3050.2800 BOARD DETERMINATION OF REASONABLENESS.

Subpart 1. **Board consideration.** The board, in determining reasonableness, shall consider any and all of the following relative to a specific claim, or to a claim for compensation for a specific service:

- A. quantity of service proposed or provided;
- B. time span and duration of actual or proposed service;
- C. adherence of service provider to professional standards, with consideration to ethnic and cultural needs of a claimant;
- D. progress of treatment against standards presented to the board in the professional treatment plan, where a plan has been submitted;
 - E. relationship of provider to claimant; and
 - F. possible consequences of denial or reparations.
- Subp. 2. **Utilization review.** Where the board is unable, due to multiple caregivers or complex treatment issues, to determine reasonableness, it may use the services of outside experts to assist in a determination. This review shall include, but is not limited to:
 - A. review of clinical records:
- B. submission of a questionnaire to the claimant to elicit specific information; and
 - C. interview or examination of the claimant.
- Subp. 3. Accessibility remodeling. The board may use the services of outside consultants to assist in determining the reasonableness of remodeling to improve the accessibility of a living space for an injured victim. Accessibility remodeling projects must be approved by the board prior to payment.

Statutory Authority: MS s 611A.56

History: 13 SR 661; 23 SR 519; 25 SR 1718

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