

4664.0180 VOLUNTEER SERVICES.

Subpart 1. **Volunteer services.** A hospice provider may use volunteers to provide hospice services as identified by the interdisciplinary team, under the direction of the hospice volunteer coordinator, except for delegated nursing tasks, as described in subparts 6 and 7.

Subp. 2. **Competency.** A hospice provider must ensure that all volunteers are competent to perform their assigned services consistent with the hospice patient's plan of care.

Subp. 3. **Volunteer coordinator.** A hospice provider must designate a hospice provider employee or volunteer to coordinate volunteer services. The volunteer coordinator shall coordinate volunteer services to ensure that they are performed consistent with the individualized plan of care.

Subp. 4. **Professional services.** A hospice provider must ensure that volunteers who provide professional services meet current state licensure or registration requirements.

Subp. 5. **Training.** A hospice provider must ensure that each volunteer completes a volunteer training course before performing any volunteer services. The volunteer training course may be combined with other training, must be consistent with the specific tasks that volunteers perform, and must include the following topics:

- A. the orientation required by part 4664.0140;
- B. confidentiality of hospice patient records and communications between hospice patients and hospice provider employees, volunteers, and contractors;
- C. goals and services of hospice care; and
- D. record keeping.

Subp. 6. **Home health aide services.** A hospice provider must ensure that volunteers who perform home health aide services as identified in part 4664.0260 have been determined by a registered nurse to be competent in those services.

Subp. 7. **Supervision.** A hospice provider must ensure that supervision of volunteer home health aide services is provided according to part 4664.0260, subpart 4.

Subp. 8. **Availability of clergy.** A hospice provider must make reasonable efforts to arrange for visits of clergy and other members of religious organizations in the community to hospice patients who request such visits and must advise hospice patients of the opportunity for visits of clergy.

Subp. 9. **Fines.** For each violation of the following subparts, the stated fine shall be assessed:

- A. subpart 2, \$300;

- B. subpart 3, \$100;
- C. subpart 4, \$300;
- D. subpart 5, \$300;
- E. subpart 6, \$300;
- F. subpart 7, \$350; and
- G. subpart 8, \$100.

Statutory Authority: *MS s 144A.752*

History: *28 SR 1639*

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