

7813.0500 ALTERNATIVES TO CALL TRACING.

Local exchange carriers shall explain alternatives to call tracing to customers who report receiving annoying calls but do not believe law enforcement assistance is necessary, and to customers whose requests for call-tracing services are denied. These alternatives may include hanging up on the caller, changing telephone numbers, or using an unlisted or unpublished telephone number.

Statutory Authority: *MS s 237.069*

History: *19 SR 1518*

Published Electronically: *August 26, 1999*