## S.F. No. 302, as introduced - 87th Legislative Session (2011-2012) [11-0868]

### SENATE state of minnesota eighty-seventh legislature

S.F. No. 302

#### (SENATE AUTHORS: VANDEVEER, Hann, Sparks, Brown and Howe)

| DATE       | D-PG  | OFFICIAL STATUS                              |
|------------|-------|--|
| 02/14/2011 | 239   | Introduction and first reading               |
|            |       | Referred to Commerce and Consumer Protection |
| 03/07/2011 | 433   | Author stricken Scheid                       |
| 05/04/2011 | 1735a | Comm report: To pass as amended              |
|            | 1747  | Second reading                               |
| 05/17/2011 | 2110a | Special Order: Amended                       |
|            | 2110  | Third reading Passed                         |
| 05/18/2011 | 2209  | Author added Howe                            |
| 05/21/2011 | 3037  | Returned from House                          |
|            |       |  |

| 1.1  | A bill for an act   |
|------|---|
| 1.2  | relating to insurance; regulating dental plan contracts and provider audits;                |
| 1.3  | amending Minnesota Statutes 2010, sections 62Q.76, by adding a subdivision;                 |
| 1.4  | 62Q.78, by adding subdivisions.   |
| 1.5  | BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:                                 |
|      |   |
| 1.6  | Section 1. Minnesota Statutes 2010, section 62Q.76, is amended by adding a                  |
| 1.7  | subdivision to read:  |
| 1.8  | Subd. 8. Dental plan contract. "Dental plan contract" means a written agreement             |
| 1.9  | between a dentist or dental clinic and dental organization to provide dental care services. |
|      |   |
| 1.10 | Sec. 2. Minnesota Statutes 2010, section 62Q.78, is amended by adding a subdivision         |
| 1.11 | to read:  |
| 1.12 | Subd. 4. Dental plan contract period. A dental plan contract between a dental               |
| 1.13 | organization and a dentist or dental clinic may not exceed three years. A contract that     |
| 1.14 | is altered or amended by a dental organization within the three-year period may be          |
| 1.15 | substituted for a current contract but is not effective without the written consent of a    |
| 1.16 | dentist or dental clinic. The dentist must receive a copy of the proposed contract for      |
| 1.17 | renewal along with a disclosure by the dental organization of all material changes in terms |
| 1.18 | of the contract or methods of reimbursement from the previous contract.                     |
|      |   |
| 1.19 | Sec. 3. Minnesota Statutes 2010, section 62Q.78, is amended by adding a subdivision         |
| 1.20 | to read:  |
| 1.21 | Subd. 5. Contract amendment. An amendment or change in terms of an existing                 |
| 1.22 | contract between a dental organization and a dentist must be disclosed to the dentist at    |

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| 2.1  | least 120 days before the effective date of the proposed change. A change to a provider's     |
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| 2.2  | fee schedule is not an amendment or change in terms for purposes of this section. A           |
| 2.3  | dental organization may not alter or amend a dental plan contract, or impose an additional    |
| 2.4  | contractual obligation on a dentist or dental clinic, unless the dental organization complies |
| 2.5  | with the requirements of this subdivision.  |
|      |   |
| 2.6  | Sec. 4. Minnesota Statutes 2010, section 62Q.78, is amended by adding a subdivision           |
| 2.7  | to read:  |
| 2.8  | Subd. 6. Provider audits. (a) A dental organization is prohibited from recovering             |
| 2.9  | payments or otherwise withholding payments from a provider.                                   |
| 2.10 | (b) Notwithstanding paragraph (a), a dental organization may recover payments or              |
| 2.11 | withhold payments from a provider after an audit or investigation where the following         |
| 2.12 | circumstances are met:  |
| 2.13 | (1) the dental organization has conducted an audit or investigation of the provider's         |
| 2.14 | actual patient records and claims submissions, reviewed all relevant information and          |
| 2.15 | documentation, and made verified findings following the audit or investigation;               |
| 2.16 | (2) looks back no more than two years from the date the audit or investigation                |
| 2.17 | results are given to the provider; and  |
| 2.18 | (3) the payments or withholding amount do not rely, in any way, on mathematical               |
| 2.19 | extrapolation or other statistical modeling.  |
| 2.20 | (c) If a dental organization conducts a provider audit, the dental organization must          |
| 2.21 | use a licensed Minnesota dentist, who continues to practice chair-side and whose license      |
| 2.22 | is in good standing, to review the charts.  |
| 2.23 | (d) If a dental organization undertakes a provider audit, as referenced in this               |
| 2.24 | subdivision, and determines that payments have been made to a provider for a noncovered       |
| 2.25 | service, the dental organization must issue new explanation of benefit forms advising         |
| 2.26 | patients that they may be responsible for the full amount of the noncovered service.          |
| 2.27 | (e) Payments recovered by a dental organization as a result of a provider audit must          |
| 2.28 | be returned to the entity that sponsored the plan.  |
| 2.29 | (f) As part of any provider audit process, a dental organization shall:                       |
| 2.30 | (1) provide a written explanation to the provider of the reason for the audit and the         |
| 2.31 | process the dental organization intends to use to audit the patient charts, as well as a      |
| 2.32 | written explanation of the processes available to the provider once the dental organization   |
| 2.33 | completes its review of the audited patient records;  |

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| 3.1  | (2) allow the provider at least 120 days from the date that the provider receives the         |
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| 3.2  | verified audit or investigation findings to review, meet, and negotiate a potential informal  |
| 3.3  | resolution to the audit or investigation; and   |
| 3.4  | (3) not be allowed to assess or otherwise require the provider to reimburse the dental        |
| 3.5  | organization for its internal administrative costs, external consultant expenses, attorney    |
| 3.6  | fees, or other costs incurred in conjunction with any audit or investigation.                 |
| 3.7  | (g) For the purpose of this section, fraud means an intentional deception                     |
| 3.8  | or misrepresentation a dentist or dental clinic makes knowing the deception or                |
| 3.9  | misrepresentation could result in an unauthorized benefit or reimbursement. Abuse             |
| 3.10 | means an incident or practice of a dentist or dental clinic that is inconsistent with         |
| 3.11 | accepted business or financial practices and which results in unnecessary cost to a dental    |
| 3.12 | organization.   |
|      |   |
| 3.13 | Sec. 5. Minnesota Statutes 2010, section 62Q.78, is amended by adding a subdivision           |
| 3.14 | to read:  |
| 3.15 | Subd. 7. Payment for covered services. (a) Notwithstanding any other provisions               |
| 3.16 | of law, no dental plan or dental provider agreement of a dental organization contracting      |
| 3.17 | for the provision of dental care services may require, directly or indirectly, that a dentist |
| 3.18 | who is a participating provider provide services to an enrolled participant at a fee set by,  |
| 3.19 | or at a fee subject to the approval of, the dental plan or dental organization, unless the    |
| 3.20 | dental services are covered services.   |
| 3.21 | (b) A health care service contractor or other person providing third-party                    |
| 3.22 | administrator services shall not make available any providers in its dentist network to a     |
| 3.23 | plan that sets dental fees for any services except covered services.                          |
| 3.24 | (c) For purposes of this section, "covered services" means dental care services for           |
| 3.25 | which a reimbursement is available under an enrollee's plan contract.                         |
|      |   |
| 3.26 | Sec. 6. EFFECTIVE DATE.   |

3.27 Sections 1 to 5 are effective August 1, 2011, and apply to dental plans and provider
3.28 agreements entered into or renewed on or after that date.