fraud, misrepresentation, misuse of funds, or
- 27 violation of the consumer laws.
- 28 2 MCAR S 1.8017 Required documents. A dealer shall furnish to
- 29 the parties to a transaction at the time the documents are
- 30 signed or become available, true and accurate copies of listing
- 31 agreements, earnest money receipts, purchase agreements,
- 32 contracts for title, option agreements, disclosure statements,
- 33 energy audits, the formaldehyde warning which is required by
- 34 Minnesota Statutes, section 325F.18, and other records,
- 35 instruments, or documents which are material to the transaction

- 1 and which are in the dealer's possession.
- 2 The format of the disclosure statement must conform to that
- 3 contained in sample forms provided by the commissioner and the
- 4 statement must be signed by the dealer or the dealer's
- 5 authorized salesperson, the buyer, and the seller. A copy of
- 6 the disclosure must be kept on file by the dealer.
- 7 2 MCAR S 1.8018 Standards of conduct. The methods, acts, or
- 8 practices set forth in 2 MCAR S 1.8019 are standards of conduct
- 9 governing the activities of a dealer. Failure to comply with
- 10 those standards is a ground for denial, suspension, or
- 11 revocation of the dealer's license.
- 12 2 MCAR S 1.8019 Responsibilities of dealers.
- 13 A. Supervision of personnel. Dealers shall closely
- 14 supervise the activities of their salespersons and employees
- 15 which are related to the sale of manufactured homes.
- 16 Supervision includes the ongoing monitoring of listing
- 17 agreements, purchase agreements, and other manufactured home
- 18 documents which are prepared or drafted by the dealer's
- 19 salespersons or employees or which are otherwise received by the
- 20 dealer's office, and the review of all trust account books and
- 21 records.
- B. Preparation and safekeeping of documents. Dealers are
- 23 responsible for the preparation, custody, safety, and accuracy
- 24 of all manufactured home contracts, documents, and records, even
- 25 though another person may be assigned these duties by the dealer.
- C. Resolution of complaints. Dealers shall investigate and
- 27 attempt to resolve complaints made regarding the practices of
- 28 individuals employed by them.
- 29 D. Supervision of place of business. Each principal place
- 30 of business and each subagency shall be under the direction and
- 31 supervision of a manager. The dealer shall furnish the
- 32 commissioner with the name of each manager responsible for a
- 33 licensed location. Designation of a manager does not relieve
- 34 the dealer of overall responsibility for the actions of
- 35 salespersons or the manager.

- 1 2 MCAR S 1.8020 Disclosures by salesperson. All dealers shall
- 2 require their salespersons to conduct business only under the
- 3 licensed name of and on behalf of the dealer by whom they are
- 4 employed or to whom they are under contract and to disclose in
- 5 every transaction the name of the dealer by whom they are
- 6 employed or to whom they are under contract.
- 7 2 MCAR S 1.8021 Length and width. The length and width of a
- 8 manufactured home when shown on sales contracts, documents, and
- 9 records is the length and width to the nearest foot as defined
- 10 in 2 MCAR S 1.8002, except on an application or permit to
- 11 transport a manufactured home if the total length of the
- 12 manufactured home is required to include drawbars, couplings, or
- 13 hitches. Room additions must be noted and measured separately.
- 14 2 MCAR S 1.8022 Disclosure. If a manufactured home being sold
- 15 is located in a manufactured home park, the dealer, prior to the
- 16 buyer's signing of the purchase agreement, shall obtain a
- 17 written statement signed by the buyer acknowledging the dealer's
- 18 disclosure of the contents of Laws of 1982, chapter 526, article
- 19 II, section 7, subdivision 1, regarding in-park sales of
- 20 manufactured homes.
- 21 2 MCAR S 1.8023 Enforcement. The commissioner shall administer
- 22 and enforce 2 MCAR SS 1.8001-1.8023. Any authorized
- 23 representative of the commissioner may at any reasonable time
- 24 enter the premises where manufactured homes are manufactured, or
- 25 where new or used manufactured homes are sold, solicited,
- 26 brokered, or advertised for sale, and may examine the
- 27 manufacturer's or dealer's records to the extent necessary to
- 28 enforce the provisions of 2 MCAR SS 1.8001-1.8023.