

SENATE
STATE OF MINNESOTA
NINETIETH SESSION

S.F. No. 1745

(SENATE AUTHORS: ABELER)

DATE	D-PG	OFFICIAL STATUS
03/06/2017	1060	Introduction and first reading Referred to Health and Human Services Finance and Policy

1.1

A bill for an act

1.2

relating to human services; modifying ombudsperson program for prepaid health

1.3

plans; amending Minnesota Statutes 2016, section 256B.69, subdivision 20.

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BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

1.5

Section 1. Minnesota Statutes 2016, section 256B.69, subdivision 20, is amended to read:

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Subd. 20. **Ombudsperson.** The commissioner shall designate an ombudsperson to

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advocate for persons required to enroll in prepaid health plans under this section. The

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ombudsperson shall advocate for recipients enrolled in prepaid health plans through complaint

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and appeal procedures and ensure that necessary medical services are provided either by

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the prepaid health plan directly or by referral to appropriate social services. At the time of

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enrollment in a prepaid health plan, the local agency shall inform recipients about the

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ombudsperson program and their right to a resolution of a complaint by the prepaid health

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plan if they experience a problem with the plan or its providers. The ombudsperson program

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shall include at least one person who has expertise regarding issues encountered by persons

1.15

with rare diseases.