

9055.0100 CLAIMS DIVISION.

Subpart 1. **Purpose of division.** The department's claims division has been established to assist veterans and their dependents with claims.

Subp. 2. **Representation.** The claims division shall represent veterans or their dependents upon the request of the veteran or veteran's dependent. The representation is without charge. The claims division shall also represent a veteran or a veteran's dependent who has designated a federally recognized veterans organization as the veteran's or dependent's representative if the veterans organization has requested in writing that the department provide the claims representation on its behalf.

Subp. 3. **Termination.** The department's claims division may terminate its representation of individuals who threaten the personal safety of employees of the department.

Subp. 4. **Federal law to govern procedure.** The department's claims division operates under the regulations of the United States Department of Veterans Affairs as to methods of operation in the representation of a veteran claimant and as to the presentation of claims.

Subp. 5. **Citation.** The specific federal law governing the federal oversight of the operation of the department's claims division is at Code of Federal Regulations, title 38, chapter 1, sections 14.628(b) to 14.669.

Subp. 6. **Contested claims not accepted.** The claims division shall not act as accredited claims representative for more than one party to an action or claim based upon a single individual's eligibility.

Statutory Authority: *MS s 196.04*

History: *16 SR 1709*

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