

**7829.1500 INFORMAL COMPLAINT.**

Persons engaged in disputes with utilities may submit informal complaints by letter or other writing, by telephone, electronically, or in person. Commission staff shall accept these complaints and shall prepare a memorandum setting forth the substance of each complaint and identifying the customer, the service address, and the utility.

**Statutory Authority:** *MS s 216A.05*

**History:** *19 SR 116; 40 SR 1329*

**Published Electronically:** *June 14, 2016*