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State of Minnesota  
**HOUSE OF REPRESENTATIVES**  
*Second Division Engrossment*

NINETY-FIRST SESSION

**H. F. No. 90**

- 01/17/2019 Authored by Schultz, Olson, Bernardy, Becker-Finn, Cantrell and others  
The bill was read for the first time and referred to the Committee on Health and Human Services Policy
- 02/25/2019 Adoption of Report: Amended and re-referred to the Judiciary Finance and Civil Law Division
- 03/04/2019 Adoption of Report: Amended and re-referred to the Committee on Government Operations
- 03/07/2019 Adoption of Report: Re-referred to the Committee on Commerce
- 03/14/2019 Adoption of Report: Amended and re-referred to the Committee on Ways and Means

**Division Action**

- 03/15/2019 *Referred by Chair to the Health and Human Services Finance Division*
- 03/25/2019 *Referred by Chair to the Long-Term Care Division*  
*Division action, to adopt as amended and return to Health and Human Services Finance Division*
- 03/28/2019 *Division action, to adopt as amended and return to the Committee on Ways and Means*

1.1 A bill for an act

1.2 relating to health; establishing consumer protections for residents of assisted living

1.3 establishments; establishing an assisted living establishment license; changing the

1.4 name for Board of Examiners for Nursing Home Administrators; imposing fees;

1.5 establishing a health services executive license; providing penalties; granting

1.6 rulemaking authority; requiring reports; amending Minnesota Statutes 2018,

1.7 sections 144.051, subdivisions 4, 5, 6; 144.057, subdivision 1; 144.122; 144A.04,

1.8 subdivision 5; 144A.20, subdivision 1; 144A.24; 144A.26; 144A.44, subdivision

1.9 1; 144A.45, subdivision 1; 144A.471, subdivisions 7, 9; 144A.472, subdivision

1.10 7; 144A.474, subdivisions 9, 11; 144A.475, subdivisions 3b, 5; 144A.476,

1.11 subdivision 1; 144A.4791, subdivision 10; 144A.4799; 256I.03, subdivision 15;

1.12 256I.04, subdivision 2a; 325F.72; 626.5572, subdivision 6; proposing coding for

1.13 new law in Minnesota Statutes, chapters 144; 144A; 144G; proposing coding for

1.14 new law as Minnesota Statutes, chapters 144I; 144J; 144K; repealing Minnesota

1.15 Statutes 2018, sections 144A.441; 144A.442; 144A.472, subdivision 4; 144D.01;

1.16 144D.015; 144D.02; 144D.025; 144D.03; 144D.04; 144D.045; 144D.05; 144D.06;

1.17 144D.065; 144D.066; 144D.07; 144D.08; 144D.09; 144D.10; 144D.11; 144G.01;

1.18 144G.02; 144G.03; 144G.04; 144G.05; 144G.06.

1.19 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

**ARTICLE 1**

**RESIDENT RIGHTS AND CONSUMER PROTECTIONS**

Section 1. **[144J.01] DEFINITIONS.**

Subdivision 1. **Applicability.** For the purposes of this chapter, the following terms have the meanings given them unless the context clearly indicates otherwise.

Subd. 2. **Assisted living contract.** "Assisted living contract" means the legal agreement between a resident and an assisted living facility for housing and assisted living services.

Subd. 3. **Assisted living facility.** "Assisted living facility" has the meaning given in section 144I.01, subdivision 6.

2.1 Subd. 4. **Assisted living facility with dementia care.** "Assisted living facility with  
2.2 dementia care" has the meaning given in section 144I.01, subdivision 8.

2.3 Subd. 5. **Assisted living services.** "Assisted living services" has the meaning given in  
2.4 section 144I.01, subdivision 7.

2.5 Subd. 6. **Attorney-in-fact.** "Attorney-in-fact" means a person designated by a principal  
2.6 to exercise the powers granted by a written and valid power of attorney under chapter 523.

2.7 Subd. 7. **Conservator.** "Conservator" means a court-appointed conservator acting in  
2.8 accordance with the powers granted to the conservator under chapter 524.

2.9 Subd. 8. **Designated representative.** "Designated representative" means a person  
2.10 designated in writing by the resident in an assisted living contract and identified in the  
2.11 resident's records on file with the assisted living facility.

2.12 Subd. 9. **Facility.** "Facility" means an assisted living facility.

2.13 Subd. 10. **Guardian.** "Guardian" means a court-appointed guardian acting in accordance  
2.14 with the powers granted to the guardian under chapter 524.

2.15 Subd. 11. **Health care agent.** "Health care agent" has the meaning given in section  
2.16 145C.01, subdivision 2.

2.17 Subd. 12. **Legal representative.** "Legal representative" means one of the following in  
2.18 the order of priority listed, to the extent the person may reasonably be identified and located:

2.19 (1) a guardian;

2.20 (2) a conservator;

2.21 (3) a health care agent; or

2.22 (4) an attorney-in-fact.

2.23 Subd. 13. **Licensed health care professional.** "Licensed health care professional" means:

2.24 (1) a physician licensed under chapter 147;

2.25 (2) an advanced practice registered nurse, as that term is defined in section 148.171,  
2.26 subdivision 3;

2.27 (3) a licensed practical nurse, as that term is defined in section 148.171, subdivision 8;

2.28 or

2.29 (4) a registered nurse, as that term is defined in section 148.171, subdivision 20.

2.30 Subd. 14. **Resident.** "Resident" means a person living in an assisted living facility.

3.1 Subd. 15. **Resident record.** "Resident record" has the meaning given in section 144I.01,  
3.2 subdivision 53.

3.3 Subd. 16. **Service plan.** "Service plan" has the meaning given in section 144I.01,  
3.4 subdivision 57.

3.5 **EFFECTIVE DATE.** This section is effective August 1, 2021.

3.6 Sec. 2. **[144J.02] RESIDENT RIGHTS.**

3.7 Subdivision 1. **Applicability.** This section applies to assisted living facility residents.

3.8 Subd. 2. **Legislative intent.** The rights established under this section for the benefit of  
3.9 residents do not limit any other rights available under law. No facility may request or require  
3.10 that any resident waive any of these rights at any time for any reason, including as a condition  
3.11 of admission to the facility.

3.12 Subd. 3. **Information about rights and facility policies.** (a) Before receiving services,  
3.13 residents have the right to be informed by the facility of the rights granted under this section.  
3.14 The information must be in plain language and in terms residents can understand. The  
3.15 facility must make reasonable accommodations for residents who have communication  
3.16 disabilities and those who speak a language other than English.

3.17 (b) Every facility must:

3.18 (1) indicate what recourse residents have if their rights are violated; and

3.19 (2) provide the information required under section 144J.10.

3.20 (c) Upon request, residents and their legal representatives and designated representatives  
3.21 have the right to copies of current facility policies and inspection findings of state and local  
3.22 health authorities, and to receive further explanation of the rights provided under this section,  
3.23 consistent with chapter 13 and section 626.557.

3.24 Subd. 4. **Courteous treatment.** Residents have the right to be treated with courtesy and  
3.25 respect, and to have the resident's property treated with respect.

3.26 Subd. 5. **Appropriate care and services.** (a) Residents have the right to care and services  
3.27 that are appropriate based on the resident's needs and according to an up-to-date service  
3.28 plan. All service plans must be designed to enable residents to achieve their highest level  
3.29 of emotional, psychological, physical, medical, and functional well-being and safety.

3.30 (b) Residents have the right to receive health care and other assisted living services with  
3.31 continuity from people who are properly trained and competent to perform their duties and

4.1 in sufficient numbers to adequately provide the services agreed to in the assisted living  
4.2 contract and the service plan.

4.3 Subd. 6. **Participation in care and service planning.** Residents have the right to actively  
4.4 participate in the planning, modification, and evaluation of their care and services. This  
4.5 right includes:

4.6 (1) the opportunity to discuss care, services, treatment, and alternatives with the  
4.7 appropriate caregivers;

4.8 (2) the opportunity to request and participate in formal care conferences;

4.9 (3) the right to include a family member or the resident's health care agent and designated  
4.10 representative, or both; and

4.11 (4) the right to be told in advance of, and take an active part in decisions regarding, any  
4.12 recommended changes in the service plan.

4.13 Subd. 7. **Information about individuals providing services.** Before receiving services,  
4.14 residents have the right to be told the type and disciplines of staff who will be providing  
4.15 the services, the frequency of visits proposed to be furnished, and other choices that are  
4.16 available for addressing the resident's needs.

4.17 Subd. 8. **Information about health care treatment.** Where applicable, residents have  
4.18 the right to be given by their attending physician complete and current information concerning  
4.19 their diagnosis, cognitive functioning level, treatment, alternatives, risks, and prognosis as  
4.20 required by the physician's legal duty to disclose. This information must be in terms and  
4.21 language the residents can reasonably be expected to understand. This information must  
4.22 include the likely medical or major psychological results of the treatment and its alternatives.

4.23 Subd. 9. **Information about other providers and services.** (a) Residents have the right  
4.24 to be informed by the assisted living facility, prior to executing an assisted living contract,  
4.25 that other public and private services may be available and the resident has the right to  
4.26 purchase, contract for, or obtain services from a provider other than the assisted living  
4.27 facility or related assisted living services provider.

4.28 (b) Assisted living facilities must make every effort to assist residents in obtaining  
4.29 information regarding whether Medicare, medical assistance, or another public program  
4.30 will pay for any of the services.

4.31 Subd. 10. **Information about charges.** Before services are initiated, residents have the  
4.32 right to be notified:

5.1 (1) of all charges for services;

5.2 (2) whether payment may be expected from health insurance, public programs, or other  
5.3 sources, if known, and the amount of such payments; and

5.4 (3) what charges the resident may be responsible for paying.

5.5 Subd. 11. **Refusal of care or services.** (a) Residents have the right to refuse care or  
5.6 services.

5.7 (b) A provider must document in the resident's record that the provider informed a  
5.8 resident who refuses care, services, treatment, medication, or dietary restrictions of the  
5.9 likely medical, health-related, or psychological consequences of the refusal.

5.10 (c) In cases where a resident lacks capacity but has not been adjudicated incompetent,  
5.11 or when legal requirements limit the right to refuse medical treatment, the conditions and  
5.12 circumstances must be fully documented by the attending physician in the resident's record.

5.13 Subd. 12. **Freedom from maltreatment.** Residents have the right to be free from  
5.14 maltreatment. For the purposes of this subdivision, "maltreatment" means conduct described  
5.15 in section 626.5572, subdivision 15, and includes the intentional and nontherapeutic infliction  
5.16 of physical pain or injury, or any persistent course of conduct intended to produce mental  
5.17 or emotional distress.

5.18 Subd. 13. **Personal and treatment privacy.** (a) Residents have the right to every  
5.19 consideration of their privacy, individuality, and cultural identity as related to their social,  
5.20 religious, and psychological well-being. Staff must respect the privacy of a resident's space  
5.21 by knocking on the door and seeking consent before entering, except in an emergency or  
5.22 where clearly inadvisable.

5.23 (b) Residents have the right to respect and privacy regarding the resident's health care  
5.24 and personal care program. Case discussion, consultation, examination, and treatment are  
5.25 confidential and must be conducted discreetly. Privacy must be respected during toileting,  
5.26 bathing, and other activities of personal hygiene, except as needed for resident safety or  
5.27 assistance.

5.28 Subd. 14. **Communication privacy.** (a) Residents have the right to communicate  
5.29 privately with persons of their choice. Assisted living facilities that are unable to provide a  
5.30 private area for communication must make reasonable arrangements to accommodate the  
5.31 privacy of residents' communications.

6.1 (b) Personal mail must be sent by the assisted living facility without interference and  
6.2 received unopened unless medically or programmatically contraindicated and documented  
6.3 by a licensed health care professional listed in the resident's record.

6.4 (c) Residents must be provided access to a telephone to make and receive calls.

6.5 Subd. 15. **Confidentiality of records.** (a) Residents have the right to have personal,  
6.6 financial, health, and medical information kept private, to approve or refuse release of  
6.7 information to any outside party, and to be advised of the assisted living facility's policies  
6.8 and procedures regarding disclosure of the information. Residents must be notified when  
6.9 personal records are requested by any outside party.

6.10 (b) Residents have the right to access their own records and written information from  
6.11 those records in accordance with sections 144.291 to 144.298.

6.12 Subd. 16. **Grievances and inquiries.** (a) Residents have the right to make and receive  
6.13 a timely response to a complaint or inquiry, without limitation. Residents have the right to  
6.14 know and every facility must provide the name and contact information of the person  
6.15 representing the facility who is designated to handle and resolve complaints and inquiries.

6.16 (b) A facility must promptly investigate, make a good faith attempt to resolve, and  
6.17 provide a timely response to the complaint or inquiry.

6.18 (c) Residents have the right to recommend changes in policies and services to staff and  
6.19 managerial officials, as that term is defined in section 144I.01, subdivision 31.

6.20 Subd. 17. **Visitors and social participation.** (a) Residents have the right to meet with  
6.21 or receive visits at any time by the resident's family, guardian, conservator, health care  
6.22 agent, attorney, advocate, or religious or social work counselor, or any person of the resident's  
6.23 choosing.

6.24 (b) Residents have the right to participate in commercial, religious, social, community,  
6.25 and political activities without interference and at their discretion if the activities do not  
6.26 infringe on the right to privacy of other residents.

6.27 Subd. 18. **Access to counsel and advocacy services.** Notwithstanding subdivision 15,  
6.28 residents have the right to the immediate access by:

6.29 (1) the resident's legal counsel;

6.30 (2) any representative of the protection and advocacy system designated by the state  
6.31 under Code of Federal Regulations, title 45, section 1326.21; or

6.32 (3) any representative of the Office of Ombudsman for Long-Term Care.

7.1 Subd. 19. **Right to come and go freely.** Residents have the right to enter and leave the  
7.2 facility as they choose. This right may be restricted only as allowed by other law and  
7.3 consistent with a resident's service plan.

7.4 Subd. 20. **Access to technology.** Residents have the right to access Internet service at  
7.5 their expense, unless offered by the facility.

7.6 Subd. 21. **Resident councils.** Residents have the right to organize and participate in  
7.7 resident councils. The facility must provide a resident council with space and privacy for  
7.8 meetings, where doing so is reasonably achievable. Staff, visitors, or other guests may attend  
7.9 resident council meetings only at the council's invitation. The facility must provide a  
7.10 designated staff person who is approved by the resident council and the facility to be  
7.11 responsible for providing assistance and responding to written requests that result from  
7.12 meetings. The facility must consider the views of the resident council and must act promptly  
7.13 upon the grievances and recommendations of the council, but a facility is not required to  
7.14 implement as recommended every request of the council. The facility shall, with the approval  
7.15 of the resident council, take reasonably achievable steps to make residents aware of upcoming  
7.16 meetings in a timely manner.

7.17 Subd. 22. **Family councils.** Residents have the right to participate in family councils  
7.18 formed by families or residents. The facility must provide a family council with space and  
7.19 privacy for meetings, where doing so is reasonably achievable. The facility must provide a  
7.20 designated staff person who is approved by the family council and the facility to be  
7.21 responsible for providing assistance and responding to written requests that result from  
7.22 meetings. The facility must consider the views of the family council and must act promptly  
7.23 upon the grievances and recommendations of the council, but a facility is not required to  
7.24 implement as recommended every request of the council. The facility shall, with the approval  
7.25 of the family council, take reasonably achievable steps to make residents and family members  
7.26 aware of upcoming meetings in a timely manner.

7.27 **EFFECTIVE DATE.** This section is effective August 1, 2019.

7.28 Sec. 3. **[144J.03] RETALIATION PROHIBITED.**

7.29 Subdivision 1. **Retaliation prohibited.** A facility or agent of a facility may not retaliate  
7.30 against a resident or employee if the resident, employee, or any person acting on behalf of  
7.31 the resident:

7.32 (1) files a complaint or grievance, makes an inquiry, or asserts any right;

8.1 (2) indicates an intention to file a complaint or grievance, make an inquiry, or assert any  
8.2 right;

8.3 (3) files or indicates an intention to file a maltreatment report, whether mandatory or  
8.4 voluntary, under section 626.557;

8.5 (4) seeks assistance from or reports a reasonable suspicion of a crime or systemic  
8.6 problems or concerns to the administrator or manager of the facility, the Office of  
8.7 Ombudsman for Long-Term Care, a regulatory or other government agency, or a legal or  
8.8 advocacy organization;

8.9 (5) advocates or seeks advocacy assistance for necessary or improved care or services  
8.10 or enforcement of rights under this section or other law;

8.11 (6) takes or indicates an intention to take civil action;

8.12 (7) participates or indicates an intention to participate in any investigation or  
8.13 administrative or judicial proceeding;

8.14 (8) contracts or indicates an intention to contract to receive services from a service  
8.15 provider of the resident's choice other than the facility; or

8.16 (9) places or indicates an intention to place a camera or electronic monitoring device in  
8.17 the resident's private space as provided under section 144J.05.

8.18 Subd. 2. **Retaliation against a resident.** For purposes of this section, to retaliate against  
8.19 a resident includes but is not limited to any of the following actions taken or threatened by  
8.20 a facility or an agent of the facility against a resident, or any person with a familial, personal,  
8.21 legal, or professional relationship with the resident:

8.22 (1) the discharge, eviction, transfer, or termination of services;

8.23 (2) the imposition of discipline, punishment, or a sanction or penalty;

8.24 (3) any form of discrimination;

8.25 (4) restriction or prohibition of access:

8.26 (i) of the resident to the facility or visitors; or

8.27 (ii) to the resident by a family member or a person with a personal, legal, or professional  
8.28 relationship with the resident;

8.29 (5) the imposition of involuntary seclusion or withholding food, care, or services;

8.30 (6) restriction of any of the rights granted to residents under state or federal law;

9.1 (7) restriction or reduction of access to or use of amenities, care, services, privileges, or  
9.2 living arrangements;

9.3 (8) an arbitrary increase in charges or fees;

9.4 (9) removing, tampering with, or deprivation of technology, communication, or electronic  
9.5 monitoring devices; or

9.6 (10) any oral or written communication of false information about a person advocating  
9.7 on behalf of the resident.

9.8 Subd. 3. **Retaliation against an employee.** For purposes of this section, to retaliate  
9.9 against an employee includes but is not limited to any of the following actions taken or  
9.10 threatened by the facility or an agent of the facility against an employee:

9.11 (1) discharge or transfer;

9.12 (2) demotion or refusal to promote;

9.13 (3) reduction in compensation, benefits, or privileges;

9.14 (4) the unwarranted imposition of discipline, punishment, or a sanction or penalty; or

9.15 (5) any form of discrimination.

9.16 Subd. 4. **Rebuttable presumption of retaliation.** (a) Except as provided in paragraphs  
9.17 (b), (c), and (d), there is a rebuttable presumption that any action described in subdivision  
9.18 2 or 3 and taken within 90 days of an initial action described in subdivision 1 is retaliatory.

9.19 (b) The presumption does not apply to actions described in subdivision 2, clause (4), if  
9.20 a good faith report of maltreatment pursuant to section 626.557 is made by the facility or  
9.21 agent of the facility against the visitor, family member, or other person with a personal,  
9.22 legal, or professional relationship that is subject to the restriction or prohibition of access.

9.23 (c) The presumption does not apply to any oral or written communication described in  
9.24 subdivision 2, clause (10), that is associated with a good faith report of maltreatment pursuant  
9.25 to section 626.557 made by the facility or agent of the facility against the person advocating  
9.26 on behalf of the resident.

9.27 (d) The presumption does not apply to a discharge, eviction, transfer, or termination of  
9.28 services that occurs for a reason permitted under section 144J.08, subdivision 3 or 6, provided  
9.29 the assisted living facility has complied with the applicable requirements in sections 144J.08  
9.30 and 144.10.

10.1 Subd. 5. **Other laws.** Nothing in this section affects the rights available to a resident  
10.2 under section 626.557.

10.3 **EFFECTIVE DATE.** This section is effective August 1, 2021.

10.4 Sec. 4. **[144J.04] DECEPTIVE MARKETING AND BUSINESS PRACTICES**  
10.5 **PROHIBITED.**

10.6 (a) No employee or agent of any facility may make any false, fraudulent, deceptive, or  
10.7 misleading statements or representations or material omissions in marketing, advertising,  
10.8 or any other description or representation of care or services.

10.9 (b) No assisted living contract may include any provision that the facility knows or  
10.10 should know to be deceptive, unlawful, or unenforceable under state or federal law, nor  
10.11 include any provision that requires or implies a lesser standard of care or responsibility than  
10.12 is required by law.

10.13 (c) No facility may advertise or represent that it is licensed as an assisted living facility  
10.14 with dementia care without complying with disclosure requirements under section 325F.72  
10.15 and any training requirements required under chapter 144I or in rule.

10.16 (d) A violation of this section constitutes a violation of section 325F.69, subdivision 1.  
10.17 The attorney general or a county attorney may enforce this section using the remedies in  
10.18 section 325F.70.

10.19 **EFFECTIVE DATE.** This section is effective August 1, 2021.

10.20 Sec. 5. **[144J.05] ELECTRONIC MONITORING IN CERTAIN FACILITIES.**

10.21 Subdivision 1. **Definitions.** (a) For the purposes of this section, the terms defined in this  
10.22 subdivision have the meanings given.

10.23 (b) "Commissioner" means the commissioner of health.

10.24 (c) "Department" means the Department of Health.

10.25 (d) "Electronic monitoring" means the placement and use of an electronic monitoring  
10.26 device by a resident in the resident's room or private living unit in accordance with this  
10.27 section.

10.28 (e) "Electronic monitoring device" means a camera or other device that captures, records,  
10.29 or broadcasts audio, video, or both, that is placed in a resident's room or private living unit  
10.30 and is used to monitor the resident or activities in the room or private living unit.

11.1 (f) "Facility" means a facility that is:

11.2 (1) licensed as a nursing home under chapter 144A;

11.3 (2) licensed as a boarding care home under sections 144.50 to 144.56;

11.4 (3) until August 1, 2021, a housing with services establishment registered under chapter

11.5 144D that is either subject to chapter 144G or has a disclosed special unit under section

11.6 325F.72; or

11.7 (4) on or after August 1, 2021, an assisted living facility.

11.8 (g) "Resident" means a person 18 years of age or older residing in a facility.

11.9 (h) "Resident representative" means one of the following in the order of priority listed,

11.10 to the extent the person may reasonably be identified and located:

11.11 (1) a court-appointed guardian;

11.12 (2) a health care agent as defined in section 145C.01, subdivision 2; or

11.13 (3) a person who is not an agent of a facility or of a home care provider designated in

11.14 writing by the resident and maintained in the resident's records on file with the facility or

11.15 with the resident's executed housing with services contract or nursing home contract.

11.16 Subd. 2. **Electronic monitoring authorized.** (a) A resident or a resident representative  
11.17 may conduct electronic monitoring of the resident's room or private living unit through the  
11.18 use of electronic monitoring devices placed in the resident's room or private living unit as  
11.19 provided in this section.

11.20 (b) Nothing in this section precludes the use of electronic monitoring of health care  
11.21 allowed under other law.

11.22 (c) Electronic monitoring authorized under this section is not a covered service under  
11.23 home and community-based waivers under sections 256B.0913, 256B.0915, 256B.092, and  
11.24 256B.49.

11.25 (d) This section does not apply to monitoring technology authorized as a home and  
11.26 community-based service under section 256B.0913, 256B.0915, 256B.092, or 256B.49.

11.27 Subd. 3. **Consent to electronic monitoring.** (a) Except as otherwise provided in this  
11.28 subdivision, a resident must consent to electronic monitoring in the resident's room or private  
11.29 living unit in writing on a notification and consent form. If the resident has not affirmatively  
11.30 objected to electronic monitoring and the resident's medical professional determines that  
11.31 the resident currently lacks the ability to understand and appreciate the nature and

12.1 consequences of electronic monitoring, the resident representative may consent on behalf  
12.2 of the resident. For purposes of this subdivision, a resident affirmatively objects when the  
12.3 resident orally, visually, or through the use of auxiliary aids or services declines electronic  
12.4 monitoring. The resident's response must be documented on the notification and consent  
12.5 form.

12.6 (b) Prior to a resident representative consenting on behalf of a resident, the resident must  
12.7 be asked if the resident wants electronic monitoring to be conducted. The resident  
12.8 representative must explain to the resident:

12.9 (1) the type of electronic monitoring device to be used;

12.10 (2) the standard conditions that may be placed on the electronic monitoring device's use,  
12.11 including those listed in subdivision 6;

12.12 (3) with whom the recording may be shared under subdivision 10 or 11; and

12.13 (4) the resident's ability to decline all recording.

12.14 (c) A resident, or resident representative when consenting on behalf of the resident, may  
12.15 consent to electronic monitoring with any conditions of the resident's or resident  
12.16 representative's choosing, including the list of standard conditions provided in subdivision  
12.17 6. A resident, or resident representative when consenting on behalf of the resident, may  
12.18 request that the electronic monitoring device be turned off or the visual or audio recording  
12.19 component of the electronic monitoring device be blocked at any time.

12.20 (d) Prior to implementing electronic monitoring, a resident, or resident representative  
12.21 when acting on behalf of the resident, must obtain the written consent on the notification  
12.22 and consent form of any other resident residing in the shared room or shared private living  
12.23 unit. A roommate's or roommate's resident representative's written consent must comply  
12.24 with the requirements of paragraphs (a) to (c). Consent by a roommate or a roommate's  
12.25 resident representative under this paragraph authorizes the resident's use of any recording  
12.26 obtained under this section, as provided under subdivision 10 or 11.

12.27 (e) Any resident conducting electronic monitoring must immediately remove or disable  
12.28 an electronic monitoring device prior to a new roommate moving into a shared room or  
12.29 shared private living unit, unless the resident obtains the roommate's or roommate's resident  
12.30 representative's written consent as provided under paragraph (d) prior to the roommate  
12.31 moving into the shared room or shared private living unit. Upon obtaining the new  
12.32 roommate's signed notification and consent form and submitting the form to the facility as  
12.33 required under subdivision 5, the resident may resume electronic monitoring.

13.1 (f) The resident or roommate, or the resident representative or roommate's resident  
13.2 representative if the representative is consenting on behalf of the resident or roommate, may  
13.3 withdraw consent at any time and the withdrawal of consent must be documented on the  
13.4 original consent form as provided under subdivision 5, paragraph (d).

13.5 Subd. 4. **Refusal of roommate to consent.** If a resident of a facility who is residing in  
13.6 a shared room or shared living unit, or the resident representative of such a resident when  
13.7 acting on behalf of the resident, wants to conduct electronic monitoring and another resident  
13.8 living in or moving into the same shared room or shared living unit refuses to consent to  
13.9 the use of an electronic monitoring device, the facility shall make a reasonable attempt to  
13.10 accommodate the resident who wants to conduct electronic monitoring. A facility has met  
13.11 the requirement to make a reasonable attempt to accommodate a resident or resident  
13.12 representative who wants to conduct electronic monitoring when, upon notification that a  
13.13 roommate has not consented to the use of an electronic monitoring device in the resident's  
13.14 room, the facility offers to move the resident to another shared room or shared living unit  
13.15 that is available at the time of the request. If a resident chooses to reside in a private room  
13.16 or private living unit in a facility in order to accommodate the use of an electronic monitoring  
13.17 device, the resident must pay either the private room rate in a nursing home setting, or the  
13.18 applicable rent in a housing with services establishment or assisted living facility. If a facility  
13.19 is unable to accommodate a resident due to lack of space, the facility must reevaluate the  
13.20 request every two weeks until the request is fulfilled. A facility is not required to provide  
13.21 a private room, a single-bed room, or a private living unit to a resident who is unable to  
13.22 pay.

13.23 Subd. 5. **Notice to facility; exceptions.** (a) Electronic monitoring may begin only after  
13.24 the resident or resident representative who intends to place an electronic monitoring device  
13.25 and any roommate or roommate's resident representative completes the notification and  
13.26 consent form and submits the form to the facility.

13.27 (b) Notwithstanding paragraph (a), the resident or resident representative who intends  
13.28 to place an electronic monitoring device may do so without submitting a notification and  
13.29 consent form to the facility for up to 30 days:

13.30 (1) if the resident or the resident representative reasonably fears retaliation against the  
13.31 resident by the facility, timely submits the completed notification and consent form to the  
13.32 Office of Ombudsman for Long-Term Care, and timely submits a Minnesota Adult Abuse  
13.33 Reporting Center report or police report, or both, upon evidence from the electronic  
13.34 monitoring device that suspected maltreatment has occurred;

14.1 (2) if there has not been a timely written response from the facility to a written  
14.2 communication from the resident or resident representative expressing a concern prompting  
14.3 the desire for placement of an electronic monitoring device and if the resident or a resident  
14.4 representative timely submits a completed notification and consent form to the Office of  
14.5 Ombudsman for Long-Term Care; or

14.6 (3) if the resident or resident representative has already submitted a Minnesota Adult  
14.7 Abuse Reporting Center report or police report regarding the resident's concerns prompting  
14.8 the desire for placement and if the resident or a resident representative timely submits a  
14.9 completed notification and consent form to the Office of Ombudsman for Long-Term Care.

14.10 (c) Upon receipt of any completed notification and consent form, the facility must place  
14.11 the original form in the resident's file or file the original form with the resident's housing  
14.12 with services contract. The facility must provide a copy to the resident and the resident's  
14.13 roommate, if applicable.

14.14 (d) In the event that a resident or roommate, or the resident representative or roommate's  
14.15 resident representative if the representative is consenting on behalf of the resident or  
14.16 roommate, chooses to alter the conditions under which consent to electronic monitoring is  
14.17 given or chooses to withdraw consent to electronic monitoring, the facility must make  
14.18 available the original notification and consent form so that it may be updated. Upon receipt  
14.19 of the updated form, the facility must place the updated form in the resident's file or file the  
14.20 original form with the resident's signed housing with services contract. The facility must  
14.21 provide a copy of the updated form to the resident and the resident's roommate, if applicable.

14.22 (e) If a new roommate, or the new roommate's resident representative when consenting  
14.23 on behalf of the new roommate, does not submit to the facility a completed notification and  
14.24 consent form and the resident conducting the electronic monitoring does not remove or  
14.25 disable the electronic monitoring device, the facility must remove the electronic monitoring  
14.26 device.

14.27 (f) If a roommate, or the roommate's resident representative when withdrawing consent  
14.28 on behalf of the roommate, submits an updated notification and consent form withdrawing  
14.29 consent and the resident conducting electronic monitoring does not remove or disable the  
14.30 electronic monitoring device, the facility must remove the electronic monitoring device.

14.31 Subd. 6. **Form requirements.** (a) The notification and consent form completed by the  
14.32 resident must include, at a minimum, the following information:

15.1 (1) the resident's signed consent to electronic monitoring or the signature of the resident  
15.2 representative, if applicable. If a person other than the resident signs the consent form, the  
15.3 form must document the following:

15.4 (i) the date the resident was asked if the resident wants electronic monitoring to be  
15.5 conducted;

15.6 (ii) who was present when the resident was asked;

15.7 (iii) an acknowledgment that the resident did not affirmatively object; and

15.8 (iv) the source of authority allowing the resident representative to sign the notification  
15.9 and consent form on the resident's behalf;

15.10 (2) the resident's roommate's signed consent or the signature of the roommate's resident  
15.11 representative, if applicable. If a roommate's resident representative signs the consent form,  
15.12 the form must document the following:

15.13 (i) the date the roommate was asked if the roommate wants electronic monitoring to be  
15.14 conducted;

15.15 (ii) who was present when the roommate was asked;

15.16 (iii) an acknowledgment that the roommate did not affirmatively object; and

15.17 (iv) the source of authority allowing the resident representative to sign the notification  
15.18 and consent form on the roommate's behalf;

15.19 (3) the type of electronic monitoring device to be used;

15.20 (4) a list of standard conditions or restrictions that the resident or a roommate may elect  
15.21 to place on the use of the electronic monitoring device, including but not limited to:

15.22 (i) prohibiting audio recording;

15.23 (ii) prohibiting video recording;

15.24 (iii) prohibiting broadcasting of audio or video;

15.25 (iv) turning off the electronic monitoring device or blocking the visual recording  
15.26 component of the electronic monitoring device for the duration of an exam or procedure by  
15.27 a health care professional;

15.28 (v) turning off the electronic monitoring device or blocking the visual recording  
15.29 component of the electronic monitoring device while dressing or bathing is performed; and

16.1 (vi) turning off the electronic monitoring device for the duration of a visit with a spiritual  
16.2 adviser, ombudsman, attorney, financial planner, intimate partner, or other visitor;

16.3 (5) any other condition or restriction elected by the resident or roommate on the use of  
16.4 an electronic monitoring device;

16.5 (6) a statement of the circumstances under which a recording may be disseminated under  
16.6 subdivision 10;

16.7 (7) a signature box for documenting that the resident or roommate has withdrawn consent;  
16.8 and

16.9 (8) an acknowledgment that the resident, in accordance with subdivision 3, consents to  
16.10 the Office of Ombudsman for Long-Term Care and its representatives disclosing information  
16.11 about the form. Disclosure under this clause shall be limited to:

16.12 (i) the fact that the form was received from the resident or resident representative;

16.13 (ii) if signed by a resident representative, the name of the resident representative and  
16.14 the source of authority allowing the resident representative to sign the notification and  
16.15 consent form on the resident's behalf; and

16.16 (iii) the type of electronic monitoring device placed.

16.17 (b) Facilities must make the notification and consent form available to the residents and  
16.18 inform residents of their option to conduct electronic monitoring of their rooms or private  
16.19 living unit.

16.20 (c) Notification and consent forms received by the Office of Ombudsman for Long-Term  
16.21 Care are classified under section 256.9744.

16.22 Subd. 7. **Costs and installation.** (a) A resident or resident representative choosing to  
16.23 conduct electronic monitoring must do so at the resident's own expense, including paying  
16.24 purchase, installation, maintenance, and removal costs.

16.25 (b) If a resident chooses to place an electronic monitoring device that uses Internet  
16.26 technology for visual or audio monitoring, the resident may be responsible for contracting  
16.27 with an Internet service provider.

16.28 (c) The facility shall make a reasonable attempt to accommodate the resident's installation  
16.29 needs, including allowing access to the facility's public-use Internet or Wi-Fi systems when  
16.30 available for other public uses. A facility has the burden of proving that a requested  
16.31 accommodation is not reasonable.

17.1 (d) All electronic monitoring device installations and supporting services must be  
17.2 UL-listed.

17.3 Subd. 8. **Notice to visitors.** (a) A facility must post a sign at each facility entrance  
17.4 accessible to visitors that states: "Electronic monitoring devices, including security cameras  
17.5 and audio devices, may be present to record persons and activities."

17.6 (b) The facility is responsible for installing and maintaining the signage required in this  
17.7 subdivision.

17.8 Subd. 9. **Obstruction of electronic monitoring devices.** (a) A person must not knowingly  
17.9 hamper, obstruct, tamper with, or destroy an electronic monitoring device placed in a  
17.10 resident's room or private living unit without the permission of the resident or resident  
17.11 representative.

17.12 (b) It is not a violation of paragraph (a) if a person turns off the electronic monitoring  
17.13 device or blocks the visual recording component of the electronic monitoring device at the  
17.14 direction of the resident or resident representative, or if consent has been withdrawn.

17.15 Subd. 10. **Dissemination of meetings.** (a) No person may access any video or audio  
17.16 recording created through authorized electronic monitoring without the written consent of  
17.17 the resident or resident representative.

17.18 (b) Except as required under other law, a recording or copy of a recording made as  
17.19 provided in this section may only be disseminated for the purpose of addressing health,  
17.20 safety, or welfare concerns of one or more residents.

17.21 (c) A person disseminating a recording or copy of a recording made as provided in this  
17.22 section in violation of paragraph (b) may be civilly or criminally liable.

17.23 Subd. 11. **Admissibility of evidence.** Subject to applicable rules of evidence and  
17.24 procedure, any video or audio recording created through electronic monitoring under this  
17.25 section may be admitted into evidence in a civil, criminal, or administrative proceeding.

17.26 Subd. 12. **Liability.** (a) For the purposes of state law, the mere presence of an electronic  
17.27 monitoring device in a resident's room or private living unit is not a violation of the resident's  
17.28 right to privacy under section 144.651 or 144A.44.

17.29 (b) For the purposes of state law, a facility or home care provider is not civilly or  
17.30 criminally liable for the mere disclosure by a resident or a resident representative of a  
17.31 recording.

18.1 Subd. 13. **Immunity from liability.** The Office of Ombudsman for Long-Term Care  
18.2 and representatives of the office are immune from liability for conduct described in section  
18.3 256.9742, subdivision 2.

18.4 Subd. 14. **Resident protections.** (a) A facility must not:

18.5 (1) refuse to admit a potential resident or remove a resident because the facility disagrees  
18.6 with the decision of the potential resident, the resident, or a resident representative acting  
18.7 on behalf of the resident regarding electronic monitoring;

18.8 (2) retaliate or discriminate against any resident for consenting or refusing to consent  
18.9 to electronic monitoring, as provided in section 144.6512, 144G.07, or 144J.03; or

18.10 (3) prevent the placement or use of an electronic monitoring device by a resident who  
18.11 has provided the facility or the Office of Ombudsman for Long-Term Care with notice and  
18.12 consent as required under this section.

18.13 (b) Any contractual provision prohibiting, limiting, or otherwise modifying the rights  
18.14 and obligations in this section is contrary to public policy and is void and unenforceable.

18.15 Subd. 15. **Employee discipline.** (a) An employee of the facility or an employee of a  
18.16 contractor providing services at the facility who is the subject of proposed corrective or  
18.17 disciplinary action based upon evidence obtained by electronic monitoring must be given  
18.18 access to that evidence for purposes of defending against the proposed action.

18.19 (b) An employee who obtains a recording or a copy of the recording must treat the  
18.20 recording or copy confidentially and must not further disseminate it to any other person  
18.21 except as required under law. Any copy of the recording must be returned to the facility or  
18.22 resident who provided the copy when it is no longer needed for purposes of defending  
18.23 against a proposed action.

18.24 Subd. 16. **Penalties.** (a) The commissioner may issue a correction order as provided  
18.25 under section 144A.10, 144A.45, or 144A.474, upon a finding that the facility has failed to  
18.26 comply with:

18.27 (1) subdivision 5, paragraphs (c) to (f);

18.28 (2) subdivision 6, paragraph (b);

18.29 (3) subdivision 7, paragraph (c); and

18.30 (4) subdivisions 8 to 10 and 14.

18.31 (b) The commissioner may exercise the commissioner's authority under section 144D.05  
18.32 to compel a housing with services establishment to meet the requirements of this section.

19.1 **EFFECTIVE DATE.** This section is effective August 1, 2019, and applies to all contracts  
19.2 in effect, entered into, or renewed on or after that date.

19.3 Sec. 6. **[144J.06] NO DISCRIMINATION BASED ON SOURCE OF PAYMENT.**

19.4 All facilities must, regardless of the source of payment and for all persons seeking to  
19.5 reside or residing in the facility:

19.6 (1) provide equal access to quality care; and

19.7 (2) establish, maintain, and implement identical policies and practices regarding residency,  
19.8 transfer, and provision and termination of services.

19.9 **EFFECTIVE DATE.** This section is effective August 1, 2021.

19.10 Sec. 7. **[144J.07] CONSUMER ADVOCACY AND LEGAL SERVICES.**

19.11 Upon execution of an assisted living contract, every facility must provide the resident  
19.12 and the resident's legal and designated representatives with the names and contact  
19.13 information, including telephone numbers and e-mail addresses, of:

19.14 (1) nonprofit organizations that provide advocacy or legal services to residents including  
19.15 but not limited to the designated protection and advocacy organization in Minnesota that  
19.16 provides advice and representation to individuals with disabilities; and

19.17 (2) the Office of Ombudsman for Long-Term Care, including both the state and regional  
19.18 contact information.

19.19 **EFFECTIVE DATE.** This section is effective August 1, 2021.

19.20 Sec. 8. **[144J.08] INVOLUNTARY DISCHARGES AND SERVICE TERMINATIONS.**

19.21 Subdivision 1. **Definitions.** (a) For the purposes of this section and sections 144J.09 and  
19.22 144J.10, the following terms have the meanings given them.

19.23 (b) "Facility" means:

19.24 (1) a housing with services establishment registered under section 144D.02 and operating  
19.25 under title protection provided under chapter 144G; or

19.26 (2) on or after August 1, 2021, an assisted living facility.

19.27 (c) "Refusal to readmit" means a refusal by an assisted living facility, upon a request  
19.28 from a resident or an agent of the resident, to allow the resident to return to the facility,  
19.29 whether or not a notice of termination of housing or services has been issued.

20.1 (d) "Termination of housing or services" or "termination" means an involuntary  
20.2 facility-initiated discharge, eviction, transfer, or service termination not initiated at the oral  
20.3 or written request of the resident or to which the resident objects.

20.4 Subd. 2. Prerequisite to termination of housing or services. Before issuing a notice  
20.5 of termination, a facility must explain in person and in detail the reasons for the termination,  
20.6 and must convene a conference with the resident, the resident's legal representatives, the  
20.7 resident's designated representative, the resident's family, applicable state and social services  
20.8 agencies, and relevant health professionals to identify and offer reasonable accommodations  
20.9 and modifications, interventions, or alternatives to avoid the termination.

20.10 Subd. 3. Permissible reasons to terminate housing or services. (a) A facility is  
20.11 prohibited from terminating housing or services for grounds other than those specified in  
20.12 paragraphs (b) and (c). A facility initiating a termination under paragraph (b) or (c) must  
20.13 comply with subdivision 2.

20.14 (b) A facility may not initiate a termination unless the termination is necessary and the  
20.15 facility produces a written determination, supported by documentation, of the necessity of  
20.16 the termination. A termination is necessary only if:

20.17 (1) the resident has engaged in documented conduct that substantially interferes with  
20.18 the rights, health, or safety of other residents;

20.19 (2) the resident has committed any of the acts enumerated under section 504B.171 that  
20.20 substantially interfere with the rights, health, or safety of other residents; or

20.21 (3) the facility can demonstrate that the resident's needs exceed the scope of services for  
20.22 which the resident contracted or which are included in the resident's service plan.

20.23 (c) A facility may initiate a termination for nonpayment, provided the facility:

20.24 (1) makes reasonable efforts to accommodate temporary financial hardship;

20.25 (2) informs the resident of private subsidies and public benefits options that may be  
20.26 available, including but not limited to benefits available under sections 256B.0915 and  
20.27 256B.49; and

20.28 (3) if the resident applies for public benefits, timely responds to state or county agency  
20.29 questions regarding the application.

20.30 (d) A facility may not initiate a termination of housing or services to a resident receiving  
20.31 public benefits in the event of a temporary interruption in benefits. A temporary interruption  
20.32 of benefits does not constitute nonpayment.

21.1 Subd. 4. **Notice of termination required.** (a) A facility initiating a termination of housing  
21.2 or services must issue a written notice that complies with subdivision 5 at least 30 days  
21.3 prior to the effective date of the termination to the resident, to the resident's legal  
21.4 representative and designated representative, or if none, to a family member if known, and  
21.5 to the Ombudsman for Long-Term Care.

21.6 (b) A facility may relocate a resident with less than 30 days' notice only in the event of  
21.7 emergencies, as provided in subdivision 6.

21.8 (c) The notice requirements in paragraph (a) do not apply if the facility's license is  
21.9 restricted by the commissioner or the facility ceases operations. In the event of a license  
21.10 restriction or cessation of operations, the facility must follow the commissioner's directions  
21.11 for resident relocations contained in section 144J.10.

21.12 Subd. 5. **Content of notice.** The notice required under subdivision 4 must contain, at a  
21.13 minimum:

21.14 (1) the effective date of the termination;

21.15 (2) a detailed explanation of the basis for the termination, including, but not limited to,  
21.16 clinical or other supporting rationale;

21.17 (3) contact information for, and a statement that the resident has the right to appeal the  
21.18 termination to, the Office of Administrative Hearings;

21.19 (4) contact information for the Ombudsman for Long-Term Care;

21.20 (5) the name and contact information of a person employed by the facility with whom  
21.21 the resident may discuss the notice of termination of housing or services;

21.22 (6) if the termination is for services, a statement that the notice of termination of services  
21.23 does not constitute a termination of housing or an eviction from the resident's home, and  
21.24 that the resident has the right to remain in the facility if the resident can secure necessary  
21.25 services from another provider of the resident's choosing; and

21.26 (7) if the resident must relocate:

21.27 (i) a statement that the facility must actively participate in a coordinated transfer of the  
21.28 resident's care to a safe and appropriate service provider; and

21.29 (ii) the name of and contact information for the new location or provider, or a statement  
21.30 that the location or provider must be identified prior to the effective date of the termination.

21.31 Subd. 6. **Exception for emergencies.** (a) A facility may relocate a resident from a facility  
21.32 with less than 30 days' notice if relocation is required:

22.1 (1) due to a resident's urgent medical needs and is ordered by a licensed health care  
22.2 professional; or

22.3 (2) because of an imminent risk to the health or safety of another resident or a staff  
22.4 member of the facility.

22.5 (b) A facility relocating a resident under this subdivision must:

22.6 (1) remove the resident to an appropriate location. A private home where the occupant  
22.7 is unwilling or unable to care for the resident, a homeless shelter, a hotel, or a motel is not  
22.8 an appropriate location; and

22.9 (2) provide notice of the contact information for and location to which the resident has  
22.10 been relocated, contact information for any new service provider and for the Ombudsman  
22.11 for Long-Term Care, the reason for the relocation, a statement that, if the resident is refused  
22.12 readmission to the facility, the resident has the right to appeal any refusal to readmit to the  
22.13 Office of Administrative Hearings, and, if ascertainable, the approximate date or range of  
22.14 dates when the resident is expected to return to the facility or a statement that such date is  
22.15 not currently ascertainable, to:

22.16 (i) the resident, the resident's legal representative and designated representative, or if  
22.17 none, a family member if known immediately upon relocation of the resident; and

22.18 (ii) the Office of Ombudsman for Long-Term Care as soon as practicable if the resident  
22.19 has been relocated from the facility for more than 48 hours.

22.20 (c) The resident has the right to return to the facility if the conditions under paragraph  
22.21 (a) no longer exist.

22.22 (d) If the facility determines that the resident cannot return to the facility or the facility  
22.23 cannot provide the necessary services to the resident upon return, the facility must as soon  
22.24 as practicable but in no event later than 24 hours after the refusal or determination, comply  
22.25 with subdivision 4, and section 144J.10.

22.26 **EFFECTIVE DATE.** (a) This section is effective August 1, 2019, and expires July 31,  
22.27 2021, for housing with services establishments registered under section 144D.02 and  
22.28 operating under title protection provided by and subject to chapter 144G.

22.29 (b) This section is effective for assisted living facilities August 1, 2021.

22.30 **Sec. 9. [144J.09] APPEAL OF TERMINATION OF HOUSING OR SERVICES.**

22.31 Subdivision 1. **Right to appeal termination of housing or services.** A resident, the  
22.32 resident's legal representative or designated representative, or a family member, has the

23.1 right to appeal a termination of housing or services or a facility's refusal to readmit the  
23.2 resident after an emergency relocation and to request a contested case hearing with the  
23.3 Office of Administrative Hearings.

23.4 Subd. 2. Appeals process. (a) An appeal and request for a contested case hearing must  
23.5 be filed in writing or electronically as authorized by the chief administrative law judge.

23.6 (b) The Office of Administrative Hearings must conduct an expedited hearing as soon  
23.7 as practicable, and in any event no later than 14 calendar days after the office receives the  
23.8 request and within three business days in the event of an appeal of a refusal to readmit. The  
23.9 hearing must be held at the facility where the resident lives, unless it is impractical or the  
23.10 parties agree to a different place. The hearing is not a formal evidentiary hearing. The hearing  
23.11 may also be attended by telephone as allowed by the administrative law judge, after  
23.12 considering how a telephonic hearing will affect the resident's ability to participate. The  
23.13 hearing shall be limited to the amount of time necessary for the participants to expeditiously  
23.14 present the facts about the proposed termination or refusal to readmit. The administrative  
23.15 law judge shall issue a recommendation to the commissioner as soon as practicable, and in  
23.16 any event no later than ten calendar days after the hearing or within two calendar days after  
23.17 the hearing in the case of a refusal to readmit.

23.18 (c) The facility bears the burden of proof to establish by a preponderance of the evidence  
23.19 that the termination of housing or services or the refusal to readmit is permissible under law  
23.20 and does not constitute retaliation under section 144G.07 or 144J.03.

23.21 (d) Appeals from final determinations issued by the Office of Administrative Hearings  
23.22 shall be as provided in sections 14.63 to 14.68.

23.23 (e) The Office of Administrative Hearings must grant the appeal and the commissioner  
23.24 of health may order the assisted living facility to rescind the termination of housing and  
23.25 services or readmit the resident if:

23.26 (1) the termination or refusal to readmit was in violation of state or federal law;

23.27 (2) the resident cures or demonstrates the ability to cure the reason for the termination  
23.28 or refusal to readmit, or has identified any reasonable accommodation or modification,  
23.29 intervention, or alternative to the termination;

23.30 (3) termination would result in great harm or potential great harm to the resident as  
23.31 determined by a totality of the circumstances; or

23.32 (4) the facility has failed to identify a safe and appropriate location to which the resident  
23.33 is to be relocated as required under section 144J.10.

24.1 (f) The Office of Administrative Hearings has the authority to make any other  
24.2 determinations or orders regarding any conditions that may be placed upon the resident's  
24.3 readmission or continued residency, including but not limited to changes to the service plan  
24.4 or required increases in services.

24.5 (g) Nothing in this section limits the right of a resident or the resident's designated  
24.6 representative to request or receive assistance from the Office of Ombudsman for Long-Term  
24.7 Care and the protection and advocacy agency protection and advocacy system designated  
24.8 by the state under Code of Federal Regulations, title 45, section 1326.21, concerning the  
24.9 termination of housing or services.

24.10 Subd. 3. **Representation at the hearing.** Parties may, but are not required to, be  
24.11 represented by counsel at a contested case hearing on an appeal. The appearance of a party  
24.12 without counsel does not constitute the unauthorized practice of law.

24.13 Subd. 4. **Service provision while appeal pending.** Housing or services may not be  
24.14 terminated during the pendency of an appeal and until a final determination is made by the  
24.15 Office of Administrative Hearings.

24.16 **EFFECTIVE DATE.** (a) This section is effective August 1, 2019, and expires July 31,  
24.17 2021, for housing with services establishments registered under section 144D.02 and  
24.18 operating under title protection provided by and subject to chapter 144G.

24.19 (b) This section is effective for assisted living facilities August 1, 2021.

24.20 Sec. 10. **[144J.10] HOUSING AND SERVICE TERMINATION; RELOCATION**  
24.21 **PLANNING.**

24.22 Subdivision 1. **Duties of the facility.** If a facility terminates housing or services, if a  
24.23 facility intends to cease operations, or if a facility's license is restricted by the commissioner  
24.24 requiring termination of housing or services to residents, the facility:

24.25 (1) in the event of a termination of housing, has an affirmative duty to ensure a  
24.26 coordinated and orderly transfer of the resident to a safe location that is appropriate for the  
24.27 resident. The facility must identify that location prior to any appeal hearing;

24.28 (2) in the event of a termination of services, has an affirmative duty to ensure a  
24.29 coordinated and orderly transfer of the resident to an appropriate service provider, if services  
24.30 are still needed and desired by the resident. The facility must identify the provider prior to  
24.31 any appeal hearing; and

25.1 (3) must consult and cooperate with the resident; the resident's legal representatives,  
25.2 designated representative, and family members; any interested professionals, including case  
25.3 managers; and applicable agencies to consider the resident's goals and make arrangements  
25.4 to relocate the resident.

25.5 Subd. 2. **Safe location.** A safe location is not a private home where the occupant is  
25.6 unwilling or unable to care for the resident, a homeless shelter, a hotel, or a motel. A facility  
25.7 may not terminate a resident's housing or services if the resident will, as a result of the  
25.8 termination, become homeless, as that term is defined in section 116L.361, subdivision 5,  
25.9 or if an adequate and safe discharge location or adequate and needed service provider has  
25.10 not been identified.

25.11 Subd. 3. **Written relocation plan required.** The facility must prepare a written relocation  
25.12 plan for a resident being relocated. The plan must:

25.13 (1) contain all the necessary steps to be taken to reduce transfer trauma; and

25.14 (2) specify the measures needed until relocation that protect the resident and meet the  
25.15 resident's health and safety needs.

25.16 Subd. 4. **No relocation without receiving setting accepting.** A facility may not relocate  
25.17 the resident unless the place to which the resident will be relocated indicates acceptance of  
25.18 the resident.

25.19 Subd. 5. **No termination of services without another provider.** If a resident continues  
25.20 to need and desire the services provided by the facility, the facility may not terminate services  
25.21 unless another service provider has indicated that it will provide those services.

25.22 Subd. 6. **Information that must be conveyed.** If a resident is relocated to another facility  
25.23 or to a nursing home, or if care is transferred to another provider, the facility must timely  
25.24 convey to that facility, nursing home, or provider:

25.25 (1) the resident's full name, date of birth, and insurance information;

25.26 (2) the name, telephone number, and address of the resident's designated representatives  
25.27 and legal representatives, if any;

25.28 (3) the resident's current documented diagnoses that are relevant to the services being  
25.29 provided;

25.30 (4) the resident's known allergies that are relevant to the services being provided;

25.31 (5) the name and telephone number of the resident's physician, if known, and the current  
25.32 physician orders that are relevant to the services being provided;

- 26.1 (6) all medication administration records that are relevant to the services being provided;  
26.2 (7) the most recent resident assessment, if relevant to the services being provided; and  
26.3 (8) copies of health care directives, "do not resuscitate" orders, and any guardianship  
26.4 orders or powers of attorney.

26.5 Subd. 7. **Final accounting; return of money and property.** (a) Within 30 days of the  
26.6 effective date of the termination of housing or services, the facility must:

26.7 (1) provide to the resident, resident's legal representatives, and the resident's designated  
26.8 representative a final statement of account;

26.9 (2) provide any refunds due;

26.10 (3) return any money, property, or valuables held in trust or custody by the facility; and

26.11 (4) as required under section 504B.178, refund the resident's security deposit unless it  
26.12 is applied to the first month's charges.

26.13 **EFFECTIVE DATE.** (a) This section is effective August 1, 2019, and expires July 31,  
26.14 2021, for housing with services establishments registered under section 144D.02 and  
26.15 operating under title protection provided by and subject to chapter 144G.

26.16 (b) This section is effective for assisted living facilities August 1, 2021.

26.17 Sec. 11. **[144J.11] FORCED ARBITRATION.**

26.18 (a) An assisted living facility must affirmatively disclose, orally and conspicuously in  
26.19 writing in an assisted living contract, any arbitration provision in the contract that precludes,  
26.20 limits, or delays the ability of a resident from taking a civil action.

26.21 (b) A forced arbitration requirement must not include a choice of law or choice of venue  
26.22 provision. Assisted living contracts must adhere to Minnesota law and any other applicable  
26.23 federal or local law. Any civil actions by any litigant must be taken in Minnesota judicial  
26.24 or administrative courts.

26.25 (c) A forced arbitration provision must not be unconscionable. All or the portion of a  
26.26 forced arbitration provision found by a court to be unconscionable shall have no effect on  
26.27 the remaining provisions, terms, or conditions of the contract.

26.28 **EFFECTIVE DATE.** This section is effective August 1, 2019, for contracts entered  
26.29 into on or after that date.

27.1 Sec. 12. **[144J.12] VIOLATION OF RIGHTS.**

27.2 (a) A resident who meets the criteria under section 325F.71, subdivision 1, has a cause  
27.3 of action under section 325F.71, subdivision 4, for the violation of section 144J.02,  
27.4 subdivisions 12, 15, and 18, or section 144J.04.

27.5 (b) A resident who meets the criteria under section 325F.71, subdivision 1, has a cause  
27.6 of action under section 325F.71, subdivision 4, for the violation of section 144J.03, unless  
27.7 the resident otherwise has a cause of action under section 626.557, subdivision 17.

27.8 **EFFECTIVE DATE.** This section is effective August 1, 2021.

27.9 Sec. 13. **[144J.13] APPLICABILITY OF OTHER LAWS.**

27.10 Assisted living facilities:

27.11 (1) are subject to and must comply with chapter 504B;

27.12 (2) must comply with section 325F.72; and

27.13 (3) are not required to obtain a lodging license under chapter 157 and related rules.

27.14 **EFFECTIVE DATE.** This section is effective August 1, 2021.

27.15 Sec. 14. Minnesota Statutes 2018, section 325F.72, subdivision 4, is amended to read:

27.16 Subd. 4. **Remedy.** The attorney general may seek the remedies set forth in section 8.31  
27.17 for repeated and intentional violations of this section. ~~However, no private right of action~~  
27.18 ~~may be maintained as provided under section 8.31, subdivision 3a.~~

27.19 **ARTICLE 2**

27.20 **NURSING HOMES**

27.21 Section 1. **[144.6512] RETALIATION IN NURSING HOMES PROHIBITED.**

27.22 Subdivision 1. **Definitions.** For the purposes of this section:

27.23 (1) "nursing home" means a facility licensed as a nursing home under chapter 144A;

27.24 and

27.25 (2) "resident" means a person residing in a nursing home.

27.26 Subd. 2. **Retaliation prohibited.** A nursing home or agent of the nursing home may not  
27.27 retaliate against a resident or employee if the resident, employee, or any person acting on  
27.28 behalf of the resident:

- 28.1 (1) files a complaint or grievance, makes an inquiry, or asserts any right;
- 28.2 (2) indicates an intention to file a complaint or grievance, make an inquiry, or assert any
- 28.3 right;
- 28.4 (3) files or indicates an intention to file a maltreatment report, whether mandatory or
- 28.5 voluntary, under section 626.557;
- 28.6 (4) seeks assistance from or reports a reasonable suspicion of a crime or systemic
- 28.7 problems or concerns to the administrator or manager of the nursing home, the Office of
- 28.8 Ombudsman for Long-Term Care, a regulatory or other government agency, or a legal or
- 28.9 advocacy organization;
- 28.10 (5) advocates or seeks advocacy assistance for necessary or improved care or services
- 28.11 or enforcement of rights under this section or other law;
- 28.12 (6) takes or indicates an intention to take civil action;
- 28.13 (7) participates or indicates an intention to participate in any investigation or
- 28.14 administrative or judicial proceeding;
- 28.15 (8) contracts or indicates an intention to contract to receive services from a service
- 28.16 provider of the resident's choice other than the nursing home; or
- 28.17 (9) places or indicates an intention to place a camera or electronic monitoring device in
- 28.18 the resident's private space as provided under section 144J.05.
- 28.19 Subd. 3. **Retaliation against a resident.** For purposes of this section, to retaliate against
- 28.20 a resident includes but is not limited to any of the following actions taken or threatened by
- 28.21 a nursing home or an agent of the nursing home against a resident, or any person with a
- 28.22 familial, personal, legal, or professional relationship with the resident:
- 28.23 (1) the discharge, eviction, transfer, or termination of services;
- 28.24 (2) the imposition of discipline, punishment, or a sanction or penalty;
- 28.25 (3) any form of discrimination;
- 28.26 (4) restriction or prohibition of access:
- 28.27 (i) of the resident to the nursing home or visitors; or
- 28.28 (ii) to the resident by a family member or a person with a personal, legal, or professional
- 28.29 relationship with the resident;
- 28.30 (5) the imposition of involuntary seclusion or withholding food, care, or services;

- 29.1 (6) restriction of any of the rights granted to residents under state or federal law;  
29.2 (7) restriction or reduction of access to or use of amenities, care, services, privileges, or  
29.3 living arrangements;  
29.4 (8) an arbitrary increase in charges or fees;  
29.5 (9) removing, tampering with, or deprivation of technology, communication, or electronic  
29.6 monitoring devices; or  
29.7 (10) any oral or written communication of false information about a person advocating  
29.8 on behalf of the resident.

29.9 **Subd. 4. Retaliation against an employee.** For purposes of this section, to retaliate  
29.10 against an employee includes but is not limited to any of the following actions taken or  
29.11 threatened by the nursing home or an agent of the nursing home against an employee:

- 29.12 (1) discharge or transfer;  
29.13 (2) demotion or refusal to promote;  
29.14 (3) reduction in compensation, benefits, or privileges;  
29.15 (4) the unwarranted imposition of discipline, punishment, or a sanction or penalty; or  
29.16 (5) any form of discrimination.

29.17 **Subd. 5. Rebuttable presumption of retaliation.** (a) Except as provided in paragraphs  
29.18 (b), (c), and (d), there is a rebuttable presumption that any action described in subdivision  
29.19 3 or 4 and taken within 90 days of an initial action described in subdivision 2 is retaliatory.

29.20 (b) The presumption does not apply to actions described in subdivision 3, clause (4), if  
29.21 a good faith report of maltreatment pursuant to section 626.557 is made by the nursing home  
29.22 or agent of the nursing home against the visitor, family member, or other person with a  
29.23 personal, legal, or professional relationship that is subject to the restriction or prohibition  
29.24 of access.

29.25 (c) The presumption does not apply to any oral or written communication described in  
29.26 subdivision 3, clause (10), that is associated with a good faith report of maltreatment pursuant  
29.27 to section 626.557 made by the nursing home or agent of the nursing home against the  
29.28 person advocating on behalf of the resident.

29.29 (d) The presumption does not apply to a termination of a contract of admission, as that  
29.30 term is defined under section 144.6501, subdivision 1, for a reason permitted under state  
29.31 or federal law.

30.1 Subd. 6. **Remedy.** A resident who meets the criteria under section 325F.71, subdivision  
30.2 1, has a cause of action under section 325F.71, subdivision 4, for the violation of this section,  
30.3 unless the resident otherwise has a cause of action under section 626.557, subdivision 17.

30.4 **EFFECTIVE DATE.** This section is effective August 1, 2019.

### 30.5 **ARTICLE 3**

### 30.6 **HOUSING WITH SERVICES ESTABLISHMENTS**

30.7 Section 1. **[144G.07] RETALIATION PROHIBITED.**

30.8 Subdivision 1. **Definitions.** For the purposes of this section and section 144G.08:

30.9 (1) "facility" means a housing with services establishment registered under section  
30.10 144D.02 and operating under title protection under this chapter; and

30.11 (2) "resident" means a resident of a facility.

30.12 Subd. 2. **Retaliation prohibited.** A facility or agent of the facility may not retaliate  
30.13 against a resident or employee if the resident, employee, or any person on behalf of the  
30.14 resident:

30.15 (1) files a complaint or grievance, makes an inquiry, or asserts any right;

30.16 (2) indicates an intention to file a complaint or grievance, make an inquiry, or assert any  
30.17 right;

30.18 (3) files or indicates an intention to file a maltreatment report, whether mandatory or  
30.19 voluntary, under section 626.557;

30.20 (4) seeks assistance from or reports a reasonable suspicion of a crime or systemic  
30.21 problems or concerns to the administrator or manager of the facility, the Office of  
30.22 Ombudsman for Long-Term Care, a regulatory or other government agency, or a legal or  
30.23 advocacy organization;

30.24 (5) advocates or seeks advocacy assistance for necessary or improved care or services  
30.25 or enforcement of rights under this section or other law;

30.26 (6) takes or indicates an intention to take civil action;

30.27 (7) participates or indicates an intention to participate in any investigation or  
30.28 administrative or judicial proceeding;

30.29 (8) contracts or indicates an intention to contract to receive services from a service  
30.30 provider of the resident's choice other than the facility; or

31.1 (9) places or indicates an intention to place a camera or electronic monitoring device in  
31.2 the resident's private space as provided under section 144J.05.

31.3 Subd. 3. **Retaliation against a resident.** For purposes of this section, to retaliate against  
31.4 a resident includes but is not limited to any of the following actions taken or threatened by  
31.5 a facility or an agent of the facility against a resident, or any person with a familial, personal,  
31.6 legal, or professional relationship with the resident:

31.7 (1) the discharge, eviction, transfer, or termination of services;

31.8 (2) the imposition of discipline, punishment, or a sanction or penalty;

31.9 (3) any form of discrimination;

31.10 (4) restriction or prohibition of access:

31.11 (i) of the resident to the facility or visitors; or

31.12 (ii) to the resident by a family member or a person with a personal, legal, or professional  
31.13 relationship with the resident;

31.14 (5) the imposition of involuntary seclusion or withholding food, care, or services;

31.15 (6) restriction of any of the rights granted to residents under state or federal law;

31.16 (7) restriction or reduction of access to or use of amenities, care, services, privileges, or  
31.17 living arrangements;

31.18 (8) an arbitrary increase in charges or fees;

31.19 (9) removing, tampering with, or deprivation of technology, communication, or electronic  
31.20 monitoring devices; or

31.21 (10) any oral or written communication of false information about a person advocating  
31.22 on behalf of the resident.

31.23 Subd. 4. **Retaliation against an employee.** For purposes of this section, to retaliate  
31.24 against an employee includes but is not limited to any of the following actions taken or  
31.25 threatened by the facility or an agent of the facility against an employee:

31.26 (1) discharge or transfer;

31.27 (2) demotion or refusal to promote;

31.28 (3) reduction in compensation, benefits, or privileges;

31.29 (4) the unwarranted imposition of discipline, punishment, or a sanction or penalty; or

31.30 (5) any form of discrimination.

32.1 Subd. 5. **Rebuttable presumption of retaliation.** (a) Except as provided in paragraphs  
32.2 (b), (c), and (d), there is a rebuttable presumption that any action described in subdivision  
32.3 3 or 4 and taken within 90 days of an initial action described in subdivision 2 is retaliatory.

32.4 (b) The presumption does not apply to actions described in subdivision 3, clause (4), if  
32.5 a good faith report of maltreatment pursuant to section 626.557 is made by the facility or  
32.6 agent of the facility against the visitor, family member, or other person with a personal,  
32.7 legal, or professional relationship that is subject to the restriction or prohibition of access.

32.8 (c) The presumption does not apply to any oral or written communication described in  
32.9 subdivision 3, clause (10), that is associated with a good faith report of maltreatment pursuant  
32.10 to section 626.557 made by the facility or agent of the facility against the person advocating  
32.11 on behalf of the resident.

32.12 (d) The presumption does not apply to a termination of a contract of admission, as that  
32.13 term is defined under section 144.6501, subdivision 1, for a reason permitted under state  
32.14 or federal law.

32.15 Subd. 6. **Remedy.** A resident who meets the criteria under section 325F.71, subdivision  
32.16 1, has a cause of action under section 325F.71, subdivision 4, for the violation of this section,  
32.17 unless the resident otherwise has a cause of action under section 626.557, subdivision 17.

32.18 **EFFECTIVE DATE.** This section is effective August 1, 2019, and expires July 31,  
32.19 2021.

32.20 Sec. 2. **[144G.08] DECEPTIVE MARKETING AND BUSINESS PRACTICES**  
32.21 **PROHIBITED.**

32.22 Subdivision 1. **Prohibitions.** (a) No employee or agent of any facility may make any  
32.23 false, fraudulent, deceptive, or misleading statements or representations or material omissions  
32.24 in marketing, advertising, or any other description or representation of care or services.

32.25 (b) No housing with services contract as required under section 144D.04, subdivision  
32.26 1, may include any provision that the facility knows or should know to be deceptive,  
32.27 unlawful, or unenforceable under state or federal law, nor include any provision that requires  
32.28 or implies a lesser standard of care or responsibility than is required by law.

32.29 (c) No facility may advertise or represent that the facility has a dementia care unit without  
32.30 complying with disclosure requirements under section 325F.72 and any training requirements  
32.31 required by law or rule.

33.1 Subd. 2. Remedies. (a) A violation of this section constitutes a violation of section  
33.2 325F.69, subdivision 1. The attorney general or a county attorney may enforce this section  
33.3 using the remedies in section 325F.70.

33.4 (b) A resident who meets the criteria under section 325F.71, subdivision 1, has a cause  
33.5 of action under section 325F.71, subdivision 4, for the violation of this section, unless the  
33.6 resident otherwise has a cause of action under section 626.557, subdivision 17.

33.7 **EFFECTIVE DATE.** This section is effective August 1, 2019, and expires July 31,  
33.8 2021.

## 33.9 **ARTICLE 4**

### 33.10 **INDEPENDENT SENIOR LIVING FACILITIES**

#### 33.11 Section 1. **[144K.01] DEFINITIONS.**

33.12 Subdivision 1. Applicability. For the purposes of this chapter, the definitions in this  
33.13 section have the meanings given.

33.14 Subd. 2. Commissioner. "Commissioner" means the commissioner of health.

33.15 Subd. 3. Dementia. "Dementia" means the loss of intellectual function of sufficient  
33.16 severity that interferes with an individual's daily functioning. Dementia affects an individual's  
33.17 memory and ability to think, reason, speak, and move. Symptoms may also include changes  
33.18 in personality, mood, and behavior. Irreversible dementias include but are not limited to:

33.19 (1) Alzheimer's disease;

33.20 (2) vascular dementia;

33.21 (3) Lewy body dementia;

33.22 (4) frontal-temporal lobe dementia;

33.23 (5) alcohol dementia;

33.24 (6) Huntington's disease; and

33.25 (7) Creutzfeldt-Jakob disease.

33.26 Subd. 4. Designated representative. "Designated representative" means a person  
33.27 designated in writing by the resident in a residency and service contract and identified in  
33.28 the resident's records on file with the independent senior living facility.

33.29 Subd. 5. Facility. "Facility" means an independent senior living facility.

34.1 Subd. 6. **Independent senior living facility.** "Independent senior living facility" means  
34.2 a facility that:

34.3 (1) provides sleeping accommodations to one or more adults, at least 80 percent of which  
34.4 are 55 years of age or older; and

34.5 (2) offers supportive services.

34.6 Subd. 7. **Manager.** "Manager" means a manager of an independent senior living facility.

34.7 Subd. 8. **Residency and services contract or contract.** "Residency and services contract"  
34.8 or "contract" means the legal agreement between an independent senior living facility and  
34.9 a resident for the provision of housing and supportive services.

34.10 Subd. 9. **Related supportive services provider.** "Related supportive services provider"  
34.11 means a service provider that provides supportive services to a resident under a business  
34.12 relationship or other affiliation with the independent senior living facility.

34.13 Subd. 10. **Resident.** "Resident" means a person residing in an independent senior living  
34.14 facility.

34.15 Subd. 11. **Supportive services.** "Supportive services" means:

34.16 (1) assistance with laundry, shopping, and household chores;

34.17 (2) housekeeping services;

34.18 (3) provision of meals or assistance with meals or food preparation;

34.19 (4) help with arranging, or arranging transportation to, medical, social, recreational,  
34.20 personal, or social services appointments;

34.21 (5) provision of social or recreational services; or

34.22 (6) wellness check services.

34.23 Arranging for services does not include making referrals or contacting a service provider  
34.24 in an emergency.

34.25 Subd. 12. **Wellness check services.** "Wellness check services" means having,  
34.26 maintaining, and documenting a system to visually check on each resident a minimum of  
34.27 once daily or more than once daily according to the residency and service contract.

34.28 Sec. 2. **[144K.02] AUTHORITY OF THE COMMISSIONER.**

34.29 Subdivision 1. **Investigations, correction orders, fines.** The commissioner of health  
34.30 has the authority, upon receipt of a complaint by a resident, to:

35.1 (1) investigate violations of the residency and services contract; and

35.2 (2) issue correction orders and impose fines consistent with the commissioner's authority  
35.3 under chapter 144A.

35.4 Subd. 2. **Compelling compliance.** The commissioner shall have standing to bring an  
35.5 action for injunctive relief in the district court in the district in which a facility is located to  
35.6 compel the independent senior living facility to comply with a correction order. Proceedings  
35.7 for securing an injunction may be brought by the commissioner through the attorney general  
35.8 or through the appropriate county attorney.

35.9 Subd. 3. **Other sanctions.** The sanctions in this section do not restrict the availability  
35.10 of other sanctions.

35.11 Sec. 3. **[144K.03] RESIDENCY AND SERVICES CONTRACT.**

35.12 Subdivision 1. **Contract required.** (a) No independent senior living facility may operate  
35.13 in this state unless a written contract that meets the requirements of subdivision 2 is executed  
35.14 between the facility and each resident and unless the establishment operates in accordance  
35.15 with the terms of the contract.

35.16 (b) The facility must give a complete copy of any signed contract and any addendums,  
35.17 and all supporting documents and attachments, to the resident promptly after a contract and  
35.18 any addendums have been signed by the resident.

35.19 (c) The contract must contain all the terms concerning the provision of housing and  
35.20 supportive services, whether the services are provided directly or through a related supportive  
35.21 services provider.

35.22 Subd. 2. **Contents of contract.** A residency and services contract must include at least  
35.23 the following elements in itself or through supporting documents or attachments:

35.24 (1) the name, telephone number, and physical mailing address, which may not be a  
35.25 public or private post office box, of:

35.26 (i) the facility and, where applicable, the related supportive services provider;

35.27 (ii) the managing agent of the facility, if applicable; and

35.28 (iii) at least one natural person who is authorized to accept service of process on behalf  
35.29 of the facility;

35.30 (2) the term of the contract;

36.1 (3) a description of all the terms and conditions of the contract, including a description  
36.2 of the services to be provided and any limitations to the services provided to the resident  
36.3 for the contracted amount;

36.4 (4) a delineation of the cost and a description of any other services to be provided for  
36.5 an additional fee;

36.6 (5) a delineation of the grounds under which the resident may be evicted or have services  
36.7 terminated;

36.8 (6) billing and payment procedures and requirements;

36.9 (7) a statement regarding the ability of a resident to receive services from service  
36.10 providers with whom the facility does not have a business relationship;

36.11 (8) a description of the facility's complaint resolution process available to residents,  
36.12 including the name and contact information of the person representing the facility who is  
36.13 designated to handle and resolve complaints;

36.14 (9) the toll-free complaint line for the Office of Ombudsman for Long-Term Care; and

36.15 (10) a statement regarding the availability of and contact information for long-term care  
36.16 consultation services under section 256B.0911 in the county in which the facility is located.

36.17 Subd. 3. **Designation of representative.** (a) Before or at the time of execution of a  
36.18 residency and services contract, every facility must offer the resident the opportunity to  
36.19 identify a designated representative in writing in the contract and provide the following  
36.20 verbatim notice on a document separate from the contract:

36.21 **RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES.**

36.22 You have the right to name anyone as your "Designated Representative" to assist you  
36.23 or, if you are unable, advocate on your behalf. A "Designated Representative" does not take  
36.24 the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health  
36.25 care power of attorney ("health care agent").

36.26 (b) The contract must contain a page or space for the name and contact information of  
36.27 the designated representative and a box the resident must initial if the resident declines to  
36.28 name a designated representative. Notwithstanding subdivision 5, the resident has the right  
36.29 at any time to add or change the name and contact information of the designated  
36.30 representative.

36.31 Subd. 4. **Contracts are consumer contracts.** A contract under this section is a consumer  
36.32 contract under sections 325G.29 to 325G.37.

37.1 Subd. 5. **Additions and amendments to contract.** The resident must agree in writing  
37.2 to any additions or amendments to the contract. Upon agreement between the resident or  
37.3 resident's designated representative and the facility, a new contract or an addendum to the  
37.4 existing contract must be executed and signed and provided to the resident and the resident's  
37.5 legal representative.

37.6 Subd. 6. **Contracts in permanent files.** Residency and services contracts and related  
37.7 documents executed by each resident must be maintained by the facility in files from the  
37.8 date of execution until three years after the contract is terminated. The contracts must be  
37.9 made available for on-site inspection by the commissioner upon request at any time.

37.10 Subd. 7. **Waivers of liability prohibited.** The contract must not include a waiver of  
37.11 facility liability for the health and safety or personal property of a resident. The contract  
37.12 must not include any provision that the facility knows or should know to be deceptive,  
37.13 unlawful, or unenforceable under state or federal law, and must not include any provision  
37.14 that requires or implies a lesser standard of responsibility than is required by law.

37.15 **Sec. 4. [144K.04] TERMINATION OF RESIDENCY AND SERVICES CONTRACT.**

37.16 Subdivision 1. **Notice required.** An independent senior living facility must provide at  
37.17 least 30 days prior notice of a termination of the residency and services contract.

37.18 Subd. 2. **Content of notice.** The notice required under subdivision 1 must contain, at a  
37.19 minimum:

37.20 (1) the effective date of termination of the contract;

37.21 (2) a detailed explanation of the basis for the termination;

37.22 (3) a list of known facilities in the immediate geographic area;

37.23 (4) information on how to contact the Office of Ombudsman for Long-Term Care and  
37.24 the Ombudsman for Mental Health and Developmental Disabilities;

37.25 (6) a statement of any steps the resident can take to avoid termination;

37.26 (7) the name and contact information of a person employed by the facility with whom  
37.27 the resident may discuss the notice of termination and, without extending the termination  
37.28 notice period, an affirmative offer to meet with the resident and any person or persons of  
37.29 the resident's choosing to discuss the termination;

37.30 (8) a statement that, with respect to the notice of termination, reasonable accommodation  
37.31 is available for a resident with a disability; and

38.1 (9) an explanation that:

38.2 (i) the resident must vacate the apartment, along with all personal possessions, on or  
38.3 before the effective date of termination;

38.4 (ii) failure to vacate the apartment by the date of termination may result in the filing of  
38.5 an eviction action in court by the facility, and that the resident may present a defense, if  
38.6 any, to the court at that time; and

38.7 (iii) the resident may seek legal counsel in connection with the notice of termination.

38.8 **Sec. 5. [144K.05] MANAGER REQUIREMENTS.**

38.9 (a) The manager of an independent senior living facility must obtain at least 30 hours  
38.10 of continuing education every two years of employment as the manager in topics relevant  
38.11 to the operations of the facility and the needs of its residents. Continuing education earned  
38.12 to maintain a professional license, such as a nursing home administrator license, nursing  
38.13 license, social worker license, or real estate license, may be used to satisfy this requirement.  
38.14 The continuing education must include at least four hours of documented training on dementia  
38.15 and related disorders, activities of daily living, problem solving with challenging behaviors,  
38.16 and communication skills within 160 working hours of hire and two hours of training on  
38.17 these topics for each 12 months of employment thereafter.

38.18 (b) The facility must maintain records for at least three years demonstrating that the  
38.19 manager has attended educational programs as required by this section. New managers may  
38.20 satisfy the initial dementia training requirements by producing written proof of having  
38.21 previously completed required training within the past 18 months.

38.22 **Sec. 6. [144K.06] FIRE PROTECTION AND PHYSICAL ENVIRONMENT.**

38.23 Subdivision 1. **Comprehensive fire protection system required.** Every independent  
38.24 senior living facility must have a comprehensive fire protection system that includes:

38.25 (1) protection throughout the facility by an approved supervised automatic sprinkler  
38.26 system according to building code requirements established in Minnesota Rules, part  
38.27 1305.0903, or smoke detectors in each occupied room installed and maintained in accordance  
38.28 with the National Fire Protection Association (NFPA) Standard 72;

38.29 (2) portable fire extinguishers installed and tested in accordance with the NFPA Standard  
38.30 10; and

39.1 (3) the physical environment, including walls, floors, ceiling, all furnishings, grounds,  
39.2 systems, and equipment kept in a continuous state of good repair and operation with regard  
39.3 to the health, safety, comfort, and well-being of the residents in accordance with a  
39.4 maintenance and repair program.

39.5 Subd. 2. **Fire drills.** Fire drills shall be conducted in accordance with the residential  
39.6 board and care requirements in the Life Safety Code.

39.7 **Sec. 7. [144K.07] EMERGENCY PLANNING.**

39.8 Subdivision 1. **Requirements.** Each independent senior living facility must meet the  
39.9 following requirements:

39.10 (1) have a written emergency disaster plan that contains a plan for evacuation, addresses  
39.11 elements of sheltering in-place, identifies temporary relocation sites, and details staff  
39.12 assignments in the event of a disaster or an emergency;

39.13 (2) post an emergency disaster plan prominently;

39.14 (3) provide building emergency exit diagrams to all residents upon signing a residency  
39.15 and services contract;

39.16 (4) post emergency exit diagrams on each floor; and

39.17 (5) have a written policy and procedure regarding missing residents.

39.18 Subd. 2. **Emergency and disaster training.** Each independent senior living facility  
39.19 must provide emergency and disaster training to all staff during the initial staff orientation  
39.20 and annually thereafter and must make emergency and disaster training available to all  
39.21 residents annually. Staff who have not received emergency and disaster training are allowed  
39.22 to work only when trained staff are also working on site.

39.23 **Sec. 8. [144K.08] OTHER LAWS.**

39.24 An independent senior living facility must comply with chapter 504B and must obtain  
39.25 and maintain all other licenses, permits, registrations, or other governmental approvals  
39.26 required of it. No independent senior living facility shall be required to be licensed as a  
39.27 boarding establishment, food and beverage service establishment, hotel or motel, lodging  
39.28 establishment, or resort or restaurant as defined in section 157.15.

39.29 **EFFECTIVE DATE.** This section is effective August 1, 2021.

40.1 **ARTICLE 5**

40.2 **ASSISTED LIVING LICENSURE**

40.3 Section 1. Minnesota Statutes 2018, section 144.122, is amended to read:

40.4 **144.122 LICENSE, PERMIT, AND SURVEY FEES.**

40.5 (a) The state commissioner of health, by rule, may prescribe procedures and fees for  
40.6 filing with the commissioner as prescribed by statute and for the issuance of original and  
40.7 renewal permits, licenses, registrations, and certifications issued under authority of the  
40.8 commissioner. The expiration dates of the various licenses, permits, registrations, and  
40.9 certifications as prescribed by the rules shall be plainly marked thereon. Fees may include  
40.10 application and examination fees and a penalty fee for renewal applications submitted after  
40.11 the expiration date of the previously issued permit, license, registration, and certification.  
40.12 The commissioner may also prescribe, by rule, reduced fees for permits, licenses,  
40.13 registrations, and certifications when the application therefor is submitted during the last  
40.14 three months of the permit, license, registration, or certification period. Fees proposed to  
40.15 be prescribed in the rules shall be first approved by the Department of Management and  
40.16 Budget. All fees proposed to be prescribed in rules shall be reasonable. The fees shall be  
40.17 in an amount so that the total fees collected by the commissioner will, where practical,  
40.18 approximate the cost to the commissioner in administering the program. All fees collected  
40.19 shall be deposited in the state treasury and credited to the state government special revenue  
40.20 fund unless otherwise specifically appropriated by law for specific purposes.

40.21 (b) The commissioner may charge a fee for voluntary certification of medical laboratories  
40.22 and environmental laboratories, and for environmental and medical laboratory services  
40.23 provided by the department, without complying with paragraph (a) or chapter 14. Fees  
40.24 charged for environment and medical laboratory services provided by the department must  
40.25 be approximately equal to the costs of providing the services.

40.26 (c) The commissioner may develop a schedule of fees for diagnostic evaluations  
40.27 conducted at clinics held by the services for children with disabilities program. All receipts  
40.28 generated by the program are annually appropriated to the commissioner for use in the  
40.29 maternal and child health program.

40.30 (d) The commissioner shall set license fees for hospitals and nursing homes that are not  
40.31 boarding care homes at the following levels:

41.1	Joint Commission on Accreditation of	\$7,655 plus \$16 per bed
41.2	Healthcare Organizations (JCAHO) and	
41.3	American Osteopathic Association (AOA)	
41.4	hospitals	
41.5	Non-JCAHO and non-AOA hospitals	\$5,280 plus \$250 per bed
41.6	Nursing home	\$183 plus \$91 per bed until June 30, 2018.
41.7		\$183 plus \$100 per bed between July 1, 2018,
41.8		and June 30, 2020. \$183 plus \$105 per bed
41.9		beginning July 1, 2020.

41.10 The commissioner shall set license fees for outpatient surgical centers, boarding care  
 41.11 homes, ~~and supervised living facilities,~~ assisted living facilities, and assisted living facilities  
 41.12 with dementia care at the following levels:

41.13	Outpatient surgical centers	\$3,712
41.14	Boarding care homes	\$183 plus \$91 per bed
41.15	Supervised living facilities	\$183 plus \$91 per bed.
41.16	<u>Assisted living facilities with dementia care</u>	<u>\$..... plus \$..... per bed.</u>
41.17	<u>Assisted living facilities</u>	<u>\$..... plus \$..... per bed.</u>

41.18 Fees collected under this paragraph are nonrefundable. The fees are nonrefundable even if  
 41.19 received before July 1, 2017, for licenses or registrations being issued effective July 1, 2017,  
 41.20 or later.

41.21 (e) Unless prohibited by federal law, the commissioner of health shall charge applicants  
 41.22 the following fees to cover the cost of any initial certification surveys required to determine  
 41.23 a provider's eligibility to participate in the Medicare or Medicaid program:

41.24	Prospective payment surveys for hospitals	\$	900
41.25	Swing bed surveys for nursing homes	\$	1,200
41.26	Psychiatric hospitals	\$	1,400
41.27	Rural health facilities	\$	1,100
41.28	Portable x-ray providers	\$	500
41.29	Home health agencies	\$	1,800
41.30	Outpatient therapy agencies	\$	800
41.31	End stage renal dialysis providers	\$	2,100
41.32	Independent therapists	\$	800
41.33	Comprehensive rehabilitation outpatient facilities	\$	1,200
41.34	Hospice providers	\$	1,700
41.35	Ambulatory surgical providers	\$	1,800

42.1 Hospitals \$ 4,200  
42.2 Other provider categories or additional  
42.3 resurveys required to complete initial  
42.4 certification Actual surveyor costs: average  
surveyor cost x number of hours for  
the survey process.

42.5 These fees shall be submitted at the time of the application for federal certification and  
42.6 shall not be refunded. All fees collected after the date that the imposition of fees is not  
42.7 prohibited by federal law shall be deposited in the state treasury and credited to the state  
42.8 government special revenue fund.

42.9 **EFFECTIVE DATE.** This section is effective .....

42.10 Sec. 2. **[144I.01] DEFINITIONS.**

42.11 Subdivision 1. **Applicability.** For the purposes of this chapter, the definitions in this  
42.12 section have the meanings given.

42.13 Subd. 2. **Adult.** "Adult" means a natural person who has attained the age of 18 years.

42.14 Subd. 3. **Agent.** "Agent" means the person upon whom all notices and orders shall be  
42.15 served and who is authorized to accept service of notices and orders on behalf of the facility.

42.16 Subd. 4. **Applicant.** "Applicant" means an individual, legal entity, controlling individual,  
42.17 or other organization that has applied for licensure under this chapter.

42.18 Subd. 5. **Assisted living administrator.** "Assisted living administrator" means a person  
42.19 who administers, manages, supervises, or is in general administrative charge of an assisted  
42.20 living facility, whether or not the individual has an ownership interest in the facility, and  
42.21 whether or not the person's functions or duties are shared with one or more individuals and  
42.22 who is licensed by the Board of Executives for Long Term Services and Supports pursuant  
42.23 to section 144I.31.

42.24 Subd. 6. **Assisted living facility.** "Assisted living facility" means a licensed facility that:  
42.25 (1) provides sleeping accommodations to one or more adults; and (2) provides basic care  
42.26 services and comprehensive assisted living services. For purposes of this chapter, assisted  
42.27 living facility does not include:

42.28 (i) emergency shelter, transitional housing, or any other residential units serving  
42.29 exclusively or primarily homeless individuals, as defined under section 116L.361;

42.30 (ii) a nursing home licensed under chapter 144A;

42.31 (iii) a hospital, certified boarding care, or supervised living facility licensed under sections  
42.32 144.50 to 144.56;

- 43.1 (iv) a lodging establishment licensed under chapter 157 and Minnesota Rules, parts  
43.2 9520.0500 to 9520.0670, or under chapter 245D or 245G, except lodging establishments  
43.3 that provide dementia care services;
- 43.4 (v) a lodging establishment serving as a shelter for individuals fleeing domestic violence;
- 43.5 (vi) services and residential settings licensed under chapter 245A, including adult foster  
43.6 care and services and settings governed under the standards in chapter 245D;
- 43.7 (vii) private homes where the residents own or rent the home and control all aspects of  
43.8 the property and building;
- 43.9 (viii) a duly organized condominium, cooperative, and common interest community, or  
43.10 owners' association of the condominium, cooperative, and common interest community  
43.11 where at least 80 percent of the units that comprise the condominium, cooperative, or  
43.12 common interest community are occupied by individuals who are the owners, members, or  
43.13 shareholders of the units;
- 43.14 (ix) temporary family health care dwellings as defined in sections 394.307 and 462.3593;
- 43.15 (x) settings offering services conducted by and for the adherents of any recognized  
43.16 church or religious denomination for its members through spiritual means or by prayer for  
43.17 healing;
- 43.18 (xi) housing financed pursuant to sections 462A.37 and 462A.375, units financed with  
43.19 low-income housing tax credits pursuant to United States Code, title 26, section 42, and  
43.20 units financed by the Minnesota Housing Finance Agency that are intended to serve  
43.21 individuals with disabilities or individuals who are homeless;
- 43.22 (xii) rental housing developed under United States Code, title 42, section 1437, or United  
43.23 States Code, title 12, section 1701q;
- 43.24 (xiii) rental housing designated for occupancy by only elderly or elderly and disabled  
43.25 residents under United States Code, title 42, section 1437e, or rental housing for qualifying  
43.26 families under Code of Federal Regulations, title 24, section 983.56; or
- 43.27 (xiv) rental housing funded under United States Code, title 42, chapter 89, or United  
43.28 States Code, title 42, section 8011.
- 43.29 Subd. 7. **Assisted living services.** "Assisted living services" include any of the basic  
43.30 care services and one or more of the following:

44.1 (1) services of an advanced practice nurse, registered nurse, licensed practical nurse,  
44.2 physical therapist, respiratory therapist, occupational therapist, speech-language pathologist,  
44.3 dietitian or nutritionist, or social worker;

44.4 (2) tasks delegated to unlicensed personnel by a registered nurse or assigned by a licensed  
44.5 health professional within the person's scope of practice;

44.6 (3) medication management services;

44.7 (4) hands-on assistance with transfers and mobility;

44.8 (5) treatment and therapies;

44.9 (6) assisting residents with eating when the clients have complicated eating problems  
44.10 as identified in the resident record or through an assessment such as difficulty swallowing,  
44.11 recurrent lung aspirations, or requiring the use of a tube or parenteral or intravenous  
44.12 instruments to be fed; or

44.13 (7) providing other complex or specialty health care services.

44.14 Subd. 8. **Assisted living facility with dementia care.** "Assisted living facility with  
44.15 dementia care" means a licensed assisted living facility that also provides dementia care  
44.16 services. An assisted living facility with dementia care may also have a secured dementia  
44.17 care unit.

44.18 Subd. 9. **Assisted living facility contract.** "Assisted living facility contract" means the  
44.19 legal agreement between an assisted living facility and a resident for the provision of housing  
44.20 and services.

44.21 Subd. 10. **Basic care services.** "Basic care services" means assistive tasks provided by  
44.22 licensed or unlicensed personnel that include:

44.23 (1) assisting with dressing, self-feeding, oral hygiene, hair care, grooming, toileting, and  
44.24 bathing;

44.25 (2) providing standby assistance;

44.26 (3) providing verbal or visual reminders to the resident to take regularly scheduled  
44.27 medication, which includes bringing the client previously set-up medication, medication in  
44.28 original containers, or liquid or food to accompany the medication;

44.29 (4) providing verbal or visual reminders to the client to perform regularly scheduled  
44.30 treatments and exercises;

44.31 (5) preparing modified diets ordered by a licensed health professional;

45.1 (6) having, maintaining, and documenting a system to visually check on each resident  
45.2 a minimum of once daily or more than once daily depending on the person-centered care  
45.3 plan; and

45.4 (7) supportive services in addition to the provision of at least one of the activities in  
45.5 clauses (1) to (5).

45.6 Subd. 11. **Change of ownership.** "Change of ownership" means a change in the individual  
45.7 or legal entity that is responsible for the operation of a facility.

45.8 Subd. 12. **Commissioner.** "Commissioner" means the commissioner of health.

45.9 Subd. 13. **Compliance officer.** "Compliance officer" means a designated individual  
45.10 who is qualified by knowledge, training, and experience in health care or risk management  
45.11 to promote, implement, and oversee the facility's compliance program. The compliance  
45.12 officer shall also exhibit knowledge of relevant regulations; provide expertise in compliance  
45.13 processes; and address fraud, abuse, and waste under this chapter and state and federal law.

45.14 Subd. 14. **Controlled substance.** "Controlled substance" has the meaning given in  
45.15 section 152.01, subdivision 4.

45.16 Subd. 15. **Controlling individual.** (a) "Controlling individual" means an owner of a  
45.17 facility licensed under this chapter and the following individuals, if applicable:

45.18 (1) each officer of the organization, including the chief executive officer and chief  
45.19 financial officer;

45.20 (2) the individual designated as the authorized agent under section 245A.04, subdivision  
45.21 1, paragraph (b);

45.22 (3) the individual designated as the compliance officer under section 256B.04, subdivision  
45.23 21, paragraph (b); and

45.24 (4) each managerial official whose responsibilities include the direction of the  
45.25 management or policies of the facility.

45.26 (b) Controlling individual also means any owner who directly or indirectly owns five  
45.27 percent or more interest in:

45.28 (1) the land on which the facility is located, including a real estate investment trust  
45.29 (REIT);

45.30 (2) the structure in which a facility is located;

46.1 (3) any mortgage, contract for deed, or other obligation secured in whole or part by the  
46.2 land or structure comprising the facility; or

46.3 (4) any lease or sublease of the land, structure, or facilities comprising the facility.

46.4 (c) Controlling individual does not include:

46.5 (1) a bank, savings bank, trust company, savings association, credit union, industrial  
46.6 loan and thrift company, investment banking firm, or insurance company unless the entity  
46.7 operates a program directly or through a subsidiary;

46.8 (2) government and government-sponsored entities such as the U.S. Department of  
46.9 Housing and Urban Development, Ginnie Mae, Fannie Mae, Freddie Mac, and the Minnesota  
46.10 Housing Finance Agency which provide loans, financing, and insurance products for housing  
46.11 sites;

46.12 (3) an individual who is a state or federal official, or a state or federal employee, or a  
46.13 member or employee of the governing body of a political subdivision of the state or federal  
46.14 government that operates one or more facilities, unless the individual is also an officer,  
46.15 owner, or managerial official of the facility, receives remuneration from the facility, or  
46.16 owns any of the beneficial interests not excluded in this subdivision;

46.17 (4) an individual who owns less than five percent of the outstanding common shares of  
46.18 a corporation:

46.19 (i) whose securities are exempt under section 80A.45, clause (6); or

46.20 (ii) whose transactions are exempt under section 80A.46, clause (2);

46.21 (5) an individual who is a member of an organization exempt from taxation under section  
46.22 290.05, unless the individual is also an officer, owner, or managerial official of the license  
46.23 or owns any of the beneficial interests not excluded in this subdivision. This clause does  
46.24 not exclude from the definition of controlling individual an organization that is exempt from  
46.25 taxation; or

46.26 (6) an employee stock ownership plan trust, or a participant or board member of an  
46.27 employee stock ownership plan, unless the participant or board member is a controlling  
46.28 individual.

46.29 Subd. 16. **Dementia.** "Dementia" means the loss of intellectual function of sufficient  
46.30 severity that interferes with an individual's daily functioning. Dementia affects an individual's  
46.31 memory and ability to think, reason, speak, and move. Symptoms may also include changes  
46.32 in personality, mood, and behavior. Irreversible dementias include but are not limited to:

47.1 (1) Alzheimer's disease;

47.2 (2) vascular dementia;

47.3 (3) Lewy body dementia;

47.4 (4) frontal-temporal lobe dementia;

47.5 (5) alcohol dementia;

47.6 (6) Huntington's disease; and

47.7 (7) Creutzfeldt-Jakob disease.

47.8 Subd. 17. **Dementia care services.** "Dementia care services" means a distinct form of  
47.9 long-term care designed to meet the specific needs of an individual with dementia.

47.10 Subd. 18. **Dementia-trained staff.** "Dementia-trained staff" means any employee that  
47.11 has completed the minimum training requirements and has demonstrated knowledge and  
47.12 understanding in supporting individuals with dementia.

47.13 Subd. 19. **Designated representative.** "Designated representative" means one of the  
47.14 following in the order of priority listed, to the extent the person may reasonably be identified  
47.15 and located:

47.16 (1) a court-appointed guardian acting in accordance with the powers granted to the  
47.17 guardian under chapter 524;

47.18 (2) a conservator acting in accordance with the powers granted to the conservator under  
47.19 chapter 524;

47.20 (3) a health care agent acting in accordance with the powers granted to the health care  
47.21 agent under chapter 145C;

47.22 (4) a power of attorney acting in accordance with the powers granted to the  
47.23 attorney-in-fact under chapter 523; or

47.24 (5) the resident representative.

47.25 Subd. 20. **Dietary supplement.** "Dietary supplement" means a product taken by mouth  
47.26 that contains a dietary ingredient intended to supplement the diet. Dietary ingredients may  
47.27 include vitamins, minerals, herbs or other botanicals, amino acids, and substances such as  
47.28 enzymes, organ tissue, glandulars, or metabolites.

47.29 Subd. 21. **Direct contact.** "Direct contact" means providing face-to-face care, training,  
47.30 supervision, counseling, consultation, or medication assistance to residents of a facility.

48.1 Subd. 22. **Direct ownership interest.** "Direct ownership interest" means an individual  
48.2 or organization with the possession of at least five percent equity in capital, stock, or profits  
48.3 of an organization, or who is a member of a limited liability company. An individual with  
48.4 a five percent or more direct ownership is presumed to have an effect on the operation of  
48.5 the facility with respect to factors affecting the care or training provided.

48.6 Subd. 23. **Facility.** "Facility" means an assisted living facility and an assisted living  
48.7 facility with dementia care.

48.8 Subd. 24. **Hands-on assistance.** "Hands-on assistance" means physical help by another  
48.9 person without which the resident is not able to perform the activity.

48.10 Subd. 25. **Indirect ownership interest.** "Indirect ownership interest" means an individual  
48.11 or organization with a direct ownership interest in an entity that has a direct or indirect  
48.12 ownership interest in a facility of at least five percent or more. An individual with a five  
48.13 percent or more indirect ownership is presumed to have an effect on the operation of the  
48.14 facility with respect to factors affecting the care or training provided.

48.15 Subd. 26. **Licensed health professional.** "Licensed health professional" means a person  
48.16 licensed in Minnesota to practice the professions described in section 214.01, subdivision  
48.17 2.

48.18 Subd. 27. **Licensed resident bed capacity.** "Licensed resident bed capacity" means the  
48.19 resident occupancy level requested by a licensee and approved by the commissioner.

48.20 Subd. 28. **Licensee.** "Licensee" means a person or legal entity to whom the commissioner  
48.21 issues a license for a facility and who is responsible for the management, control, and  
48.22 operation of a facility. A facility must be managed, controlled, and operated in a manner  
48.23 that enables it to use its resources effectively and efficiently to attain or maintain the highest  
48.24 practicable physical, mental, and psychosocial well-being of each resident.

48.25 Subd. 29. **Maltreatment.** "Maltreatment" means conduct described in section 626.5572,  
48.26 subdivision 15, or the intentional and nontherapeutic infliction of physical pain or injury or  
48.27 any persistent course of conduct intended to produce mental or emotional distress.

48.28 Subd. 30. **Management agreement.** "Management agreement" means a written, executed  
48.29 agreement between a licensee and manager regarding the provision of certain services on  
48.30 behalf of the licensee.

48.31 Subd. 31. **Managerial official.** "Managerial official" means an individual who has the  
48.32 decision-making authority related to the operation of the facility and the responsibility for  
48.33 the ongoing management or direction of the policies, services, or employees of the facility.

49.1 Subd. 32. **Medication.** "Medication" means a prescription or over-the-counter drug. For  
49.2 purposes of this chapter only, medication includes dietary supplements.

49.3 Subd. 33. **Medication administration.** "Medication administration" means performing  
49.4 a set of tasks that includes the following:

49.5 (1) checking the client's medication record;

49.6 (2) preparing the medication as necessary;

49.7 (3) administering the medication to the client;

49.8 (4) documenting the administration or reason for not administering the medication; and

49.9 (5) reporting to a registered nurse or appropriate licensed health professional any concerns  
49.10 about the medication, the resident, or the resident's refusal to take the medication.

49.11 Subd. 34. **Medication management.** "Medication management" means the provision  
49.12 of any of the following medication-related services to a resident:

49.13 (1) performing medication setup;

49.14 (2) administering medications;

49.15 (3) storing and securing medications;

49.16 (4) documenting medication activities;

49.17 (5) verifying and monitoring the effectiveness of systems to ensure safe handling and  
49.18 administration;

49.19 (6) coordinating refills;

49.20 (7) handling and implementing changes to prescriptions;

49.21 (8) communicating with the pharmacy about the resident's medications; and

49.22 (9) coordinating and communicating with the prescriber.

49.23 Subd. 35. **Medication reconciliation.** "Medication reconciliation" means the process  
49.24 of identifying the most accurate list of all medications the resident is taking, including the  
49.25 name, dosage, frequency, and route by comparing the resident record to an external list of  
49.26 medications obtained from the resident, hospital, prescriber or other provider.

49.27 Subd. 36. **Medication setup.** "Medication setup" means arranging medications by a  
49.28 nurse, pharmacy, or authorized prescriber for later administration by the resident or by  
49.29 facility staff.

50.1 Subd. 37. **New construction.** "New construction" means a new building, renovation,  
50.2 modification, reconstruction, physical changes altering the use of occupancy, or an addition  
50.3 to a building.

50.4 Subd. 38. **Nurse.** "Nurse" means a person who is licensed under sections 148.171 to  
50.5 148.285.

50.6 Subd. 39. **Occupational therapist.** "Occupational therapist" means a person who is  
50.7 licensed under sections 148.6401 to 148.6449.

50.8 Subd. 40. **Ombudsman.** "Ombudsman" means the ombudsman for long-term care.

50.9 Subd. 41. **Owner.** "Owner" means an individual or organization that has a direct or  
50.10 indirect ownership interest of five percent or more in a facility. For purposes of this chapter,  
50.11 "owner of a nonprofit corporation" means the president and treasurer of the board of directors  
50.12 or, for an entity owned by an employee stock ownership plan, means the president and  
50.13 treasurer of the entity. A government entity that is issued a license under this chapter shall  
50.14 be designated the owner. An individual with a five percent or more direct or indirect  
50.15 ownership is presumed to have an effect on the operation of the facility with respect to  
50.16 factors affecting the care or training provided.

50.17 Subd. 42. **Over-the-counter drug.** "Over-the-counter drug" means a drug that is not  
50.18 required by federal law to bear the symbol "Rx only."

50.19 Subd. 43. **Person-centered planning and service delivery.** "Person-centered planning  
50.20 and service delivery" means services as defined in section 245D.07, subdivision 1a, paragraph  
50.21 (b).

50.22 Subd. 44. **Pharmacist.** "Pharmacist" has the meaning given in section 151.01, subdivision  
50.23 3.

50.24 Subd. 45. **Physical therapist.** "Physical therapist" means a person who is licensed under  
50.25 sections 148.65 to 148.78.

50.26 Subd. 46. **Physician.** "Physician" means a person who is licensed under chapter 147.

50.27 Subd. 47. **Prescriber.** "Prescriber" means a person who is authorized by sections 148.235;  
50.28 151.01, subdivision 23; and 151.37 to prescribe prescription drugs.

50.29 Subd. 48. **Prescription.** "Prescription" has the meaning given in section 151.01,  
50.30 subdivision 16a.

50.31 Subd. 49. **Provisional license.** "Provisional license" means the initial license the  
50.32 department issues after approval of a complete written application and before the department

51.1 completes the provisional license survey and determines that the provisional licensee is in  
51.2 substantial compliance.

51.3 Subd. 50. **Regularly scheduled.** "Regularly scheduled" means ordered or planned to be  
51.4 completed at predetermined times or according to a predetermined routine.

51.5 Subd. 51. **Reminder.** "Reminder" means providing a verbal or visual reminder to a  
51.6 resident.

51.7 Subd. 52. **Resident.** "Resident" means a person living in an assisted living facility.

51.8 Subd. 53. **Resident record.** "Resident record" means all records that document  
51.9 information about the services provided to the resident.

51.10 Subd. 54. **Resident representative.** "Resident representative" means a person designated  
51.11 in writing by the resident and identified in the resident's records on file with the facility.

51.12 Subd. 55. **Respiratory therapist.** "Respiratory therapist" means a person who is licensed  
51.13 under chapter 147C.

51.14 Subd. 56. **Revenues.** "Revenues" means all money received by a licensee derived from  
51.15 the provision of home care services, including fees for services and appropriations of public  
51.16 money for home care services.

51.17 Subd. 57. **Service plan.** "Service plan" means the written plan between the resident or  
51.18 the resident's representative and the provisional licensee or licensee about the services that  
51.19 will be provided to the resident.

51.20 Subd. 58. **Social worker.** "Social worker" means a person who is licensed under chapter  
51.21 148D or 148E.

51.22 Subd. 59. **Speech-language pathologist.** "Speech-language pathologist" has the meaning  
51.23 given in section 148.512.

51.24 Subd. 60. **Standby assistance.** "Standby assistance" means the presence of another  
51.25 person within arm's reach to minimize the risk of injury while performing daily activities  
51.26 through physical intervention or cueing to assist a resident with an assistive task by providing  
51.27 cues, oversight, and minimal physical assistance.

51.28 Subd. 61. **Substantial compliance.** "Substantial compliance" means complying with  
51.29 the requirements in this chapter sufficiently to prevent unacceptable health or safety risks  
51.30 to residents.

51.31 Subd. 62. **Supportive services.** "Supportive services" means:

52.1 (1) assistance with laundry, shopping, and household chores;

52.2 (2) housekeeping services;

52.3 (3) provision or assistance with meals or food preparation;

52.4 (4) help with arranging for, or arranging transportation to medical, social, recreational,  
52.5 personal, or social services appointments; or

52.6 (5) provision of social or recreational services.

52.7 Arranging for services does not include making referrals, or contacting a service provider  
52.8 in an emergency.

52.9 Subd. 63. **Survey.** "Survey" means an inspection of a licensee or applicant for licensure  
52.10 for compliance with this chapter.

52.11 Subd. 64. **Surveyor.** "Surveyor" means a staff person of the department who is authorized  
52.12 to conduct surveys of assisted living facilities and applicants.

52.13 Subd. 65. **Termination of housing or services.** "Termination of housing or services"  
52.14 means a discharge, eviction, transfer, or service termination initiated by the facility. A  
52.15 facility-initiated termination is one which the resident objects to and did not originate through  
52.16 a resident's verbal or written request. A resident-initiated termination is one where a resident  
52.17 or, if appropriate, a designated representative provided a verbal or written notice of intent  
52.18 to leave the facility. A resident-initiated termination does not include the general expression  
52.19 of a desire to return home or the elopement of residents with cognitive impairment.

52.20 Subd. 66. **Treatment or therapy.** "Treatment" or "therapy" means the provision of care,  
52.21 other than medications, ordered or prescribed by a licensed health professional and provided  
52.22 to a resident to cure, rehabilitate, or ease symptoms.

52.23 Subd. 67. **Unit of government.** "Unit of government" means a city, county, town, school  
52.24 district, other political subdivision of the state, or an agency of the state or federal  
52.25 government, that includes any instrumentality of a unit of government.

52.26 Subd. 68. **Unlicensed personnel.** "Unlicensed personnel" means individuals not otherwise  
52.27 licensed or certified by a governmental health board or agency who provide services to a  
52.28 resident.

52.29 Subd. 69. **Verbal.** "Verbal" means oral and not in writing.

53.1 Sec. 3. **[144I.02] ASSISTED LIVING FACILITY LICENSE.**

53.2 Subdivision 1. License required. Beginning August 1, 2021, an entity may not operate  
53.3 an assisted living facility in Minnesota unless it is licensed under this chapter.

53.4 Subd. 2. Licensure categories. (a) The categories in this subdivision are established for  
53.5 assisted living facility licensure.

53.6 (b) An assisted living category is an assisted living facility that provides basic care  
53.7 services and comprehensive assisted living services.

53.8 (c) An assisted living facility with dementia care category is an assisted living facility  
53.9 that provides basic care services, comprehensive assisted living services, and dementia care  
53.10 services. An assisted living facility with dementia care may also provide dementia care  
53.11 services in a secure dementia care unit.

53.12 Subd. 3. Violations; penalty. (a) Operating a facility without a license is a misdemeanor  
53.13 punishable by a fine imposed by the commissioner.

53.14 (b) A controlling individual of the facility in violation of this section is guilty of a  
53.15 misdemeanor. This paragraph shall not apply to any controlling individual who had no legal  
53.16 authority to affect or change decisions related to the operation of the facility.

53.17 (c) The sanctions in this section do not restrict other available sanctions in law.

53.18 Sec. 4. **[144I.03] PROVISIONAL LICENSE.**

53.19 Subdivision 1. Provisional license. (a) Beginning August 1, 2021, for new applicants,  
53.20 the commissioner shall issue a provisional license to each of the licensure categories specified  
53.21 in section 144I.02, subdivision 2, which is effective for up to one year from the license  
53.22 effective date, except that a provisional license may be extended according to subdivision  
53.23 2, paragraph (c).

53.24 (b) Assisted living facilities are subject to evaluation and approval by the commissioner  
53.25 of the facility's physical environment and its operational aspects before a change in ownership  
53.26 or capacity, or an addition of services which necessitates a change in the facility's physical  
53.27 environment.

53.28 Subd. 2. Initial survey; licensure. (a) During the provisional license period, the  
53.29 commissioner shall survey the provisional licensee after the commissioner is notified or  
53.30 has evidence that the provisional licensee has residents and is providing services.

53.31 (b) Within two days of beginning to provide services, the provisional licensee must  
53.32 provide notice to the commissioner that it is serving residents by sending an e-mail to the

54.1 e-mail address provided by the commissioner. If the provisional licensee does not provide  
54.2 services during the provisional license year period, then the provisional license expires at  
54.3 the end of the period and the applicant must reapply for the provisional facility license.

54.4 (c) If the provisional licensee notifies the commissioner that the licensee has residents  
54.5 within 45 days prior to the provisional license expiration, the commissioner may extend the  
54.6 provisional license for up to 60 days in order to allow the commissioner to complete the  
54.7 on-site survey required under this section and follow-up survey visits.

54.8 (d) If the provisional licensee is in substantial compliance with the survey, the  
54.9 commissioner shall issue a facility license. If the provisional licensee is not in substantial  
54.10 compliance with the initial survey, the commissioner shall either: (1) not issue the facility  
54.11 license and terminate the provisional license; or (2) extend the provisional license for a  
54.12 period not to exceed 90 days and apply conditions necessary to bring the facility into  
54.13 substantial compliance. If the provisional licensee is not in substantial compliance with the  
54.14 survey within the time period of the extension or if the provisional licensee does not satisfy  
54.15 the license conditions, the commissioner may deny the license.

54.16 Subd. 3. **Reconsideration.** (a) If a provisional licensee whose facility license has been  
54.17 denied or extended with conditions disagrees with the conclusions of the commissioner,  
54.18 then the provisional licensee may request a reconsideration by the commissioner or  
54.19 commissioner's designee. The reconsideration request process must be conducted internally  
54.20 by the commissioner or designee and chapter 14 does not apply.

54.21 (b) The provisional licensee requesting the reconsideration must make the request in  
54.22 writing and must list and describe the reasons why the provisional licensee disagrees with  
54.23 the decision to deny the facility license or the decision to extend the provisional license  
54.24 with conditions.

54.25 (c) The reconsideration request and supporting documentation must be received by the  
54.26 commissioner within 15 calendar days after the date the provisional licensee receives the  
54.27 denial or provisional license with conditions.

54.28 Subd. 4. **Continued operation.** A provisional licensee whose license is denied is  
54.29 permitted to continue operating during the period of time when:

54.30 (1) a reconsideration is in process;

54.31 (2) an extension of the provisional license and terms associated with it is in active  
54.32 negotiation between the commissioner and the licensee and the commissioner confirms the  
54.33 negotiation is active; or

55.1 (3) a transfer of residents to a new facility is underway and not all of the residents have  
55.2 relocated.

55.3 Subd. 5. **Requirements for notice and transfer.** A provisional licensee whose license  
55.4 is denied must comply with the requirements for notification and transfer of residents in  
55.5 section 144J.08.

55.6 Subd. 6. **Fines.** The fee for failure to comply with the notification requirements in section  
55.7 144J.08, subdivision 6, paragraph (b), is \$1,000.

55.8 Sec. 5. **[144I.04] APPLICATION FOR LICENSURE.**

55.9 Subdivision 1. **License applications.** (a) Each application for a facility license, including  
55.10 a provisional license, must include information sufficient to show that the applicant meets  
55.11 the requirements of licensure, including:

55.12 (1) the business name and legal entity name of the operating entity; street address and  
55.13 mailing address of the facility; and the names, e-mail addresses, telephone numbers, and  
55.14 mailing addresses of all owners, controlling individuals, managerial officials, and the assisted  
55.15 living administrator;

55.16 (2) the name and e-mail address of the managing agent, if applicable;

55.17 (3) the licensed bed capacity and the license category;

55.18 (4) the license fee in the amount specified in section 144.122;

55.19 (5) any judgments, private or public litigation, tax liens, written complaints, administrative  
55.20 actions, or investigations by any government agency against the applicant, owner, controlling  
55.21 individual, managerial official, or assisted living administrator that are unresolved or  
55.22 otherwise filed or commenced within the preceding ten years;

55.23 (6) documentation of compliance with the background study requirements in section  
55.24 144I.06 for the owner, controlling individuals, and managerial officials. Each application  
55.25 for a new license must include documentation for the applicant and for each individual with  
55.26 five percent or more direct or indirect ownership in the applicant;

55.27 (7) evidence of workers' compensation coverage as required by sections 176.181 and  
55.28 176.182;

55.29 (8) disclosure that the provider has no liability coverage or, if the provider has coverage,  
55.30 documentation of coverage;

55.31 (9) a copy of the executed lease agreement if applicable;

- 56.1 (10) a copy of the management agreement if applicable;
- 56.2 (11) a copy of the operations transfer agreement or similar agreement if applicable;
- 56.3 (12) a copy of the executed agreement if the facility has contracted services with another  
56.4 organization or individual for services such as managerial, billing, consultative, or medical  
56.5 personnel staffing;
- 56.6 (13) a copy of the organizational chart that identifies all organizations and individuals  
56.7 with any ownership interests in the facility;
- 56.8 (14) whether any applicant, owner, controlling individual, managerial official, or assisted  
56.9 living administrator of the facility has ever been convicted of a crime or found civilly liable  
56.10 for an offense involving moral turpitude, including forgery, embezzlement, obtaining money  
56.11 under false pretenses, larceny, extortion, conspiracy to defraud, or any other similar offense  
56.12 or violation; any violation of section 626.557 or any other similar law in any other state; or  
56.13 any violation of a federal or state law or regulation in connection with activities involving  
56.14 any consumer fraud, false advertising, deceptive trade practices, or similar consumer  
56.15 protection law;
- 56.16 (15) whether the applicant or any owner, controlling individual, managerial official, or  
56.17 assisted living administrator of the facility has a record of defaulting in the payment of  
56.18 money collected for others, including the discharge of debts through bankruptcy proceedings;
- 56.19 (16) documentation that the applicant has designated one or more owners, controlling  
56.20 individuals, or employees as an agent or agents, which shall not affect the legal responsibility  
56.21 of any other owner or controlling individual under this chapter;
- 56.22 (17) the signature of the owner or owners, or an authorized agent of the owner or owners  
56.23 of the facility applicant. An application submitted on behalf of a business entity must be  
56.24 signed by at least two owners or controlling individuals;
- 56.25 (18) identification of all states where the applicant or individual having a five percent  
56.26 or more ownership, currently or previously has been licensed as owner or operator of a  
56.27 long-term care, community-based, or health care facility or agency where its license or  
56.28 federal certification has been denied, suspended, restricted, conditioned, or revoked under  
56.29 a private or state-controlled receivership, or where these same actions are pending under  
56.30 the laws of any state or federal authority; and
- 56.31 (19) any other information required by the commissioner.

56.32 Subd. 2. **Agents.** (a) An application for a facility license or for renewal of a facility  
56.33 license must specify one or more owners, controlling individuals, or employees as agents:

57.1 (1) who shall be responsible for dealing with the commissioner on all requirements of  
57.2 this chapter; and

57.3 (2) on whom personal service of all notices and orders shall be made and who shall be  
57.4 authorized to accept service on behalf of all of the controlling individuals of the facility in  
57.5 proceedings under this chapter.

57.6 (b) Notwithstanding any law to the contrary, personal service on the designated person  
57.7 or persons named in the application is deemed to be service on all of the controlling  
57.8 individuals or managerial employees of the facility and it is not a defense to any action  
57.9 arising under this chapter that personal service was not made on each controlling individual  
57.10 or managerial official of the facility. The designation of one or more controlling individuals  
57.11 or managerial officials under this subdivision shall not affect the legal responsibility of any  
57.12 other controlling individual or managerial official under this chapter.

57.13 Subd. 3. Fees. (a) An initial applicant, renewal applicant, or applicant filing a change  
57.14 of ownership for assisted living facility licensure must submit the application fee required  
57.15 in section 144I.122 to the commissioner along with a completed application.

57.16 (b) The penalty for late submission of the renewal application after expiration of the  
57.17 license is \$200. The penalty for operating a facility after expiration of the license and before  
57.18 a renewal license is issued, is \$250 each day after expiration of the license until the renewal  
57.19 license issuance date. The facility is still subject to the criminal gross misdemeanor penalties  
57.20 for operating after license expiration.

57.21 (c) Fees collected under this section shall be deposited in the state treasury and credited  
57.22 to the state government special revenue fund. All fees are nonrefundable.

57.23 (d) Fines collected under this subdivision shall be deposited in a dedicated special revenue  
57.24 account. On an annual basis, the balance in the special revenue account shall be appropriated  
57.25 to the commissioner to implement the recommendations of the advisory council established  
57.26 in section 144A.4799.

57.27 **Sec. 6. [144I.05] TRANSFER OF LICENSE PROHIBITED.**

57.28 Subdivision 1. **Transfers prohibited.** Any facility license issued by the commissioner  
57.29 may not be transferred to another party.

57.30 Subd. 2. **New license required.** (a) Before acquiring ownership of a facility, a prospective  
57.31 applicant must apply for a new license. The licensee of an assisted living facility must  
57.32 change whenever the following events occur, including but not limited to:

- 58.1 (1) the licensee's form of legal organization is changed;
- 58.2 (2) the licensee transfers ownership of the facility business enterprise to another party  
58.3 regardless of whether ownership of some or all of the real property or personal property  
58.4 assets of the assisted living facility is also transferred;
- 58.5 (3) the licensee dissolves, consolidates, or merges with another legal organization and  
58.6 the licensee's legal organization does not survive;
- 58.7 (4) during any continuous 24-month period, 50 percent or more of the licensed entity is  
58.8 transferred, whether by a single transaction or multiple transactions, to:
- 58.9 (i) a different person; or
- 58.10 (ii) a person who had less than a five percent ownership interest in the facility at the  
58.11 time of the first transaction; or
- 58.12 (5) any other event or combination of events that results in a substitution, elimination,  
58.13 or withdrawal of the licensee's control of the facility.
- 58.14 (b) As used in this section, "control" means the possession, directly or indirectly, of the  
58.15 power to direct the management, operation, and policies of the licensee or facility, whether  
58.16 through ownership, voting control, by agreement, by contract, or otherwise.
- 58.17 (c) The current facility licensee must provide written notice to the department and  
58.18 residents, or designated representatives, at least 60 calendar days prior to the anticipated  
58.19 date of the change of licensee.
- 58.20 Subd. 3. **Survey required.** For all new licensees after a change in ownership, the  
58.21 commissioner shall complete a survey within six months after the new license is issued.
- 58.22 Sec. 7. **[144I.06] BACKGROUND STUDIES.**
- 58.23 Subdivision 1. **Background studies required.** (a) Before the commissioner issues a  
58.24 provisional license, issues a license as a result of an approved change of ownership, or  
58.25 renews a license, a controlling individual or managerial official is required to complete a  
58.26 background study under section 144.057. No person may be involved in the management,  
58.27 operation, or control of a facility if the person has been disqualified under chapter 245C.  
58.28 For the purposes of this section, managerial officials subject to the background check  
58.29 requirement are individuals who provide direct contact.
- 58.30 (b) The commissioner shall not issue a license if the controlling individual or managerial  
58.31 official has been unsuccessful in having a background study disqualification set aside under  
58.32 section 144.057 and chapter 245C.

59.1 (c) Employees, contractors, and volunteers of the facility are subject to the background  
59.2 study required by section 144.057 and may be disqualified under chapter 245C. Nothing in  
59.3 this section shall be construed to prohibit the facility from requiring self-disclosure of  
59.4 criminal conviction information.

59.5 Subd. 2. **Reconsideration.** If an individual is disqualified under section 144.057 or  
59.6 chapter 245C, the individual may request reconsideration of the disqualification. If the  
59.7 individual requests reconsideration and the commissioner sets aside or rescinds the  
59.8 disqualification, the individual is eligible to be involved in the management, operation, or  
59.9 control of the facility. If an individual has a disqualification under section 245C.15,  
59.10 subdivision 1, and the disqualification is affirmed, the individual's disqualification is barred  
59.11 from a set aside, and the individual must not be involved in the management, operation, or  
59.12 control of the facility.

59.13 Subd. 3. **Data classification.** Data collected under this subdivision shall be classified  
59.14 as private data on individuals under section 13.02, subdivision 12.

59.15 Subd. 4. **Termination in good faith.** Termination of an employee in good faith reliance  
59.16 on information or records obtained under this section regarding a confirmed conviction does  
59.17 not subject the assisted living facility to civil liability or liability for unemployment benefits.

59.18 Sec. 8. **[144I.07] LICENSE RENEWAL.**

59.19 Except as provided in section ....., a license that is not a provisional license may be  
59.20 renewed for a period of up to one year if the licensee satisfies the following:

59.21 (1) submits an application for renewal in the format provided by the commissioner at  
59.22 least 60 days before expiration of the license;

59.23 (2) submits the renewal fee under section 144I.04, subdivision 3;

59.24 (3) submits the late fee under section 144I.04, subdivision 3, if the renewal application  
59.25 is received less than 30 days before the expiration date of the license;

59.26 (4) provides information sufficient to show that the applicant meets the requirements of  
59.27 licensure, including items required under section 144I.04, subdivision 1; and

59.28 (5) provides any other information deemed necessary by the commissioner.

60.1 Sec. 9. [144I.08] NOTIFICATION OF CHANGES IN INFORMATION.

60.2 A provisional licensee or licensee shall notify the commissioner in writing prior to any  
60.3 financial or contractual change and within 60 calendar days after any change in the  
60.4 information required in section 144I.04, subdivision 1.

60.5 Sec. 10. [144I.09] CONSIDERATION OF APPLICATIONS.

60.6 (a) The commissioner shall consider an applicant's performance history in Minnesota  
60.7 and in other states, including repeat violations or rule violations, before issuing a provisional  
60.8 license, license, or renewal license.

60.9 (b) An applicant must not have a history within the last five years in Minnesota or in  
60.10 any other state of a license or certification involuntarily suspended or voluntarily terminated  
60.11 during any enforcement process in a facility that provides care to children, the elderly or ill  
60.12 individuals, or individuals with disabilities.

60.13 (c) Failure to provide accurate information or demonstrate required performance history  
60.14 may result in the denial of a license.

60.15 (d) The commissioner may deny, revoke, suspend, restrict, or refuse to renew the license  
60.16 or impose conditions if:

60.17 (1) the applicant fails to provide complete and accurate information on the application  
60.18 and the commissioner concludes that the missing or corrected information is needed to  
60.19 determine if a license shall be granted;

60.20 (2) the applicant, knowingly or with reason to know, made a false statement of a material  
60.21 fact in an application for the license or any data attached to the application or in any matter  
60.22 under investigation by the department;

60.23 (3) the applicant refused to allow representatives or agents of the department to inspect  
60.24 its books, records, and files, or any portion of the premises;

60.25 (4) willfully prevented, interfered with, or attempted to impede in any way: (i) the work  
60.26 of any authorized representative of the department, the ombudsman for long-term care, or  
60.27 the ombudsman for mental health and developmental disabilities; or (ii) the duties of the  
60.28 commissioner, local law enforcement, city or county attorneys, adult protection, county  
60.29 case managers, or other local government personnel;

60.30 (5) the applicant has a history of noncompliance with federal or state regulations that  
60.31 were detrimental to the health, welfare, or safety of a resident or a client; and

60.32 (6) the applicant violates any requirement in this chapter.

61.1 (e) For all new licensees after a change in ownership, the commissioner shall complete  
61.2 a survey within six months after the new license is issued.

61.3 **Sec. 11. [144I.10] MINIMUM ASSISTED LIVING FACILITY REQUIREMENTS.**

61.4 Subdivision 1. **Minimum requirements.** All licensed facilities shall:

61.5 (1) distribute to residents, families, and resident representatives the assisted living bill  
61.6 of rights in section 144J.02;

61.7 (2) provide health-related services in a manner that complies with the Nurse Practice  
61.8 Act in sections 148.171 to 148.285;

61.9 (3) utilize person-centered planning and service delivery process as defined in section  
61.10 245D.07;

61.11 (4) have and maintain a system for delegation of health care activities to unlicensed  
61.12 personnel by a registered nurse, including supervision and evaluation of the delegated  
61.13 activities as required by the Nurse Practice Act in sections 148.171 to 148.285;

61.14 (5) provide a means for residents to request assistance for health and safety needs 24  
61.15 hours per day, seven days per week;

61.16 (6) allow residents the ability to furnish and decorate the resident's unit within the terms  
61.17 of the lease;

61.18 (7) permit residents access to food at any time;

61.19 (8) allow residents to choose the resident's visitors and times of visits;

61.20 (9) allow the resident the right to choose a roommate if sharing a unit;

61.21 (10) notify the resident of the resident's right to have and use a lockable door to the  
61.22 resident's unit. The licensee shall provide the locks on the unit. Only a staff member with  
61.23 a specific need to enter the unit shall have keys, and advance notice must be given to the  
61.24 resident before entrance, when possible;

61.25 (11) develop and implement a staffing plan for determining its staffing level that:

61.26 (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness  
61.27 of staffing levels in the facility;

61.28 (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably  
61.29 foreseeable unscheduled needs of each resident as required by the residents' assessments  
61.30 and service plans on a 24-hour per day basis; and

62.1 (iii) ensures that the facility can respond promptly and effectively to individual resident  
62.2 emergencies and to emergency, life safety, and disaster situations affecting staff or residents  
62.3 in the facility;

62.4 (12) ensures that a person or persons are available 24 hours per day, seven days per  
62.5 week, who are responsible for responding to the requests of residents for assistance with  
62.6 health or safety needs, who shall be:

62.7 (i) awake;

62.8 (ii) located in the same building, in an attached building, or on a contiguous campus  
62.9 with the facility in order to respond within a reasonable amount of time;

62.10 (iii) capable of communicating with residents;

62.11 (iv) capable of providing or summoning the appropriate assistance; and

62.12 (v) capable of following directions. For an assisted living facility providing dementia  
62.13 care, the awake person must be physically present in the locked or secure unit; and

62.14 (13) offer to provide or make available at least the following services to residents:

62.15 (i) at least three daily nutritious meals with snacks available seven days per week,  
62.16 according to the recommended dietary allowances in the United States Department of  
62.17 Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The  
62.18 following apply:

62.19 (A) modified special diets that are appropriate to residents' needs and choices;

62.20 (B) menus prepared at least one week in advance, and made available to all residents.  
62.21 The facility must encourage residents' involvement in menu planning. Meal substitutions  
62.22 must be of similar nutritional value if a resident refuses a food that is served. Residents  
62.23 must be informed in advance of menu changes;

62.24 (C) food must be prepared and served according to the Minnesota Food Code, Minnesota  
62.25 Rules, chapter 4626; and

62.26 (D) the facility cannot require a resident to include and pay for meals in their contract;

62.27 (ii) weekly housekeeping;

62.28 (iii) weekly laundry service;

62.29 (iv) upon the request of the resident, provide direct or reasonable assistance with arranging  
62.30 for transportation to medical and social services appointments, shopping, and other recreation,

63.1 and provide the name of or other identifying information about the person or persons  
63.2 responsible for providing this assistance;

63.3 (v) upon the request of the resident, provide reasonable assistance with accessing  
63.4 community resources and social services available in the community, and provide the name  
63.5 of or other identifying information about the person or persons responsible for providing  
63.6 this assistance; and

63.7 (vi) have a daily program of social and recreational activities that are based upon  
63.8 individual and group interests, physical, mental, and psychosocial needs, and that creates  
63.9 opportunities for active participation in the community at large.

63.10 Subd. 2. Policies and procedures. (a) Each facility must have policies and procedures  
63.11 in place to address the following and keep them current:

63.12 (1) requirements in section 626.557, reporting of maltreatment of vulnerable adults;

63.13 (2) conducting and handling background studies on employees;

63.14 (3) orientation, training, and competency evaluations of staff, and a process for evaluating  
63.15 staff performance;

63.16 (4) handling complaints from residents, family members, or designated representatives  
63.17 regarding staff or services provided by staff;

63.18 (5) conducting initial evaluation of residents' needs and the providers' ability to provide  
63.19 those services;

63.20 (6) conducting initial and ongoing resident evaluations and assessments and how changes  
63.21 in a resident's condition are identified, managed, and communicated to staff and other health  
63.22 care providers as appropriate;

63.23 (7) orientation to and implementation of the assisted living bill of rights;

63.24 (8) infection control practices;

63.25 (9) reminders for medications, treatments, or exercises, if provided; and

63.26 (10) conducting appropriate screenings, or documentation of prior screenings, to show  
63.27 that staff are free of tuberculosis, consistent with current United States Centers for Disease  
63.28 Control and Prevention standards.

63.29 (b) For assisted living facilities and assisted living facilities with dementia care, the  
63.30 following are also required:

64.1 (1) conducting initial and ongoing assessments of the resident's needs by a registered  
64.2 nurse or appropriate licensed health professional, including how changes in the resident's  
64.3 conditions are identified, managed, and communicated to staff and other health care  
64.4 providers, as appropriate;

64.5 (2) ensuring that nurses and licensed health professionals have current and valid licenses  
64.6 to practice;

64.7 (3) medication and treatment management;

64.8 (4) delegation of tasks by registered nurses or licensed health professionals;

64.9 (5) supervision of registered nurses and licensed health professionals; and

64.10 (6) supervision of unlicensed personnel performing delegated tasks.

64.11 Subd. 3. **Infection control program.** The facility shall establish and maintain an infection  
64.12 control program.

64.13 Subd. 4. **Clinical nurse supervision.** All assisted living facilities must have a clinical  
64.14 nurse supervisor who is a registered nurse licensed in Minnesota.

64.15 Subd. 5. **Resident and family or resident representative councils.** (a) If a resident,  
64.16 family, or designated representative chooses to establish a council, the licensee shall support  
64.17 the council's establishment. The facility must provide assistance and space for meetings and  
64.18 afford privacy. Staff or visitors may attend meetings only upon the council's invitation. A  
64.19 staff person must be designated the responsibility of providing this assistance and responding  
64.20 to written requests that result from council meetings. Resident council minutes are public  
64.21 data and shall be available to all residents in the facility. Family or resident representatives  
64.22 may attend resident councils upon invitation by a resident on the council.

64.23 (b) All assisted living facilities shall engage their residents and families or designated  
64.24 representatives in the operation of their community and document the methods and results  
64.25 of this engagement.

64.26 Subd. 6. **Resident grievances.** All facilities must post in a conspicuous place information  
64.27 about the facilities' grievance procedure, and the name, telephone number, and e-mail contact  
64.28 information for the individuals who are responsible for handling resident grievances. The  
64.29 notice must also have the contact information for the Minnesota Adult Abuse Reporting  
64.30 Center, the common entry point, and the state and applicable regional Office of Ombudsman  
64.31 for Long-Term Care.

65.1 Subd. 7. **Protecting resident rights.** A facility shall ensure that every resident has access  
65.2 to consumer advocacy or legal services by:

65.3 (1) providing names and contact information, including telephone numbers and e-mail  
65.4 addresses of at least three organizations that provide advocacy or legal services to residents;

65.5 (2) providing the name and contact information for the Minnesota Office of Ombudsman  
65.6 for Long-Term Care and the Office of the Ombudsman for Mental Health and Developmental  
65.7 Disabilities, including both the state and regional contact information;

65.8 (3) assisting residents in obtaining information on whether Medicare or medical assistance  
65.9 under chapter 256B will pay for services;

65.10 (4) making reasonable accommodations for people who have communication disabilities  
65.11 and those who speak a language other than English; and

65.12 (5) providing all information and notices in plain language and in terms the residents  
65.13 can understand.

65.14 Subd. 8. **Protection-related rights.** (a) In addition to the rights required in the assisted  
65.15 living bill of rights under section 144J.02, the following rights must be provided to all  
65.16 residents. The facility must promote and protect these rights for each resident by making  
65.17 residents aware of these rights and ensuring staff are trained to support these rights:

65.18 (1) the right to furnish and decorate the resident's unit within the terms of the lease;

65.19 (2) the right to access food at any time;

65.20 (3) the right to choose visitors and the times of visits;

65.21 (4) the right to choose a roommate if sharing a unit;

65.22 (5) the right to personal privacy including the right to have and use a lockable door on  
65.23 the resident's unit. The facility shall provide the locks on the resident's unit. Only a staff  
65.24 member with a specific need to enter the unit shall have keys, and advance notice must be  
65.25 given to the resident before entrance, when possible;

65.26 (6) the right to engage in chosen activities;

65.27 (7) the right to engage in community life;

65.28 (8) the right to control personal resources; and

65.29 (9) the right to individual autonomy, initiative, and independence in making life choices  
65.30 including a daily schedule and with whom to interact.

66.1 (b) The resident's rights in paragraph (a), clauses (2), (3), and (5), may be restricted for  
66.2 an individual resident only if determined necessary for health and safety reasons identified  
66.3 by the facility through an initial assessment or reassessment under section 144I.15,  
66.4 subdivision 9, and documented in the written service plan under section 144I.15, subdivision  
66.5 10. Any restrictions of those rights for people served under sections 256B.0915 and 256B.49  
66.6 must be documented by the case manager in the resident's coordinated service and support  
66.7 plan (CSSP), as defined in sections 256B.0915, subdivision 6, and 256B.49, subdivision  
66.8 15.

66.9 Subd. 9. **Payment for services under disability waivers.** For new facilities, home and  
66.10 community-based services under section 256B.49 are not available when the new facility  
66.11 setting is adjoined to, or on the same property as, an institution as defined in Code of Federal  
66.12 Regulations, title 42, section 441.301(c).

66.13 Subd. 10. **No discrimination based on source of payment.** All facilities must, regardless  
66.14 of the source of payment and for all persons seeking to reside or residing in the facility:

66.15 (1) provide equal access to quality care; and

66.16 (2) establish, maintain, and implement identical policies and practices regarding residency,  
66.17 transfer, and provision and termination of services.

66.18 **EFFECTIVE DATE.** This section is effective August 1, 2021.

66.19 Sec. 12. **[144I.11] FACILITY RESPONSIBILITIES; HOUSING AND**  
66.20 **SERVICE-RELATED MATTERS.**

66.21 Subdivision 1. **Responsibility for housing and services.** The facility is directly  
66.22 responsible to the resident for all housing and service-related matters provided, irrespective  
66.23 of a management contract. Housing and service-related matters include but are not limited  
66.24 to the handling of complaints, the provision of notices, and the initiation of any adverse  
66.25 action against the resident involving housing or services provided by the facility.

66.26 Subd. 2. **Uniform checklist disclosure of services.** (a) On and after August 1, 2021, a  
66.27 facility must provide to prospective residents, the prospective resident's designated  
66.28 representative, and any other person or persons the resident chooses:

66.29 (1) a written checklist listing all services permitted under the facility's license, identifying  
66.30 all services the facility offers to provide under the assisted living facility contract, and  
66.31 identifying all services allowed under the license that the facility does not provide; and

66.32 (2) an oral explanation of the services offered under the contract.

67.1 (b) The requirements of paragraph (a) must be completed prior to the execution of the  
67.2 resident contract.

67.3 (c) The commissioner must, in consultation with all interested stakeholders, design the  
67.4 uniform checklist disclosure form for use as provided under paragraph (a).

67.5 Subd. 3. **Reservation of rights.** Nothing in this chapter:

67.6 (1) requires a resident to utilize any service provided by or through, or made available  
67.7 in, a facility;

67.8 (2) prevents a facility from requiring, as a condition of the contract, that the resident pay  
67.9 for a package of services even if the resident does not choose to use all or some of the  
67.10 services in the package. For residents who are eligible for home and community-based  
67.11 waiver services under sections 256B.0915 and 256B.49, payment for services will follow  
67.12 the policies of those programs;

67.13 (3) requires a facility to fundamentally alter the nature of the operations of the facility  
67.14 in order to accommodate a resident's request; or

67.15 (4) affects the duty of a facility to grant a resident's request for reasonable  
67.16 accommodations.

67.17 Sec. 13. **[144L.12] TRANSFER OF RESIDENTS WITHIN FACILITY.**

67.18 (a) A facility must provide for the safe, orderly, and appropriate transfer of residents  
67.19 within the facility.

67.20 (b) If an assisted living contract permits resident transfers within the facility, the facility  
67.21 must provide at least 30 days' advance notice of the transfer to the resident and the resident's  
67.22 designated representative.

67.23 (c) In situations where there is a curtailment, reduction, capital improvement, or change  
67.24 in operations within a facility, the facility must minimize the number of transfers needed  
67.25 to complete the project or change in operations, consider individual resident needs and  
67.26 preferences, and provide reasonable accommodation for individual resident requests regarding  
67.27 the room transfer. The facility must provide notice to the Office of Ombudsman for  
67.28 Long-Term Care and, when appropriate, the Office of Ombudsman for Mental Health and  
67.29 Developmental Disabilities in advance of any notice to residents, residents' designated  
67.30 representatives, and families when all of the following circumstances apply:

67.31 (1) the transfers of residents within the facility are being proposed due to curtailment,  
67.32 reduction, capital improvements, or change in operations;

68.1 (2) the transfers of residents within the facility are not temporary moves to accommodate  
68.2 physical plan upgrades or renovation; and

68.3 (3) the transfers involve multiple residents being moved simultaneously.

68.4 **EFFECTIVE DATE.** This section is effective August 1, 2021.

68.5 **Sec. 14. [144I.13] FACILITY RESPONSIBILITIES; BUSINESS OPERATION.**

68.6 Subdivision 1. **Display of license.** The original current license must be displayed at the  
68.7 main entrance of the facility. The facility must provide a copy of the license to any person  
68.8 who requests it.

68.9 Subd. 2. **Quality management.** The facility shall engage in quality management  
68.10 appropriate to the size of the facility and relevant to the type of services provided. The  
68.11 quality management activity means evaluating the quality of care by periodically reviewing  
68.12 resident services, complaints made, and other issues that have occurred and determining  
68.13 whether changes in services, staffing, or other procedures need to be made in order to ensure  
68.14 safe and competent services to residents. Documentation about quality management activity  
68.15 must be available for two years. Information about quality management must be available  
68.16 to the commissioner at the time of the survey, investigation, or renewal.

68.17 Subd. 3. **Facility restrictions.** (a) This subdivision does not apply to licensees that are  
68.18 Minnesota counties or other units of government.

68.19 (b) A facility or staff person cannot accept a power-of-attorney from residents for any  
68.20 purpose, and may not accept appointments as guardians or conservators of residents.

68.21 (c) A facility cannot serve as a resident's representative.

68.22 Subd. 4. **Handling resident's finances and property.** (a) A facility may assist residents  
68.23 with household budgeting, including paying bills and purchasing household goods, but may  
68.24 not otherwise manage a resident's property. A facility must provide a resident with receipts  
68.25 for all transactions and purchases paid with the resident's funds. When receipts are not  
68.26 available, the transaction or purchase must be documented. A facility must maintain records  
68.27 of all such transactions.

68.28 (b) A facility or staff person may not borrow a resident's funds or personal or real  
68.29 property, nor in any way convert a resident's property to the facility's or staff person's  
68.30 possession.

69.1 (c) Nothing in this section precludes a facility or staff from accepting gifts of minimal  
69.2 value or precludes the acceptance of donations or bequests made to a facility that are exempt  
69.3 from income tax under section 501(c) of the Internal Revenue Code of 1986.

69.4 **Subd. 5. Reporting maltreatment of vulnerable adults; abuse prevention plan.** (a)  
69.5 All facilities must comply with the requirements for the reporting of maltreatment of  
69.6 vulnerable adults in section 626.557. Each facility must establish and implement a written  
69.7 procedure to ensure that all cases of suspected maltreatment are reported.

69.8 (b) Each facility must develop and implement an individual abuse prevention plan for  
69.9 each vulnerable adult. The plan shall contain an individualized review or assessment of the  
69.10 person's susceptibility to abuse by another individual, including other vulnerable adults; the  
69.11 person's risk of abusing other vulnerable adults; and statements of the specific measures to  
69.12 be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes  
69.13 of the abuse prevention plan, abuse includes self-abuse.

69.14 **Subd. 6. Reporting suspected crime and maltreatment.** (a) A facility shall support  
69.15 protection and safety through access to the state's systems for reporting suspected criminal  
69.16 activity and suspected vulnerable adult maltreatment by:

69.17 (1) posting the 911 emergency number in common areas and near telephones provided  
69.18 by the assisted living facility;

69.19 (2) posting information and the reporting number for the common entry point under  
69.20 section 626.557 to report suspected maltreatment of a vulnerable adult; and

69.21 (3) providing reasonable accommodations with information and notices in plain language.

69.22 **Subd. 7. Employee records.** (a) The facility must maintain current records of each paid  
69.23 employee, regularly scheduled volunteers providing services, and each individual contractor  
69.24 providing services. The records must include the following information:

69.25 (1) evidence of current professional licensure, registration, or certification if licensure,  
69.26 registration, or certification is required by this statute or other rules;

69.27 (2) records of orientation, required annual training and infection control training, and  
69.28 competency evaluations;

69.29 (3) current job description, including qualifications, responsibilities, and identification  
69.30 of staff persons providing supervision;

69.31 (4) documentation of annual performance reviews that identify areas of improvement  
69.32 needed and training needs;

70.1 (5) for individuals providing facility services, verification that required health screenings  
70.2 under section 144I.034, subdivision 7, have taken place and the dates of those screenings;  
70.3 and

70.4 (6) documentation of the background study as required under section 144.057.

70.5 (b) Each employee record must be retained for at least three years after a paid employee,  
70.6 volunteer, or contractor ceases to be employed by, provide services at, or be under contract  
70.7 with the facility. If a facility ceases operation, employee records must be maintained for  
70.8 three years after facility operations cease.

70.9 Subd. 8. **Compliance officer.** Every assisted living facility shall have a compliance  
70.10 officer who is a licensed assisted living administrator. An individual licensed as a nursing  
70.11 home administrator, an assisted living administrator, or a health services executive shall  
70.12 automatically meet the qualifications of a compliance officer.

70.13 Sec. 15. **[144I.14] FACILITY RESPONSIBILITIES; STAFF.**

70.14 Subdivision 1. **Qualifications, training, and competency.** All staff persons providing  
70.15 services must be trained and competent in the provision of services consistent with current  
70.16 practice standards appropriate to the resident's needs and be informed of the assisted living  
70.17 bill of rights under section 144J.02.

70.18 Subd. 2. **Licensed health professionals and nurses.** (a) Licensed health professionals  
70.19 and nurses providing services as employees of a licensed facility must possess a current  
70.20 Minnesota license or registration to practice.

70.21 (b) Licensed health professionals and registered nurses must be competent in assessing  
70.22 resident needs, planning appropriate services to meet resident needs, implementing services,  
70.23 and supervising staff if assigned.

70.24 (c) Nothing in this section limits or expands the rights of nurses or licensed health  
70.25 professionals to provide services within the scope of their licenses or registrations, as  
70.26 provided by law.

70.27 Subd. 3. **Unlicensed personnel.** (a) Unlicensed personnel providing services must have:

70.28 (1) successfully completed a training and competency evaluation appropriate to the  
70.29 services provided by the facility and the topics listed in subdivision 6, paragraph (b); or

70.30 (2) demonstrated competency by satisfactorily completing a written or oral test on the  
70.31 tasks the unlicensed personnel will perform and on the topics listed in subdivision 6,

71.1 paragraph (b); and successfully demonstrated competency of topics in subdivision 6,  
71.2 paragraph (b), clauses (5), (7), and (8), by a practical skills test.

71.3 Unlicensed personnel providing basic care services shall not perform delegated nursing or  
71.4 therapy tasks.

71.5 (b) Unlicensed personnel performing delegated nursing tasks in an assisted living facility  
71.6 must:

71.7 (1) have successfully completed training and demonstrated competency by successfully  
71.8 completing a written or oral test of the topics in subdivision 6, paragraphs (b) and (c), and  
71.9 a practical skills test on tasks listed in subdivision 6, paragraphs (b), clauses (5) and (7),  
71.10 and (c), clauses (3), (5), (6), and (7), and all the delegated tasks they will perform;

71.11 (2) satisfy the current requirements of Medicare for training or competency of home  
71.12 health aides or nursing assistants, as provided by Code of Federal Regulations, title 42,  
71.13 section 483 or 484.36; or

71.14 (3) have, before April 19, 1993, completed a training course for nursing assistants that  
71.15 was approved by the commissioner.

71.16 (c) Unlicensed personnel performing therapy or treatment tasks delegated or assigned  
71.17 by a licensed health professional must meet the requirements for delegated tasks in  
71.18 subdivision 4 and any other training or competency requirements within the licensed health  
71.19 professional's scope of practice relating to delegation or assignment of tasks to unlicensed  
71.20 personnel.

71.21 Subd. 4. **Delegation of assisted living services.** A registered nurse or licensed health  
71.22 professional may delegate tasks only to staff who are competent and possess the knowledge  
71.23 and skills consistent with the complexity of the tasks and according to the appropriate  
71.24 Minnesota practice act. The assisted living facility must establish and implement a system  
71.25 to communicate up-to-date information to the registered nurse or licensed health professional  
71.26 regarding the current available staff and their competency so the registered nurse or licensed  
71.27 health professional has sufficient information to determine the appropriateness of delegating  
71.28 tasks to meet individual resident needs and preferences.

71.29 Subd. 5. **Temporary staff.** When a facility contracts with a temporary staffing agency,  
71.30 those individuals must meet the same requirements required by this section for personnel  
71.31 employed by the facility and shall be treated as if they are staff of the facility.

- 72.1 Subd. 6. Requirements for instructors, training content, and competency evaluations  
72.2 for unlicensed personnel. (a) Instructors and competency evaluators must meet the following  
72.3 requirements:
- 72.4 (1) training and competency evaluations of unlicensed personnel providing basic care  
72.5 services must be conducted by individuals with work experience and training in providing  
72.6 basic care services; and
- 72.7 (2) training and competency evaluations of unlicensed personnel providing comprehensive  
72.8 assisted living services must be conducted by a registered nurse, or another instructor may  
72.9 provide training in conjunction with the registered nurse.
- 72.10 (b) Training and competency evaluations for all unlicensed personnel must include the  
72.11 following:
- 72.12 (1) documentation requirements for all services provided;
- 72.13 (2) reports of changes in the resident's condition to the supervisor designated by the  
72.14 facility;
- 72.15 (3) basic infection control, including blood-borne pathogens;
- 72.16 (4) maintenance of a clean and safe environment;
- 72.17 (5) appropriate and safe techniques in personal hygiene and grooming, including:
- 72.18 (i) hair care and bathing;
- 72.19 (ii) care of teeth, gums, and oral prosthetic devices;
- 72.20 (iii) care and use of hearing aids; and
- 72.21 (iv) dressing and assisting with toileting;
- 72.22 (6) training on the prevention of falls;
- 72.23 (7) standby assistance techniques and how to perform them;
- 72.24 (8) medication, exercise, and treatment reminders;
- 72.25 (9) basic nutrition, meal preparation, food safety, and assistance with eating;
- 72.26 (10) preparation of modified diets as ordered by a licensed health professional;
- 72.27 (11) communication skills that include preserving the dignity of the resident and showing  
72.28 respect for the resident and the resident's preferences, cultural background, and family;
- 72.29 (12) awareness of confidentiality and privacy;

73.1 (13) understanding appropriate boundaries between staff and residents and the resident's  
73.2 family;

73.3 (14) procedures to use in handling various emergency situations; and

73.4 (15) awareness of commonly used health technology equipment and assistive devices.

73.5 (c) In addition to paragraph (b), training and competency evaluation for unlicensed  
73.6 personnel providing comprehensive assisted living services must include:

73.7 (1) observing, reporting, and documenting resident status;

73.8 (2) basic knowledge of body functioning and changes in body functioning, injuries, or  
73.9 other observed changes that must be reported to appropriate personnel;

73.10 (3) reading and recording temperature, pulse, and respirations of the resident;

73.11 (4) recognizing physical, emotional, cognitive, and developmental needs of the resident;

73.12 (5) safe transfer techniques and ambulation;

73.13 (6) range of motioning and positioning; and

73.14 (7) administering medications or treatments as required.

73.15 (d) When the registered nurse or licensed health professional delegates tasks, that person  
73.16 must ensure that prior to the delegation the unlicensed personnel is trained in the proper  
73.17 methods to perform the tasks or procedures for each resident and are able to demonstrate  
73.18 the ability to competently follow the procedures and perform the tasks. If an unlicensed  
73.19 personnel has not regularly performed the delegated assisted living task for a period of 24  
73.20 consecutive months, the unlicensed personnel must demonstrate competency in the task to  
73.21 the registered nurse or appropriate licensed health professional. The registered nurse or  
73.22 licensed health professional must document instructions for the delegated tasks in the  
73.23 resident's record.

73.24 Subd. 7. **Tuberculosis prevention and control.** A facility must establish and maintain  
73.25 a comprehensive tuberculosis infection control program according to the most current  
73.26 tuberculosis infection control guidelines issued by the United States Centers for Disease  
73.27 Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the  
73.28 CDC's Morbidity and Mortality Weekly Report (MMWR). The program must include a  
73.29 tuberculosis infection control plan that covers all paid and unpaid employees, contractors,  
73.30 students, and volunteers. The Department of Health shall provide technical assistance  
73.31 regarding implementation of the guidelines.

74.1 Subd. 8. **Disaster planning and emergency preparedness plan.** (a) Each facility must  
74.2 meet the following requirements:

74.3 (1) have a written emergency disaster plan that contains a plan for evacuation, addresses  
74.4 elements of sheltering in place, identifies temporary relocation sites, and details staff  
74.5 assignments in the event of a disaster or an emergency;

74.6 (2) post an emergency disaster plan prominently;

74.7 (3) provide building emergency exit diagrams to all residents;

74.8 (4) post emergency exit diagrams on each floor; and

74.9 (5) have a written policy and procedure regarding missing tenant residents.

74.10 (b) Each facility must provide emergency and disaster training to all staff during the  
74.11 initial staff orientation and annually thereafter and must make emergency and disaster  
74.12 training annually available to all residents. Staff who have not received emergency and  
74.13 disaster training are allowed to work only when trained staff are also working on site.

74.14 (c) Each facility must meet any additional requirements adopted in rule.

74.15 Sec. 16. **[144L.15] FACILITY RESPONSIBILITIES WITH RESPECT TO**  
74.16 **RESIDENTS.**

74.17 Subdivision 1. **Assisted living bill of rights; notification to resident.** (a) A facility  
74.18 shall provide the resident and the designated representative a written notice of the rights  
74.19 under section 144J.02 before the initiation of services to that resident. The facility shall  
74.20 make all reasonable efforts to provide notice of the rights to the resident and the designated  
74.21 representative in a language the resident and designated representative can understand.

74.22 (b) In addition to the text of the bill of rights in section 144J.02, the notice shall also  
74.23 contain the following statement describing how to file a complaint.

74.24 "If you have a complaint about the facility or the person providing your services, you may  
74.25 call the Minnesota Adult Abuse Reporting Center at 1-844-880-1574, or you may contact  
74.26 the Office of Health Facility Complaints, Minnesota Department of Health. You may also  
74.27 contact the Office of Ombudsman for Long-Term Care or the Office of Ombudsman for  
74.28 Mental Health and Developmental Disabilities."

74.29 (c) The statement must include the telephone number, website address, e-mail address,  
74.30 mailing address, and street address of the Office of Health Facility Complaints at the  
74.31 Minnesota Department of Health, the Office of Ombudsman for Long-Term Care, and the  
74.32 Office of Ombudsman for Mental Health and Developmental Disabilities. The statement

75.1 must include the facility's name, address, e-mail, telephone number, and name or title of  
75.2 the person at the facility to whom problems or complaints may be directed. It must also  
75.3 include a statement that the facility will not retaliate because of a complaint.

75.4 (d) A facility must obtain written acknowledgment of the resident's receipt of the bill of  
75.5 rights or shall document why an acknowledgment cannot be obtained. The acknowledgment  
75.6 may be obtained from the resident and the designated representative. Acknowledgment of  
75.7 receipt shall be retained in the resident's record.

75.8 Subd. 2. **Notices in plain language; language accommodations.** A facility must provide  
75.9 all notices in plain language that residents can understand and make reasonable  
75.10 accommodations for residents who have communication disabilities and those whose primary  
75.11 language is a language other than English.

75.12 Subd. 3. **Notice of services for dementia, Alzheimer's disease, or related disorders.** A  
75.13 facility that provides services to residents with dementia shall provide in written or electronic  
75.14 form, to residents and families or other persons who request it, a description of the training  
75.15 program and related training it provides, including the categories of employees trained, the  
75.16 frequency of training, and the basic topics covered.

75.17 Subd. 4. **Services oversight and information.** A facility shall provide each resident  
75.18 with identifying and contact information about the persons who can assist with health care  
75.19 or supportive services being provided. A facility shall keep each resident informed of changes  
75.20 in the personnel referenced in this subdivision.

75.21 Subd. 5. **Notice to residents; change in ownership or management.** A facility must  
75.22 provide prompt written notice to the resident or designated representative of any change of  
75.23 legal name, telephone number, and physical mailing address, which may not be a public or  
75.24 private post office box, of:

75.25 (1) the licensee of the facility;

75.26 (2) the manager of the facility, if applicable; and

75.27 (3) the agent authorized to accept legal process on behalf of the facility.

75.28 Subd. 6. **Acceptance of residents.** A facility may not accept a person as a resident unless  
75.29 the facility has staff, sufficient in qualifications, competency, and numbers, to adequately  
75.30 provide the services agreed to in the service plan and that are within the facility's scope of  
75.31 practice.

76.1 Subd. 7. Referrals. If a facility reasonably believes that a resident is in need of another  
76.2 medical or health service, including a licensed health professional, or social service provider,  
76.3 the facility shall:

76.4 (1) determine the resident's preferences with respect to obtaining the service; and

76.5 (2) inform the resident of the resources available, if known, to assist the resident in  
76.6 obtaining services.

76.7 Subd. 8. Initiation of services. When a facility initiates services and the individualized  
76.8 assessment required in subdivision 9 has not been completed, the facility must complete a  
76.9 temporary plan and agreement with the resident for services.

76.10 Subd. 9. Initial assessments and monitoring. (a) An assisted living facility shall conduct  
76.11 a nursing assessment by a registered nurse of the physical and cognitive needs of the  
76.12 prospective resident and propose a temporary service plan prior to the date on which a  
76.13 prospective resident executes a contract with a facility or the date on which a prospective  
76.14 resident moves in, whichever is earlier. If necessitated by either the geographic distance  
76.15 between the prospective resident and the facility, or urgent or unexpected circumstances,  
76.16 the assessment may be conducted using telecommunication methods based on practice  
76.17 standards that meet the resident's needs and reflect person-centered planning and care  
76.18 delivery. The nursing assessment must be completed within five days of the start of services.

76.19 (b) Resident reassessment and monitoring must be conducted no more than 14 days after  
76.20 initiation of services. Ongoing resident reassessment and monitoring must be conducted as  
76.21 needed based on changes in the needs of the resident and cannot exceed 90 days from the  
76.22 last date of the assessment.

76.23 (c) Residents who are not receiving any services shall not be required to undergo an  
76.24 initial nursing assessment.

76.25 (d) A facility must inform the prospective resident of the availability of and contact  
76.26 information for long-term care consultation services under section 256B.0911, prior to the  
76.27 date on which a prospective resident executes a contract with a facility or the date on which  
76.28 a prospective resident moves in, whichever is earlier.

76.29 Subd. 10. Service plan, implementation, and revisions to service plan. (a) No later  
76.30 than 14 days after the date that services are first provided, a facility shall finalize a current  
76.31 written service plan.

76.32 (b) The service plan and any revisions must include a signature or other authentication  
76.33 by the facility and by the resident or the designated representative documenting agreement

77.1 on the services to be provided. The service plan must be revised, if needed, based on resident  
77.2 reassessment under subdivision 9. The facility must provide information to the resident  
77.3 about changes to the facility's fee for services and how to contact the Office of Ombudsman  
77.4 for Long-Term Care.

77.5 (c) The facility must implement and provide all services required by the current service  
77.6 plan.

77.7 (d) The service plan and the revised service plan must be entered into the resident's  
77.8 record, including notice of a change in a resident's fees when applicable.

77.9 (e) Staff providing services must be informed of the current written service plan.

77.10 (f) The service plan must include:

77.11 (1) a description of the services to be provided, the fees for services, and the frequency  
77.12 of each service, according to the resident's current assessment and resident preferences;

77.13 (2) the identification of staff or categories of staff who will provide the services;

77.14 (3) the schedule and methods of monitoring assessments of the resident;

77.15 (4) the schedule and methods of monitoring staff providing services; and

77.16 (5) a contingency plan that includes:

77.17 (i) the action to be taken by the facility and by the resident and the designated  
77.18 representative if the scheduled service cannot be provided;

77.19 (ii) information and a method for a resident and the designated representative to contact  
77.20 the facility;

77.21 (iii) the names and contact information of persons the resident wishes to have notified  
77.22 in an emergency or if there is a significant adverse change in the resident's condition,  
77.23 including identification of and information as to who has authority to sign for the resident  
77.24 in an emergency; and

77.25 (iv) the circumstances in which emergency medical services are not to be summoned  
77.26 consistent with chapters 145B and 145C, and declarations made by the resident under those  
77.27 chapters.

77.28 Subd. 11. **Use of restraints.** Residents of assisted living facilities must be free from any  
77.29 physical or chemical restraints. Restraints are only permissible if determined necessary for  
77.30 health and safety reasons identified by the facility through an initial assessment or

78.1 reassessment, under subdivision 9, and documented in the written service plan under  
78.2 subdivision 10.

78.3 Subd. 12. **Request for discontinuation of life-sustaining treatment.** (a) If a resident,  
78.4 family member, or other caregiver of the resident requests that an employee or other agent  
78.5 of the facility discontinue a life-sustaining treatment, the employee or agent receiving the  
78.6 request:

78.7 (1) shall take no action to discontinue the treatment; and

78.8 (2) shall promptly inform the supervisor or other agent of the facility of the resident's  
78.9 request.

78.10 (b) Upon being informed of a request for discontinuance of treatment, the facility shall  
78.11 promptly:

78.12 (1) inform the resident that the request will be made known to the physician or advanced  
78.13 practice registered nurse who ordered the resident's treatment;

78.14 (2) inform the physician or advanced practice registered nurse of the resident's request;  
78.15 and

78.16 (3) work with the resident and the resident's physician or advanced practice registered  
78.17 nurse to comply with chapter 145C.

78.18 (c) This section does not require the facility to discontinue treatment, except as may be  
78.19 required by law or court order.

78.20 (d) This section does not diminish the rights of residents to control their treatments,  
78.21 refuse services, or terminate their relationships with the facility.

78.22 (e) This section shall be construed in a manner consistent with chapter 145B or 145C,  
78.23 whichever applies, and declarations made by residents under those chapters.

78.24 Subd. 13. **Medical cannabis.** Facilities may exercise the authority and are subject to  
78.25 the protections in section 152.34.

78.26 Subd. 14. **Landlord and tenant.** Facilities are subject to and must comply with chapter  
78.27 504B.

78.28 Sec. 17. **[144L.16] PROVISION OF SERVICES.**

78.29 Subdivision 1. **Availability of contact person to staff.** (a) Assisted living facilities and  
78.30 assisted living facilities that provide dementia care must have a registered nurse available

79.1 for consultation to staff performing delegated nursing tasks and must have an appropriate  
79.2 licensed health professional available if performing other delegated services such as therapies.

79.3 (b) The appropriate contact person must be readily available either in person, by  
79.4 telephone, or by other means to the staff at times when the staff is providing services.

79.5 Subd. 2. **Supervision of staff; basic care services.** (a) Staff who perform basic care  
79.6 services must be supervised periodically where the services are being provided to verify  
79.7 that the work is being performed competently and to identify problems and solutions to  
79.8 address issues relating to the staff's ability to provide the services. The supervision of the  
79.9 unlicensed personnel must be done by staff of the facility having the authority, skills, and  
79.10 ability to provide the supervision of unlicensed personnel and who can implement changes  
79.11 as needed, and train staff.

79.12 (b) Supervision includes direct observation of unlicensed personnel while the unlicensed  
79.13 personnel are providing the services and may also include indirect methods of gaining input  
79.14 such as gathering feedback from the resident. Supervisory review of staff must be provided  
79.15 at a frequency based on the staff person's competency and performance.

79.16 Subd. 3. **Supervision of staff providing delegated nursing or therapy tasks.** (a) Staff  
79.17 who perform delegated nursing or therapy tasks must be supervised by an appropriate  
79.18 licensed health professional or a registered nurse per the assisted living facility's policy  
79.19 where the services are being provided to verify that the work is being performed competently  
79.20 and to identify problems and solutions related to the staff person's ability to perform the  
79.21 tasks. Supervision of staff performing medication or treatment administration shall be  
79.22 provided by a registered nurse or appropriate licensed health professional and must include  
79.23 observation of the staff administering the medication or treatment and the interaction with  
79.24 the resident.

79.25 (b) The direct supervision of staff performing delegated tasks must be provided within  
79.26 30 days after the date on which the individual begins working for the facility and first  
79.27 performs the delegated tasks for residents and thereafter as needed based on performance.  
79.28 This requirement also applies to staff who have not performed delegated tasks for one year  
79.29 or longer.

79.30 Subd. 4. **Documentation.** A facility must retain documentation of supervision activities  
79.31 in the personnel records.

80.1 Sec. 18. [144I.17] MEDICATION MANAGEMENT.

80.2 Subdivision 1. Medication management services. (a) This section applies only to  
80.3 assisted living facilities that provide medication management services.

80.4 (b) An assisted living facility that provides medication management services must  
80.5 develop, implement, and maintain current written medication management policies and  
80.6 procedures. The policies and procedures must be developed under the supervision and  
80.7 direction of a registered nurse, licensed health professional, or pharmacist consistent with  
80.8 current practice standards and guidelines.

80.9 (c) The written policies and procedures must address requesting and receiving  
80.10 prescriptions for medications; preparing and giving medications; verifying that prescription  
80.11 drugs are administered as prescribed; documenting medication management activities;  
80.12 controlling and storing medications; monitoring and evaluating medication use; resolving  
80.13 medication errors; communicating with the prescriber, pharmacist, and resident and  
80.14 designated representative, if any; disposing of unused medications; and educating residents  
80.15 and designated representatives about medications. When controlled substances are being  
80.16 managed, the policies and procedures must also identify how the provider will ensure security  
80.17 and accountability for the overall management, control, and disposition of those substances  
80.18 in compliance with state and federal regulations and with subdivision 23.

80.19 Subd. 2. Provision of medication management services. (a) For each resident who  
80.20 requests medication management services, the assisted living facility shall, prior to providing  
80.21 medication management services, have a registered nurse, licensed health professional, or  
80.22 authorized prescriber under section 151.37 conduct an assessment to determine what  
80.23 medication management services will be provided and how the services will be provided.  
80.24 This assessment must be conducted face-to-face with the resident. The assessment must  
80.25 include an identification and review of all medications the resident is known to be taking.  
80.26 The review and identification must include indications for medications, side effects,  
80.27 contraindications, allergic or adverse reactions, and actions to address these issues.

80.28 (b) The assessment must identify interventions needed in management of medications  
80.29 to prevent diversion of medication by the resident or others who may have access to the  
80.30 medications and provide instructions to the resident and designated representative on  
80.31 interventions to manage the resident's medications and prevent diversion of medications.  
80.32 For purposes of this section, "diversion of medication" means misuse, theft, or illegal or  
80.33 improper disposition of medications.

81.1 Subd. 3. **Individualized medication monitoring and reassessment.** The assisted living  
81.2 facility must monitor and reassess the resident's medication management services as needed  
81.3 under subdivision 2 when the resident presents with symptoms or other issues that may be  
81.4 medication-related and, at a minimum, annually.

81.5 Subd. 4. **Resident refusal.** The assisted living facility must document in the resident's  
81.6 record any refusal for an assessment for medication management by the resident. The assisted  
81.7 living facility must discuss with the resident the possible consequences of the resident's  
81.8 refusal and document the discussion in the resident's record.

81.9 Subd. 5. **Individualized medication management plan.** (a) For each resident receiving  
81.10 medication management services, the assisted living facility must prepare and include in  
81.11 the service plan a written statement of the medication management services that will be  
81.12 provided to the resident. The assisted living facility must develop and maintain a current  
81.13 individualized medication management record for each resident based on the resident's  
81.14 assessment that must contain the following:

81.15 (1) a statement describing the medication management services that will be provided;

81.16 (2) a description of storage of medications based on the resident's needs and preferences,  
81.17 risk of diversion, and consistent with the manufacturer's directions;

81.18 (3) documentation of specific resident instructions relating to the administration of  
81.19 medications;

81.20 (4) identification of persons responsible for monitoring medication supplies and ensuring  
81.21 that medication refills are ordered on a timely basis;

81.22 (5) identification of medication management tasks that may be delegated to unlicensed  
81.23 personnel;

81.24 (6) procedures for staff notifying a registered nurse or appropriate licensed health  
81.25 professional when a problem arises with medication management services; and

81.26 (7) any resident-specific requirements relating to documenting medication administration,  
81.27 verifications that all medications are administered as prescribed, and monitoring of  
81.28 medication use to prevent possible complications or adverse reactions.

81.29 (b) The medication management record must be current and updated when there are any  
81.30 changes.

81.31 (c) Medication reconciliation must be completed when a licensed nurse, licensed health  
81.32 professional, or authorized prescriber is providing medication management.

82.1 Subd. 6. **Administration of medication.** Medications may be administered by a nurse,  
82.2 physician, or other licensed health practitioner authorized to administer medications or by  
82.3 unlicensed personnel who have been delegated medication administration tasks by a  
82.4 registered nurse.

82.5 Subd. 7. **Delegation of medication administration.** When administration of medications  
82.6 is delegated to unlicensed personnel, the assisted living facility must ensure that the registered  
82.7 nurse has:

82.8 (1) instructed the unlicensed personnel in the proper methods to administer the  
82.9 medications, and the unlicensed personnel has demonstrated the ability to competently  
82.10 follow the procedures;

82.11 (2) specified, in writing, specific instructions for each resident and documented those  
82.12 instructions in the resident's records; and

82.13 (3) communicated with the unlicensed personnel about the individual needs of the  
82.14 resident.

82.15 Subd. 8. **Documentation of administration of medications.** Each medication  
82.16 administered by the assisted living facility staff must be documented in the resident's record.  
82.17 The documentation must include the signature and title of the person who administered the  
82.18 medication. The documentation must include the medication name, dosage, date and time  
82.19 administered, and method and route of administration. The staff must document the reason  
82.20 why medication administration was not completed as prescribed and document any follow-up  
82.21 procedures that were provided to meet the resident's needs when medication was not  
82.22 administered as prescribed and in compliance with the resident's medication management  
82.23 plan.

82.24 Subd. 9. **Documentation of medication setup.** Documentation of dates of medication  
82.25 setup, name of medication, quantity of dose, times to be administered, route of administration,  
82.26 and name of person completing medication setup must be done at the time of setup.

82.27 Subd. 10. **Medication management for residents who will be away from home.** (a)  
82.28 An assisted living facility that is providing medication management services to the resident  
82.29 must develop and implement policies and procedures for giving accurate and current  
82.30 medications to residents for planned or unplanned times away from home according to the  
82.31 resident's individualized medication management plan. The policies and procedures must  
82.32 state that:

83.1 (1) for planned time away, the medications must be obtained from the pharmacy or set  
83.2 up by the licensed nurse according to appropriate state and federal laws and nursing standards  
83.3 of practice;

83.4 (2) for unplanned time away, when the pharmacy is not able to provide the medications,  
83.5 a licensed nurse or unlicensed personnel shall give the resident and designated representative  
83.6 medications in amounts and dosages needed for the length of the anticipated absence, not  
83.7 to exceed seven calendar days;

83.8 (3) the resident or designated representative must be provided written information on  
83.9 medications, including any special instructions for administering or handling the medications,  
83.10 including controlled substances;

83.11 (4) the medications must be placed in a medication container or containers appropriate  
83.12 to the provider's medication system and must be labeled with the resident's name and the  
83.13 dates and times that the medications are scheduled; and

83.14 (5) the resident and designated representative must be provided in writing the facility's  
83.15 name and information on how to contact the facility.

83.16 (b) For unplanned time away when the licensed nurse is not available, the registered  
83.17 nurse may delegate this task to unlicensed personnel if:

83.18 (1) the registered nurse has trained the unlicensed staff and determined the unlicensed  
83.19 staff is competent to follow the procedures for giving medications to residents; and

83.20 (2) the registered nurse has developed written procedures for the unlicensed personnel,  
83.21 including any special instructions or procedures regarding controlled substances that are  
83.22 prescribed for the resident. The procedures must address:

83.23 (i) the type of container or containers to be used for the medications appropriate to the  
83.24 provider's medication system;

83.25 (ii) how the container or containers must be labeled;

83.26 (iii) written information about the medications to be given to the resident or designated  
83.27 representative;

83.28 (iv) how the unlicensed staff must document in the resident's record that medications  
83.29 have been given to the resident and the designated representative, including documenting  
83.30 the date the medications were given to the resident or the designated representative and who  
83.31 received the medications, the person who gave the medications to the resident, the number  
83.32 of medications that were given to the resident, and other required information;

84.1 (v) how the registered nurse shall be notified that medications have been given to the  
84.2 resident or designated representative and whether the registered nurse needs to be contacted  
84.3 before the medications are given to the resident or the designated representative;

84.4 (vi) a review by the registered nurse of the completion of this task to verify that this task  
84.5 was completed accurately by the unlicensed personnel; and

84.6 (vii) how the unlicensed personnel must document in the resident's record any unused  
84.7 medications that are returned to the facility, including the name of each medication and the  
84.8 doses of each returned medication.

84.9 Subd. 11. **Prescribed and nonprescribed medication.** The assisted living facility must  
84.10 determine whether the facility shall require a prescription for all medications the provider  
84.11 manages. The assisted living facility must inform the resident or the designated representative  
84.12 whether the facility requires a prescription for all over-the-counter and dietary supplements  
84.13 before the facility agrees to manage those medications.

84.14 Subd. 12. **Medications; over-the-counter drugs; dietary supplements not**  
84.15 **prescribed.** An assisted living facility providing medication management services for  
84.16 over-the-counter drugs or dietary supplements must retain those items in the original labeled  
84.17 container with directions for use prior to setting up for immediate or later administration.  
84.18 The facility must verify that the medications are up to date and stored as appropriate.

84.19 Subd. 13. **Prescriptions.** There must be a current written or electronically recorded  
84.20 prescription as defined in section 151.01, subdivision 16a, for all prescribed medications  
84.21 that the assisted living facility is managing for the resident.

84.22 Subd. 14. **Renewal of prescriptions.** Prescriptions must be renewed at least every 12  
84.23 months or more frequently as indicated by the assessment in subdivision 2. Prescriptions  
84.24 for controlled substances must comply with chapter 152.

84.25 Subd. 15. **Verbal prescription orders.** Verbal prescription orders from an authorized  
84.26 prescriber must be received by a nurse or pharmacist. The order must be handled according  
84.27 to Minnesota Rules, part 6800.6200.

84.28 Subd. 16. **Written or electronic prescription.** When a written or electronic prescription  
84.29 is received, it must be communicated to the registered nurse in charge and recorded or placed  
84.30 in the resident's record.

84.31 Subd. 17. **Records confidential.** A prescription or order received verbally, in writing,  
84.32 or electronically must be kept confidential according to sections 144.291 to 144.298 and  
84.33 144A.44.

85.1 Subd. 18. **Medications provided by resident or family members.** When the assisted  
85.2 living facility is aware of any medications or dietary supplements that are being used by  
85.3 the resident and are not included in the assessment for medication management services,  
85.4 the staff must advise the registered nurse and document that in the resident's record.

85.5 Subd. 19. **Storage of medications.** An assisted living facility must store all prescription  
85.6 medications in securely locked and substantially constructed compartments according to  
85.7 the manufacturer's directions and permit only authorized personnel to have access.

85.8 Subd. 20. **Prescription drugs.** A prescription drug, prior to being set up for immediate  
85.9 or later administration, must be kept in the original container in which it was dispensed by  
85.10 the pharmacy bearing the original prescription label with legible information including the  
85.11 expiration or beyond-use date of a time-dated drug.

85.12 Subd. 21. **Prohibitions.** No prescription drug supply for one resident may be used or  
85.13 saved for use by anyone other than the resident.

85.14 Subd. 22. **Disposition of medications.** (a) Any current medications being managed by  
85.15 the assisted living facility must be given to the resident or the designated representative  
85.16 when the resident's service plan ends or medication management services are no longer part  
85.17 of the service plan. Medications for a resident who is deceased or that have been discontinued  
85.18 or have expired may be given to the resident or the designated representative for disposal.

85.19 (b) The assisted living facility shall dispose of any medications remaining with the  
85.20 facility that are discontinued or expired or upon the termination of the service contract or  
85.21 the resident's death according to state and federal regulations for disposition of medications  
85.22 and controlled substances.

85.23 (c) Upon disposition, the facility must document in the resident's record the disposition  
85.24 of the medication including the medication's name, strength, prescription number as  
85.25 applicable, quantity, to whom the medications were given, date of disposition, and names  
85.26 of staff and other individuals involved in the disposition.

85.27 Subd. 23. **Loss or spillage.** (a) Assisted living facilities providing medication  
85.28 management must develop and implement procedures for loss or spillage of all controlled  
85.29 substances defined in Minnesota Rules, part 6800.4220. These procedures must require that  
85.30 when a spillage of a controlled substance occurs, a notation must be made in the resident's  
85.31 record explaining the spillage and the actions taken. The notation must be signed by the  
85.32 person responsible for the spillage and include verification that any contaminated substance  
85.33 was disposed of according to state or federal regulations.

86.1 (b) The procedures must require that the facility providing medication management  
86.2 investigate any known loss or unaccounted for prescription drugs and take appropriate action  
86.3 required under state or federal regulations and document the investigation in required records.

86.4 Sec. 19. [144L.18] TREATMENT AND THERAPY MANAGEMENT SERVICES.

86.5 Subdivision 1. Treatment and therapy management services. This section applies  
86.6 only to assisted living facilities that provide comprehensive assisted living services.

86.7 Subd. 2. Policies and procedures. (a) An assisted living facility that provides treatment  
86.8 and therapy management services must develop, implement, and maintain up-to-date written  
86.9 treatment or therapy management policies and procedures. The policies and procedures  
86.10 must be developed under the supervision and direction of a registered nurse or appropriate  
86.11 licensed health professional consistent with current practice standards and guidelines.

86.12 (b) The written policies and procedures must address requesting and receiving orders  
86.13 or prescriptions for treatments or therapies, providing the treatment or therapy, documenting  
86.14 treatment or therapy activities, educating and communicating with residents about treatments  
86.15 or therapies they are receiving, monitoring and evaluating the treatment or therapy, and  
86.16 communicating with the prescriber.

86.17 Subd. 3. Individualized treatment or therapy management plan. For each resident  
86.18 receiving management of ordered or prescribed treatments or therapy services, the assisted  
86.19 living facility must prepare and include in the service plan a written statement of the treatment  
86.20 or therapy services that will be provided to the resident. The facility must also develop and  
86.21 maintain a current individualized treatment and therapy management record for each resident  
86.22 which must contain at least the following:

86.23 (1) a statement of the type of services that will be provided;

86.24 (2) documentation of specific resident instructions relating to the treatments or therapy  
86.25 administration;

86.26 (3) identification of treatment or therapy tasks that will be delegated to unlicensed  
86.27 personnel;

86.28 (4) procedures for notifying a registered nurse or appropriate licensed health professional  
86.29 when a problem arises with treatments or therapy services; and

86.30 (5) any resident-specific requirements relating to documentation of treatment and therapy  
86.31 received, verification that all treatment and therapy was administered as prescribed, and  
86.32 monitoring of treatment or therapy to prevent possible complications or adverse reactions.

87.1 The treatment or therapy management record must be current and updated when there are  
87.2 any changes.

87.3 Subd. 4. **Administration of treatments and therapy.** Ordered or prescribed treatments  
87.4 or therapies must be administered by a nurse, physician, or other licensed health professional  
87.5 authorized to perform the treatment or therapy, or may be delegated or assigned to unlicensed  
87.6 personnel by the licensed health professional according to the appropriate practice standards  
87.7 for delegation or assignment. When administration of a treatment or therapy is delegated  
87.8 or assigned to unlicensed personnel, the facility must ensure that the registered nurse or  
87.9 authorized licensed health professional has:

87.10 (1) instructed the unlicensed personnel in the proper methods with respect to each resident  
87.11 and the unlicensed personnel has demonstrated the ability to competently follow the  
87.12 procedures;

87.13 (2) specified, in writing, specific instructions for each resident and documented those  
87.14 instructions in the resident's record; and

87.15 (3) communicated with the unlicensed personnel about the individual needs of the  
87.16 resident.

87.17 Subd. 5. **Documentation of administration of treatments and therapies.** Each treatment  
87.18 or therapy administered by an assisted living facility must be in the resident's record. The  
87.19 documentation must include the signature and title of the person who administered the  
87.20 treatment or therapy and must include the date and time of administration. When treatment  
87.21 or therapies are not administered as ordered or prescribed, the provider must document the  
87.22 reason why it was not administered and any follow-up procedures that were provided to  
87.23 meet the resident's needs.

87.24 Subd. 6. **Treatment and therapy orders.** There must be an up-to-date written or  
87.25 electronically recorded order from an authorized prescriber for all treatments and therapies.  
87.26 The order must contain the name of the resident, a description of the treatment or therapy  
87.27 to be provided, and the frequency, duration, and other information needed to administer the  
87.28 treatment or therapy. Treatment and therapy orders must be renewed at least every 12  
87.29 months.

87.30 Subd. 7. **Right to outside service provider; other payors.** Under section 144J.02, a  
87.31 resident is free to retain therapy and treatment services from an off-site service provider.  
87.32 Assisted living facilities must make every effort to assist residents in obtaining information  
87.33 regarding whether the Medicare program, the medical assistance program under chapter  
87.34 256B, or another public program will pay for any or all of the services.

88.1 **Sec. 20. [144I.19] RESIDENT RECORD REQUIREMENTS.**

88.2 **Subdivision 1. Resident record.** (a) The facility must maintain records for each resident  
88.3 for whom it is providing services. Entries in the resident records must be current, legible,  
88.4 permanently recorded, dated, and authenticated with the name and title of the person making  
88.5 the entry.

88.6 (b) Resident records, whether written or electronic, must be protected against loss,  
88.7 tampering, or unauthorized disclosure in compliance with chapter 13 and other applicable  
88.8 relevant federal and state laws. The facility shall establish and implement written procedures  
88.9 to control use, storage, and security of resident's records and establish criteria for release  
88.10 of resident information.

88.11 (c) The facility may not disclose to any other person any personal, financial, or medical  
88.12 information about the resident, except:

88.13 (1) as may be required by law;

88.14 (2) to employees or contractors of the facility, another facility, other health care  
88.15 practitioner or provider, or inpatient facility needing information in order to provide services  
88.16 to the resident, but only the information that is necessary for the provision of services;

88.17 (3) to persons authorized in writing by the resident or the resident's representative to  
88.18 receive the information, including third-party payers; and

88.19 (4) to representatives of the commissioner authorized to survey or investigate facilities  
88.20 under this chapter or federal laws.

88.21 **Subd. 2. Access to records.** The facility must ensure that the appropriate records are  
88.22 readily available to employees and contractors authorized to access the records. Resident  
88.23 records must be maintained in a manner that allows for timely access, printing, or  
88.24 transmission of the records. The records must be made readily available to the commissioner  
88.25 upon request.

88.26 **Subd. 3. Contents of resident record.** Contents of a resident record include the following  
88.27 for each resident:

88.28 (1) identifying information, including the resident's name, date of birth, address, and  
88.29 telephone number;

88.30 (2) the name, address, and telephone number of an emergency contact, family members,  
88.31 designated representative, if any, or others as identified;

89.1 (3) names, addresses, and telephone numbers of the resident's health and medical service  
89.2 providers, if known;

89.3 (4) health information, including medical history, allergies, and when the provider is  
89.4 managing medications, treatments or therapies that require documentation, and other relevant  
89.5 health records;

89.6 (5) the resident's advance directives, if any;

89.7 (6) copies of any health care directives, guardianships, powers of attorney, or  
89.8 conservatorships;

89.9 (7) the facility's current and previous assessments and service plans;

89.10 (8) all records of communications pertinent to the resident's services;

89.11 (9) documentation of significant changes in the resident's status and actions taken in  
89.12 response to the needs of the resident, including reporting to the appropriate supervisor or  
89.13 health care professional;

89.14 (10) documentation of incidents involving the resident and actions taken in response to  
89.15 the needs of the resident, including reporting to the appropriate supervisor or health care  
89.16 professional;

89.17 (11) documentation that services have been provided as identified in the service plan;

89.18 (12) documentation that the resident has received and reviewed the assisted living bill  
89.19 of rights;

89.20 (13) documentation of complaints received and any resolution;

89.21 (14) a discharge summary, including service termination notice and related  
89.22 documentation, when applicable; and

89.23 (15) other documentation required under this chapter and relevant to the resident's  
89.24 services or status.

89.25 Subd. 4. **Transfer of resident records.** If a resident transfers to another facility or  
89.26 another health care practitioner or provider, or is admitted to an inpatient facility, the facility,  
89.27 upon request of the resident or the resident's representative, shall take steps to ensure a  
89.28 coordinated transfer including sending a copy or summary of the resident's record to the  
89.29 new facility or the resident, as appropriate.

89.30 Subd. 5. **Record retention.** Following the resident's discharge or termination of services,  
89.31 a facility must retain a resident's record for at least five years or as otherwise required by

90.1 state or federal regulations. Arrangements must be made for secure storage and retrieval of  
90.2 resident records if the facility ceases to operate.

90.3 **Sec. 21. [144I.20] ORIENTATION AND ANNUAL TRAINING REQUIREMENTS.**

90.4 **Subdivision 1. Orientation of staff and supervisors.** All staff providing and supervising  
90.5 direct services must complete an orientation to facility licensing requirements and regulations  
90.6 before providing services to residents. The orientation may be incorporated into the training  
90.7 required under subdivision 6. The orientation need only be completed once for each staff  
90.8 person and is not transferable to another facility.

90.9 **Subd. 2. Content.** (a) The orientation must contain the following topics:

90.10 (1) an overview of this chapter;

90.11 (2) an introduction and review of the facility's policies and procedures related to the  
90.12 provision of assisted living services by the individual staff person;

90.13 (3) handling of emergencies and use of emergency services;

90.14 (4) compliance with and reporting of the maltreatment of vulnerable adults under section  
90.15 626.557;

90.16 (5) assisted living bill of rights under section 144J.02;

90.17 (6) protection-related rights under section 144I.10, subdivision 8, and staff responsibilities  
90.18 related to ensuring the exercise and protection of those rights;

90.19 (7) the principles of person-centered service planning and delivery and how they apply  
90.20 to direct support services provided by the staff person;

90.21 (8) handling of residents' complaints, reporting of complaints, and where to report  
90.22 complaints, including information on the Minnesota Adult Abuse Reporting Center and the  
90.23 Office of Health Facility Complaints;

90.24 (9) consumer advocacy services of the Office of Ombudsman for Long-Term Care,  
90.25 Office of Ombudsman for Mental Health and Developmental Disabilities, Minnesota Adult  
90.26 Abuse Reporting Center (MAARC), Managed Care Ombudsman at the Department of  
90.27 Human Services, county-managed care advocates, or other relevant advocacy services; and

90.28 (10) a review of the types of assisted living services the employee will be providing and  
90.29 the facility's category of licensure.

90.30 (b) In addition to the topics in paragraph (a), orientation may also contain training on  
90.31 providing services to residents with hearing loss. Any training on hearing loss provided

91.1 under this subdivision must be high quality and research based, may include online training,  
91.2 and must include training on one or more of the following topics:

91.3 (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence,  
91.4 and the challenges it poses to communication;

91.5 (2) health impacts related to untreated age-related hearing loss, such as increased  
91.6 incidence of dementia, falls, hospitalizations, isolation, and depression; or

91.7 (3) information about strategies and technology that may enhance communication and  
91.8 involvement, including communication strategies, assistive listening devices, hearing aids,  
91.9 visual and tactile alerting devices, communication access in real time, and closed captions.

91.10 Subd. 3. **Verification and documentation of orientation.** Each facility shall retain  
91.11 evidence in the employee record of each staff person having completed the orientation  
91.12 required by this section.

91.13 Subd. 4. **Orientation to resident.** Staff providing services must be oriented specifically  
91.14 to each individual resident and the services to be provided. This orientation may be provided  
91.15 in person, orally, in writing, or electronically.

91.16 Subd. 5. **Training required relating to dementia.** All direct care staff and supervisors  
91.17 providing direct services must receive training that includes a current explanation of  
91.18 Alzheimer's disease and related disorders, effective approaches to use to problem solve  
91.19 when working with a resident's challenging behaviors, and how to communicate with  
91.20 residents who have dementia or related memory disorders.

91.21 Subd. 6. **Required annual training.** (a) All staff that perform direct services must  
91.22 complete at least eight hours of annual training for each 12 months of employment. The  
91.23 training may be obtained from the facility or another source and must include topics relevant  
91.24 to the provision of assisted living services. The annual training must include:

91.25 (1) training on reporting of maltreatment of vulnerable adults under section 626.557;

91.26 (2) review of the assisted living bill of rights in section 144J.02;

91.27 (3) review of infection control techniques used in the home and implementation of  
91.28 infection control standards including a review of hand washing techniques; the need for and  
91.29 use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials  
91.30 and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable  
91.31 equipment; disinfecting environmental surfaces; and reporting communicable diseases;

92.1 (4) effective approaches to use to problem solve when working with a resident's  
92.2 challenging behaviors, and how to communicate with residents who have Alzheimer's  
92.3 disease or related disorders;

92.4 (5) review of the facility's policies and procedures relating to the provision of assisted  
92.5 living services and how to implement those policies and procedures;

92.6 (6) review of protection-related rights as stated in section 144I.10, subdivision 8, and  
92.7 staff responsibilities related to ensuring the exercise and protection of those rights; and

92.8 (7) the principles of person-centered service planning and delivery and how they apply  
92.9 to direct support services provided by the staff person.

92.10 (b) In addition to the topics in paragraph (a), annual training may also contain training  
92.11 on providing services to residents with hearing loss. Any training on hearing loss provided  
92.12 under this subdivision must be high quality and research based, may include online training,  
92.13 and must include training on one or more of the following topics:

92.14 (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence,  
92.15 and challenges it poses to communication;

92.16 (2) the health impacts related to untreated age-related hearing loss, such as increased  
92.17 incidence of dementia, falls, hospitalizations, isolation, and depression; or

92.18 (3) information about strategies and technology that may enhance communication and  
92.19 involvement, including communication strategies, assistive listening devices, hearing aids,  
92.20 visual and tactile alerting devices, communication access in real time, and closed captions.

92.21 Subd. 7. **Documentation.** A facility must retain documentation in the employee records  
92.22 of staff who have satisfied the orientation and training requirements of this section.

92.23 Subd. 8. **Implementation.** A facility must implement all orientation and training topics  
92.24 covered in this section.

92.25 Sec. 22. **[144I.21] TRAINING IN DEMENTIA CARE REQUIRED.**

92.26 (a) Assisted living facilities and assisted living facilities with dementia care must meet  
92.27 the following training requirements:

92.28 (1) supervisors of direct-care staff must have at least eight hours of initial training on  
92.29 topics specified under paragraph (b) within 120 working hours of the employment start  
92.30 date, and must have at least two hours of training on topics related to dementia care for each  
92.31 12 months of employment thereafter;

93.1 (2) direct-care employees must have completed at least eight hours of initial training on  
93.2 topics specified under paragraph (b) within 160 working hours of the employment start  
93.3 date. Until this initial training is complete, an employee must not provide direct care unless  
93.4 there is another employee on site who has completed the initial eight hours of training on  
93.5 topics related to dementia care and who can act as a resource and assist if issues arise. A  
93.6 trainer of the requirements under paragraph (b) or a supervisor meeting the requirements  
93.7 in clause (1) must be available for consultation with the new employee until the training  
93.8 requirement is complete. Direct-care employees must have at least two hours of training on  
93.9 topics related to dementia for each 12 months of employment thereafter;

93.10 (3) staff who do not provide direct care, including maintenance, housekeeping, and food  
93.11 service staff, must have at least four hours of initial training on topics specified under  
93.12 paragraph (b) within 160 working hours of the employment start date, and must have at  
93.13 least two hours of training on topics related to dementia care for each 12 months of  
93.14 employment thereafter; and

93.15 (4) new employees may satisfy the initial training requirements by producing written  
93.16 proof of previously completed required training within the past 18 months.

93.17 (b) Areas of required training include:

93.18 (1) an explanation of Alzheimer's disease and related disorders;

93.19 (2) assistance with activities of daily living;

93.20 (3) problem solving with challenging behaviors; and

93.21 (4) communication skills.

93.22 (c) The facility shall provide to consumers in written or electronic form a description of  
93.23 the training program, the categories of employees trained, the frequency of training, and  
93.24 the basic topics covered.

93.25 **Sec. 23. [144I.22] CONTROLLING INDIVIDUAL RESTRICTIONS.**

93.26 Subdivision 1. **Restrictions.** The controlling individual of a facility may not include  
93.27 any person who was a controlling individual of any other nursing home, assisted living  
93.28 facility, or assisted living facility with dementia care during any period of time in the previous  
93.29 two-year period:

93.30 (1) during which time of control the nursing home, assisted living facility, or assisted  
93.31 living facility with dementia care incurred the following number of uncorrected or repeated  
93.32 violations:

94.1 (i) two or more uncorrected violations or one or more repeated violations that created  
94.2 an imminent risk to direct resident care or safety; or

94.3 (ii) four or more uncorrected violations or two or more repeated violations of any nature,  
94.4 including Level 2, Level 3, and Level 4 violations as defined in section 144I.31; or

94.5 (2) who, during that period, was convicted of a felony or gross misdemeanor that relates  
94.6 to the operation of the nursing home, assisted living facility, or assisted living facility with  
94.7 dementia care, or directly affects resident safety or care.

94.8 Subd. 2. **Exception.** Subdivision 1 does not apply to any controlling individual of the  
94.9 facility who had no legal authority to affect or change decisions related to the operation of  
94.10 the nursing home, assisted living facility, or assisted living facility with dementia care that  
94.11 incurred the uncorrected violations.

94.12 Subd. 3. **Stay of adverse action required by controlling individual restrictions.** (a)  
94.13 In lieu of revoking, suspending, or refusing to renew the license of a facility where a  
94.14 controlling individual was disqualified by subdivision 1, clause (1), the commissioner may  
94.15 issue an order staying the revocation, suspension, or nonrenewal of the facility's license.  
94.16 The order may but need not be contingent upon the facility's compliance with restrictions  
94.17 and conditions imposed on the license to ensure the proper operation of the facility and to  
94.18 protect the health, safety, comfort, treatment, and well-being of the residents in the facility.  
94.19 The decision to issue an order for a stay must be made within 90 days of the commissioner's  
94.20 determination that a controlling individual of the facility is disqualified by subdivision 1,  
94.21 clause (1), from operating a facility.

94.22 (b) In determining whether to issue a stay and to impose conditions and restrictions, the  
94.23 commissioner must consider the following factors:

94.24 (1) the ability of the controlling individual to operate other facilities in accordance with  
94.25 the licensure rules and laws;

94.26 (2) the conditions in the nursing home, assisted living facility, or assisted living facility  
94.27 with dementia care that received the number and type of uncorrected or repeated violations  
94.28 described in subdivision 1, clause (1); and

94.29 (3) the conditions and compliance history of each of the nursing homes, assisted living  
94.30 facilities, and assisted living facilities with dementia care owned or operated by the  
94.31 controlling individuals.

95.1 (c) The commissioner's decision to exercise the authority under this subdivision in lieu  
95.2 of revoking, suspending, or refusing to renew the license of the facility is not subject to  
95.3 administrative or judicial review.

95.4 (d) The order for the stay of revocation, suspension, or nonrenewal of the facility license  
95.5 must include any conditions and restrictions on the license that the commissioner deems  
95.6 necessary based on the factors listed in paragraph (b).

95.7 (e) Prior to issuing an order for stay of revocation, suspension, or nonrenewal, the  
95.8 commissioner shall inform the controlling individual in writing of any conditions and  
95.9 restrictions that will be imposed. The controlling individual shall, within ten working days,  
95.10 notify the commissioner in writing of a decision to accept or reject the conditions and  
95.11 restrictions. If the facility rejects any of the conditions and restrictions, the commissioner  
95.12 must either modify the conditions and restrictions or take action to suspend, revoke, or not  
95.13 renew the facility's license.

95.14 (f) Upon issuance of the order for a stay of revocation, suspension, or nonrenewal, the  
95.15 controlling individual shall be responsible for compliance with the conditions and restrictions.  
95.16 Any time after the conditions and restrictions have been in place for 180 days, the controlling  
95.17 individual may petition the commissioner for removal or modification of the conditions and  
95.18 restrictions. The commissioner must respond to the petition within 30 days of receipt of the  
95.19 written petition. If the commissioner denies the petition, the controlling individual may  
95.20 request a hearing under the provisions of chapter 14. Any hearing shall be limited to a  
95.21 determination of whether the conditions and restrictions shall be modified or removed. At  
95.22 the hearing, the controlling individual bears the burden of proof.

95.23 (g) The failure of the controlling individual to comply with the conditions and restrictions  
95.24 contained in the order for stay shall result in the immediate removal of the stay and the  
95.25 commissioner shall take action to suspend, revoke, or not renew the license.

95.26 (h) The conditions and restrictions are effective for two years after the date they are  
95.27 imposed.

95.28 (i) Nothing in this subdivision shall be construed to limit in any way the commissioner's  
95.29 ability to impose other sanctions against a facility licensee under the standards in state or  
95.30 federal law whether or not a stay of revocation, suspension, or nonrenewal is issued.

95.31 **Sec. 24. [144I.23] MANAGEMENT AGREEMENTS; GENERAL REQUIREMENTS.**

95.32 Subdivision 1. **Notification.** (a) If the proposed or current licensee uses a manager, the  
95.33 licensee must have a written management agreement that is consistent with this chapter.

- 96.1 (b) The proposed or current licensee must notify the commissioner of its use of a manager  
96.2 upon:
- 96.3 (1) initial application for a license;  
96.4 (2) retention of a manager following initial application;  
96.5 (3) change of managers; and  
96.6 (4) modification of an existing management agreement.
- 96.7 (c) The proposed or current licensee must provide to the commissioner a written  
96.8 management agreement, including an organizational chart showing the relationship between  
96.9 the proposed or current licensee, management company, and all related organizations.
- 96.10 (d) The written management agreement must be submitted:
- 96.11 (1) 60 days before:
- 96.12 (i) the initial licensure date;  
96.13 (ii) the proposed change of ownership date; or  
96.14 (iii) the effective date of the management agreement; or
- 96.15 (2) 30 days before the effective date of any amendment to an existing management  
96.16 agreement.
- 96.17 (e) The proposed licensee or the current licensee must notify the residents and their  
96.18 representatives 60 days before entering into a new management agreement.
- 96.19 (f) A proposed licensee must submit a management agreement.
- 96.20 **Subd. 2. Management agreement; licensee.** (a) The licensee is legally responsible for:
- 96.21 (1) the daily operations and provisions of services in the facility;  
96.22 (2) ensuring the facility is operated in a manner consistent with all applicable laws and  
96.23 rules;  
96.24 (3) ensuring the manager acts in conformance with the management agreement; and  
96.25 (4) ensuring the manager does not present as, or give the appearance that the manager  
96.26 is the licensee.
- 96.27 (b) The licensee must not give the manager responsibilities that are so extensive that the  
96.28 licensee is relieved of daily responsibility for the daily operations and provision of services  
96.29 in the assisted living facility. If the licensee does so, the commissioner must determine that  
96.30 a change of ownership has occurred.

97.1 (c) The licensee and manager must act in accordance with the terms of the management  
97.2 agreement. If the commissioner determines they are not, then the department may impose  
97.3 enforcement remedies.

97.4 (d) The licensee may enter into a management agreement only if the management  
97.5 agreement creates a principal/agent relationship between the licensee and manager.

97.6 (e) The manager shall not subcontract the manager's responsibilities to a third party.

97.7 Subd. 3. **Terms of agreement.** A management agreement at a minimum must:

97.8 (1) describe the responsibilities of the licensee and manager, including items, services,  
97.9 and activities to be provided;

97.10 (2) require the licensee's governing body, board of directors, or similar authority to  
97.11 appoint the administrator;

97.12 (3) provide for the maintenance and retention of all records in accordance with this  
97.13 chapter and other applicable laws;

97.14 (4) allow unlimited access by the commissioner to documentation and records according  
97.15 to applicable laws or regulations;

97.16 (5) require the manager to immediately send copies of inspections and notices of  
97.17 noncompliance to the licensee;

97.18 (6) state that the licensee is responsible for reviewing, acknowledging, and signing all  
97.19 facility initial and renewal license applications;

97.20 (7) state that the manager and licensee shall review the management agreement annually  
97.21 and notify the commissioner of any change according to applicable regulations;

97.22 (8) acknowledge that the licensee is the party responsible for complying with all laws  
97.23 and rules applicable to the facility;

97.24 (9) require the licensee to maintain ultimate responsibility over personnel issues relating  
97.25 to the operation of the facility and care of the residents including but not limited to staffing  
97.26 plans, hiring, and performance management of employees, orientation, and training;

97.27 (10) state the manager will not present as, or give the appearance that the manager is  
97.28 the licensee; and

97.29 (11) state that a duly authorized manager may execute resident leases or agreements on  
97.30 behalf of the licensee, but all such resident leases or agreements must be between the licensee  
97.31 and the resident.

98.1 Subd. 4. **Commissioner review.** The commissioner may review a management agreement  
98.2 at any time. Following the review, the department may require:

98.3 (1) the proposed or current licensee or manager to provide additional information or  
98.4 clarification;

98.5 (2) any changes necessary to:

98.6 (i) bring the management agreement into compliance with this chapter; and

98.7 (ii) ensure that the licensee has not been relieved of the legal responsibility for the daily  
98.8 operations of the facility; and

98.9 (3) the licensee to participate in monthly meetings and quarterly on-site visits to the  
98.10 facility.

98.11 Subd. 5. **Resident funds.** (a) If the management agreement delegates day-to-day  
98.12 management of resident funds to the manager, the licensee:

98.13 (1) retains all fiduciary and custodial responsibility for funds that have been deposited  
98.14 with the facility by the resident;

98.15 (2) is directly accountable to the resident for such funds; and

98.16 (3) must ensure any party responsible for holding or managing residents' personal funds  
98.17 is bonded or obtains insurance in sufficient amounts to specifically cover losses of resident  
98.18 funds and provides proof of bond or insurance.

98.19 (b) If responsibilities for the day-to-day management of the resident funds are delegated  
98.20 to the manager, the manager must:

98.21 (1) provide the licensee with a monthly accounting of the resident funds; and

98.22 (2) meet all legal requirements related to holding and accounting for resident funds.

98.23 Sec. 25. **[144I.24] MINIMUM SITE, PHYSICAL ENVIRONMENT, AND FIRE**  
98.24 **SAFETY REQUIREMENTS.**

98.25 Subdivision 1. **Requirements.** (a) Effective August 1, 2021, the following are required  
98.26 for all assisted living facilities and assisted living facilities with dementia care:

98.27 (1) public utilities must be available, and working or inspected and approved water and  
98.28 septic systems are in place;

98.29 (2) the location is publicly accessible to fire department services and emergency medical  
98.30 services;

99.1 (3) the location's topography provides sufficient natural drainage and is not subject to  
99.2 flooding;

99.3 (4) all-weather roads and walks must be provided within the lot lines to the primary  
99.4 entrance and the service entrance, including employees' and visitors' parking at the site; and

99.5 (5) the location must include space for outdoor activities for residents.

99.6 (b) An assisted living facility with a dementia care unit must also meet the following  
99.7 requirements:

99.8 (1) a hazard vulnerability assessment or safety risk must be performed on and around  
99.9 the property. The hazards indicated on the assessment must be assessed and mitigated to  
99.10 protect the residents from harm; and

99.11 (2) the facility shall be protected throughout by an approved supervised automatic  
99.12 sprinkler system by August 1, 2029.

99.13 Subd. 2. **Fire protection and physical environment.** (a) Effective December 31, 2019,  
99.14 each assisted living facility and assisted living facility with dementia care must have a  
99.15 comprehensive fire protection system that includes:

99.16 (1) protection throughout by an approved supervised automatic sprinkler system according  
99.17 to building code requirements established in Minnesota Rules, part 1305.0903, or smoke  
99.18 detectors in each occupied room installed and maintained in accordance with the National  
99.19 Fire Protection Association (NFPA) Standard 72;

99.20 (2) portable fire extinguishers installed and tested in accordance with the NFPA Standard  
99.21 10; and

99.22 (3) the physical environment, including walls, floors, ceiling, all furnishings, grounds,  
99.23 systems, and equipment must be kept in a continuous state of good repair and operation  
99.24 with regard to the health, safety, comfort, and well-being of the residents in accordance  
99.25 with a maintenance and repair program.

99.26 (b) Beginning August 1, 2021, fire drills shall be conducted in accordance with the  
99.27 residential board and care requirements in the Life Safety Code.

99.28 Subd. 3. **Local laws apply.** Assisted living facilities shall comply with all applicable  
99.29 state and local governing laws, regulations, standards, ordinances, and codes for fire safety,  
99.30 building, and zoning requirements.

99.31 Subd. 4. **Assisted living facilities; design.** (a) After July 31, 2021, all assisted living  
99.32 facilities with six or more residents must meet the provisions relevant to assisted living

100.1 facilities of the most current edition of the Facility Guidelines Institute "Guidelines for  
100.2 Design and Construction of Residential Health, Care and Support Facilities" and of adopted  
100.3 rules. This minimum design standard shall be met for all new licenses, new construction,  
100.4 modifications, renovations, alterations, change of use, or additions. In addition to the  
100.5 guidelines, assisted living facilities, and assisted living facilities with dementia care shall  
100.6 provide the option of a bath in addition to a shower for all residents.

100.7 (b) The commissioner shall establish an implementation timeline for mandatory usage  
100.8 of the latest published guidelines. However, the commissioner shall not enforce the latest  
100.9 published guidelines before six months after the date of publication.

100.10 Subd. 5. **Assisted living facilities; life safety code.** (a) After August 1, 2021, all assisted  
100.11 living facilities with six or more residents shall meet the applicable provisions of the most  
100.12 current edition of the NFPA Standard 101, Life Safety Code, Residential Board and Care  
100.13 Occupancies chapter. This minimum design standard shall be met for all new licenses, new  
100.14 construction, modifications, renovations, alterations, change of use, or additions.

100.15 (b) The commissioner shall establish an implementation timeline for mandatory usage  
100.16 of the latest published Life Safety Code. However, the commissioner shall not enforce the  
100.17 latest published guidelines before six months after the date of publication.

100.18 Subd. 6. **Assisted living facilities with dementia care units; life safety code.** (a)  
100.19 Beginning August 1, 2021, all assisted living facilities with dementia care units shall meet  
100.20 the applicable provisions of the most current edition of the NFPA Standard 101, Life Safety  
100.21 Code, Healthcare (limited care) chapter. This minimum design standard shall be met for all  
100.22 new licenses, new construction, modifications, renovations, alterations, change of use or  
100.23 additions.

100.24 (b) The commissioner shall establish an implementation timeline for mandatory usage  
100.25 of the newest-published Life Safety Code. However, the commissioner shall not enforce  
100.26 the newly-published guidelines before 6 months after the date of publication.

100.27 Subd. 7. **New construction; plans.** (a) For all new licensure and construction beginning  
100.28 on or after August 1, 2021, the following must be provided to the commissioner:

100.29 (1) architectural and engineering plans and specifications for new construction must be  
100.30 prepared and signed by architects and engineers who are registered in Minnesota. Final  
100.31 working drawings and specifications for proposed construction must be submitted to the  
100.32 commissioner for review and approval;

101.1 (2) final architectural plans and specifications must include elevations and sections  
101.2 through the building showing types of construction, and must indicate dimensions and  
101.3 assignments of rooms and areas, room finishes, door types and hardware, elevations and  
101.4 details of nurses' work areas, utility rooms, toilet and bathing areas, and large-scale layouts  
101.5 of dietary and laundry areas. Plans must show the location of fixed equipment and sections  
101.6 and details of elevators, chutes, and other conveying systems. Fire walls and smoke partitions  
101.7 must be indicated. The roof plan must show all mechanical installations. The site plan must  
101.8 indicate the proposed and existing buildings, topography, roadways, walks and utility service  
101.9 lines; and

101.10 (3) final mechanical and electrical plans and specifications must address the complete  
101.11 layout and type of all installations, systems, and equipment to be provided. Heating plans  
101.12 must include heating elements, piping, thermostatic controls, pumps, tanks, heat exchangers,  
101.13 boilers, breeching and accessories. Ventilation plans must include room air quantities, ducts,  
101.14 fire and smoke dampers, exhaust fans, humidifiers, and air handling units. Plumbing plans  
101.15 must include the fixtures and equipment fixture schedule; water supply and circulating  
101.16 piping, pumps, tanks, riser diagrams, and building drains; the size, location, and elevation  
101.17 of water and sewer services; and the building fire protection systems. Electrical plans must  
101.18 include fixtures and equipment, receptacles, switches, power outlets, circuits, power and  
101.19 light panels, transformers, and service feeders. Plans must show location of nurse call signals,  
101.20 cable lines, fire alarm stations, and fire detectors and emergency lighting.

101.21 (b) Unless construction is begun within one year after approval of the final working  
101.22 drawing and specifications, the drawings must be resubmitted for review and approval.

101.23 (c) The commissioner must be notified within 30 days before completion of construction  
101.24 so that the commissioner can make arrangements for a final inspection by the commissioner.

101.25 (d) At least one set of complete life safety plans, including changes resulting from  
101.26 remodeling or alterations, must be kept on file in the facility.

101.27 **Subd. 8. Variances or waivers.** (a) A facility may request that the commissioner grant  
101.28 a variance or waiver from the provisions of this section. A request for a waiver must be  
101.29 submitted to the commissioner in writing. Each request must contain:

101.30 (1) the specific requirement for which the variance or waiver is requested;

101.31 (2) the reasons for the request;

101.32 (3) the alternative measures that will be taken if a variance or waiver is granted;

101.33 (4) the length of time for which the variance or waiver is requested; and

102.1 (5) other relevant information deemed necessary by the commissioner to properly evaluate  
102.2 the request for the waiver.

102.3 (b) The decision to grant or deny a variance or waiver must be based on the  
102.4 commissioner's evaluation of the following criteria:

102.5 (1) whether the waiver will adversely affect the health, treatment, comfort, safety, or  
102.6 well-being of a patient;

102.7 (2) whether the alternative measures to be taken, if any, are equivalent to or superior to  
102.8 those prescribed in this section; and

102.9 (3) whether compliance with the requirements would impose an undue burden on the  
102.10 applicant.

102.11 (c) The commissioner must notify the applicant in writing of the decision. If a variance  
102.12 or waiver is granted, the notification must specify the period of time for which the variance  
102.13 or waiver is effective and the alternative measures or conditions, if any, to be met by the  
102.14 applicant.

102.15 (d) Alternative measures or conditions attached to a variance or waiver have the force  
102.16 and effect of this chapter and are subject to the issuance of correction orders and fines in  
102.17 accordance with sections 144I.30, subdivision 7, and 144I.31. The amount of fines for a  
102.18 violation of this section is that specified for the specific requirement for which the variance  
102.19 or waiver was requested.

102.20 (e) A request for the renewal of a variance or waiver must be submitted in writing at  
102.21 least 45 days before its expiration date. Renewal requests must contain the information  
102.22 specified in paragraph (b). A variance or waiver must be renewed by the department if the  
102.23 applicant continues to satisfy the criteria in paragraph (a) and demonstrates compliance  
102.24 with the alternative measures or conditions imposed at the time the original variance or  
102.25 waiver was granted.

102.26 (f) The department must deny, revoke, or refuse to renew a variance or waiver if it is  
102.27 determined that the criteria in paragraph (a) are not met. The applicant must be notified in  
102.28 writing of the reasons for the decision and informed of the right to appeal the decision.

102.29 (g) An applicant may contest the denial, revocation, or refusal to renew a variance or  
102.30 waiver by requesting a contested case hearing under chapter 14. The applicant must submit,  
102.31 within 15 days of the receipt of the department's decision, a written request for a hearing.  
102.32 The request for hearing must set forth in detail the reasons why the applicant contends the  
102.33 decision of the department should be reversed or modified. At the hearing, the applicant

103.1 has the burden of proving by a preponderance of the evidence that the applicant satisfied  
103.2 the criteria specified in paragraph (b), except in a proceeding challenging the revocation of  
103.3 a variance or waiver.

103.4 Sec. 26. [144I.25] RESIDENCY AND SERVICES CONTRACT REQUIREMENTS.

103.5 Subdivision 1. **Contract required.** (a) An assisted living facility or assisted living facility  
103.6 with dementia care may not offer or provide housing or services to a resident unless it has  
103.7 executed a written contract with the resident.

103.8 (b) The contract must:

103.9 (1) be signed by both:

103.10 (i) the resident or the designated representative; and

103.11 (ii) the licensee or an agent of the facility; and

103.12 (2) contain all the terms concerning the provision of:

103.13 (i) housing; and

103.14 (ii) services, whether provided directly by the facility or by management agreement.

103.15 (c) A facility must:

103.16 (1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term  
103.17 Care a complete unsigned copy of its contract; and

103.18 (2) give a complete copy of any signed contract and any addendums, and all supporting  
103.19 documents and attachments, to the resident or the designated representative promptly after  
103.20 a contract and any addendum has been signed by the resident or the designated representative.

103.21 (d) A contract under this section is a consumer contract under sections 325G.29 to  
103.22 325G.37.

103.23 (e) Before or at the time of execution of the contract, the facility must offer the resident  
103.24 the opportunity to identify a designated or resident representative or both in writing in the  
103.25 contract. The contract must contain a page or space for the name and contact information  
103.26 of the designated or resident representative or both and a box the resident must initial if the  
103.27 resident declines to name a designated or resident representative. Notwithstanding paragraph  
103.28 (f), the resident has the right at any time to rescind the declination or add or change the  
103.29 name and contact information of the designated or resident representative.

104.1 (f) The resident must agree in writing to any additions or amendments to the contract.  
104.2 Upon agreement between the resident or resident's designated representative and the facility,  
104.3 a new contract or an addendum to the existing contract must be executed and signed.

104.4 Subd. 2. **Contents and contract; contact information.** (a) The contract must include  
104.5 in a conspicuous place and manner on the contract the legal name and the license number  
104.6 of the facility.

104.7 (b) The contract must include the name, telephone number, and physical mailing address,  
104.8 which may not be a public or private post office box, of:

104.9 (1) the facility and contracted service provider when applicable;

104.10 (2) the licensee of the facility;

104.11 (3) the managing agent of the facility, if applicable; and

104.12 (4) at least one natural person who is authorized to accept service of process on behalf  
104.13 of the facility.

104.14 (c) The contract must include:

104.15 (1) a description of all the terms and conditions of the contract, including a description  
104.16 of and any limitations to the housing and/or services to be provided for the contracted  
104.17 amount;

104.18 (2) a delineation of the cost and nature of any other services to be provided for an  
104.19 additional fee;

104.20 (3) a delineation and description of any additional fees the resident may be required to  
104.21 pay if the resident's condition changes during the term of the contract;

104.22 (4) a delineation of the grounds under which the resident may be discharged, evicted,  
104.23 or transferred or have services terminated; and

104.24 (5) billing and payment procedures and requirements.

104.25 (d) The contract must include a description of the facility's complaint resolution process  
104.26 available to residents, including the name and contact information of the person representing  
104.27 the facility who is designated to handle and resolve complaints.

104.28 (e) The contract must include a clear and conspicuous notice of:

104.29 (1) the right under section 144J.09 to challenge a discharge, eviction, or transfer or  
104.30 service termination;

105.1 (2) the facility's policy regarding transfer of residents within the facility, under what  
105.2 circumstances a transfer may occur, and whether or not consent of the resident being asked  
105.3 to transfer is required;

105.4 (3) the toll-free complaint line for the MAARC, the Office of Ombudsman for Long-Term  
105.5 Care, the Ombudsman for Mental Health and Developmental Disabilities, and the Office  
105.6 of Health Facility Complaints;

105.7 (4) the resident's right to obtain services from an unaffiliated service provider;

105.8 (5) a description of the assisted living facility's policies related to medical assistance  
105.9 waivers under sections 256B.0915 and 256B.49, including:

105.10 (i) whether the provider is enrolled with the commissioner of human services to provide  
105.11 customized living services under medical assistance waivers;

105.12 (ii) whether there is a limit on the number of people residing at the assisted living facility  
105.13 who can receive customized living services at any point in time. If so, the limit must be  
105.14 provided;

105.15 (iii) whether the assisted living facility requires a resident to pay privately for a period  
105.16 of time prior to accepting payment under medical assistance waivers, and if so, the length  
105.17 of time that private payment is required;

105.18 (iv) a statement that medical assistance waivers provide payment for services, but do  
105.19 not cover the cost of rent;

105.20 (v) a statement that residents may be eligible for assistance with rent through the housing  
105.21 support program; and

105.22 (vi) a description of the rent requirements for people who are eligible for medical  
105.23 assistance waivers but who are not eligible for assistance through the housing support  
105.24 program; and

105.25 (6) the contact information to obtain long-term care consulting services under section  
105.26 256B.0911.

105.27 (f) The contract must include a description of the facility's complaint resolution process  
105.28 available to residents, including the name and contact information of the person representing  
105.29 the facility who is designated to handle and resolve complaints.

105.30 **Subd. 3. Additional contract requirements for assisted living facilities and assisted**  
105.31 **living facilities with dementia care. (a) Assisted living facility and assisted living facility**  
105.32 **with dementia care contracts must include the requirements in paragraph (b). A restriction**

106.1 of a resident's rights under this subdivision is allowed only if determined necessary for  
106.2 health and safety reasons identified by the facility's registered nurse in an initial assessment  
106.3 or reassessment, under section 144I.15, subdivision 9, and documented in the written service  
106.4 plan under section 144I.15, subdivision 10. Any restrictions of those rights for individuals  
106.5 served under sections 256B.0915 and 256B.49 must be documented in the resident's  
106.6 coordinated service and support plan (CSSP), as defined under sections 256B.0915,  
106.7 subdivision 6, and 256B.49, subdivision 15.

106.8 (b) The contract must include a statement:

106.9 (1) regarding the ability of a resident to furnish and decorate the resident's unit within  
106.10 the terms of the lease;

106.11 (2) regarding the resident's right to access food at any time;

106.12 (3) regarding a resident's right to choose the resident's visitors and times of visits;

106.13 (4) regarding the resident's right to choose a roommate if sharing a unit; and

106.14 (5) notifying the resident of the resident's right to have and use a lockable door to the  
106.15 resident's unit. The landlord shall provide the locks on the unit. Only a staff member with  
106.16 a specific need to enter the unit shall have keys, and advance notice must be given to the  
106.17 resident before entrance, when possible.

106.18 Subd. 4. **Filing.** The contract and related documents executed by each resident or the  
106.19 designated representative must be maintained by the facility in files from the date of execution  
106.20 until three years after the contract is terminated or expires. The contracts and all associated  
106.21 documents will be available for on-site inspection by the commissioner at any time. The  
106.22 documents shall be available for viewing or copies shall be made available to the resident  
106.23 and the designated representative at any time.

106.24 Subd. 5. **Waivers of liability prohibited.** The contract must not include a waiver of  
106.25 facility liability for the health and safety or personal property of a resident. The contract  
106.26 must not include any provision that the facility knows or should know to be deceptive,  
106.27 unlawful, or unenforceable under state or federal law, nor include any provision that requires  
106.28 or implies a lesser standard of care or responsibility than is required by law.

106.29 Sec. 27. **[144I.27] PLANNED CLOSURES.**

106.30 Subdivision 1. **Closure plan required.** In the event that a facility elects to voluntarily  
106.31 close the facility, the facility must notify the commissioner and the Office of Ombudsman  
106.32 for Long-Term Care in writing by submitting a proposed closure plan.

107.1 Subd. 2. **Content of closure plan.** The facility's proposed closure plan must include:

107.2 (1) the procedures and actions the facility will implement to notify residents of the  
107.3 closure, including a copy of the written notice to be given to residents, designated  
107.4 representatives, resident representatives, or family;

107.5 (2) the procedures and actions the facility will implement to ensure all residents receive  
107.6 appropriate termination planning in accordance with section 144J.10, subdivisions 1 to 6,  
107.7 and final accountings and returns under section 144J.10, subdivision 7;

107.8 (3) assessments of the needs and preferences of individual residents; and

107.9 (4) procedures and actions the facility will implement to maintain compliance with this  
107.10 chapter until all residents have relocated.

107.11 Subd. 3. **Commissioner's approval required prior to implementation.** (a) The plan  
107.12 shall be subject to the commissioner's approval and subdivision 6. The facility shall take  
107.13 no action to close the residence prior to the commissioner's approval of the plan. The  
107.14 commissioner shall approve or otherwise respond to the plan as soon as practicable.

107.15 (b) The commissioner of health may require the facility to work with a transitional team  
107.16 comprised of department staff, staff of the Office of Ombudsman for Long-Term Care, and  
107.17 other professionals the commissioner deems necessary to assist in the proper relocation of  
107.18 residents.

107.19 Subd. 4. **Termination planning and final accounting requirements.** Prior to  
107.20 termination, the facility must follow the termination planning requirements under section  
107.21 144J.10, subdivisions 1 to 6, and final accounting and return requirements under section  
107.22 144J.10, subdivision 7, for residents. The facility must implement the plan approved by the  
107.23 commissioner and ensure that arrangements for relocation and continued care that meet  
107.24 each resident's social, emotional, and health needs are effectuated prior to closure.

107.25 Subd. 5. **Notice to residents.** After the commissioner has approved the relocation plan  
107.26 and at least 60 calendar days before closing, except as provided under subdivision 6, the  
107.27 facility must notify residents, designated representatives, and resident representatives or, if  
107.28 a resident has no designated representative or resident representative, a family member, if  
107.29 known, of the closure, the proposed date of closure, the contact information of the  
107.30 ombudsman for long-term care, and that the facility will follow the termination planning  
107.31 requirements under section 144J.10, subdivisions 1 to 6, and final accounting and return  
107.32 requirements under section 144J.10, subdivision 7.

108.1 Subd. 6. **Emergency closures.** (a) In the event the facility must close because the  
108.2 commissioner deems the facility can no longer remain open, the facility must meet all  
108.3 requirements in subdivisions 1 to 5, except for any requirements the commissioner finds  
108.4 would endanger the health and safety of residents. In the event the commissioner determines  
108.5 a closure must occur with less than 60 calendar days' notice, the facility shall provide notice  
108.6 to residents as soon as practicable or as directed by the commissioner.

108.7 (b) Upon request from the commissioner, a facility must provide the commissioner with  
108.8 any documentation related to the appropriateness of its relocation plan, or to any assertion  
108.9 that the facility lacks the funds to comply with subdivision 1 to 5, or that remaining open  
108.10 would otherwise endanger the health and safety of residents pursuant to paragraph (a).

108.11 Subd. 7. **Other rights.** Nothing in this section or section 144J.08 or 144J.10 affects the  
108.12 rights and remedies available under chapter 504B, except to the extent those rights or  
108.13 remedies are inconsistent with this section.

108.14 Subd. 8. **Fine.** The commissioner may impose a fine for failure to follow the requirements  
108.15 of this section or section 144J.08 or 144J.10.

108.16 Sec. 28. **[144I.28] RELOCATIONS WITHIN ASSISTED LIVING LOCATION.**

108.17 Subdivision 1. **Notice required before relocation within location.** (a) A facility must:

108.18 (1) notify a resident and the resident's representative, if any, at least 14 calendar days  
108.19 prior to a proposed nonemergency relocation to a different room at the same location; and

108.20 (2) obtain consent from the resident and the resident's representative, if any.

108.21 (b) A resident must be allowed to stay in the resident's room. If a resident consents to a  
108.22 move, any needed reasonable modifications must be made to the new room to accommodate  
108.23 the resident's disabilities.

108.24 Subd. 2. **Evaluation.** A facility shall evaluate the resident's individual needs before  
108.25 deciding whether the room the resident will be moved to fits the resident's psychological,  
108.26 cognitive, and health care needs, including the accessibility of the bathroom.

108.27 Subd. 3. **Restriction on relocation.** A person who has been a private-pay resident for  
108.28 at least one year and resides in a private room, and whose payments subsequently will be  
108.29 made under the medical assistance program under chapter 256B, may not be relocated to a  
108.30 shared room without the consent of the resident or the resident's representative, if any.

108.31 **EFFECTIVE DATE.** This section is effective August 1, 2021.

109.1 Sec. 29. [144I.29] COMMISSIONER OVERSIGHT AND AUTHORITY.

109.2 Subdivision 1. Regulations. The commissioner shall regulate facilities pursuant to this  
109.3 chapter. The regulations shall include the following:

109.4 (1) provisions to assure, to the extent possible, the health, safety, well-being, and  
109.5 appropriate treatment of residents while respecting individual autonomy and choice;

109.6 (2) requirements that facilities furnish the commissioner with specified information  
109.7 necessary to implement this chapter;

109.8 (3) standards of training of facility personnel;

109.9 (4) standards for provision of services;

109.10 (5) standards for medication management;

109.11 (6) standards for supervision of services;

109.12 (7) standards for resident evaluation or assessment;

109.13 (8) standards for treatments and therapies;

109.14 (9) requirements for the involvement of a resident's health care provider, the  
109.15 documentation of the health care provider's orders, if required, and the resident's service  
109.16 plan;

109.17 (10) the maintenance of accurate, current resident records;

109.18 (11) the establishment of levels of licenses based on services provided; and

109.19 (12) provisions to enforce these regulations and the assisted living bill of rights.

109.20 Subd. 2. Regulatory functions. (a) The commissioner shall:

109.21 (1) license, survey, and monitor without advance notice facilities in accordance with  
109.22 this chapter;

109.23 (2) survey every provisional licensee within one year of the provisional license issuance  
109.24 date subject to the provisional licensee providing licensed services to residents;

109.25 (3) survey facility licensees annually;

109.26 (4) investigate complaints of facilities;

109.27 (5) issue correction orders and assess civil penalties;

109.28 (6) take action as authorized in section 144I.33; and

109.29 (7) take other action reasonably required to accomplish the purposes of this chapter.

110.1 (b) Beginning August 1, 2021, the commissioner shall review blueprints for all new  
110.2 facility construction and must approve the plans before construction may be commenced.

110.3 (c) The commissioner shall provide on-site review of the construction to ensure that all  
110.4 physical environment standards are met before the facility license is complete.

110.5 **Sec. 30. [144I.30] SURVEYS AND INVESTIGATIONS.**

110.6 Subdivision 1. **Regulatory powers.** (a) The Department of Health is the exclusive state  
110.7 agency charged with the responsibility and duty of surveying and investigating all facilities  
110.8 required to be licensed under this chapter. The commissioner of health shall enforce all  
110.9 sections of this chapter and the rules adopted under this chapter.

110.10 (b) The commissioner, upon request of the facility, must be given access to relevant  
110.11 information, records, incident reports, and other documents in the possession of the facility  
110.12 if the commissioner considers them necessary for the discharge of responsibilities. For  
110.13 purposes of surveys and investigations and securing information to determine compliance  
110.14 with licensure laws and rules, the commissioner need not present a release, waiver, or  
110.15 consent to the individual. The identities of residents must be kept private as defined in  
110.16 section 13.02, subdivision 12.

110.17 Subd. 2. **Surveys.** The commissioner shall conduct surveys of each assisted living facility  
110.18 and assisted living facility with dementia care. The commissioner shall conduct a survey  
110.19 of each facility on a frequency of at least once each year. The commissioner may conduct  
110.20 surveys more frequently than once a year based on the license level, the provider's compliance  
110.21 history, the number of clients served, or other factors as determined by the department  
110.22 deemed necessary to ensure the health, safety, and welfare of residents and compliance with  
110.23 the law.

110.24 Subd. 3. **Follow-up surveys.** The commissioner may conduct follow-up surveys to  
110.25 determine if the facility has corrected deficient issues and systems identified during a survey  
110.26 or complaint investigation. Follow-up surveys may be conducted via phone, e-mail, fax,  
110.27 mail, or onsite reviews. Follow-up surveys, other than complaint investigations, shall be  
110.28 concluded with an exit conference and written information provided on the process for  
110.29 requesting a reconsideration of the survey results.

110.30 Subd. 4. **Scheduling surveys.** Surveys and investigations shall be conducted without  
110.31 advance notice to the facilities. Surveyors may contact the facility on the day of a survey  
110.32 to arrange for someone to be available at the survey site. The contact does not constitute

111.1 advance notice. The surveyor must provide presurvey notification to the Office of  
111.2 Ombudsman for Long-Term Care.

111.3 Subd. 5. **Information provided by facility.** The facility shall provide accurate and  
111.4 truthful information to the department during a survey, investigation, or other licensing  
111.5 activities.

111.6 Subd. 6. **Providing resident records.** Upon request of a surveyor, facilities shall provide  
111.7 a list of current and past residents or designated representatives that includes addresses and  
111.8 telephone numbers and any other information requested about the services to residents  
111.9 within a reasonable period of time.

111.10 Subd. 7. **Correction orders.** (a) A correction order may be issued whenever the  
111.11 commissioner finds upon survey or during a complaint investigation that a facility, a  
111.12 managerial official, or an employee of the provider is not in compliance with this chapter.  
111.13 The correction order shall cite the specific statute and document areas of noncompliance  
111.14 and the time allowed for correction.

111.15 (b) The commissioner shall mail or e-mail copies of any correction order to the facility  
111.16 within 30 calendar days after the survey exit date. A copy of each correction order and  
111.17 copies of any documentation supplied to the commissioner shall be kept on file by the  
111.18 facility and public documents shall be made available for viewing by any person upon  
111.19 request. Copies may be kept electronically.

111.20 (c) By the correction order date, the facility must document in the facility's records any  
111.21 action taken to comply with the correction order. The commissioner may request a copy of  
111.22 this documentation and the facility's action to respond to the correction order in future  
111.23 surveys, upon a complaint investigation, and as otherwise needed.

111.24 Subd. 8. **Required follow-up surveys.** For facilities that have Level 3 or Level 4  
111.25 violations under section 144I.31, the department shall conduct a follow-up survey within  
111.26 90 calendar days of the survey. When conducting a follow-up survey, the surveyor shall  
111.27 focus on whether the previous violations have been corrected and may also address any  
111.28 new violations that are observed while evaluating the corrections that have been made.

111.29 Sec. 31. **[144I.31] VIOLATIONS AND FINES.**

111.30 Subdivision 1. **Fine amounts.** (a) Fines and enforcement actions under this subdivision  
111.31 may be assessed based on the level and scope of the violations described in subdivision 2  
111.32 as follows and imposed immediately with no opportunity to correct the violation prior to  
111.33 imposition:

- 112.1 (1) Level 1, no fines or enforcement;
- 112.2 (2) Level 2, a fine of \$500 per violation, in addition to any of the enforcement  
112.3 mechanisms authorized in section 144I.33 for widespread violations;
- 112.4 (3) Level 3, a fine of \$3,000 per violation per incident plus \$100 for each resident affected  
112.5 by the violation, in addition to any of the enforcement mechanisms authorized in section  
112.6 144I.33;
- 112.7 (4) Level 4, a fine of \$5,000 per incident plus \$200 for each resident, in addition to any  
112.8 of the enforcement mechanisms authorized in section 144I.33; and
- 112.9 (5) for maltreatment violations as defined in the Minnesota Vulnerable Adults Act in  
112.10 section 626.557 including abuse, neglect, financial exploitation, and drug diversion that are  
112.11 determined against the facility, an immediate fine shall be imposed of \$5,000 per incident,  
112.12 plus \$200 for each resident affected by the violation.
- 112.13 Subd. 2. **Level and scope of violation.** Correction orders for violations are categorized  
112.14 by both level and scope, and fines shall be assessed as follows:
- 112.15 (1) level of violation:
- 112.16 (i) Level 1 is a violation that has no potential to cause more than a minimal impact on  
112.17 the resident and does not affect health or safety;
- 112.18 (ii) Level 2 is a violation that did not harm a resident's health or safety but had the  
112.19 potential to have harmed a resident's health or safety, but was not likely to cause serious  
112.20 injury, impairment, or death;
- 112.21 (iii) Level 3 is a violation that harmed a resident's health or safety, not including serious  
112.22 injury, impairment, or death, or a violation that has the potential to lead to serious injury,  
112.23 impairment, or death; and
- 112.24 (iv) Level 4 is a violation that results in serious injury, impairment, or death; and
- 112.25 (2) scope of violation:
- 112.26 (i) isolated, when one or a limited number of residents are affected or one or a limited  
112.27 number of staff are involved or the situation has occurred only occasionally;
- 112.28 (ii) pattern, when more than a limited number of residents are affected, more than a  
112.29 limited number of staff are involved, or the situation has occurred repeatedly but is not  
112.30 found to be pervasive; and

113.1 (iii) widespread, when problems are pervasive or represent a systemic failure that has  
113.2 affected or has the potential to affect a large portion or all of the residents.

113.3 Subd. 3. **Notice of noncompliance.** If the commissioner finds that the applicant or a  
113.4 facility has not corrected violations by the date specified in the correction order or conditional  
113.5 license resulting from a survey or complaint investigation, the commissioner shall provide  
113.6 a notice of noncompliance with a correction order by e-mailing the notice of noncompliance  
113.7 to the facility. The noncompliance notice must list the violations not corrected.

113.8 Subd. 4. **Immediate fine; payment.** (a) For every violation, the commissioner may  
113.9 issue an immediate fine. The licensee must still correct the violation in the time specified.  
113.10 The issuance of an immediate fine may occur in addition to any enforcement mechanism  
113.11 authorized under section 144I.33. The immediate fine may be appealed as allowed under  
113.12 this section.

113.13 (b) The licensee must pay the fines assessed on or before the payment date specified. If  
113.14 the licensee fails to fully comply with the order, the commissioner may issue a second fine  
113.15 or suspend the license until the licensee complies by paying the fine. A timely appeal shall  
113.16 stay payment of the fine until the commissioner issues a final order.

113.17 (c) A licensee shall promptly notify the commissioner in writing when a violation  
113.18 specified in the order is corrected. If upon reinspection the commissioner determines that  
113.19 a violation has not been corrected as indicated by the order, the commissioner may issue  
113.20 an additional fine. The commissioner shall notify the licensee by mail to the last known  
113.21 address in the licensing record that a second fine has been assessed. The licensee may appeal  
113.22 the second fine as provided under this subdivision.

113.23 (d) A facility that has been assessed a fine under this section has a right to a  
113.24 reconsideration or hearing under this section and chapter 14.

113.25 Subd. 5. **Facility cannot avoid payment.** When a fine has been assessed, the licensee  
113.26 may not avoid payment by closing, selling, or otherwise transferring the license to a third  
113.27 party. In such an event, the licensee shall be liable for payment of the fine.

113.28 Subd. 6. **Additional penalties.** In addition to any fine imposed under this section, the  
113.29 commissioner may assess a penalty amount based on costs related to an investigation that  
113.30 results in a final order assessing a fine or other enforcement action authorized by this chapter.

113.31 Subd. 7. **Deposit of fines.** Fines collected under this subdivision shall be deposited in  
113.32 the state government special revenue fund and credited to an account separate from the  
113.33 revenue collected under section 144A.472. Subject to an appropriation by the legislature,

114.1 the revenue from the fines collected must be used by the commissioner for special projects  
114.2 to improve home care in Minnesota as recommended by the advisory council established  
114.3 in section 144A.4799.

114.4 Sec. 32. **[144I.32] RECONSIDERATION OF CORRECTION ORDERS AND FINES.**

114.5 Subdivision 1. **Reconsideration process required.** The commissioner shall make  
114.6 available to facilities a correction order reconsideration process. This process may be used  
114.7 to challenge the correction order issued, including the level and scope described in section  
114.8 144I.31, and any fine assessed. When a licensee requests reconsideration of a correction  
114.9 order, the correction order is not stayed while it is under reconsideration. The department  
114.10 shall post information on its website that the licensee requested reconsideration of the  
114.11 correction order and that the review is pending.

114.12 Subd. 2. **Reconsideration process.** A facility may request from the commissioner, in  
114.13 writing, a correction order reconsideration regarding any correction order issued to the  
114.14 facility. The written request for reconsideration must be received by the commissioner  
114.15 within 15 calendar days of the correction order receipt date. The correction order  
114.16 reconsideration shall not be reviewed by any surveyor, investigator, or supervisor that  
114.17 participated in writing or reviewing the correction order being disputed. The correction  
114.18 order reconsiderations may be conducted in person, by telephone, by another electronic  
114.19 form, or in writing, as determined by the commissioner. The commissioner shall respond  
114.20 in writing to the request from a facility for a correction order reconsideration within 60 days  
114.21 of the date the facility requests a reconsideration. The commissioner's response shall identify  
114.22 the commissioner's decision regarding each citation challenged by the facility.

114.23 Subd. 3. **Findings.** The findings of a correction order reconsideration process shall be  
114.24 one or more of the following:

114.25 (1) supported in full: the correction order is supported in full, with no deletion of findings  
114.26 to the citation;

114.27 (2) supported in substance: the correction order is supported, but one or more findings  
114.28 are deleted or modified without any change in the citation;

114.29 (3) correction order cited an incorrect licensing requirement: the correction order is  
114.30 amended by changing the correction order to the appropriate statute and/or rule;

114.31 (4) correction order was issued under an incorrect citation: the correction order is amended  
114.32 to be issued under the more appropriate correction order citation;

114.33 (5) the correction order is rescinded;

115.1 (6) fine is amended: it is determined that the fine assigned to the correction order was  
115.2 applied incorrectly; or

115.3 (7) the level or scope of the citation is modified based on the reconsideration.

115.4 Subd. 4. **Updating the correction order website.** If the correction order findings are  
115.5 changed by the commissioner, the commissioner shall update the correction order website.

115.6 Subd. 5. **Provisional licensees.** This section does not apply to provisional licensees.

115.7 Sec. 33. **[144I.33] ENFORCEMENT.**

115.8 Subdivision 1. **Conditions.** (a) The commissioner may refuse to grant a provisional  
115.9 license, refuse to grant a license as a result of a change in ownership, renew a license,  
115.10 suspend or revoke a license, or impose a conditional license if the owner, controlling  
115.11 individual, or employee of an assisted living facility or assisted living facility with dementia  
115.12 care:

115.13 (1) is in violation of, or during the term of the license has violated, any of the requirements  
115.14 in this chapter or adopted rules;

115.15 (2) permits, aids, or abets the commission of any illegal act in the provision of assisted  
115.16 living services;

115.17 (3) performs any act detrimental to the health, safety, and welfare of a resident;

115.18 (4) obtains the license by fraud or misrepresentation;

115.19 (5) knowingly made or makes a false statement of a material fact in the application for  
115.20 a license or in any other record or report required by this chapter;

115.21 (6) denies representatives of the department access to any part of the facility's books,  
115.22 records, files, or employees;

115.23 (7) interferes with or impedes a representative of the department in contacting the facility's  
115.24 residents;

115.25 (8) interferes with or impedes a representative of the department in the enforcement of  
115.26 this chapter or has failed to fully cooperate with an inspection, survey, or investigation by  
115.27 the department;

115.28 (9) destroys or makes unavailable any records or other evidence relating to the assisted  
115.29 living facility's compliance with this chapter;

115.30 (10) refuses to initiate a background study under section 144.057 or 245A.04;

- 116.1 (11) fails to timely pay any fines assessed by the commissioner;
- 116.2 (12) violates any local, city, or township ordinance relating to housing or services;
- 116.3 (13) has repeated incidents of personnel performing services beyond their competency
- 116.4 level; or
- 116.5 (14) has operated beyond the scope of the facility's license category.
- 116.6 (b) A violation by a contractor providing the services of the facility is a violation by
- 116.7 facility.
- 116.8 **Subd. 2. Terms to suspension or conditional license.** (a) A suspension or conditional
- 116.9 license designation may include terms that must be completed or met before a suspension
- 116.10 or conditional license designation is lifted. A conditional license designation may include
- 116.11 restrictions or conditions that are imposed on the facility. Terms for a suspension or
- 116.12 conditional license may include one or more of the following and the scope of each will be
- 116.13 determined by the commissioner:
- 116.14 (1) requiring a consultant to review, evaluate, and make recommended changes to the
- 116.15 facility's practices and submit reports to the commissioner at the cost of the facility;
- 116.16 (2) requiring supervision of the facility or staff practices at the cost of the facility by an
- 116.17 unrelated person who has sufficient knowledge and qualifications to oversee the practices
- 116.18 and who will submit reports to the commissioner;
- 116.19 (3) requiring the facility or employees to obtain training at the cost of the facility;
- 116.20 (4) requiring the facility to submit reports to the commissioner;
- 116.21 (5) prohibiting the facility from admitting any new residents for a specified period of
- 116.22 time; or
- 116.23 (6) any other action reasonably required to accomplish the purpose of this subdivision
- 116.24 and subdivision 1.

116.25 (b) A facility subject to this subdivision may continue operating during the period of

116.26 time residents are being transferred to another service provider.

116.27 **Subd. 3. Immediate temporary suspension.** (a) In addition to any other remedies

116.28 provided by law, the commissioner may, without a prior contested case hearing, immediately

116.29 temporarily suspend a license or prohibit delivery of housing or services by a facility for

116.30 not more than 90 calendar days or issue a conditional license, if the commissioner determines

116.31 that there are:

- 117.1 (1) Level 4 violations; or
- 117.2 (2) violations that pose an imminent risk of harm to the health or safety of residents.
- 117.3 (b) For purposes of this subdivision, "Level 4" has the meaning given in section 144I.31.
- 117.4 (c) A notice stating the reasons for the immediate temporary suspension or conditional
- 117.5 license and informing the licensee of the right to an expedited hearing under subdivision
- 117.6 11 must be delivered by personal service to the address shown on the application or the last
- 117.7 known address of the licensee. The licensee may appeal an order immediately temporarily
- 117.8 suspending a license or issuing a conditional license. The appeal must be made in writing
- 117.9 by certified mail or personal service. If mailed, the appeal must be postmarked and sent to
- 117.10 the commissioner within five calendar days after the licensee receives notice. If an appeal
- 117.11 is made by personal service, it must be received by the commissioner within five calendar
- 117.12 days after the licensee received the order.
- 117.13 (d) A licensee whose license is immediately temporarily suspended must comply with
- 117.14 the requirements for notification and transfer of residents in subdivision 9. The requirements
- 117.15 in subdivision 9 remain if an appeal is requested.
- 117.16 Subd. 4. **Mandatory revocation.** Notwithstanding the provisions of subdivision 7,
- 117.17 paragraph (a), the commissioner must revoke a license if a controlling individual of the
- 117.18 facility is convicted of a felony or gross misdemeanor that relates to operation of the facility
- 117.19 or directly affects resident safety or care. The commissioner shall notify the facility and the
- 117.20 Office of Ombudsman for Long-Term Care 30 calendar days in advance of the date of
- 117.21 revocation.
- 117.22 Subd. 5. **Mandatory proceedings.** (a) The commissioner must initiate proceedings
- 117.23 within 60 calendar days of notification to suspend or revoke a facility's license or must
- 117.24 refuse to renew a facility's license if within the preceding two years the facility has incurred
- 117.25 the following number of uncorrected or repeated violations:
- 117.26 (1) two or more uncorrected violations or one or more repeated violations that created
- 117.27 an imminent risk to direct resident care or safety; or
- 117.28 (2) four or more uncorrected violations or two or more repeated violations of any nature
- 117.29 for which the fines are in the four highest daily fine categories prescribed in rule.
- 117.30 (b) Notwithstanding paragraph (a), the commissioner is not required to revoke, suspend,
- 117.31 or refuse to renew a facility's license if the facility corrects the violation.
- 117.32 Subd. 6. **Notice to residents.** (a) Within five business days after proceedings are initiated
- 117.33 by the commissioner to revoke or suspend a facility's license, or a decision by the

118.1 commissioner not to renew a living facility's license, the controlling individual of the facility  
118.2 or a designee must provide to the commissioner and the ombudsman for long-term care the  
118.3 names of residents and the names and addresses of the residents' guardians, designated  
118.4 representatives, and family contacts.

118.5 (b) The controlling individual or designees of the facility must provide updated  
118.6 information each month until the proceeding is concluded. If the controlling individual or  
118.7 designee of the facility fails to provide the information within this time, the facility is subject  
118.8 to the issuance of:

118.9 (1) a correction order; and

118.10 (2) a penalty assessment by the commissioner in rule.

118.11 (c) Notwithstanding subdivisions 16 and 17, any correction order issued under this  
118.12 subdivision must require that the facility immediately comply with the request for information  
118.13 and that, as of the date of the issuance of the correction order, the facility shall forfeit to the  
118.14 state a \$500 fine the first day of noncompliance and an increase in the \$500 fine by \$100  
118.15 increments for each day the noncompliance continues.

118.16 (d) Information provided under this subdivision may be used by the commissioner or  
118.17 the ombudsman for long-term care only for the purpose of providing affected consumers  
118.18 information about the status of the proceedings.

118.19 (e) Within ten business days after the commissioner initiates proceedings to revoke,  
118.20 suspend, or not renew a facility license, the commissioner must send a written notice of the  
118.21 action and the process involved to each resident of the facility and the resident's designated  
118.22 representative or, if there is no designated representative and if known, a family member  
118.23 or interested person.

118.24 (f) The commissioner shall provide the ombudsman for long-term care with monthly  
118.25 information on the department's actions and the status of the proceedings.

118.26 Subd. 7. **Notice to facility.** (a) Prior to any suspension, revocation, or refusal to renew  
118.27 a license, the facility shall be entitled to notice and a hearing as provided by sections 14.57  
118.28 to 14.69. The hearing must commence within 60 calendar days after the proceedings are  
118.29 initiated. In addition to any other remedy provided by law, the commissioner may, without  
118.30 a prior contested case hearing, temporarily suspend a license or prohibit delivery of services  
118.31 by a provider for not more than 90 calendar days, or issue a conditional license if the  
118.32 commissioner determines that there are Level 3 violations that do not pose an imminent  
118.33 risk of harm to the health or safety of the facility residents, provided:

- 119.1 (1) advance notice is given to the facility;
- 119.2 (2) after notice, the facility fails to correct the problem;
- 119.3 (3) the commissioner has reason to believe that other administrative remedies are not  
119.4 likely to be effective; and
- 119.5 (4) there is an opportunity for a contested case hearing within 30 calendar days unless  
119.6 there is an extension granted by an administrative law judge.
- 119.7 (b) If the commissioner determines there are Level 4 violations or violations that pose  
119.8 an imminent risk of harm to the health or safety of the facility residents, the commissioner  
119.9 may immediately temporarily suspend a license, prohibit delivery of services by a facility,  
119.10 or issue a conditional license without meeting the requirements of paragraph (a), clauses  
119.11 (1) to (4).
- 119.12 For the purposes of this subdivision, "Level 3" and "Level 4" have the meanings given in  
119.13 section 144I.31.
- 119.14 Subd. 8. **Request for hearing.** A request for hearing must be in writing and must:
- 119.15 (1) be mailed or delivered to the commissioner or the commissioner's designee;
- 119.16 (2) contain a brief and plain statement describing every matter or issue contested; and
- 119.17 (3) contain a brief and plain statement of any new matter that the applicant or assisted  
119.18 living facility believes constitutes a defense or mitigating factor.
- 119.19 Subd. 9. **Plan required.** (a) The process of suspending, revoking, or refusing to renew  
119.20 a license must include a plan for transferring affected residents' cares to other providers by  
119.21 the facility that will be monitored by the commissioner. Within three calendar days of being  
119.22 notified of the final revocation, refusal to renew, or suspension, the licensee shall provide  
119.23 the commissioner, the lead agencies as defined in section 256B.0911, county adult protection  
119.24 and case managers, and the ombudsman for long-term care with the following information:
- 119.25 (1) a list of all residents, including full names and all contact information on file;
- 119.26 (2) a list of each resident's representative or emergency contact person, including full  
119.27 names and all contact information on file;
- 119.28 (3) the location or current residence of each resident;
- 119.29 (4) the payor sources for each resident, including payor source identification numbers;  
119.30 and

120.1 (5) for each resident, a copy of the resident's service plan and a list of the types of services  
 120.2 being provided.

120.3 (b) The revocation, refusal to renew, or suspension notification requirement is satisfied  
 120.4 by mailing the notice to the address in the license record. The licensee shall cooperate with  
 120.5 the commissioner and the lead agencies, county adult protection and county managers, and  
 120.6 the ombudsman for long-term care during the process of transferring care of residents to  
 120.7 qualified providers. Within three calendar days of being notified of the final revocation,  
 120.8 refusal to renew, or suspension action, the facility must notify and disclose to each of the  
 120.9 residents, or the resident's representative or emergency contact persons, that the commissioner  
 120.10 is taking action against the facility's license by providing a copy of the revocation or  
 120.11 suspension notice issued by the commissioner. If the facility does not comply with the  
 120.12 disclosure requirements in this section, the commissioner shall notify the residents, designated  
 120.13 representatives, or emergency contact persons about the actions being taken. Lead agencies,  
 120.14 county adult protection and county managers, and the Office of Ombudsman for Long-Term  
 120.15 Care may also provide this information. The revocation, refusal to renew, or suspension  
 120.16 notice is public data except for any private data contained therein.

120.17 (c) A facility subject to this subdivision may continue operating while residents are being  
 120.18 transferred to other service providers.

120.19 Subd. 10. **Hearing.** Within 15 business days of receipt of the licensee's timely appeal  
 120.20 of a sanction under this section, other than for a temporary suspension, the commissioner  
 120.21 shall request assignment of an administrative law judge. The commissioner's request must  
 120.22 include a proposed date, time, and place of hearing. A hearing must be conducted by an  
 120.23 administrative law judge pursuant to Minnesota Rules, parts 1400.8505 to 1400.8612, within  
 120.24 90 calendar days of the request for assignment, unless an extension is requested by either  
 120.25 party and granted by the administrative law judge for good cause or for purposes of discussing  
 120.26 settlement. In no case shall one or more extensions be granted for a total of more than 90  
 120.27 calendar days unless there is a criminal action pending against the licensee. If, while a  
 120.28 licensee continues to operate pending an appeal of an order for revocation, suspension, or  
 120.29 refusal to renew a license, the commissioner identifies one or more new violations of law  
 120.30 that meet the requirements of Level 3 or Level 4 violations as defined in section 144I.31,  
 120.31 the commissioner shall act immediately to temporarily suspend the license.

120.32 Subd. 11. **Expedited hearing.** (a) Within five business days of receipt of the licensee's  
 120.33 timely appeal of a temporary suspension or issuance of a conditional license, the  
 120.34 commissioner shall request assignment of an administrative law judge. The request must  
 120.35 include a proposed date, time, and place of a hearing. A hearing must be conducted by an

121.1 administrative law judge pursuant to Minnesota Rules, parts 1400.8505 to 1400.8612, within  
 121.2 30 calendar days of the request for assignment, unless an extension is requested by either  
 121.3 party and granted by the administrative law judge for good cause. The commissioner shall  
 121.4 issue a notice of hearing by certified mail or personal service at least ten business days  
 121.5 before the hearing. Certified mail to the last known address is sufficient. The scope of the  
 121.6 hearing shall be limited solely to the issue of whether the temporary suspension or issuance  
 121.7 of a conditional license should remain in effect and whether there is sufficient evidence to  
 121.8 conclude that the licensee's actions or failure to comply with applicable laws are Level 3  
 121.9 or Level 4 violations as defined in section 144I.31, or that there were violations that posed  
 121.10 an imminent risk of harm to the resident's health and safety.

121.11 (b) The administrative law judge shall issue findings of fact, conclusions, and a  
 121.12 recommendation within ten business days from the date of hearing. The parties shall have  
 121.13 ten calendar days to submit exceptions to the administrative law judge's report. The record  
 121.14 shall close at the end of the ten-day period for submission of exceptions. The commissioner's  
 121.15 final order shall be issued within ten business days from the close of the record. When an  
 121.16 appeal of a temporary immediate suspension or conditional license is withdrawn or dismissed,  
 121.17 the commissioner shall issue a final order affirming the temporary immediate suspension  
 121.18 or conditional license within ten calendar days of the commissioner's receipt of the  
 121.19 withdrawal or dismissal. The licensee is prohibited from operation during the temporary  
 121.20 suspension period.

121.21 (c) When the final order under paragraph (b) affirms an immediate suspension, and a  
 121.22 final licensing sanction is issued under subdivisions 1 and 2 and the licensee appeals that  
 121.23 sanction, the licensee is prohibited from operation pending a final commissioner's order  
 121.24 after the contested case hearing conducted under chapter 14.

121.25 (d) A licensee whose license is temporarily suspended must comply with the requirements  
 121.26 for notification and transfer of residents under subdivision 9. These requirements remain if  
 121.27 an appeal is requested.

121.28 Subd. 12. **Time limits for appeals.** To appeal the assessment of civil penalties under  
 121.29 section 144I.31, and an action against a license under this section, a licensee must request  
 121.30 a hearing no later than 15 business days after the licensee receives notice of the action.

121.31 Subd. 13. **Owners and managerial officials; refusal to grant license.** (a) The owner  
 121.32 and managerial officials of a facility whose Minnesota license has not been renewed or that  
 121.33 has been revoked because of noncompliance with applicable laws or rules shall not be  
 121.34 eligible to apply for nor will be granted an assisted living facility license or an assisted

122.1 living facility with dementia care license, or be given status as an enrolled personal care  
122.2 assistance provider agency or personal care assistant by the Department of Human Services  
122.3 under section 256B.0659, for five years following the effective date of the nonrenewal or  
122.4 revocation. If the owner and/or managerial officials already have enrollment status, the  
122.5 enrollment will be terminated by the Department of Human Services.

122.6 (b) The commissioner shall not issue a license to a facility for five years following the  
122.7 effective date of license nonrenewal or revocation if the owner or managerial official,  
122.8 including any individual who was an owner or managerial official of another licensed  
122.9 provider, had a Minnesota license that was not renewed or was revoked as described in  
122.10 paragraph (a).

122.11 (c) Notwithstanding subdivision 1, the commissioner shall not renew, or shall suspend  
122.12 or revoke, the license of a facility that includes any individual as an owner or managerial  
122.13 official who was an owner or managerial official of a facility whose Minnesota license was  
122.14 not renewed or was revoked as described in paragraph (a) for five years following the  
122.15 effective date of the nonrenewal or revocation.

122.16 (d) The commissioner shall notify the facility 30 calendar days in advance of the date  
122.17 of nonrenewal, suspension, or revocation of the license. Within ten business days after the  
122.18 receipt of the notification, the facility may request, in writing, that the commissioner stay  
122.19 the nonrenewal, revocation, or suspension of the license. The facility shall specify the  
122.20 reasons for requesting the stay; the steps that will be taken to attain or maintain compliance  
122.21 with the licensure laws and regulations; any limits on the authority or responsibility of the  
122.22 owners or managerial officials whose actions resulted in the notice of nonrenewal, revocation,  
122.23 or suspension; and any other information to establish that the continuing affiliation with  
122.24 these individuals will not jeopardize resident health, safety, or well-being. The commissioner  
122.25 shall determine whether the stay will be granted within 30 calendar days of receiving the  
122.26 facility's request. The commissioner may propose additional restrictions or limitations on  
122.27 the facility's license and require that granting the stay be contingent upon compliance with  
122.28 those provisions. The commissioner shall take into consideration the following factors when  
122.29 determining whether the stay should be granted:

122.30 (1) the threat that continued involvement of the owners and managerial officials with  
122.31 the facility poses to resident health, safety, and well-being;

122.32 (2) the compliance history of the facility; and

122.33 (3) the appropriateness of any limits suggested by the facility.

123.1 If the commissioner grants the stay, the order shall include any restrictions or limitation on  
123.2 the provider's license. The failure of the facility to comply with any restrictions or limitations  
123.3 shall result in the immediate removal of the stay and the commissioner shall take immediate  
123.4 action to suspend, revoke, or not renew the license.

123.5 Subd. 14. **Relicensing.** If a facility license is revoked, a new application for license may  
123.6 be considered by the commissioner when the conditions upon which the revocation was  
123.7 based have been corrected and satisfactory evidence of this fact has been furnished to the  
123.8 commissioner. A new license may be granted after an inspection has been made and the  
123.9 facility has complied with all provisions of this chapter and adopted rules.

123.10 Subd. 15. **Informal conference.** At any time, the applicant or facility and the  
123.11 commissioner may hold an informal conference to exchange information, clarify issues, or  
123.12 resolve issues.

123.13 Subd. 16. **Injunctive relief.** In addition to any other remedy provided by law, the  
123.14 commissioner may bring an action in district court to enjoin a person who is involved in  
123.15 the management, operation, or control of a facility or an employee of the facility from  
123.16 illegally engaging in activities regulated by sections under this chapter. The commissioner  
123.17 may bring an action under this subdivision in the district court in Ramsey County or in the  
123.18 district in which the facility is located. The court may grant a temporary restraining order  
123.19 in the proceeding if continued activity by the person who is involved in the management,  
123.20 operation, or control of a facility, or by an employee of the facility, would create an imminent  
123.21 risk of harm to a resident.

123.22 Subd. 17. **Subpoena.** In matters pending before the commissioner under this chapter,  
123.23 the commissioner may issue subpoenas and compel the attendance of witnesses and the  
123.24 production of all necessary papers, books, records, documents, and other evidentiary material.  
123.25 If a person fails or refuses to comply with a subpoena or order of the commissioner to appear  
123.26 or testify regarding any matter about which the person may be lawfully questioned or to  
123.27 produce any papers, books, records, documents, or evidentiary materials in the matter to be  
123.28 heard, the commissioner may apply to the district court in any district, and the court shall  
123.29 order the person to comply with the commissioner's order or subpoena. The commissioner  
123.30 of health may administer oaths to witnesses or take their affirmation. Depositions may be  
123.31 taken in or outside the state in the manner provided by law for taking depositions in civil  
123.32 actions. A subpoena or other process or paper may be served on a named person anywhere  
123.33 in the state by an officer authorized to serve subpoenas in civil actions, with the same fees  
123.34 and mileage and in the same manner as prescribed by law for a process issued out of a

124.1 district court. A person subpoenaed under this subdivision shall receive the same fees,  
124.2 mileage, and other costs that are paid in proceedings in district court.

124.3 **Sec. 34. [144I.34] INNOVATION VARIANCE.**

124.4 **Subdivision 1. Definition.** For purposes of this section, "innovation variance" means a  
124.5 specified alternative to a requirement of this chapter. An innovation variance may be granted  
124.6 to allow a facility to offer services of a type or in a manner that is innovative, will not impair  
124.7 the services provided, will not adversely affect the health, safety, or welfare of the residents,  
124.8 and is likely to improve the services provided. The innovative variance cannot change any  
124.9 of the resident's rights under the assisted living bill of rights under section 144J.02.

124.10 **Subd. 2. Conditions.** The commissioner may impose conditions on granting an innovation  
124.11 variance that the commissioner considers necessary.

124.12 **Subd. 3. Duration and renewal.** The commissioner may limit the duration of any  
124.13 innovation variance and may renew a limited innovation variance.

124.14 **Subd. 4. Applications; innovation variance.** An application for innovation variance  
124.15 from the requirements of this chapter may be made at any time, must be made in writing to  
124.16 the commissioner, and must specify the following:

124.17 (1) the statute or rule from which the innovation variance is requested;

124.18 (2) the time period for which the innovation variance is requested;

124.19 (3) the specific alternative action that the licensee proposes;

124.20 (4) the reasons for the request; and

124.21 (5) justification that an innovation variance will not impair the services provided, will  
124.22 not adversely affect the health, safety, or welfare of residents, and is likely to improve the  
124.23 services provided.

124.24 The commissioner may require additional information from the facility before acting on  
124.25 the request.

124.26 **Subd. 5. Grants and denials.** The commissioner shall grant or deny each request for  
124.27 an innovation variance in writing within 45 days of receipt of a complete request. Notice  
124.28 of a denial shall contain the reasons for the denial. The terms of a requested innovation  
124.29 variance may be modified upon agreement between the commissioner and the facility.

124.30 **Subd. 6. Violation of innovation variances.** A failure to comply with the terms of an  
124.31 innovation variance shall be deemed to be a violation of this chapter.

125.1 Subd. 7. **Revocation or denial of renewal.** The commissioner shall revoke or deny  
125.2 renewal of an innovation variance if:

125.3 (1) it is determined that the innovation variance is adversely affecting the health, safety,  
125.4 or welfare of the residents;

125.5 (2) the facility has failed to comply with the terms of the innovation variance;

125.6 (3) the facility notifies the commissioner in writing that it wishes to relinquish the  
125.7 innovation variance and be subject to the statute previously varied; or

125.8 (4) the revocation or denial is required by a change in law.

125.9 Sec. 35. **[144I.35] RESIDENT QUALITY OF CARE AND OUTCOMES**  
125.10 **IMPROVEMENT TASK FORCE.**

125.11 Subdivision 1. **Establishment.** The commissioner shall establish a resident quality of  
125.12 care and outcomes improvement task force to examine and make recommendations, on an  
125.13 ongoing basis, on how to apply proven safety and quality improvement practices and  
125.14 infrastructure to settings and providers that provide long-term services and supports.

125.15 Subd. 2. **Membership.** The task force shall include representation from:

125.16 (1) nonprofit Minnesota-based organizations dedicated to patient safety or innovation  
125.17 in health care safety and quality;

125.18 (2) Department of Health staff with expertise in issues related to safety and adverse  
125.19 health events;

125.20 (3) consumer organizations;

125.21 (4) direct care providers or their representatives;

125.22 (5) organizations representing long-term care providers and home care providers in  
125.23 Minnesota;

125.24 (6) the ombudsman for long-term care or a designee;

125.25 (7) national patient safety experts; and

125.26 (8) other experts in the safety and quality improvement field.

125.27 The task force shall have at least one public member who either is or has been a resident in  
125.28 an assisted living setting and one public member who has or had a family member living  
125.29 in an assisted living setting. The membership shall be voluntary except that public members  
125.30 may be reimbursed under section 15.059, subdivision 3.

126.1 Subd. 3. **Recommendations.** The task force shall periodically provide recommendations  
126.2 to the commissioner and the legislature on changes needed to promote safety and quality  
126.3 improvement practices in long-term care settings and with long-term care providers. The  
126.4 task force shall meet no fewer than four times per year. The task force shall be established  
126.5 by July 1, 2020.

126.6 Sec. 36. **[144I.36] EXPEDITED RULEMAKING AUTHORIZED.**

126.7 (a) The commissioner shall adopt rules for all assisted living facilities that promote  
126.8 person-centered planning and service and optimal quality of life, and that ensure resident  
126.9 rights are protected, resident choice is allowed, and public health and safety is ensured.

126.10 (b) On July 1, 2019, the commissioner shall begin expedited rulemaking using the process  
126.11 in section 14.389, except that the rulemaking process is exempt from section 14.389,  
126.12 subdivision 5.

126.13 (c) The commissioner shall adopt rules that include but are not limited to the following:

126.14 (1) staffing minimums and ratios for each level of licensure to best protect the health  
126.15 and safety of residents no matter their vulnerability;

126.16 (2) training prerequisites and ongoing training for administrators and caregiving staff;

126.17 (3) requirements for licensees to ensure minimum nutrition and dietary standards required  
126.18 by section 144I.10 are provided;

126.19 (4) procedures for discharge planning and ensuring resident appeal rights;

126.20 (5) core dementia care requirements and training in all levels of licensure;

126.21 (6) requirements for assisted living facilities with dementia care in terms of training,  
126.22 care standards, noticing changes of condition, assessments, and health care;

126.23 (7) preadmission criteria, initial assessments, and continuing assessments;

126.24 (8) emergency disaster and preparedness plans;

126.25 (9) uniform checklist disclosure of services;

126.26 (10) uniform consumer information guide elements and other data collected; and

126.27 (11) uniform assessment tool.

126.28 (d) The commissioner shall publish the proposed rules by December 31, 2019, and shall  
126.29 publish final rules by December 31, 2020.

127.1 Sec. 37. **TRANSITION PERIOD.**

127.2 (a) From July 1, 2019, to June 30, 2020, the commissioner shall engage in the expedited  
127.3 rulemaking process.

127.4 (b) From July 1, 2020, to July 31, 2021, the commissioner shall prepare for the new  
127.5 assisted living facility and assisted living facility with dementia care licensure by hiring  
127.6 staff, developing forms, and communicating with stakeholders about the new facility  
127.7 licensing.

127.8 (c) Effective August 1, 2021, all existing housing with services establishments providing  
127.9 home care services under Minnesota Statutes, chapter 144A, must convert their registration  
127.10 to licensure under Minnesota Statutes, chapter 144I.

127.11 (d) Effective August 1, 2021, all new assisted living facilities and assisted living facilities  
127.12 with dementia care must be licensed by the commissioner.

127.13 (e) Effective August 1, 2021, all assisted living facilities and assisted living facilities  
127.14 with dementia care must be licensed by the commissioner.

127.15 Sec. 38. **REPEALER.**

127.16 Minnesota Statutes 2018, sections 144D.01; 144D.015; 144D.02; 144D.025; 144D.03;  
127.17 144D.04; 144D.045; 144D.05; 144D.06; 144D.065; 144D.066; 144D.07; 144D.08; 144D.09;  
127.18 144D.10; 144D.11; 144G.01; 144G.02; 144G.03; 144G.04; 144G.05; and 144G.06, are  
127.19 repealed effective August 1, 2021.

127.20 **ARTICLE 6**

127.21 **DEMENTIA CARE SERVICES FOR ASSISTED LIVING FACILITIES WITH**  
127.22 **DEMENTIA CARE**

127.23 **Section 1. [144I.37] ADDITIONAL REQUIREMENTS FOR ASSISTED LIVING**  
127.24 **FACILITIES WITH DEMENTIA CARE.**

127.25 Subdivision 1. **Applicability.** This section applies only to assisted living facilities with  
127.26 dementia care.

127.27 Subd. 2. **Demonstrated capacity.** (a) The applicant must have the ability to provide  
127.28 services in a manner that is consistent with the requirements in this section. The commissioner  
127.29 shall consider the following criteria, including, but not limited to:

127.30 (1) the experience of the applicant in managing residents with dementia or previous  
127.31 long-term care experience; and

128.1 (2) the compliance history of the applicant in the operation of any care facility licensed,  
128.2 certified, or registered under federal or state law.

128.3 (b) If the applicant does not have experience in managing residents with dementia, the  
128.4 applicant must employ a consultant for at least the first six months of operation. The  
128.5 consultant must meet the requirements in paragraph (a), clause (1), and make  
128.6 recommendations on providing dementia care services consistent with the requirements of  
128.7 this chapter. The consultant must have experience in dementia care operations. The applicant  
128.8 must implement the recommendations of the consultant and document an acceptable plan  
128.9 which may be reviewed by the commissioner upon request to address the consultant's  
128.10 identified concerns. The commissioner may review and approve the selection of the  
128.11 consultant.

128.12 (c) The commissioner shall conduct an on-site inspection prior to the issuance of an  
128.13 assisted living facility with dementia care license to ensure compliance with the physical  
128.14 environment requirements.

128.15 (d) The label "Assisted Living Facility with Dementia Care" must be identified on the  
128.16 license.

128.17 Subd. 3. **Relinquishing license.** The licensee must notify the commissioner in writing  
128.18 at least 60 calendar days prior to the voluntary relinquishment of an assisted living facility  
128.19 with dementia care license. For voluntary relinquishment, the facility must:

128.20 (1) give all residents and their designated representatives 45 calendar days' notice. The  
128.21 notice must include:

128.22 (i) the proposed effective date of the relinquishment;

128.23 (ii) changes in staffing;

128.24 (iii) changes in services including the elimination or addition of services; and

128.25 (iv) staff training that shall occur when the relinquishment becomes effective;

128.26 (2) submit a transitional plan to the commissioner demonstrating how the current residents  
128.27 shall be evaluated and assessed to reside in other housing settings that are not an assisted  
128.28 living facility with dementia care, that are physically unsecured, or that would require  
128.29 move-out or transfer to other settings;

128.30 (3) change service or care plans as appropriate to address any needs the residents may  
128.31 have with the transition;

128.32 (4) notify the commissioner when the relinquishment process has been completed; and

129.1 (5) revise advertising materials and disclosure information to remove any reference that  
129.2 the facility is an assisted living facility with dementia care.

129.3 Sec. 2. **[144I.38] RESPONSIBILITIES OF ADMINISTRATION FOR ASSISTED**  
129.4 **LIVING FACILITIES WITH DEMENTIA CARE.**

129.5 Subdivision 1. **General.** The licensee of an assisted living facility with dementia care  
129.6 is responsible for the care and housing of the persons with dementia and the provision of  
129.7 person-centered care that promotes each resident's dignity, independence, and comfort. This  
129.8 includes the supervision, training, and overall conduct of the staff.

129.9 Subd. 2. **Additional requirements.** (a) The licensee must follow the assisted living  
129.10 license requirements and the criteria in this section.

129.11 (b) The administrator of an assisted living facility with dementia care license must  
129.12 complete and document that at least ten hours of the required annual continuing educational  
129.13 requirements relate to the care of individuals with dementia. Continuing education credits  
129.14 must be obtained through commissioner-approved sources that may include college courses,  
129.15 preceptor credits, self-directed activities, course instructor credits, corporate training,  
129.16 in-service training, professional association training, web-based training, correspondence  
129.17 courses, telecourses, seminars, and workshops.

129.18 Subd. 3. **Policies.** (a) In addition to the policies and procedures required in the licensing  
129.19 of assisted living facilities, the assisted living facility with dementia care licensee must  
129.20 develop and implement policies and procedures that address the:

129.21 (1) philosophy of how services are provided based upon the assisted living facility  
129.22 licensee's values, mission, and promotion of person-centered care and how the philosophy  
129.23 shall be implemented;

129.24 (2) evaluation of behavioral symptoms and design of supports for intervention plans;

129.25 (3) wandering and egress prevention that provides detailed instructions to staff in the  
129.26 event a resident elopes;

129.27 (4) assessment of residents for the use and effects of medications, including psychotropic  
129.28 medications;

129.29 (5) staff training specific to dementia care;

129.30 (6) description of life enrichment programs and how activities are implemented;

129.31 (7) description of family support programs and efforts to keep the family engaged;

130.1 (8) limiting the use of public address and intercom systems for emergencies and  
130.2 evacuation drills only;

130.3 (9) transportation coordination and assistance to and from outside medical appointments;  
130.4 and

130.5 (10) safekeeping of resident's possessions.

130.6 (b) The policies and procedures must be provided to residents and the resident's  
130.7 representative at the time of move-in.

130.8 **Sec. 3. [144I.39] STAFFING AND STAFF TRAINING.**

130.9 Subdivision 1. **General.** (a) An assisted living facility with dementia care must provide  
130.10 residents with dementia-trained staff who have been instructed in the person-centered care  
130.11 approach. All direct care and other community staff assigned to care for dementia residents  
130.12 must be specially trained to work with residents with Alzheimer's disease and other  
130.13 dementias.

130.14 (b) Only staff trained as specified in subdivisions 2 and 3 shall be assigned to care for  
130.15 dementia residents.

130.16 (c) Staffing levels must be sufficient to meet the scheduled and unscheduled needs of  
130.17 residents. Staffing levels during nighttime hours shall be based on the sleep patterns and  
130.18 needs of residents.

130.19 (d) In an emergency situation when trained staff are not available to provide services,  
130.20 the facility may assign staff who have not completed the required training. The particular  
130.21 emergency situation must be documented and must address:

130.22 (1) the nature of the emergency;

130.23 (2) how long the emergency lasted; and

130.24 (3) the names and positions of staff that provided coverage.

130.25 Subd. 2. **Staffing requirements.** (a) The licensee must ensure that staff who provide  
130.26 support to residents with dementia have a basic understanding and fundamental knowledge  
130.27 of the residents' emotional and unique health care needs using person-centered planning  
130.28 delivery. Direct care dementia-trained staff and other staff must be trained on the topics  
130.29 identified during the expedited rulemaking process. These requirements are in addition to  
130.30 the licensing requirements for training.

131.1 (b) Failure to comply with paragraph (a) or subdivision 1 will result in a fine under  
131.2 section 144I.31.

131.3 Subd. 3. **Supervising staff training.** Persons providing or overseeing staff training must  
131.4 have experience and knowledge in the care of individuals with dementia.

131.5 Subd. 4. **Preservice and in-service training.** Preservice and in-service training may  
131.6 include various methods of instruction, such as classroom style, web-based training, video,  
131.7 or one-to-one training. The licensee must have a method for determining and documenting  
131.8 each staff person's knowledge and understanding of the training provided. All training must  
131.9 be documented.

131.10 Sec. 4. **[144I.40] SERVICES FOR RESIDENTS WITH DEMENTIA.**

131.11 (a) In addition to the minimum services required of assisted living facilities, an assisted  
131.12 living facility with dementia care must also provide the following services:

131.13 (1) assistance with activities of daily living that address the needs of each resident with  
131.14 dementia due to cognitive or physical limitations. These services must meet or be in addition  
131.15 to the requirements in the licensing rules for the facility. Services must be provided in a  
131.16 person-centered manner that promotes resident choice, dignity, and sustains the resident's  
131.17 abilities;

131.18 (2) health care services provided according to the licensing statutes and rules of the  
131.19 facility;

131.20 (3) a daily meal program for nutrition and hydration must be provided and available  
131.21 throughout each resident's waking hours. The individualized nutritional plan for each resident  
131.22 must be documented in the resident's service or care plan. In addition, an assisted living  
131.23 facility with dementia care must provide meaningful activities that promote or help sustain  
131.24 the physical and emotional well-being of residents. The activities must be person-directed  
131.25 and available during residents' waking hours.

131.26 (b) Each resident must be evaluated for activities according to the licensing rules of the  
131.27 facility. In addition, the evaluation must address the following:

131.28 (1) past and current interests;

131.29 (2) current abilities and skills;

131.30 (3) emotional and social needs and patterns;

131.31 (4) physical abilities and limitations;

132.1 (5) adaptations necessary for the resident to participate; and

132.2 (6) identification of activities for behavioral interventions.

132.3 (c) An individualized activity plan must be developed for each resident based on their  
132.4 activity evaluation. The plan must reflect the resident's activity preferences and needs.

132.5 (d) A selection of daily structured and non-structured activities must be provided and  
132.6 included on the resident's activity service or care plan as appropriate. Daily activity options  
132.7 based on resident evaluation may include but are not limited to:

132.8 (1) occupation or chore related tasks;

132.9 (2) scheduled and planned events such as entertainment or outings;

132.10 (3) spontaneous activities for enjoyment or those that may help defuse a behavior;

132.11 (4) one-to-one activities that encourage positive relationships between residents and  
132.12 staff such as telling a life story, reminiscing, or playing music;

132.13 (5) spiritual, creative, and intellectual activities;

132.14 (6) sensory stimulation activities;

132.15 (7) physical activities that enhance or maintain a resident's ability to ambulate or move;

132.16 and

132.17 (8) outdoor activities.

132.18 (e) Behavioral symptoms that negatively impact the resident and others in the assisted  
132.19 living facility must be evaluated and included on the service or care plan. The staff must  
132.20 initiate and coordinate outside consultation or acute care when indicated.

132.21 (f) Support must be offered to family and other significant relationships on a regularly  
132.22 scheduled basis but not less than quarterly.

132.23 (g) Access to secured outdoor space and walkways that allow residents to enter and  
132.24 return without staff assistance must be provided.

132.25

## ARTICLE 7

132.26

## MISCELLANEOUS

132.27 Section 1. Minnesota Statutes 2018, section 144A.4791, subdivision 10, is amended to  
132.28 read:

132.29 Subd. 10. **Termination of service plan.** (a) ~~If a~~ An unaffiliated home care provider  
132.30 must provide at least 30 days' advance notice of termination of a client's service plan.

133.1 (b) If an unaffiliated home care provider terminates a service plan with a client, and the  
133.2 client continues to need home care services, the home care provider shall provide the client  
133.3 and the client's representative, if any, with a written notice of termination which includes  
133.4 the following information:

133.5 (1) the effective date of termination;

133.6 (2) the reason for termination;

133.7 (3) a list of known licensed home care providers in the client's immediate geographic  
133.8 area;

133.9 (4) a statement that the unaffiliated home care provider will participate in a coordinated  
133.10 transfer of care of the client to another home care provider, health care provider, or caregiver;  
133.11 ~~as required by the home care bill of rights, section 144A.44, subdivision 1, clause (17);~~

133.12 (5) the name and contact information of a person employed by the unaffiliated home  
133.13 care provider with whom the client may discuss the notice of termination; and

133.14 (6) if applicable, a statement that the notice of termination of home care services does  
133.15 not constitute notice of termination of the assisted living establishment or housing with  
133.16 services contract with an assisted living establishment or a housing with services  
133.17 establishment.

133.18 ~~(b)~~ (c) When the unaffiliated home care provider voluntarily discontinues services to  
133.19 all clients, the unaffiliated home care provider must notify the commissioner, lead agencies,  
133.20 and ombudsman for long-term care about its clients and comply with the requirements in  
133.21 this subdivision.

133.22 (d) For the purposes of this subdivision:

133.23 (1) "assisted living establishment" has the meaning given in section 144J.01, subdivision  
133.24 6. Assisted living establishment does not include a housing with services establishment  
133.25 defined in section 144D.01, subdivision 4; and

133.26 (2) "unaffiliated home care provider" has the meaning given in section 144J.01,  
133.27 subdivision 15.

133.28 **EFFECTIVE DATE.** This section is effective August 1, 2019.

133.29 Sec. 2. Minnesota Statutes 2018, section 325F.72, subdivision 1, is amended to read:

133.30 Subdivision 1. **Persons to whom disclosure is required.** ~~Housing with services~~  
133.31 ~~establishments, as defined in sections 144D.01 to 144D.07, (a) Assisted living establishments,~~

134.1 as defined in section 144J.01, subdivision 6, that secure, segregate, or provide a special  
134.2 program or special unit for residents with a diagnosis of probable Alzheimer's disease or a  
134.3 related disorder or that advertise, market, or otherwise promote the establishment as providing  
134.4 specialized care for Alzheimer's disease or a related disorder are considered a "special care  
134.5 unit." All special care units shall provide a written disclosure to the following:

134.6 (1) the commissioner of health, if requested;

134.7 (2) the Office of Ombudsman for Long-Term Care; and

134.8 (3) each person seeking placement within a residence, or the ~~person's authorized~~ resident's  
134.9 designated representative, as defined in section 144J.01, subdivision 9, before an agreement  
134.10 to provide the care is entered into.

134.11 **EFFECTIVE DATE.** This section is effective July 1, 2020.

134.12 Sec. 3. **REPEALER.**

134.13 Minnesota Statutes 2018, sections 144D.01, subdivision 6; 144D.025; 144D.065;  
134.14 144D.066; 144G.01; 144G.02; 144G.03, subdivisions 1, 2, 3, 4, and 5; 144G.05; and  
134.15 144G.06, are repealed effective July 1, 2020.

## 134.16 ARTICLE 8

### 134.17 ADMINISTRATOR QUALIFICATIONS

134.18 Section 1. Minnesota Statutes 2018, section 144A.04, subdivision 5, is amended to read:

134.19 Subd. 5. **Administrators.** ~~(a)~~ Each nursing home must employ an administrator who  
134.20 must be licensed or permitted as a nursing home administrator by the Board of ~~Examiners~~  
134.21 ~~for Nursing Home Administrators~~ Executives for Long Term Services and Supports. The  
134.22 nursing home may share the services of a licensed administrator. The administrator must  
134.23 maintain ~~a sufficient~~ an on-site presence in the facility to effectively manage the facility in  
134.24 compliance with applicable rules and regulations. The administrator must establish procedures  
134.25 and delegate authority for on-site operations in the administrator's absence, but is ultimately  
134.26 responsible for the management of the facility. Each nursing home must have posted at all  
134.27 times the name of the administrator and the name of the person in charge on the premises  
134.28 in the absence of the licensed administrator.

134.29 ~~(b) Notwithstanding sections 144A.18 to 144A.27, a nursing home with a director of~~  
134.30 ~~nursing serving as an unlicensed nursing home administrator as of March 1, 2001, may~~  
134.31 ~~continue to have a director of nursing serve in that capacity, provided the director of nursing~~  
134.32 ~~has passed the state law and rules examination administered by the Board of Examiners for~~

135.1 ~~Nursing Home Administrators and maintains evidence of completion of 20 hours of~~  
135.2 ~~continuing education each year on topics pertinent to nursing home administration.~~

135.3 Sec. 2. Minnesota Statutes 2018, section 144A.20, subdivision 1, is amended to read:

135.4 Subdivision 1. **Criteria.** The Board of ~~Examiners~~ Executives may issue licenses to  
135.5 qualified persons as nursing home administrators, and shall establish qualification criteria  
135.6 for nursing home administrators. No license shall be issued to a person as a nursing home  
135.7 administrator unless that person:

135.8 (1) is at least 21 years of age ~~and otherwise suitably qualified;~~

135.9 (2) has satisfactorily met standards set by the Board of ~~Examiners~~ Executives, which  
135.10 standards shall be designed to assure that nursing home administrators will be individuals  
135.11 who, by training or experience are qualified to serve as nursing home administrators; and

135.12 (3) has passed an examination approved by the board and designed to test for competence  
135.13 in the ~~subject matters~~ standards referred to in clause (2), or has been approved by the Board  
135.14 of ~~Examiners~~ Executives through the development and application of other appropriate  
135.15 techniques.

135.16 Sec. 3. Minnesota Statutes 2018, section 144A.24, is amended to read:

135.17 **144A.24 DUTIES OF THE BOARD.**

135.18 The Board of ~~Examiners~~ Executives shall:

135.19 (1) develop and enforce standards for nursing home administrator licensing, which  
135.20 standards shall be designed to assure that nursing home administrators will be individuals  
135.21 of good character who, by training or experience, are suitably qualified to serve as nursing  
135.22 home administrators;

135.23 (2) develop appropriate techniques, including examinations and investigations, for  
135.24 determining whether applicants and licensees meet the board's standards;

135.25 (3) issue licenses and permits to those individuals who are found to meet the board's  
135.26 standards;

135.27 (4) establish and implement procedures designed to assure that individuals licensed as  
135.28 nursing home administrators will comply with the board's standards;

135.29 (5) receive and investigate complaints and take appropriate action consistent with chapter  
135.30 214, to revoke or suspend the license or permit of a nursing home administrator or acting  
135.31 administrator who fails to comply with sections 144A.18 to 144A.27 or the board's standards;

136.1 (6) conduct a continuing study and investigation of nursing homes, and the administrators  
136.2 of nursing homes within the state, with a view to the improvement of the standards imposed  
136.3 for the licensing of administrators and improvement of the procedures and methods used  
136.4 for enforcement of the board's standards; and

136.5 (7) approve or conduct courses of instruction or training designed to prepare individuals  
136.6 for licensing in accordance with the board's standards. ~~Courses designed to meet license~~  
136.7 ~~renewal requirements shall be designed solely to improve professional skills and shall not~~  
136.8 ~~include classroom attendance requirements exceeding 50 hours per year.~~ The board may  
136.9 approve courses conducted within or without this state.

136.10 Sec. 4. Minnesota Statutes 2018, section 144A.26, is amended to read:

136.11 **144A.26 RECIPROCITY WITH OTHER STATES AND EQUIVALENCY OF**  
136.12 **HEALTH SERVICES EXECUTIVE.**

136.13 Subdivision 1. **Reciprocity.** The Board of ~~Examiners~~ Executives may issue a nursing  
136.14 home administrator's license, without examination, to any person who holds a current license  
136.15 as a nursing home administrator from another jurisdiction if the board finds that the standards  
136.16 for licensure in the other jurisdiction are at least the substantial equivalent of those prevailing  
136.17 in this state and that the applicant is otherwise qualified.

136.18 Subd. 2. **Health services executive license.** The Board of Executives may issue a health  
136.19 services executive license to any person who (1) has been validated by the National  
136.20 Association of Long Term Care Administrator Boards as a health services executive, and  
136.21 (2) has met the education and practice requirements for the minimum qualifications of a  
136.22 nursing home administrator, assisted living administrator, and home and community-based  
136.23 service provider. Licensure decisions made by the board under this subdivision are final.

136.24 Sec. 5. **[144A.39] FEES.**

136.25 Subdivision 1. **Payment types and nonrefundability.** The fees imposed in this section  
136.26 shall be paid by cash, personal check, bank draft, cashier's check, or money order made  
136.27 payable to the Board of Executives for Long Term Services and Supports. All fees are  
136.28 nonrefundable.

136.29 Subd. 2. **Amount.** The amount of fees may be set by the board with the approval of  
136.30 Minnesota Management and Budget up to the limits provided in this section depending  
136.31 upon the total amount required to sustain board operations under section 16A.1285,

- 137.1 subdivision 2. Information about fees in effect at any time is available from the board office.
- 137.2 The maximum amounts of fees are:
- 137.3 (1) application for licensure, \$150;
- 137.4 (2) for a prospective applicant for a review of education and experience advisory to the
- 137.5 license application, \$50, to be applied to the fee for application for licensure if the latter is
- 137.6 submitted within one year of the request for review of education and experience;
- 137.7 (3) state examination, \$75;
- 137.8 (4) licensed nursing home administrator initial license, \$200 if issued between July 1
- 137.9 and December 31, \$100 if issued between January 1 and June 30;
- 137.10 (5) acting administrator permit, \$250;
- 137.11 (6) renewal license, \$200;
- 137.12 (7) duplicate license, \$10;
- 137.13 (8) fee to a sponsor for review of individual continuing education seminars, institutes,
- 137.14 workshops, or home study courses:
- 137.15 (i) for less than seven clock hours, \$30; and
- 137.16 (ii) for seven or more clock hours, \$50;
- 137.17 (9) fee to a licensee for review of continuing education seminars, institutes, workshops,
- 137.18 or home study courses not previously approved for a sponsor and submitted with an
- 137.19 application for license renewal:
- 137.20 (i) for less than seven clock hours total, \$30; and
- 137.21 (ii) for seven or more clock hours total, \$50;
- 137.22 (10) late renewal fee, \$50;
- 137.23 (11) fee to a licensee for verification of licensure status and examination scores, \$30;
- 137.24 (12) registration as a registered continuing education sponsor, \$1,000; and
- 137.25 (13) health services executive initial license, \$200 if issued between July 1 and December
- 137.26 31, \$100 if issued between January 1 and June 30.

137.27 **Sec. 6. REVISOR INSTRUCTION.**

- 137.28 The revisor of statutes shall change the phrases "Board of Examiners for Nursing Home
- 137.29 Administrators" to "Board of Executives for Long Term Services and Supports" and "Board

138.1 of Examiners" to "Board of Executives" wherever the phrases appear in Minnesota Statutes  
138.2 and apply to the board established in Minnesota Statutes, section 144A.19.

138.3 **ARTICLE 9**

138.4 **ASSISTED LIVING LICENSURE CONFORMING CHANGES**

138.5 Section 1. Minnesota Statutes 2018, section 144.051, subdivision 4, is amended to read:

138.6 Subd. 4. **Data classification; public data.** For providers regulated pursuant to sections  
138.7 144A.43 to 144A.482 and chapter 1444I, the following data collected, created, or maintained  
138.8 by the commissioner are classified as public data as defined in section 13.02, subdivision  
138.9 15:

138.10 (1) all application data on licensees, license numbers, and license status;

138.11 (2) licensing information about licenses previously held under this chapter;

138.12 (3) correction orders, including information about compliance with the order and whether  
138.13 the fine was paid;

138.14 (4) final enforcement actions pursuant to chapter 14;

138.15 (5) orders for hearing, findings of fact, and conclusions of law; and

138.16 (6) when the licensee and department agree to resolve the matter without a hearing, the  
138.17 agreement and specific reasons for the agreement are public data.

138.18 **EFFECTIVE DATE.** This section is effective .....

138.19 Sec. 2. Minnesota Statutes 2018, section 144.051, subdivision 5, is amended to read:

138.20 Subd. 5. **Data classification; confidential data.** For providers regulated pursuant to  
138.21 sections 144A.43 to 144A.482 and chapter 144I, the following data collected, created, or  
138.22 maintained by the Department of Health are classified as confidential data on individuals  
138.23 as defined in section 13.02, subdivision 3: active investigative data relating to the  
138.24 investigation of potential violations of law by a licensee including data from the survey  
138.25 process before the correction order is issued by the department.

138.26 **EFFECTIVE DATE.** This section is effective .....

138.27 Sec. 3. Minnesota Statutes 2018, section 144.051, subdivision 6, is amended to read:

138.28 Subd. 6. **Release of private or confidential data.** For providers regulated pursuant to  
138.29 sections 144A.43 to 144A.482 and chapter 144I, the department may release private or

139.1 confidential data, except Social Security numbers, to the appropriate state, federal, or local  
139.2 agency and law enforcement office to enhance investigative or enforcement efforts or further  
139.3 a public health protective process. Types of offices include Adult Protective Services, Office  
139.4 of the Ombudsman for Long-Term Care and Office of the Ombudsman for Mental Health  
139.5 and Developmental Disabilities, the health licensing boards, Department of Human Services,  
139.6 county or city attorney's offices, police, and local or county public health offices.

139.7 **EFFECTIVE DATE.** This section is effective .....

139.8 Sec. 4. Minnesota Statutes 2018, section 144.057, subdivision 1, is amended to read:

139.9 Subdivision 1. **Background studies required.** The commissioner of health shall contract  
139.10 with the commissioner of human services to conduct background studies of:

139.11 (1) individuals providing services ~~which~~ that have direct contact, as defined under section  
139.12 245C.02, subdivision 11, with patients and residents in hospitals, boarding care homes,  
139.13 outpatient surgical centers licensed under sections 144.50 to 144.58; nursing homes and  
139.14 home care agencies licensed under chapter 144A; ~~residential care homes licensed under~~  
139.15 ~~chapter 144B~~; assisted living facilities, and assisted living facilities with dementia care  
139.16 licensed under chapter 144I, and board and lodging establishments that are registered to  
139.17 provide supportive or health supervision services under section 157.17;

139.18 (2) individuals specified in section 245C.03, subdivision 1, who perform direct contact  
139.19 services in a nursing home, assisted living facilities, and assisted living facilities with  
139.20 dementia care licensed under chapter 144I, or a home care agency licensed under chapter  
139.21 144A or a boarding care home licensed under sections 144.50 to 144.58. If the individual  
139.22 under study resides outside Minnesota, the study must include a check for substantiated  
139.23 findings of maltreatment of adults and children in the individual's state of residence when  
139.24 the information is made available by that state, and must include a check of the National  
139.25 Crime Information Center database;

139.26 (3) ~~beginning July 1, 1999~~, all other employees in assisted living facilities licensed under  
139.27 chapter 144I, nursing homes licensed under chapter 144A, and boarding care homes licensed  
139.28 under sections 144.50 to 144.58. A disqualification of an individual in this section shall  
139.29 disqualify the individual from positions allowing direct contact or access to patients or  
139.30 residents receiving services. "Access" means physical access to a client or the client's  
139.31 personal property without continuous, direct supervision as defined in section 245C.02,  
139.32 subdivision 8, when the employee's employment responsibilities do not include providing  
139.33 direct contact services;

140.1 (4) individuals employed by a supplemental nursing services agency, as defined under  
140.2 section 144A.70, who are providing services in health care facilities; and

140.3 (5) controlling persons of a supplemental nursing services agency, as defined under  
140.4 section 144A.70.

140.5 If a facility or program is licensed by the Department of Human Services and subject to  
140.6 the background study provisions of chapter 245C and is also licensed by the Department  
140.7 of Health, the Department of Human Services is solely responsible for the background  
140.8 studies of individuals in the jointly licensed programs.

140.9 **EFFECTIVE DATE.** This section is effective .....

140.10 Sec. 5. Minnesota Statutes 2018, section 144A.44, subdivision 1, is amended to read:

140.11 Subdivision 1. **Statement of rights.** (a) A person client who receives home care services  
140.12 in the community or in an assisted living facility licensed under chapter 144I has these  
140.13 rights:

140.14 (1) ~~the right to~~ receive written information, in plain language, about rights before  
140.15 receiving services, including what to do if rights are violated;

140.16 (2) ~~the right to~~ receive care and services according to a suitable and up-to-date plan, and  
140.17 subject to accepted health care, medical or nursing standards and person-centered care, to  
140.18 take an active part in developing, modifying, and evaluating the plan and services;

140.19 (3) ~~the right to~~ be told before receiving services the type and disciplines of staff who  
140.20 will be providing the services, the frequency of visits proposed to be furnished, other choices  
140.21 that are available for addressing home care needs, and the potential consequences of refusing  
140.22 these services;

140.23 (4) ~~the right to~~ be told in advance of any recommended changes by the provider in the  
140.24 service plan and to take an active part in any decisions about changes to the service plan;

140.25 (5) ~~the right to~~ refuse services or treatment;

140.26 (6) ~~the right to~~ know, before receiving services or during the initial visit, any limits to  
140.27 the services available from a home care provider;

140.28 (7) ~~the right to~~ be told before services are initiated what the provider charges for the  
140.29 services; to what extent payment may be expected from health insurance, public programs,  
140.30 or other sources, if known; and what charges the client may be responsible for paying;

- 141.1 (8) ~~the right to~~ know that there may be other services available in the community,  
141.2 including other home care services and providers, and to know where to find information  
141.3 about these services;
- 141.4 (9) ~~the right to~~ choose freely among available providers and to change providers after  
141.5 services have begun, within the limits of health insurance, long-term care insurance, medical  
141.6 assistance, ~~or other health programs,~~ or public programs;
- 141.7 (10) ~~the right to~~ have personal, financial, and medical information kept private, and to  
141.8 be advised of the provider's policies and procedures regarding disclosure of such information;
- 141.9 (11) ~~the right to~~ access the client's own records and written information from those  
141.10 records in accordance with sections 144.291 to 144.298;
- 141.11 (12) ~~the right to~~ be served by people who are properly trained and competent to perform  
141.12 their duties;
- 141.13 (13) ~~the right to~~ be treated with courtesy and respect, and to have the client's property  
141.14 treated with respect;
- 141.15 (14) ~~the right to~~ be free from physical and verbal abuse, neglect, financial exploitation,  
141.16 and all forms of maltreatment covered under the Vulnerable Adults Act and the Maltreatment  
141.17 of Minors Act;
- 141.18 (15) ~~the right to~~ reasonable, advance notice of changes in services or charges;
- 141.19 (16) ~~the right to~~ know the provider's reason for termination of services;
- 141.20 (17) ~~the right to~~ at least ~~ten~~ 30 calendar days' advance notice of the termination of a  
141.21 service or housing by a provider, except in cases where:
- 141.22 (i) the client engages in conduct that significantly alters the terms of the service plan  
141.23 with the home care provider;
- 141.24 (ii) the client, person who lives with the client, or others create an abusive or unsafe  
141.25 work environment for the person providing home care services; or
- 141.26 (iii) an emergency or a significant change in the client's condition has resulted in service  
141.27 needs that exceed the current service plan and that cannot be safely met by the home care  
141.28 provider;
- 141.29 (18) ~~the right to~~ a coordinated transfer when there will be a change in the provider of  
141.30 services;

142.1 (19) ~~the right to complain to staff and others of the client's choice~~ about services that  
142.2 are provided, or fail to be provided, and the lack of courtesy or respect to the client or the  
142.3 client's property and the right to recommend changes in policies and services, free from  
142.4 retaliation including the threat of termination of services;

142.5 (20) ~~the right to know how to contact an individual associated with the home care provider~~  
142.6 who is responsible for handling problems and to have the home care provider investigate  
142.7 and attempt to resolve the grievance or complaint;

142.8 (21) ~~the right to know the name and address of the state or county agency to contact for~~  
142.9 additional information or assistance; ~~and~~

142.10 (22) ~~the right to assert these rights personally, or have them asserted by the client's~~  
142.11 representative or by anyone on behalf of the client, without retaliation; and

142.12 (23) place an electronic monitoring device in the client's or resident's space in compliance  
142.13 with state requirements.

142.14 (b) When providers violate the rights in this section, they are subject to the fines and  
142.15 license actions in sections 144A.474, subdivision 11, and 144A.475.

142.16 (c) Providers must do all of the following:

142.17 (1) encourage and assist in the fullest possible exercise of these rights;

142.18 (2) provide the names and telephone numbers of individuals and organizations that  
142.19 provide advocacy and legal services for clients and residents seeking to assert their rights;

142.20 (3) make every effort to assist clients or residents in obtaining information regarding  
142.21 whether Medicare, medical assistance, other health programs, or public programs will pay  
142.22 for services;

142.23 (4) make reasonable accommodations for people who have communication disabilities,  
142.24 or those who speak a language other than English; and

142.25 (5) provide all information and notices in plain language and in terms the client or  
142.26 resident can understand.

142.27 (d) No provider may require or request a client or resident to waive any of the rights  
142.28 listed in this section at any time or for any reasons, including as a condition of initiating  
142.29 services or entering into an assisted living facility contract.

142.30 **EFFECTIVE DATE.** This section is effective .....

143.1 Sec. 6. Minnesota Statutes 2018, section 144A.45, subdivision 1, is amended to read:

143.2 Subdivision 1. **Regulations.** The commissioner shall regulate home care providers  
143.3 pursuant to sections 144A.43 to 144A.482. The regulations shall include the following:

143.4 (1) provisions to assure, to the extent possible, the health, safety, well-being, and  
143.5 appropriate treatment of persons who receive home care services while respecting a client's  
143.6 autonomy and choice;

143.7 (2) requirements that home care providers furnish the commissioner with specified  
143.8 information necessary to implement sections 144A.43 to 144A.482;

143.9 (3) standards of training of home care provider personnel;

143.10 (4) standards for provision of home care services;

143.11 (5) standards for medication management;

143.12 (6) standards for supervision of home care services;

143.13 (7) standards for client evaluation or assessment;

143.14 (8) requirements for the involvement of a client's health care provider, the documentation  
143.15 of health care providers' orders, if required, and the client's service ~~plan~~ agreement;

143.16 (9) the maintenance of accurate, current client records;

143.17 (10) the establishment of basic and comprehensive levels of licenses based on services  
143.18 provided; and

143.19 (11) provisions to enforce these regulations and the home care bill of rights.

143.20 **EFFECTIVE DATE.** This section is effective .....

143.21 Sec. 7. Minnesota Statutes 2018, section 144A.471, subdivision 7, is amended to read:

143.22 Subd. 7. **Comprehensive home care license provider.** Home care services that may  
143.23 be provided with a comprehensive home care license include any of the basic home care  
143.24 services listed in subdivision 6, and one or more of the following:

143.25 (1) services of an advanced practice nurse, registered nurse, licensed practical nurse,  
143.26 physical therapist, respiratory therapist, occupational therapist, speech-language pathologist,  
143.27 dietitian or nutritionist, or social worker;

143.28 (2) tasks delegated to unlicensed personnel by a registered nurse or assigned by a licensed  
143.29 health professional within the person's scope of practice;

143.30 (3) medication management services;

- 144.1 (4) hands-on assistance with transfers and mobility;
- 144.2 (5) treatment and therapies;
- 144.3 (6) assisting clients with eating when the clients have complicating eating problems as
- 144.4 identified in the client record or through an assessment such as difficulty swallowing,
- 144.5 recurrent lung aspirations, or requiring the use of a tube or parenteral or intravenous
- 144.6 instruments to be fed; or
- 144.7 ~~(6)~~ (7) providing other complex or specialty health care services.

144.8 **EFFECTIVE DATE.** This section is effective .....

144.9 Sec. 8. Minnesota Statutes 2018, section 144A.471, subdivision 9, is amended to read:

144.10 Subd. 9. **Exclusions from home care licensure.** The following are excluded from home

144.11 care licensure and are not required to provide the home care bill of rights:

144.12 (1) an individual or business entity providing only coordination of home care that includes

144.13 one or more of the following:

144.14 (i) determination of whether a client needs home care services, or assisting a client in

144.15 determining what services are needed;

144.16 (ii) referral of clients to a home care provider;

144.17 (iii) administration of payments for home care services; or

144.18 (iv) administration of a health care home established under section 256B.0751;

144.19 (2) an individual who is not an employee of a licensed home care provider if the

144.20 individual:

144.21 (i) only provides services as an independent contractor to one or more licensed home

144.22 care providers;

144.23 (ii) provides no services under direct agreements or contracts with clients; and

144.24 (iii) is contractually bound to perform services in compliance with the contracting home

144.25 care provider's policies and service plans;

144.26 (3) a business that provides staff to home care providers, such as a temporary employment

144.27 agency, if the business:

144.28 (i) only provides staff under contract to licensed or exempt providers;

144.29 (ii) provides no services under direct agreements with clients; and

145.1 (iii) is contractually bound to perform services under the contracting home care provider's  
145.2 direction and supervision;

145.3 (4) any home care services conducted by and for the adherents of any recognized church  
145.4 or religious denomination for its members through spiritual means, or by prayer for healing;

145.5 (5) an individual who only provides home care services to a relative;

145.6 (6) an individual not connected with a home care provider that provides assistance with  
145.7 basic home care needs if the assistance is provided primarily as a contribution and not as a  
145.8 business;

145.9 (7) an individual not connected with a home care provider that shares housing with and  
145.10 provides primarily housekeeping or homemaking services to an elderly or disabled person  
145.11 in return for free or reduced-cost housing;

145.12 (8) an individual or provider providing home-delivered meal services;

145.13 (9) an individual providing senior companion services and other older American volunteer  
145.14 programs (OAVP) established under the Domestic Volunteer Service Act of 1973, United  
145.15 States Code, title 42, chapter 66;

145.16 ~~(10) an employee of a nursing home or home care provider licensed under this chapter~~  
145.17 ~~or an employee of a boarding care home licensed under sections 144.50 to 144.56 when~~  
145.18 ~~responding to occasional emergency calls from individuals residing in a residential setting~~  
145.19 ~~that is attached to or located on property contiguous to the nursing home, boarding care~~  
145.20 ~~home, or location where home care services are also provided;~~

145.21 ~~(11) an employee of a nursing home or home care provider licensed under this chapter~~  
145.22 ~~or an employee of a boarding care home licensed under sections 144.50 to 144.56 when~~  
145.23 ~~providing occasional minor services free of charge to individuals residing in a residential~~  
145.24 ~~setting that is attached to or located on property contiguous to the nursing home, boarding~~  
145.25 ~~care home, or location where home care services are also provided;~~

145.26 (12) a member of a professional corporation organized under chapter 319B that does  
145.27 not regularly offer or provide home care services as defined in section 144A.43, subdivision  
145.28 3;

145.29 (13) the following organizations established to provide medical or surgical services that  
145.30 do not regularly offer or provide home care services as defined in section 144A.43,  
145.31 subdivision 3: a business trust organized under sections 318.01 to 318.04, a nonprofit  
145.32 corporation organized under chapter 317A, a partnership organized under chapter 323, or  
145.33 any other entity determined by the commissioner;

146.1 (14) an individual or agency that provides medical supplies or durable medical equipment,  
146.2 except when the provision of supplies or equipment is accompanied by a home care service;

146.3 (15) a physician licensed under chapter 147;

146.4 (16) an individual who provides home care services to a person with a developmental  
146.5 disability who lives in a place of residence with a family, foster family, or primary caregiver;

146.6 (17) a business that only provides services that are primarily instructional and not medical  
146.7 services or health-related support services;

146.8 (18) an individual who performs basic home care services for no more than 14 hours  
146.9 each calendar week to no more than one client;

146.10 (19) an individual or business licensed as hospice as defined in sections 144A.75 to  
146.11 144A.755 who is not providing home care services independent of hospice service;

146.12 (20) activities conducted by the commissioner of health or a community health board  
146.13 as defined in section 145A.02, subdivision 5, including communicable disease investigations  
146.14 or testing; or

146.15 (21) administering or monitoring a prescribed therapy necessary to control or prevent a  
146.16 communicable disease, or the monitoring of an individual's compliance with a health directive  
146.17 as defined in section 144.4172, subdivision 6.

146.18 **EFFECTIVE DATE.** The amendments to clauses (10) and (11) are effective July 1,  
146.19 2021.

146.20 Sec. 9. Minnesota Statutes 2018, section 144A.472, subdivision 7, is amended to read:

146.21 Subd. 7. **Fees; application, change of ownership, and renewal, and failure to**  
146.22 **notify.** (a) An initial applicant seeking temporary home care licensure must submit the  
146.23 following application fee to the commissioner along with a completed application:

146.24 (1) for a basic home care provider, \$2,100; or

146.25 (2) for a comprehensive home care provider, \$4,200.

146.26 (b) A home care provider who is filing a change of ownership as required under  
146.27 subdivision 5 must submit the following application fee to the commissioner, along with  
146.28 the documentation required for the change of ownership:

146.29 (1) for a basic home care provider, \$2,100; or

146.30 (2) for a comprehensive home care provider, \$4,200.

147.1 (c) For the period ending June 30, 2018, a home care provider who is seeking to renew  
147.2 the provider's license shall pay a fee to the commissioner based on revenues derived from  
147.3 the provision of home care services during the calendar year prior to the year in which the  
147.4 application is submitted, according to the following schedule:

147.5 **License Renewal Fee**

147.6 <b>Provider Annual Revenue</b>	147.6 <b>Fee</b>
147.7 greater than \$1,500,000	147.7 \$6,625
147.8 greater than \$1,275,000 and no more than 147.9 \$1,500,000	147.8 \$5,797
147.10 greater than \$1,100,000 and no more than 147.11 \$1,275,000	147.10 \$4,969
147.12 greater than \$950,000 and no more than 147.13 \$1,100,000	147.12 \$4,141
147.14 greater than \$850,000 and no more than \$950,000	147.14 \$3,727
147.15 greater than \$750,000 and no more than \$850,000	147.15 \$3,313
147.16 greater than \$650,000 and no more than \$750,000	147.16 \$2,898
147.17 greater than \$550,000 and no more than \$650,000	147.17 \$2,485
147.18 greater than \$450,000 and no more than \$550,000	147.18 \$2,070
147.19 greater than \$350,000 and no more than \$450,000	147.19 \$1,656
147.20 greater than \$250,000 and no more than \$350,000	147.20 \$1,242
147.21 greater than \$100,000 and no more than \$250,000	147.21 \$828
147.22 greater than \$50,000 and no more than \$100,000	147.22 \$500
147.23 greater than \$25,000 and no more than \$50,000	147.23 \$400
147.24 no more than \$25,000	147.24 \$200

147.25 (d) For the period between July 1, 2018, and June 30, 2020, a home care provider who  
147.26 is seeking to renew the provider's license shall pay a fee to the commissioner in an amount  
147.27 that is ten percent higher than the applicable fee in paragraph (c). A home care provider's  
147.28 fee shall be based on revenues derived from the provision of home care services during the  
147.29 calendar year prior to the year in which the application is submitted.

147.30 (e) Beginning July 1, 2020, a home care provider who is seeking to renew the provider's  
147.31 license shall pay a fee to the commissioner based on revenues derived from the provision  
147.32 of home care services during the calendar year prior to the year in which the application is  
147.33 submitted, according to the following schedule:

147.34 **License Renewal Fee**

147.35 <b>Provider Annual Revenue</b>	147.35 <b>Fee</b>
147.36 greater than \$1,500,000	147.36 \$7,651

148.1	greater than \$1,275,000 and no more than	
148.2	\$1,500,000	\$6,695
148.3	greater than \$1,100,000 and no more than	
148.4	\$1,275,000	\$5,739
148.5	greater than \$950,000 and no more than	
148.6	\$1,100,000	\$4,783
148.7	greater than \$850,000 and no more than \$950,000	\$4,304
148.8	greater than \$750,000 and no more than \$850,000	\$3,826
148.9	greater than \$650,000 and no more than \$750,000	\$3,347
148.10	greater than \$550,000 and no more than \$650,000	\$2,870
148.11	greater than \$450,000 and no more than \$550,000	\$2,391
148.12	greater than \$350,000 and no more than \$450,000	\$1,913
148.13	greater than \$250,000 and no more than \$350,000	\$1,434
148.14	greater than \$100,000 and no more than \$250,000	\$957
148.15	greater than \$50,000 and no more than \$100,000	\$577
148.16	greater than \$25,000 and no more than \$50,000	\$462
148.17	no more than \$25,000	\$231

148.18 (f) If requested, the home care provider shall provide the commissioner information to  
 148.19 verify the provider's annual revenues or other information as needed, including copies of  
 148.20 documents submitted to the Department of Revenue.

148.21 (g) At each annual renewal, a home care provider may elect to pay the highest renewal  
 148.22 fee for its license category, and not provide annual revenue information to the commissioner.

148.23 (h) A temporary license or license applicant, or temporary licensee or licensee that  
 148.24 knowingly provides the commissioner incorrect revenue amounts for the purpose of paying  
 148.25 a lower license fee, shall be subject to a civil penalty in the amount of double the fee the  
 148.26 provider should have paid.

148.27 (i) The fee for failure to comply with the notification requirements in section 144A.473,  
 148.28 subdivision 2, paragraph (c), is \$1,000.

148.29 ~~(i)~~ (j) Fees and penalties collected under this section shall be deposited in the state  
 148.30 treasury and credited to the state government special revenue fund. All fees are  
 148.31 nonrefundable. Fees collected under paragraphs (c), (d), and (e) are nonrefundable even if  
 148.32 received before July 1, 2017, for temporary licenses or licenses being issued effective July  
 148.33 1, 2017, or later.

148.34 (k) Fines collected under this subdivision shall be deposited in a dedicated special revenue  
 148.35 account. On an annual basis, the balance in the special revenue account will be appropriated  
 148.36 to the commissioner to implement the recommendations of the advisory council established

149.1 in section 144A.4799. Fines collected in state fiscal years 2018 and 2019 shall be deposited  
149.2 in the dedicated special revenue account as described in this section.

149.3 **EFFECTIVE DATE.** This section is effective the day following final enactment.

149.4 Sec. 10. Minnesota Statutes 2018, section 144A.474, subdivision 9, is amended to read:

149.5 Subd. 9. **Follow-up surveys.** For providers that have Level 3 or Level 4 violations under  
149.6 subdivision 11, or any violations determined to be widespread, the department shall conduct  
149.7 a follow-up survey within 90 calendar days of the survey. When conducting a follow-up  
149.8 survey, the surveyor will focus on whether the previous violations have been corrected and  
149.9 may also address any new violations that are observed while evaluating the corrections that  
149.10 have been made. ~~If a new violation is identified on a follow-up survey, no fine will be~~  
149.11 ~~imposed unless it is not corrected on the next follow-up survey.~~

149.12 **EFFECTIVE DATE.** This section is effective .....

149.13 Sec. 11. Minnesota Statutes 2018, section 144A.474, subdivision 11, is amended to read:

149.14 Subd. 11. **Fines.** (a) Fines and enforcement actions under this subdivision may be assessed  
149.15 based on the level and scope of the violations described in paragraph ~~(e)~~ (b) and imposed  
149.16 immediately with no opportunity to correct the violation first as follows:

149.17 (1) Level 1, no fines or enforcement;

149.18 (2) Level 2, ~~fines ranging from \$0 to a fine of \$500 per violation~~, in addition to any of  
149.19 the enforcement mechanisms authorized in section 144A.475 for widespread violations;

149.20 (3) Level 3, ~~fines ranging from \$500 to \$1,000 a fine of \$3,000 per incident plus \$100~~  
149.21 for each resident affected by the violation, in addition to any of the enforcement mechanisms  
149.22 authorized in section 144A.475; ~~and~~

149.23 (4) Level 4, ~~fines ranging from \$1,000 to a fine of \$5,000 per incident plus \$200 for~~  
149.24 each resident affected by the violation, in addition to any of the enforcement mechanisms  
149.25 authorized in section 144A.475;

149.26 (5) for maltreatment violations as defined in section 626.557 including abuse, neglect,  
149.27 financial exploitation, and drug diversion, that are determined against the provider, an  
149.28 immediate fine shall be imposed of \$5,000 per incident plus \$200 for each resident affected  
149.29 by the violation; and

149.30 (6) the fines in clauses (1) to (4) are increased and immediate fine imposition is authorized  
149.31 for both surveys and investigations conducted.

150.1 (b) Correction orders for violations are categorized by both level and scope and fines  
150.2 shall be assessed as follows:

150.3 (1) level of violation:

150.4 (i) Level 1 is a violation that has no potential to cause more than a minimal impact on  
150.5 the client and does not affect health or safety;

150.6 (ii) Level 2 is a violation that did not harm a client's health or safety but had the potential  
150.7 to have harmed a client's health or safety, but was not likely to cause serious injury,  
150.8 impairment, or death;

150.9 (iii) Level 3 is a violation that harmed a client's health or safety, not including serious  
150.10 injury, impairment, or death, or a violation that has the potential to lead to serious injury,  
150.11 impairment, or death; and

150.12 (iv) Level 4 is a violation that results in serious injury, impairment, or death;

150.13 (2) scope of violation:

150.14 (i) isolated, when one or a limited number of clients are affected or one or a limited  
150.15 number of staff are involved or the situation has occurred only occasionally;

150.16 (ii) pattern, when more than a limited number of clients are affected, more than a limited  
150.17 number of staff are involved, or the situation has occurred repeatedly but is not found to be  
150.18 pervasive; and

150.19 (iii) widespread, when problems are pervasive or represent a systemic failure that has  
150.20 affected or has the potential to affect a large portion or all of the clients.

150.21 (c) If the commissioner finds that the applicant or a home care provider ~~required to be~~  
150.22 ~~licensed under sections 144A.43 to 144A.482~~ has not corrected violations by the date  
150.23 specified in the correction order or conditional license resulting from a survey or complaint  
150.24 investigation, the commissioner ~~may impose a fine. A~~ shall provide a notice of  
150.25 noncompliance with a correction order ~~must be mailed~~ by e-mail to the applicant's or  
150.26 provider's last known e-mail address. The noncompliance notice must list the violations not  
150.27 corrected.

150.28 (d) For every violation identified by the commissioner, the commissioner shall issue an  
150.29 immediate fine pursuant to paragraph (a), clause (6). The license holder must still correct  
150.30 the violation in the time specified. The issuance of an immediate fine can occur in addition  
150.31 to any enforcement mechanism authorized under section 144A.475. The immediate fine  
150.32 may be appealed as allowed under this subdivision.

151.1 ~~(d)~~ (e) The license holder must pay the fines assessed on or before the payment date  
 151.2 specified. If the license holder fails to fully comply with the order, the commissioner may  
 151.3 issue a second fine or suspend the license until the license holder complies by paying the  
 151.4 fine. A timely appeal shall stay payment of the fine until the commissioner issues a final  
 151.5 order.

151.6 ~~(e)~~ (f) A license holder shall promptly notify the commissioner in writing when a violation  
 151.7 specified in the order is corrected. If upon reinspection the commissioner determines that  
 151.8 a violation has not been corrected as indicated by the order, the commissioner may issue a  
 151.9 second fine. The commissioner shall notify the license holder by mail to the last known  
 151.10 address in the licensing record that a second fine has been assessed. The license holder may  
 151.11 appeal the second fine as provided under this subdivision.

151.12 ~~(f)~~ (g) A home care provider that has been assessed a fine under this subdivision has a  
 151.13 right to a reconsideration or a hearing under this section and chapter 14.

151.14 ~~(g)~~ (h) When a fine has been assessed, the license holder may not avoid payment by  
 151.15 closing, selling, or otherwise transferring the licensed program to a third party. In such an  
 151.16 event, the license holder shall be liable for payment of the fine.

151.17 ~~(h)~~ (i) In addition to any fine imposed under this section, the commissioner may assess  
 151.18 a penalty amount based on costs related to an investigation that results in a final order  
 151.19 assessing a fine or other enforcement action authorized by this chapter.

151.20 ~~(i)~~ (j) Fines collected under this subdivision shall be deposited in ~~the state government~~  
 151.21 a dedicated special revenue fund and credited to an account separate from the revenue  
 151.22 collected under section 144A.472. Subject to an appropriation by the legislature, the revenue  
 151.23 from the fines collected must be used by the commissioner for special projects to improve  
 151.24 home care in Minnesota as recommended by account. On an annual basis, the balance in  
 151.25 the special revenue account shall be appropriated to the commissioner to implement the  
 151.26 recommendations of the advisory council established in section 144A.4799. Fines collected  
 151.27 in state fiscal years 2018 and 2019 shall be deposited in the dedicated special revenue  
 151.28 account as described in this section.

151.29 **EFFECTIVE DATE.** This section is effective July 1, 2019.

151.30 Sec. 12. Minnesota Statutes 2018, section 144A.475, subdivision 3b, is amended to read:

151.31 Subd. 3b. **Expedited hearing.** (a) Within five business days of receipt of the license  
 151.32 holder's timely appeal of a temporary suspension or issuance of a conditional license, the  
 151.33 commissioner shall request assignment of an administrative law judge. The request must

152.1 include a proposed date, time, and place of a hearing. A hearing must be conducted by an  
 152.2 administrative law judge pursuant to Minnesota Rules, parts 1400.8505 to 1400.8612, within  
 152.3 30 calendar days of the request for assignment, unless an extension is requested by either  
 152.4 party and granted by the administrative law judge for good cause. The commissioner shall  
 152.5 issue a notice of hearing by certified mail or personal service at least ten business days  
 152.6 before the hearing. Certified mail to the last known address is sufficient. The scope of the  
 152.7 hearing shall be limited solely to the issue of whether the temporary suspension or issuance  
 152.8 of a conditional license should remain in effect and whether there is sufficient evidence to  
 152.9 conclude that the licensee's actions or failure to comply with applicable laws are level 3 or  
 152.10 4 violations as defined in section 144A.474, subdivision 11, paragraph (b), or that there  
 152.11 were violations that posed an imminent risk of harm to the health and safety of persons in  
 152.12 the provider's care.

152.13 (b) The administrative law judge shall issue findings of fact, conclusions, and a  
 152.14 recommendation within ten business days from the date of hearing. The parties shall have  
 152.15 ten calendar days to submit exceptions to the administrative law judge's report. The record  
 152.16 shall close at the end of the ten-day period for submission of exceptions. The commissioner's  
 152.17 final order shall be issued within ten business days from the close of the record. When an  
 152.18 appeal of a temporary immediate suspension or conditional license is withdrawn or dismissed,  
 152.19 the commissioner shall issue a final order affirming the temporary immediate suspension  
 152.20 or conditional license within ten calendar days of the commissioner's receipt of the  
 152.21 withdrawal or dismissal. The license holder is prohibited from operation during the temporary  
 152.22 suspension period.

152.23 (c) When the final order under paragraph (b) affirms an immediate suspension, and a  
 152.24 final licensing sanction is issued under subdivisions 1 and 2 and the licensee appeals that  
 152.25 sanction, the licensee is prohibited from operation pending a final commissioner's order  
 152.26 after the contested case hearing conducted under chapter 14.

152.27 (d) A licensee whose license is temporarily suspended must comply with the requirements  
 152.28 for notification and transfer of clients in subdivision 5. These requirements remain if an  
 152.29 appeal is requested.

152.30 **EFFECTIVE DATE.** This section is effective .....

152.31 Sec. 13. Minnesota Statutes 2018, section 144A.475, subdivision 5, is amended to read:

152.32 Subd. 5. **Plan required.** (a) The process of suspending ~~or~~ revoking, or refusing to renew  
 152.33 a license must include a plan for transferring affected ~~clients~~ clients' care to other providers  
 152.34 by the home care provider, which will be monitored by the commissioner. Within three

153.1 ~~business~~ calendar days of being notified of the ~~final~~ revocation, refusal to renew, or  
153.2 suspension ~~action~~, the home care provider shall provide the commissioner, the lead agencies  
153.3 as defined in section 256B.0911, county adult protection and case managers, and the  
153.4 ombudsman for long-term care with the following information:

153.5 (1) a list of all clients, including full names and all contact information on file;

153.6 (2) a list of each client's representative or emergency contact person, including full names  
153.7 and all contact information on file;

153.8 (3) the location or current residence of each client;

153.9 (4) the payor sources for each client, including payor source identification numbers; and

153.10 (5) for each client, a copy of the client's service ~~plan~~ agreement, and a list of the types  
153.11 of services being provided.

153.12 (b) The revocation, refusal to renew, or suspension notification requirement is satisfied  
153.13 by mailing the notice to the address in the license record. The home care provider shall  
153.14 cooperate with the commissioner and the lead agencies, county adult protection and county  
153.15 managers, and the ombudsman for long term care during the process of transferring care of  
153.16 clients to qualified providers. Within three ~~business~~ calendar days of being notified of the  
153.17 final revocation, refusal to renew, or suspension action, the home care provider must notify  
153.18 and disclose to each of the home care provider's clients, or the client's representative or  
153.19 emergency contact persons, that the commissioner is taking action against the home care  
153.20 provider's license by providing a copy of the revocation, refusal to renew, or suspension  
153.21 notice issued by the commissioner. If the provider does not comply with the disclosure  
153.22 requirements in this section, the commissioner, lead agencies, county adult protection and  
153.23 county managers and ombudsman for long-term care shall notify the clients, client  
153.24 representatives, or emergency contact persons, about the action being taken. The revocation,  
153.25 refusal to renew, or suspension notice is public data except for any private data contained  
153.26 therein.

153.27 (c) A home care provider subject to this subdivision may continue operating during the  
153.28 period of time home care clients are being transferred to other providers.

153.29 **EFFECTIVE DATE.** This section is effective .....

153.30 Sec. 14. Minnesota Statutes 2018, section 144A.476, subdivision 1, is amended to read:

153.31 Subdivision 1. **Prior criminal convictions; owner and managerial officials.** (a) Before  
153.32 the commissioner issues a temporary license, issues a license as a result of an approved

154.1 change in ownership, or renews a license, an owner or managerial official is required to  
154.2 complete a background study under section 144.057. No person may be involved in the  
154.3 management, operation, or control of a home care provider if the person has been disqualified  
154.4 under chapter 245C. If an individual is disqualified under section 144.057 or chapter 245C,  
154.5 the individual may request reconsideration of the disqualification. If the individual requests  
154.6 reconsideration and the commissioner sets aside or rescinds the disqualification, the individual  
154.7 is eligible to be involved in the management, operation, or control of the provider. If an  
154.8 individual has a disqualification under section 245C.15, subdivision 1, and the disqualification  
154.9 is affirmed, the individual's disqualification is barred from a set aside, and the individual  
154.10 must not be involved in the management, operation, or control of the provider.

154.11 (b) For purposes of this section, owners of a home care provider subject to the background  
154.12 check requirement are those individuals whose ownership interest provides sufficient  
154.13 authority or control to affect or change decisions related to the operation of the home care  
154.14 provider. An owner includes a sole proprietor, a general partner, or any other individual  
154.15 whose individual ownership interest can affect the management and direction of the policies  
154.16 of the home care provider.

154.17 (c) For the purposes of this section, managerial officials subject to the background check  
154.18 requirement are individuals who provide direct contact as defined in section 245C.02,  
154.19 subdivision 11, or individuals who have the responsibility for the ongoing management or  
154.20 direction of the policies, services, or employees of the home care provider. Data collected  
154.21 under this subdivision shall be classified as private data on individuals under section 13.02,  
154.22 subdivision 12.

154.23 (d) The department shall not issue any license if the applicant or owner or managerial  
154.24 official has been unsuccessful in having a background study disqualification set aside under  
154.25 section 144.057 and chapter 245C; if the owner or managerial official, as an owner or  
154.26 managerial official of another home care provider, was substantially responsible for the  
154.27 other home care provider's failure to substantially comply with sections 144A.43 to  
154.28 144A.482; or if an owner that has ceased doing business, either individually or as an owner  
154.29 of a home care provider, was issued a correction order for failing to assist clients in violation  
154.30 of this chapter.

154.31 **EFFECTIVE DATE.** This section is effective .....

154.32 Sec. 15. Minnesota Statutes 2018, section 144A.4791, subdivision 10, is amended to read:

154.33 Subd. 10. **Termination of service plan.** (a) If a home care provider terminates a service  
154.34 plan with a client, and the client continues to need home care services, the home care provider

155.1 shall provide the client and the client's representative, if any, with a 30-day written notice  
155.2 of termination which includes the following information:

155.3 (1) the effective date of termination;

155.4 (2) the reason for termination;

155.5 (3) a list of known licensed home care providers in the client's immediate geographic  
155.6 area;

155.7 (4) a statement that the home care provider will participate in a coordinated transfer of  
155.8 care of the client to another home care provider, health care provider, or caregiver, as  
155.9 required by the home care bill of rights, section 144A.44, subdivision 1, clause (17);

155.10 (5) the name and contact information of a person employed by the home care provider  
155.11 with whom the client may discuss the notice of termination; and

155.12 (6) if applicable, a statement that the notice of termination of home care services does  
155.13 not constitute notice of termination of the housing with services contract with a housing  
155.14 with services establishment.

155.15 (b) When the home care provider voluntarily discontinues services to all clients, the  
155.16 home care provider must notify the commissioner, lead agencies, and ombudsman for  
155.17 long-term care about its clients and comply with the requirements in this subdivision.

155.18 **EFFECTIVE DATE.** This section is effective .....

155.19 Sec. 16. Minnesota Statutes 2018, section 144A.4799, is amended to read:

155.20 **144A.4799 DEPARTMENT OF HEALTH LICENSED HOME CARE PROVIDER**  
155.21 **ADVISORY COUNCIL.**

155.22 Subdivision 1. **Membership.** The commissioner of health shall appoint eight persons  
155.23 to a home care and assisted living program advisory council consisting of the following:

155.24 (1) three public members as defined in section 214.02 who shall be ~~either~~ persons who  
155.25 are currently receiving home care services ~~or~~, persons who have received home care within  
155.26 five years of the application date, persons who have family members receiving home care  
155.27 services, or persons who have family members who have received home care services within  
155.28 five years of the application date;

155.29 (2) three Minnesota home care licensees representing basic and comprehensive levels  
155.30 of licensure who may be a managerial official, an administrator, a supervising registered  
155.31 nurse, or an unlicensed personnel performing home care tasks;

- 156.1 (3) one member representing the Minnesota Board of Nursing; ~~and~~  
156.2 (4) one member representing the office of ombudsman for long-term care; and  
156.3 (5) beginning July 1, 2021, a member of a county health and human services or county  
156.4 adult protection office.

156.5 Subd. 2. **Organizations and meetings.** The advisory council shall be organized and  
156.6 administered under section 15.059 with per diems and costs paid within the limits of available  
156.7 appropriations. Meetings will be held quarterly and hosted by the department. Subcommittees  
156.8 may be developed as necessary by the commissioner. Advisory council meetings are subject  
156.9 to the Open Meeting Law under chapter 13D.

156.10 Subd. 3. **Duties.** (a) At the commissioner's request, the advisory council shall provide  
156.11 advice regarding regulations of Department of Health licensed home care providers in this  
156.12 chapter, including advice on the following:

- 156.13 (1) community standards for home care practices;  
156.14 (2) enforcement of licensing standards and whether certain disciplinary actions are  
156.15 appropriate;  
156.16 (3) ways of distributing information to licensees and consumers of home care;  
156.17 (4) training standards;  
156.18 (5) identifying emerging issues and opportunities in the home care field, ~~including;~~  
156.19 (6) identifying the use of technology in home and telehealth capabilities;  
156.20 ~~(6)~~ (7) allowable home care licensing modifications and exemptions, including a method  
156.21 for an integrated license with an existing license for rural licensed nursing homes to provide  
156.22 limited home care services in an adjacent independent living apartment building owned by  
156.23 the licensed nursing home; and  
156.24 ~~(7)~~ (8) recommendations for studies using the data in section 62U.04, subdivision 4,  
156.25 including but not limited to studies concerning costs related to dementia and chronic disease  
156.26 among an elderly population over 60 and additional long-term care costs, as described in  
156.27 section 62U.10, subdivision 6.

156.28 (b) The advisory council shall perform other duties as directed by the commissioner.

156.29 (c) The advisory council shall annually ~~review the balance of the account in the state~~  
156.30 ~~government special revenue fund described in section 144A.474, subdivision 11, paragraph~~  
156.31 ~~(i), and make annual recommendations by January 15 directly to the chairs and ranking~~

157.1 ~~minority members of the legislative committees with jurisdiction over health and human~~  
157.2 ~~services regarding appropriations~~ to the commissioner for the purposes in section 144A.474,  
157.3 subdivision 11, paragraph (i). The recommendations shall address ways the commissioner  
157.4 may improve protection of the public under existing statutes and laws and include but are  
157.5 not limited to projects that create and administer training of licensees and their employees  
157.6 to improve residents lives, supporting ways that licensees can improve and enhance quality  
157.7 care, ways to provide technical assistance to licensees to improve compliance; information  
157.8 technology and data projects that analyze and communicate information about trends of  
157.9 violations or lead to ways of improving client care; communications strategies to licensees  
157.10 and the public; and other projects or pilots that benefit clients, families, and the public.

157.11 **EFFECTIVE DATE.** This section is effective .....

157.12 Sec. 17. Minnesota Statutes 2018, section 256I.03, subdivision 15, is amended to read:

157.13 Subd. 15. **Supportive housing.** "Supportive housing" means housing ~~with support~~  
157.14 ~~services according to the continuum of care coordinated assessment system established~~  
157.15 ~~under Code of Federal Regulations, title 24, section 578.3~~ that is not time-limited and  
157.16 provides or coordinates services necessary for a resident to maintain housing stability.

157.17 **EFFECTIVE DATE.** This section is effective .....

157.18 Sec. 18. Minnesota Statutes 2018, section 256I.04, subdivision 2a, is amended to read:

157.19 Subd. 2a. **License required; staffing qualifications.** (a) Except as provided in paragraph  
157.20 (b), an agency may not enter into an agreement with an establishment to provide housing  
157.21 support unless:

157.22 (1) the establishment is licensed by the Department of Health as a hotel and restaurant;  
157.23 a board and lodging establishment; a boarding care home before March 1, 1985; or a  
157.24 supervised living facility, and the service provider for residents of the facility is licensed  
157.25 under chapter 245A. However, an establishment licensed by the Department of Health to  
157.26 provide lodging need not also be licensed to provide board if meals are being supplied to  
157.27 residents under a contract with a food vendor who is licensed by the Department of Health;

157.28 (2) the residence is: (i) licensed by the commissioner of human services under Minnesota  
157.29 Rules, parts 9555.5050 to 9555.6265; (ii) certified by a county human services agency prior  
157.30 to July 1, 1992, using the standards under Minnesota Rules, parts 9555.5050 to 9555.6265;  
157.31 (iii) licensed by the commissioner under Minnesota Rules, parts 2960.0010 to 2960.0120,  
157.32 with a variance under section 245A.04, subdivision 9; or (iv) licensed under section 245D.02,

158.1 subdivision 4a, as a community residential setting by the commissioner of human services;  
158.2 or

158.3 (3) the ~~establishment~~ facility is ~~registered~~ licensed under ~~chapter 144D~~ chapter 144I and  
158.4 provides three meals a day.

158.5 (b) The requirements under paragraph (a) do not apply to establishments exempt from  
158.6 state licensure because they are:

158.7 (1) located on Indian reservations and subject to tribal health and safety requirements;  
158.8 or

158.9 (2) ~~a supportive housing establishment that has an approved habitability inspection and~~  
158.10 ~~an individual lease agreement and that serves people who have experienced long-term~~  
158.11 ~~homelessness and were referred through a coordinated assessment in section 256I.03,~~  
158.12 ~~subdivision 15~~ supportive housing establishments where an individual has an approved  
158.13 habitability inspection and an individual lease agreement.

158.14 (c) Supportive housing establishments that serve individuals who have experienced  
158.15 long-term homelessness and emergency shelters must participate in the homeless management  
158.16 information system and a coordinated assessment system as defined by the commissioner.

158.17 (d) Effective July 1, 2016, an agency shall not have an agreement with a provider of  
158.18 housing support unless all staff members who have direct contact with recipients:

158.19 (1) have skills and knowledge acquired through one or more of the following:

158.20 (i) a course of study in a health- or human services-related field leading to a bachelor  
158.21 of arts, bachelor of science, or associate's degree;

158.22 (ii) one year of experience with the target population served;

158.23 (iii) experience as a mental health certified peer specialist according to section 256B.0615;

158.24 or

158.25 (iv) meeting the requirements for unlicensed personnel under sections 144A.43 to  
158.26 144A.483;

158.27 (2) hold a current driver's license appropriate to the vehicle driven if transporting  
158.28 recipients;

158.29 (3) complete training on vulnerable adults mandated reporting and child maltreatment  
158.30 mandated reporting, where applicable; and

158.31 (4) complete housing support orientation training offered by the commissioner.

159.1 **EFFECTIVE DATE.** This section is effective .....

159.2 Sec. 19. Minnesota Statutes 2018, section 325F.72, is amended to read:

159.3 **325F.72 DISCLOSURE OF SPECIAL CARE STATUS DEMENTIA CARE**  
159.4 **SERVICES REQUIRED.**

159.5 Subdivision 1. **Persons to whom disclosure is required.** ~~Housing with services~~  
159.6 ~~establishments, as defined in sections 144D.01 to 144D.07, that secure, segregate, or provide~~  
159.7 ~~a special program or special unit for residents with a diagnosis of probable Alzheimer's~~  
159.8 ~~disease or a related disorder or that advertise, market, or otherwise promote the establishment~~  
159.9 ~~as providing specialized care for Alzheimer's disease or a related disorder are considered a~~  
159.10 ~~"special care unit."~~ All ~~special care units~~ assisted living facilities with dementia care, as  
159.11 defined in section 144I.01, shall provide a written disclosure to the following:

159.12 (1) the commissioner of health, if requested;

159.13 (2) the Office of Ombudsman for Long-Term Care; and

159.14 (3) each person seeking placement within a residence, or the person's authorized  
159.15 representative, before an agreement to provide the care is entered into.

159.16 Subd. 2. **Content.** Written disclosure shall include, but is not limited to, the following:

159.17 (1) a statement of the overall philosophy and how it reflects the special needs of residents  
159.18 with Alzheimer's disease or other dementias;

159.19 (2) the criteria for determining who may reside in the ~~special~~ dementia care unit;

159.20 (3) the process used for assessment and establishment of the service ~~plan or~~ agreement,  
159.21 including how the plan is responsive to changes in the resident's condition;

159.22 (4) staffing credentials, job descriptions, and staff duties and availability, including any  
159.23 training specific to dementia;

159.24 (5) physical environment as well as design and security features that specifically address  
159.25 the needs of residents with Alzheimer's disease or other dementias;

159.26 (6) frequency and type of programs and activities for residents ~~of the special care unit~~;

159.27 (7) involvement of families in resident care and availability of family support programs;

159.28 (8) fee schedules for additional services to the residents ~~of the special care unit~~; and

159.29 (9) a statement that residents will be given a written notice 30 calendar days prior to  
159.30 changes in the fee schedule.

160.1 Subd. 3. **Duty to update.** Substantial changes to disclosures must be reported to the  
160.2 parties listed in subdivision 1 at the time the change is made.

160.3 Subd. 4. **Remedy.** The attorney general may seek the remedies set forth in section 8.31  
160.4 for repeated and intentional violations of this section. However, no private right of action  
160.5 may be maintained as provided under section 8.31, subdivision 3a.

160.6 **EFFECTIVE DATE.** This section is effective .....

160.7 Sec. 20. Minnesota Statutes 2018, section 626.5572, subdivision 6, is amended to read:

160.8 Subd. 6. **Facility.** (a) "Facility" means a hospital or other entity required to be licensed  
160.9 under sections 144.50 to 144.58; a nursing home required to be licensed to serve adults  
160.10 under section 144A.02; a facility or service required to be licensed under chapter 245A; an  
160.11 assisted living facility required to be licensed under chapter 144I; a home care provider  
160.12 licensed or required to be licensed under sections 144A.43 to 144A.482; a hospice provider  
160.13 licensed under sections 144A.75 to 144A.755; or a person or organization that offers,  
160.14 provides, or arranges for personal care assistance services under the medical assistance  
160.15 program as authorized under sections 256B.0625, subdivision 19a, 256B.0651 to 256B.0654,  
160.16 256B.0659, or 256B.85.

160.17 (b) For services identified in paragraph (a) that are provided in the vulnerable adult's  
160.18 own home or in another unlicensed location, the term "facility" refers to the provider, person,  
160.19 or organization that offers, provides, or arranges for personal care services, and does not  
160.20 refer to the vulnerable adult's home or other location at which services are rendered.

160.21 **EFFECTIVE DATE.** This section is effective .....

160.22 Sec. 21. **REPEALER.**

160.23 (a) Minnesota Statutes 2018, section 144A.472, subdivision 4, is repealed July 1, 2019.

160.24 (b) Minnesota Statutes 2018, sections 144A.441; and 144A.442, are repealed August 1,  
160.25 2021.

**144A.441 ASSISTED LIVING BILL OF RIGHTS ADDENDUM.**

Assisted living clients, as defined in section 144G.01, subdivision 3, shall be provided with the home care bill of rights required by section 144A.44, except that the home care bill of rights provided to these clients must include the following provision in place of the provision in section 144A.44, subdivision 1, clause (17):

"(17) the right to reasonable, advance notice of changes in services or charges, including at least 30 days' advance notice of the termination of a service by a provider, except in cases where:

(i) the recipient of services engages in conduct that alters the conditions of employment as specified in the employment contract between the home care provider and the individual providing home care services, or creates an abusive or unsafe work environment for the individual providing home care services;

(ii) an emergency for the informal caregiver or a significant change in the recipient's condition has resulted in service needs that exceed the current service provider agreement and that cannot be safely met by the home care provider; or

(iii) the provider has not received payment for services, for which at least ten days' advance notice of the termination of a service shall be provided."

**144A.442 ASSISTED LIVING CLIENTS; SERVICE TERMINATION.**

If an arranged home care provider, as defined in section 144D.01, subdivision 2a, who is not also Medicare certified terminates a service agreement or service plan with an assisted living client, as defined in section 144G.01, subdivision 3, the home care provider shall provide the assisted living client and the legal or designated representatives of the client, if any, with a written notice of termination which includes the following information:

(1) the effective date of termination;

(2) the reason for termination;

(3) without extending the termination notice period, an affirmative offer to meet with the assisted living client or client representatives within no more than five business days of the date of the termination notice to discuss the termination;

(4) contact information for a reasonable number of other home care providers in the geographic area of the assisted living client, as required by section 144A.4791, subdivision 10;

(5) a statement that the provider will participate in a coordinated transfer of the care of the client to another provider or caregiver, as required by section 144A.44, subdivision 1, clause (18);

(6) the name and contact information of a representative of the home care provider with whom the client may discuss the notice of termination;

(7) a copy of the home care bill of rights; and

(8) a statement that the notice of termination of home care services by the home care provider does not constitute notice of termination of the housing with services contract with a housing with services establishment.

**144A.472 HOME CARE PROVIDER LICENSE; APPLICATION AND RENEWAL.**

Subd. 4. **Multiple units.** Multiple units or branches of a licensee must be separately licensed if the commissioner determines that the units cannot adequately share supervision and administration of services from the main office.

**144D.01 DEFINITIONS.**

**144D.01 DEFINITIONS.**

Subdivision 1. **Scope.** As used in sections 144D.01 to 144D.06, the following terms have the meanings given them.

Subd. 2. **Adult.** "Adult" means a natural person who has attained the age of 18 years.

Subd. 2a. **Arranged home care provider.** "Arranged home care provider" means a home care provider licensed under chapter 144A that provides services to some or all of the residents of a housing with services establishment and that is either the establishment itself or another entity with which the establishment has an arrangement.

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Subd. 3. **Commissioner.** "Commissioner" means the commissioner of health or the commissioner's designee.

Subd. 3a. **Direct-care staff.** "Direct-care staff" means staff and employees who provide home care services listed in section 144A.471, subdivisions 6 and 7.

Subd. 4. **Housing with services establishment or establishment.** (a) "Housing with services establishment" or "establishment" means:

(1) an establishment providing sleeping accommodations to one or more adult residents, at least 80 percent of which are 55 years of age or older, and offering or providing, for a fee, one or more regularly scheduled health-related services or two or more regularly scheduled supportive services, whether offered or provided directly by the establishment or by another entity arranged for by the establishment; or

(2) an establishment that registers under section 144D.025.

(b) Housing with services establishment does not include:

(1) a nursing home licensed under chapter 144A;

(2) a hospital, certified boarding care home, or supervised living facility licensed under sections 144.50 to 144.56;

(3) a board and lodging establishment licensed under chapter 157 and Minnesota Rules, parts 9520.0500 to 9520.0670, or under chapter 245D or 245G;

(4) a board and lodging establishment which serves as a shelter for battered women or other similar purpose;

(5) a family adult foster care home licensed by the Department of Human Services;

(6) private homes in which the residents are related by kinship, law, or affinity with the providers of services;

(7) residential settings for persons with developmental disabilities in which the services are licensed under chapter 245D;

(8) a home-sharing arrangement such as when an elderly or disabled person or single-parent family makes lodging in a private residence available to another person in exchange for services or rent, or both;

(9) a duly organized condominium, cooperative, common interest community, or owners' association of the foregoing where at least 80 percent of the units that comprise the condominium, cooperative, or common interest community are occupied by individuals who are the owners, members, or shareholders of the units;

(10) services for persons with developmental disabilities that are provided under a license under chapter 245D; or

(11) a temporary family health care dwelling as defined in sections 394.307 and 462.3593.

Subd. 5. **Supportive services.** "Supportive services" means help with personal laundry, handling or assisting with personal funds of residents, or arranging for medical services, health-related services, social services, or transportation to medical or social services appointments. Arranging for services does not include making referrals, assisting a resident in contacting a service provider of the resident's choice, or contacting a service provider in an emergency.

Subd. 6. **Health-related services.** "Health-related services" include professional nursing services, home health aide tasks, or the central storage of medication for residents.

Subd. 7. **Family adult foster care home.** "Family adult foster care home" means an adult foster care home that is licensed by the Department of Human Services, that is the primary residence of the license holder, and in which the license holder is the primary caregiver.

Subd. 6. **Health-related services.** "Health-related services" include professional nursing services, home health aide tasks, or the central storage of medication for residents.

**144D.015 DEFINITION FOR PURPOSES OF LONG-TERM CARE INSURANCE.**

For purposes of consistency with terminology commonly used in long-term care insurance policies and notwithstanding chapter 144G, a housing with services establishment that is registered

under section 144D.03 and that holds, or makes arrangements with an individual or entity that holds any type of home care license and all other licenses, permits, registrations, or other governmental approvals legally required for delivery of the services the establishment offers or provides to its residents, constitutes an "assisted living facility" or "assisted living residence."

**144D.02 REGISTRATION REQUIRED.**

No entity may establish, operate, conduct, or maintain a housing with services establishment in this state without registering and operating as required in sections 144D.01 to 144D.06.

**144D.025 OPTIONAL REGISTRATION.**

**144D.025 OPTIONAL REGISTRATION.**

An establishment that meets all the requirements of this chapter except that fewer than 80 percent of the adult residents are age 55 or older, or a supportive housing establishment developed and funded in whole or in part with funds provided specifically as part of the plan to end long-term homelessness required under Laws 2003, chapter 128, article 15, section 9, may, at its option, register as a housing with services establishment.

**144D.025 OPTIONAL REGISTRATION.**

An establishment that meets all the requirements of this chapter except that fewer than 80 percent of the adult residents are age 55 or older, or a supportive housing establishment developed and funded in whole or in part with funds provided specifically as part of the plan to end long-term homelessness required under Laws 2003, chapter 128, article 15, section 9, may, at its option, register as a housing with services establishment.

**144D.03 REGISTRATION.**

Subdivision 1. **Registration procedures.** The commissioner shall establish forms and procedures for annual registration of housing with services establishments. The commissioner shall charge an annual registration fee of \$155. No fee shall be refunded. A registered establishment shall notify the commissioner within 30 days of the date it is no longer required to be registered under this chapter or of any change in the business name or address of the establishment, the name or mailing address of the owner or owners, or the name or mailing address of the managing agent. There shall be no fee for submission of the notice.

Subd. 1a. **Surcharge for injunctive relief actions.** The commissioner shall assess each housing with services establishment that offers or provides assisted living under chapter 144G a surcharge on the annual registration fee paid under subdivision 1, to pay for the commissioner's costs related to bringing actions for injunctive relief under section 144G.02, subdivision 2, paragraph (b), on or after July 1, 2007. The commissioner shall assess surcharges using a sliding scale under which the surcharge amount increases with the client capacity of an establishment. The commissioner shall adjust the surcharge as necessary to recover the projected costs of bringing actions for injunctive relief. The commissioner shall adjust the surcharge in accordance with section 16A.1285.

Subd. 2. **Registration information.** The establishment shall provide the following information to the commissioner in order to be registered:

- (1) the business name, street address, and mailing address of the establishment;
- (2) the name and mailing address of the owner or owners of the establishment and, if the owner or owners are not natural persons, identification of the type of business entity of the owner or owners, and the names and addresses of the officers and members of the governing body, or comparable persons for partnerships, limited liability corporations, or other types of business organizations of the owner or owners;
- (3) the name and mailing address of the managing agent, whether through management agreement or lease agreement, of the establishment, if different from the owner or owners, and the name of the on-site manager, if any;
- (4) verification that the establishment has entered into a housing with services contract, as required in section 144D.04, with each resident or resident's representative;
- (5) verification that the establishment is complying with the requirements of section 325F.72, if applicable;
- (6) the name and address of at least one natural person who shall be responsible for dealing with the commissioner on all matters provided for in sections 144D.01 to 144D.06, and on whom

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personal service of all notices and orders shall be made, and who shall be authorized to accept service on behalf of the owner or owners and the managing agent, if any;

(7) the signature of the authorized representative of the owner or owners or, if the owner or owners are not natural persons, signatures of at least two authorized representatives of each owner, one of which shall be an officer of the owner; and

(8) whether services are included in the base rate to be paid by the resident.

Personal service on the person identified under clause (6) by the owner or owners in the registration shall be considered service on the owner or owners, and it shall not be a defense to any action that personal service was not made on each individual or entity. The designation of one or more individuals under this subdivision shall not affect the legal responsibility of the owner or owners under sections 144D.01 to 144D.06.

**144D.04 HOUSING WITH SERVICES CONTRACTS.**

Subdivision 1. **Contract required.** No housing with services establishment may operate in this state unless a written housing with services contract, as defined in subdivision 2, is executed between the establishment and each resident or resident's representative and unless the establishment operates in accordance with the terms of the contract. The resident or the resident's representative shall be given a complete copy of the contract and all supporting documents and attachments and any changes whenever changes are made.

Subd. 2. **Contents of contract.** A housing with services contract, which need not be entitled as such to comply with this section, shall include at least the following elements in itself or through supporting documents or attachments:

(1) the name, street address, and mailing address of the establishment;

(2) the name and mailing address of the owner or owners of the establishment and, if the owner or owners is not a natural person, identification of the type of business entity of the owner or owners;

(3) the name and mailing address of the managing agent, through management agreement or lease agreement, of the establishment, if different from the owner or owners;

(4) the name and address of at least one natural person who is authorized to accept service of process on behalf of the owner or owners and managing agent;

(5) a statement describing the registration and licensure status of the establishment and any provider providing health-related or supportive services under an arrangement with the establishment;

(6) the term of the contract;

(7) a description of the services to be provided to the resident in the base rate to be paid by the resident, including a delineation of the portion of the base rate that constitutes rent and a delineation of charges for each service included in the base rate;

(8) a description of any additional services, including home care services, available for an additional fee from the establishment directly or through arrangements with the establishment, and a schedule of fees charged for these services;

(9) a conspicuous notice informing the tenant of the policy concerning the conditions under which and the process through which the contract may be modified, amended, or terminated, including whether a move to a different room or sharing a room would be required in the event that the tenant can no longer pay the current rent;

(10) a description of the establishment's complaint resolution process available to residents including the toll-free complaint line for the Office of Ombudsman for Long-Term Care;

(11) the resident's designated representative, if any;

(12) the establishment's referral procedures if the contract is terminated;

(13) requirements of residency used by the establishment to determine who may reside or continue to reside in the housing with services establishment;

(14) billing and payment procedures and requirements;

(15) a statement regarding the ability of a resident to receive services from service providers with whom the establishment does not have an arrangement;

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(16) a statement regarding the availability of public funds for payment for residence or services in the establishment; and

(17) a statement regarding the availability of and contact information for long-term care consultation services under section 256B.0911 in the county in which the establishment is located.

Subd. 2a. **Additional contract requirements.** (a) For a resident receiving one or more health-related services from the establishment's arranged home care provider, as defined in section 144D.01, subdivision 6, the contract must include the requirements in paragraph (b). A restriction of a resident's rights under this subdivision is allowed only if determined necessary for health and safety reasons identified by the home care provider's registered nurse in an initial assessment or reassessment, as defined under section 144A.4791, subdivision 8, and documented in the written service plan under section 144A.4791, subdivision 9. Any restrictions of those rights for people served under sections 256B.0915 and 256B.49 must be documented in the resident's coordinated service and support plan (CSSP), as defined under sections 256B.0915, subdivision 6 and 256B.49, subdivision 15.

(b) The contract must include a statement:

(1) regarding the ability of a resident to furnish and decorate the resident's unit within the terms of the lease;

(2) regarding the resident's right to access food at any time;

(3) regarding a resident's right to choose the resident's visitors and times of visits;

(4) regarding the resident's right to choose a roommate if sharing a unit; and

(5) notifying the resident of the resident's right to have and use a lockable door to the resident's unit. The landlord shall provide the locks on the unit. Only a staff member with a specific need to enter the unit shall have keys, and advance notice must be given to the resident before entrance, when possible.

Subd. 3. **Contracts in permanent files.** Housing with services contracts and related documents executed by each resident or resident's representative shall be maintained by the establishment in files from the date of execution until three years after the contract is terminated. The contracts and the written disclosures required under section 325F.72, if applicable, shall be made available for on-site inspection by the commissioner upon request at any time.

**144D.045 INFORMATION CONCERNING ARRANGED HOME CARE PROVIDERS.**

If a housing with services establishment has one or more arranged home care providers, the establishment shall arrange to have that arranged home care provider deliver the following information in writing to a prospective resident, prior to the date on which the prospective resident executes a contract with the establishment or the prospective resident's move-in date, whichever is earlier:

(1) the name, mailing address, and telephone number of the arranged home care provider;

(2) the name and mailing address of at least one natural person who is authorized to accept service of process on behalf of the entity described in clause (1);

(3) a description of the process through which a home care service agreement or service plan between a resident and the arranged home care provider, if any, may be modified, amended, or terminated;

(4) the arranged home care provider's billing and payment procedures and requirements; and

(5) any limits to the services available from the arranged provider.

**144D.05 AUTHORITY OF COMMISSIONER.**

The commissioner shall, upon receipt of information which may indicate the failure of the housing with services establishment, a resident, a resident's representative, or a service provider to comply with a legal requirement to which one or more of them may be subject, make appropriate referrals to other governmental agencies and entities having jurisdiction over the subject matter. The commissioner may also make referrals to any public or private agency the commissioner considers available for appropriate assistance to those involved.

The commissioner shall have standing to bring an action for injunctive relief in the district court in the district in which an establishment is located to compel the housing with services establishment

to meet the requirements of this chapter or other requirements of the state or of any county or local governmental unit to which the establishment is otherwise subject. Proceedings for securing an injunction may be brought by the commissioner through the attorney general or through the appropriate county attorney. The sanctions in this section do not restrict the availability of other sanctions.

**144D.06 OTHER LAWS.**

In addition to registration under this chapter, a housing with services establishment must comply with chapter 504B and the provisions of section 325F.72, and shall obtain and maintain all other licenses, permits, registrations, or other governmental approvals required of it. A housing with services establishment is not required to obtain a lodging license under chapter 157 and related rules.

**144D.065 TRAINING IN DEMENTIA CARE REQUIRED.**

**144D.065 TRAINING IN DEMENTIA CARE REQUIRED.**

(a) If a housing with services establishment registered under this chapter has a special program or special care unit for residents with Alzheimer's disease or other dementias or advertises, markets, or otherwise promotes the establishment as providing services for persons with Alzheimer's disease or other dementias, whether in a segregated or general unit, employees of the establishment and of the establishment's arranged home care provider must meet the following training requirements:

(1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter;

(2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b), or a supervisor meeting the requirements in clause (1), must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter;

(3) staff who do not provide direct care, including maintenance, housekeeping, and food service staff, must have at least four hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; and

(4) new employees may satisfy the initial training requirements by producing written proof of previously completed required training within the past 18 months.

(b) Areas of required training include:

(1) an explanation of Alzheimer's disease and related disorders;

(2) assistance with activities of daily living;

(3) problem solving with challenging behaviors; and

(4) communication skills.

(c) The establishment shall provide to consumers in written or electronic form a description of the training program, the categories of employees trained, the frequency of training, and the basic topics covered. This information satisfies the disclosure requirements of section 325F.72, subdivision 2, clause (4).

(d) Housing with services establishments not included in paragraph (a) that provide assisted living services under chapter 144G must meet the following training requirements:

(1) supervisors of direct-care staff must have at least four hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter;

(2) direct-care employees must have completed at least four hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this

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initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial four hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or supervisor meeting the requirements under paragraph (a), clause (1), must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter;

(3) staff who do not provide direct care, including maintenance, housekeeping, and food service staff, must have at least four hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; and

(4) new employees may satisfy the initial training requirements by producing written proof of previously completed required training within the past 18 months.

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(a) If a housing with services establishment registered under this chapter has a special program or special care unit for residents with Alzheimer's disease or other dementias or advertises, markets, or otherwise promotes the establishment as providing services for persons with Alzheimer's disease or other dementias, whether in a segregated or general unit, employees of the establishment and of the establishment's arranged home care provider must meet the following training requirements:

(1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter;

(2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b), or a supervisor meeting the requirements in clause (1), must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter;

(3) staff who do not provide direct care, including maintenance, housekeeping, and food service staff, must have at least four hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; and

(4) new employees may satisfy the initial training requirements by producing written proof of previously completed required training within the past 18 months.

(b) Areas of required training include:

(1) an explanation of Alzheimer's disease and related disorders;

(2) assistance with activities of daily living;

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(4) communication skills.

(c) The establishment shall provide to consumers in written or electronic form a description of the training program, the categories of employees trained, the frequency of training, and the basic topics covered. This information satisfies the disclosure requirements of section 325F.72, subdivision 2, clause (4).

(d) Housing with services establishments not included in paragraph (a) that provide assisted living services under chapter 144G must meet the following training requirements:

(1) supervisors of direct-care staff must have at least four hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter;

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(2) direct-care employees must have completed at least four hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial four hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or supervisor meeting the requirements under paragraph (a), clause (1), must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter;

(3) staff who do not provide direct care, including maintenance, housekeeping, and food service staff, must have at least four hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; and

(4) new employees may satisfy the initial training requirements by producing written proof of previously completed required training within the past 18 months.

**144D.066 ENFORCEMENT OF DEMENTIA CARE TRAINING REQUIREMENTS.**

**144D.066 ENFORCEMENT OF DEMENTIA CARE TRAINING REQUIREMENTS.**

Subdivision 1. **Enforcement.** (a) The commissioner shall enforce the dementia care training standards for staff working in housing with services settings and for housing managers according to clauses (1) to (3):

(1) for dementia care training requirements in section 144D.065, the commissioner shall review training records as part of the home care provider survey process for direct care staff and supervisors of direct care staff, in accordance with section 144A.474. The commissioner may also request and review training records at any time during the year;

(2) for dementia care training standards in section 144D.065, the commissioner shall review training records for maintenance, housekeeping, and food service staff and other staff not providing direct care working in housing with services settings as part of the housing with services registration application and renewal application process in accordance with section 144D.03. The commissioner may also request and review training records at any time during the year; and

(3) for housing managers, the commissioner shall review the statement verifying compliance with the required training described in section 144D.10, paragraph (d), through the housing with services registration application and renewal application process in accordance with section 144D.03. The commissioner may also request and review training records at any time during the year.

(b) The commissioner shall specify the required forms and what constitutes sufficient training records for the items listed in paragraph (a), clauses (1) to (3).

Subd. 2. **Fines for noncompliance.** (a) Beginning January 1, 2017, the commissioner may impose a \$200 fine for every staff person required to obtain dementia care training who does not have training records to show compliance. For violations of subdivision 1, paragraph (a), clause (1), the fine will be imposed upon the home care provider, and may be appealed under the contested case procedure in section 144A.475, subdivisions 3a, 4, and 7. For violations of subdivision 1, paragraph (a), clauses (2) and (3), the fine will be imposed on the housing with services registrant and may be appealed under the contested case procedure in section 144A.475, subdivisions 3a, 4, and 7. Prior to imposing the fine, the commissioner must allow two weeks for staff to complete the required training. Fines collected under this section shall be deposited in the state treasury and credited to the state government special revenue fund.

(b) The housing with services registrant and home care provider must allow for the required training as part of employee and staff duties. Imposition of a fine by the commissioner does not negate the need for the required training. Continued noncompliance with the requirements of sections 144D.065 and 144D.10 may result in revocation or nonrenewal of the housing with services registration or home care license. The commissioner shall make public the list of all housing with services establishments that have complied with the training requirements.

Subd. 3. **Technical assistance.** From January 1, 2016, to December 31, 2016, the commissioner shall provide technical assistance instead of imposing fines for noncompliance with the training requirements. During the year of technical assistance, the commissioner shall review the training records to determine if the records meet the requirements and inform the home care provider. The commissioner shall also provide information about available training resources.

#### **144D.066 ENFORCEMENT OF DEMENTIA CARE TRAINING REQUIREMENTS.**

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(2) for dementia care training standards in section 144D.065, the commissioner shall review training records for maintenance, housekeeping, and food service staff and other staff not providing direct care working in housing with services settings as part of the housing with services registration application and renewal application process in accordance with section 144D.03. The commissioner may also request and review training records at any time during the year; and

(3) for housing managers, the commissioner shall review the statement verifying compliance with the required training described in section 144D.10, paragraph (d), through the housing with services registration application and renewal application process in accordance with section 144D.03. The commissioner may also request and review training records at any time during the year.

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(b) The housing with services registrant and home care provider must allow for the required training as part of employee and staff duties. Imposition of a fine by the commissioner does not negate the need for the required training. Continued noncompliance with the requirements of sections 144D.065 and 144D.10 may result in revocation or nonrenewal of the housing with services registration or home care license. The commissioner shall make public the list of all housing with services establishments that have complied with the training requirements.

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#### **144D.07 RESTRAINTS.**

Residents must be free from any physical or chemical restraints imposed for purposes of discipline or convenience.

#### **144D.08 UNIFORM CONSUMER INFORMATION GUIDE.**

All housing with services establishments shall make available to all prospective and current residents information consistent with the uniform format and the required components adopted by the commissioner under section 144G.06. This section does not apply to an establishment registered under section 144D.025 serving the homeless.

#### **144D.09 TERMINATION OF LEASE.**

The housing with services establishment shall include with notice of termination of lease information about how to contact the ombudsman for long-term care, including the address and telephone number along with a statement of how to request problem-solving assistance.

#### **144D.10 MANAGER REQUIREMENTS.**

(a) The person primarily responsible for oversight and management of a housing with services establishment, as designated by the owner of the housing with services establishment, must obtain at least 30 hours of continuing education every two years of employment as the manager in topics relevant to the operations of the housing with services establishment and the needs of its tenants. Continuing education earned to maintain a professional license, such as nursing home administrator license, nursing license, social worker license, and real estate license, can be used to complete this requirement.

(b) For managers of establishments identified in section 325F.72, this continuing education must include at least eight hours of documented training on the topics identified in section 144D.065, paragraph (b), within 160 working hours of hire, and two hours of training on these topics for each 12 months of employment thereafter.

(c) For managers of establishments not covered by section 325F.72, but who provide assisted living services under chapter 144G, this continuing education must include at least four hours of documented training on the topics identified in section 144D.065, paragraph (b), within 160 working hours of hire, and two hours of training on these topics for each 12 months of employment thereafter.

(d) A statement verifying compliance with the continuing education requirement must be included in the housing with services establishment's annual registration to the commissioner of health. The establishment must maintain records for at least three years demonstrating that the person primarily responsible for oversight and management of the establishment has attended educational programs as required by this section.

(e) New managers may satisfy the initial dementia training requirements by producing written proof of previously completed required training within the past 18 months.

(f) This section does not apply to an establishment registered under section 144D.025 serving the homeless.

#### **144D.11 EMERGENCY PLANNING.**

(a) Each registered housing with services establishment must meet the following requirements:

(1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in-place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency;

(2) post an emergency disaster plan prominently;

(3) provide building emergency exit diagrams to all tenants upon signing a lease;

(4) post emergency exit diagrams on each floor; and

(5) have a written policy and procedure regarding missing tenants.

(b) Each registered housing with services establishment must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training available to all tenants annually. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site.

(c) Each registered housing with services location must conduct and document a fire drill or other emergency drill at least every six months. To the extent possible, drills must be coordinated with local fire departments or other community emergency resources.

#### **144G.01 DEFINITIONS.**

##### **144G.01 DEFINITIONS.**

Subdivision 1. **Scope; other definitions.** For purposes of sections 144G.01 to 144G.05, the following definitions apply. In addition, the definitions provided in section 144D.01 also apply to sections 144G.01 to 144G.05.

Subd. 2. **Assisted living.** "Assisted living" means a service or package of services advertised, marketed, or otherwise described, offered, or promoted using the phrase "assisted living" either alone or in combination with other words, whether orally or in writing, and which is subject to the requirements of this chapter.

Subd. 3. **Assisted living client; client.** "Assisted living client" or "client" means a housing with services resident who receives assisted living that is subject to the requirements of this chapter.

Subd. 4. **Commissioner.** "Commissioner" means the commissioner of health.

#### **144G.01 DEFINITIONS.**

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Subd. 4. **Commissioner.** "Commissioner" means the commissioner of health.

#### **144G.02 ASSISTED LIVING; PROTECTED TITLE; REGULATORY FUNCTION.**

#### **144G.02 ASSISTED LIVING; PROTECTED TITLE; REGULATORY FUNCTION.**

Subdivision 1. **Protected title; restriction on use.** No person or entity may use the phrase "assisted living," whether alone or in combination with other words and whether orally or in writing, to advertise, market, or otherwise describe, offer, or promote itself, or any housing, service, service package, or program that it provides within this state, unless the person or entity is a housing with services establishment that meets the requirements of this chapter, or is a person or entity that provides some or all components of assisted living that meet the requirements of this chapter. A person or entity entitled to use the phrase "assisted living" shall use the phrase only in the context of its participation in assisted living that meets the requirements of this chapter. A housing with services establishment offering or providing assisted living that is not made available to residents in all of its housing units shall identify the number or location of the units in which assisted living is available, and may not use the term "assisted living" in the name of the establishment registered with the commissioner under chapter 144D, or in the name the establishment uses to identify itself to residents or the public.

Subd. 2. **Authority of commissioner.** (a) The commissioner, upon receipt of information that may indicate the failure of a housing with services establishment, the arranged home care provider, an assisted living client, or an assisted living client's representative to comply with a legal requirement to which one or more of the entities may be subject, shall make appropriate referrals to other governmental agencies and entities having jurisdiction over the subject matter. The commissioner may also make referrals to any public or private agency the commissioner considers available for appropriate assistance to those involved.

(b) In addition to the authority with respect to licensed home care providers under section 144A.45 and with respect to housing with services establishments under chapter 144D, the commissioner shall have standing to bring an action for injunctive relief in the district court in the district in which a housing with services establishment is located to compel the housing with services establishment or the arranged home care provider to meet the requirements of this chapter or other requirements of the state or of any county or local governmental unit to which the establishment or arranged home care provider is otherwise subject. Proceedings for securing an injunction may be brought by the commissioner through the attorney general or through the appropriate county attorney. The sanctions in this section do not restrict the availability of other sanctions.

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is available, and may not use the term "assisted living" in the name of the establishment registered with the commissioner under chapter 144D, or in the name the establishment uses to identify itself to residents or the public.

Subd. 2. **Authority of commissioner.** (a) The commissioner, upon receipt of information that may indicate the failure of a housing with services establishment, the arranged home care provider, an assisted living client, or an assisted living client's representative to comply with a legal requirement to which one or more of the entities may be subject, shall make appropriate referrals to other governmental agencies and entities having jurisdiction over the subject matter. The commissioner may also make referrals to any public or private agency the commissioner considers available for appropriate assistance to those involved.

(b) In addition to the authority with respect to licensed home care providers under section 144A.45 and with respect to housing with services establishments under chapter 144D, the commissioner shall have standing to bring an action for injunctive relief in the district court in the district in which a housing with services establishment is located to compel the housing with services establishment or the arranged home care provider to meet the requirements of this chapter or other requirements of the state or of any county or local governmental unit to which the establishment or arranged home care provider is otherwise subject. Proceedings for securing an injunction may be brought by the commissioner through the attorney general or through the appropriate county attorney. The sanctions in this section do not restrict the availability of other sanctions.

### **144G.03 ASSISTED LIVING REQUIREMENTS.**

### **144G.03 ASSISTED LIVING REQUIREMENTS.**

Subdivision 1. **Verification in annual registration.** A registered housing with services establishment using the phrase "assisted living," pursuant to section 144G.02, subdivision 1, shall verify to the commissioner in its annual registration pursuant to chapter 144D that the establishment is complying with sections 144G.01 to 144G.05, as applicable.

Subd. 2. **Minimum requirements for assisted living.** (a) Assisted living shall be provided or made available only to individuals residing in a registered housing with services establishment. Except as expressly stated in this chapter, a person or entity offering assisted living may define the available services and may offer assisted living to all or some of the residents of a housing with services establishment. The services that comprise assisted living may be provided or made available directly by a housing with services establishment or by persons or entities with which the housing with services establishment has made arrangements.

(b) A person or entity entitled to use the phrase "assisted living," according to section 144G.02, subdivision 1, shall do so only with respect to a housing with services establishment, or a service, service package, or program available within a housing with services establishment that, at a minimum:

(1) provides or makes available health-related services under a home care license. At a minimum, health-related services must include:

(i) assistance with self-administration of medication, medication management, or medication administration as defined in section 144A.43; and

(ii) assistance with at least three of the following seven activities of daily living: bathing, dressing, grooming, eating, transferring, continence care, and toileting.

All health-related services shall be provided in a manner that complies with applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285;

(2) provides necessary assessments of the physical and cognitive needs of assisted living clients by a registered nurse, as required by applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285;

(3) has and maintains a system for delegation of health care activities to unlicensed personnel by a registered nurse, including supervision and evaluation of the delegated activities as required by applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285;

(4) provides staff access to an on-call registered nurse 24 hours per day, seven days per week;

(5) has and maintains a system to check on each assisted living client at least daily;

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(6) provides a means for assisted living clients to request assistance for health and safety needs 24 hours per day, seven days per week, from the establishment or a person or entity with which the establishment has made arrangements;

(7) has a person or persons available 24 hours per day, seven days per week, who is responsible for responding to the requests of assisted living clients for assistance with health or safety needs, who shall be:

(i) awake;

(ii) located in the same building, in an attached building, or on a contiguous campus with the housing with services establishment in order to respond within a reasonable amount of time;

(iii) capable of communicating with assisted living clients;

(iv) capable of recognizing the need for assistance;

(v) capable of providing either the assistance required or summoning the appropriate assistance; and

(vi) capable of following directions;

(8) offers to provide or make available at least the following supportive services to assisted living clients:

(i) two meals per day;

(ii) weekly housekeeping;

(iii) weekly laundry service;

(iv) upon the request of the client, reasonable assistance with arranging for transportation to medical and social services appointments, and the name of or other identifying information about the person or persons responsible for providing this assistance;

(v) upon the request of the client, reasonable assistance with accessing community resources and social services available in the community, and the name of or other identifying information about the person or persons responsible for providing this assistance; and

(vi) periodic opportunities for socialization; and

(9) makes available to all prospective and current assisted living clients information consistent with the uniform format and the required components adopted by the commissioner under section 144G.06. This information must be made available beginning no later than six months after the commissioner makes the uniform format and required components available to providers according to section 144G.06.

**Subd. 3. Exemption from awake-staff requirement.** A housing with services establishment that offers or provides assisted living is exempt from the requirement in subdivision 2, paragraph (b), clause (7), item (i), that the person or persons available and responsible for responding to requests for assistance must be awake, if the establishment meets the following requirements:

(1) the establishment has a maximum capacity to serve 12 or fewer assisted living clients;

(2) the person or persons available and responsible for responding to requests for assistance are physically present within the housing with services establishment in which the assisted living clients reside;

(3) the establishment has a system in place that is compatible with the health, safety, and welfare of the establishment's assisted living clients;

(4) the establishment's housing with services contract, as required by section 144D.04, includes a statement disclosing the establishment's qualification for, and intention to rely upon, this exemption;

(5) the establishment files with the commissioner, for purposes of public information but not review or approval by the commissioner, a statement describing how the establishment meets the conditions in clauses (1) to (4), and makes a copy of this statement available to actual and prospective assisted living clients; and

(6) the establishment indicates on its housing with services registration, under section 144D.02 or 144D.03, as applicable, that it qualifies for and intends to rely upon the exemption under this subdivision.

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Subd. 4. **Nursing assessment.** (a) A housing with services establishment offering or providing assisted living shall:

(1) offer to have the arranged home care provider conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a service plan prior to the date on which a prospective resident executes a contract with a housing with services establishment or the date on which a prospective resident moves in, whichever is earlier; and

(2) inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a housing with services establishment or the date on which a prospective resident moves in, whichever is earlier.

(b) An arranged home care provider is not obligated to conduct a nursing assessment by a registered nurse when requested by a prospective resident if either the geographic distance between the prospective resident and the provider, or urgent or unexpected circumstances, do not permit the assessment to be conducted prior to the date on which the prospective resident executes a contract or moves in, whichever is earlier. When such circumstances occur, the arranged home care provider shall offer to conduct a telephone conference whenever reasonably possible.

(c) The arranged home care provider shall comply with applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285, with respect to the provision of a nursing assessment prior to the delivery of nursing services and the execution of a home care service plan or service agreement.

Subd. 5. **Assistance with arranged home care provider.** The housing with services establishment shall provide each assisted living client with identifying information about a person or persons reasonably available to assist the client with concerns the client may have with respect to the services provided by the arranged home care provider. The establishment shall keep each assisted living client reasonably informed of any changes in the personnel referenced in this subdivision. Upon request of the assisted living client, such personnel or designee shall provide reasonable assistance to the assisted living client in addressing concerns regarding services provided by the arranged home care provider.

Subd. 6. **Termination of housing with services contract.** If a housing with services establishment terminates a housing with services contract with an assisted living client, the establishment shall provide the assisted living client, and the legal or designated representative of the assisted living client, if any, with a written notice of termination which includes the following information:

(1) the effective date of termination;

(2) the section of the contract that authorizes the termination;

(3) without extending the termination notice period, an affirmative offer to meet with the assisted living client and, if applicable, client representatives, within no more than five business days of the date of the termination notice to discuss the termination;

(4) an explanation that:

(i) the assisted living client must vacate the apartment, along with all personal possessions, on or before the effective date of termination;

(ii) failure to vacate the apartment by the date of termination may result in the filing of an eviction action in court by the establishment, and that the assisted living client may present a defense, if any, to the court at that time; and

(iii) the assisted living client may seek legal counsel in connection with the notice of termination;

(5) a statement that, with respect to the notice of termination, reasonable accommodation is available for the disability of the assisted living client, if any; and

(6) the name and contact information of the representative of the establishment with whom the assisted living client or client representatives may discuss the notice of termination.

Subdivision 1. **Verification in annual registration.** A registered housing with services establishment using the phrase "assisted living," pursuant to section 144G.02, subdivision 1, shall verify to the commissioner in its annual registration pursuant to chapter 144D that the establishment is complying with sections 144G.01 to 144G.05, as applicable.

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Subd. 2. **Minimum requirements for assisted living.** (a) Assisted living shall be provided or made available only to individuals residing in a registered housing with services establishment. Except as expressly stated in this chapter, a person or entity offering assisted living may define the available services and may offer assisted living to all or some of the residents of a housing with services establishment. The services that comprise assisted living may be provided or made available directly by a housing with services establishment or by persons or entities with which the housing with services establishment has made arrangements.

(b) A person or entity entitled to use the phrase "assisted living," according to section 144G.02, subdivision 1, shall do so only with respect to a housing with services establishment, or a service, service package, or program available within a housing with services establishment that, at a minimum:

(1) provides or makes available health-related services under a home care license. At a minimum, health-related services must include:

(i) assistance with self-administration of medication, medication management, or medication administration as defined in section 144A.43; and

(ii) assistance with at least three of the following seven activities of daily living: bathing, dressing, grooming, eating, transferring, continence care, and toileting.

All health-related services shall be provided in a manner that complies with applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285;

(2) provides necessary assessments of the physical and cognitive needs of assisted living clients by a registered nurse, as required by applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285;

(3) has and maintains a system for delegation of health care activities to unlicensed personnel by a registered nurse, including supervision and evaluation of the delegated activities as required by applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285;

(4) provides staff access to an on-call registered nurse 24 hours per day, seven days per week;

(5) has and maintains a system to check on each assisted living client at least daily;

(6) provides a means for assisted living clients to request assistance for health and safety needs 24 hours per day, seven days per week, from the establishment or a person or entity with which the establishment has made arrangements;

(7) has a person or persons available 24 hours per day, seven days per week, who is responsible for responding to the requests of assisted living clients for assistance with health or safety needs, who shall be:

(i) awake;

(ii) located in the same building, in an attached building, or on a contiguous campus with the housing with services establishment in order to respond within a reasonable amount of time;

(iii) capable of communicating with assisted living clients;

(iv) capable of recognizing the need for assistance;

(v) capable of providing either the assistance required or summoning the appropriate assistance; and

(vi) capable of following directions;

(8) offers to provide or make available at least the following supportive services to assisted living clients:

(i) two meals per day;

(ii) weekly housekeeping;

(iii) weekly laundry service;

(iv) upon the request of the client, reasonable assistance with arranging for transportation to medical and social services appointments, and the name of or other identifying information about the person or persons responsible for providing this assistance;

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(v) upon the request of the client, reasonable assistance with accessing community resources and social services available in the community, and the name of or other identifying information about the person or persons responsible for providing this assistance; and

(vi) periodic opportunities for socialization; and

(9) makes available to all prospective and current assisted living clients information consistent with the uniform format and the required components adopted by the commissioner under section 144G.06. This information must be made available beginning no later than six months after the commissioner makes the uniform format and required components available to providers according to section 144G.06.

**Subd. 3. Exemption from awake-staff requirement.** A housing with services establishment that offers or provides assisted living is exempt from the requirement in subdivision 2, paragraph (b), clause (7), item (i), that the person or persons available and responsible for responding to requests for assistance must be awake, if the establishment meets the following requirements:

(1) the establishment has a maximum capacity to serve 12 or fewer assisted living clients;

(2) the person or persons available and responsible for responding to requests for assistance are physically present within the housing with services establishment in which the assisted living clients reside;

(3) the establishment has a system in place that is compatible with the health, safety, and welfare of the establishment's assisted living clients;

(4) the establishment's housing with services contract, as required by section 144D.04, includes a statement disclosing the establishment's qualification for, and intention to rely upon, this exemption;

(5) the establishment files with the commissioner, for purposes of public information but not review or approval by the commissioner, a statement describing how the establishment meets the conditions in clauses (1) to (4), and makes a copy of this statement available to actual and prospective assisted living clients; and

(6) the establishment indicates on its housing with services registration, under section 144D.02 or 144D.03, as applicable, that it qualifies for and intends to rely upon the exemption under this subdivision.

**Subd. 4. Nursing assessment.** (a) A housing with services establishment offering or providing assisted living shall:

(1) offer to have the arranged home care provider conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a service plan prior to the date on which a prospective resident executes a contract with a housing with services establishment or the date on which a prospective resident moves in, whichever is earlier; and

(2) inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a housing with services establishment or the date on which a prospective resident moves in, whichever is earlier.

(b) An arranged home care provider is not obligated to conduct a nursing assessment by a registered nurse when requested by a prospective resident if either the geographic distance between the prospective resident and the provider, or urgent or unexpected circumstances, do not permit the assessment to be conducted prior to the date on which the prospective resident executes a contract or moves in, whichever is earlier. When such circumstances occur, the arranged home care provider shall offer to conduct a telephone conference whenever reasonably possible.

(c) The arranged home care provider shall comply with applicable home care licensure requirements in chapter 144A and sections 148.171 to 148.285, with respect to the provision of a nursing assessment prior to the delivery of nursing services and the execution of a home care service plan or service agreement.

**Subd. 5. Assistance with arranged home care provider.** The housing with services establishment shall provide each assisted living client with identifying information about a person or persons reasonably available to assist the client with concerns the client may have with respect to the services provided by the arranged home care provider. The establishment shall keep each assisted living client reasonably informed of any changes in the personnel referenced in this subdivision. Upon request of the assisted living client, such personnel or designee shall provide

reasonable assistance to the assisted living client in addressing concerns regarding services provided by the arranged home care provider.

**144G.04 RESERVATION OF RIGHTS.**

Subdivision 1. **Use of services.** Nothing in this chapter requires an assisted living client to utilize any service provided or made available in assisted living.

Subd. 2. **Housing with services contracts.** Nothing in this chapter requires a housing with services establishment to execute or refrain from terminating a housing with services contract with a prospective or current resident who is unable or unwilling to meet the requirements of residency, with or without assistance.

Subd. 3. **Provision of services.** Nothing in this chapter requires the arranged home care provider to offer or continue to provide services under a service agreement or service plan to a prospective or current resident of the establishment whose needs cannot be met by the arranged home care provider.

Subd. 4. **Altering operations; service packages.** Nothing in this chapter requires a housing with services establishment or arranged home care provider offering assisted living to fundamentally alter the nature of the operations of the establishment or the provider in order to accommodate the request or need for facilities or services by any assisted living client, or to refrain from requiring, as a condition of residency, that an assisted living client pay for a package of assisted living services even if the client does not choose to utilize all or some of the services in the package.

**144G.05 REIMBURSEMENT UNDER ASSISTED LIVING SERVICE PACKAGES.**

**144G.05 REIMBURSEMENT UNDER ASSISTED LIVING SERVICE PACKAGES.**

Notwithstanding the provisions of this chapter, the requirements for the elderly waiver program's assisted living payment rates under section 256B.0915, subdivision 3e, shall continue to be effective and providers who do not meet the requirements of this chapter may continue to receive payment under section 256B.0915, subdivision 3e, as long as they continue to meet the definitions and standards for assisted living and assisted living plus set forth in the federally approved Elderly Home and Community Based Services Waiver Program (Control Number 0025.91). Providers of assisted living for the community access for disability inclusion (CADI) and Brain Injury (BI) waivers shall continue to receive payment as long as they continue to meet the definitions and standards for assisted living and assisted living plus set forth in the federally approved CADI and BI waiver plans.

**144G.05 REIMBURSEMENT UNDER ASSISTED LIVING SERVICE PACKAGES.**

Notwithstanding the provisions of this chapter, the requirements for the elderly waiver program's assisted living payment rates under section 256B.0915, subdivision 3e, shall continue to be effective and providers who do not meet the requirements of this chapter may continue to receive payment under section 256B.0915, subdivision 3e, as long as they continue to meet the definitions and standards for assisted living and assisted living plus set forth in the federally approved Elderly Home and Community Based Services Waiver Program (Control Number 0025.91). Providers of assisted living for the community access for disability inclusion (CADI) and Brain Injury (BI) waivers shall continue to receive payment as long as they continue to meet the definitions and standards for assisted living and assisted living plus set forth in the federally approved CADI and BI waiver plans.

**144G.06 UNIFORM CONSUMER INFORMATION GUIDE.**

**144G.06 UNIFORM CONSUMER INFORMATION GUIDE.**

The commissioner shall adopt a uniform format for the guide to be used by individual providers, and the required components of materials to be used by providers to inform assisted living clients of their legal rights, and shall make the uniform format and the required components available to assisted living providers.

**144G.06 UNIFORM CONSUMER INFORMATION GUIDE.**

The commissioner shall adopt a uniform format for the guide to be used by individual providers, and the required components of materials to be used by providers to inform assisted living clients of their legal rights, and shall make the uniform format and the required components available to assisted living providers.