

7820.1300 NONPERMISSIBLE REASONS TO DISCONNECT SERVICE.

A utility may not disconnect service to any customer for any reason stated below:

A. delinquency in payment for services rendered to a previous customer who occupied the premises unless the customer continues to occupy the premises;

B. failure to pay for merchandise, appliances, or services not approved by the commission as an integral part of the utility service;

C. failure to pay for a different class of service;

D. failure to pay for a bill based on concurrent charges from another meter; or

E. failure to pay for a bill to correct a previous underbilling due to an inaccurate meter or billing error if the customer agrees to payment over a reasonable period of time.

Statutory Authority: *MS s 216B.08; 216B.09*

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