

9535.4038 CLIENT OUTREACH SERVICES.

The county board shall provide client outreach services designed to locate children within the community who may have a severe emotional disturbance, inform them and their families of available children's community-based mental health services, including family community support and case management services, and assure that they have access to those services by assisting the family to arrange for transportation, if necessary. Client outreach services must:

- A. be conducted throughout the calendar year;
- B. occur at the site requested by the child and the child's parent or legal representative;
- C. be provided in a manner which promotes the involvement of the child and the child's family;
- D. occur face-to-face whenever possible;
- E. be provided in a manner which is sensitive to cultural differences and special needs; and
- F. provide the child and the child's parent or legal representative, in writing, the information specified in part 9535.4070.

Outreach services to providers in the local system of care and to families must include the development and distribution of information on the availability of family community support services and case management services and how to access these services.

Statutory Authority: *MS s 245.484*

History: *18 SR 1519*

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