

4658.0210 ROOM ASSIGNMENTS.

Subpart 1. **Room assignments and furnishings.** A nursing home must attempt to accommodate a resident's preferences on room assignments, roommates, and furnishings whenever possible.

Subp. 2. **Room assignment complaints.** A nursing home must develop and implement written policies and procedures for addressing resident complaints, including complaints regarding room assignments and roommates. At a minimum, the policies and procedures must include the following:

A. a mechanism for informal dispute resolution of room assignment and roommate complaints; and

B. a procedure for documenting the complaint and its resolution.

Statutory Authority: *MS s 144A.04; 144A.08*

History: *21 SR 196*

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