SENATE STATE OF MINNESOTA EIGHTY-NINTH SESSION

A bill for an act

relating to health occupations; establishing a tiered registry system for spoken

language health care interpreters; appropriating money; amending Minnesota

S.F. No. 2177

(SENATE AUTHORS: WIKLUND, Rosen, Franzen, Hayden and Sheran)

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DATE	D-PG	OFFICIAL STATUS
05/14/2015	3561	Introduction and first reading Referred to Health, Human Services and Housing
03/23/2016 03/30/2016 04/06/2016	5204a 5352a	Comm report: To pass as amended and re-refer to Judiciary Comm report: To pass as amended and re-refer to State and Local Government Comm report: To pass as amended and re-refer to Finance

1.4 1.5 1.6	Statutes 2015 Supplement, section 256B.0625, subdivision 18a; proposing coding for new law in Minnesota Statutes, chapter 148; repealing Minnesota Statutes 2014, section 144.058.
1.7	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:
1.8	Section 1. [148.9981] DEFINITIONS.
1.9	Subdivision 1. Applicability. The definitions in this section apply to sections
1.10	148.9981 to 148.9987.
1.11	Subd. 2. Advisory council. "Advisory council" means the Spoken Language Health
1.12	Care Interpreter Advisory Council established in section 148.9986.
1.13	Subd. 3. Code of ethics. "Code of ethics" means the National Code of Ethics for
1.14	<u>Interpreters in Health Care</u> , as published by the National Council on Interpreting in Health
1.15	Care or its successor, or the International Medical Interpreters Association or its successor.
1.16	Subd. 4. Commissioner. "Commissioner" means the commissioner of health.
1.17	Subd. 5. Common languages. "Common languages" mean the ten most frequent
1.18	languages without regard to dialect in Minnesota for which interpreters are listed on
1.19	the registry.
1.20	Subd. 6. Interpreting standards of practice. "Interpreting standards of practice"
1.21	means the interpreting standards of practice in health care as published by the National
1.22	Council on Interpreting in Health Care or its successor, or the International Medical
1.23	Interpreters Association or its successor.
1.24	Subd. 7. Registry. "Registry" means a database of spoken language health
1.25	care interpreters in Minnesota who have met the qualifications described under section

Section 1.

148.9982, subdivision 2, 3, 4, or 5, which shall be maintained by the commissioner of health.

Subd. 8. **Remote interpretation.** "Remote interpretation" means providing spoken language interpreting services via a telephone or by video conferencing.

Subd. 9. Spoken language health care interpreter or interpreter. "Spoken language health care interpreter" or "interpreter" means an individual who receives compensation or other remuneration for providing spoken language interpreter services for patients with limited English proficiency within a medical setting either by face-to-face interpretation or remote interpretation.

Subd. 10. Spoken language interpreting services. "Spoken language interpreting services" means the conversion of one spoken language into another by an interpreter for the purpose of facilitating communication between a patient and a health care provider who do not share a common spoken language.

Sec. 2. [148.9982] REGISTRY.

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Subdivision 1. **Establishment.** (a) By July 1, 2017, the commissioner of health shall establish and maintain a registry for spoken language health care interpreters. The registry shall contain four separate tiers based on different qualification standards for education and training.

- (b) An individual who wants to be listed on the registry must submit an application to the commissioner on a form provided by the commissioner along with all applicable fees required under section 148.9987. The form must include the applicant's name; Social Security number; business address and telephone number, or home address and telephone number if the applicant has a home office; the applicant's employer or the agencies with which the applicant is affiliated; the employer's or agencies' addresses and telephone numbers; and the languages the applicant is qualified to interpret.
- (c) Upon receipt of the application, the commissioner shall determine if the applicant meets the requirements for the applicable registry tier. The commissioner may request further information from the applicant if the information provided is not complete or accurate. The commissioner shall notify the applicant of action taken on the application, and if the application is denied, the grounds for denying the application.
- (d) If the commissioner denies an application, the applicant may apply for a lower tier or may reapply for the same tier at a later date. If an applicant applies for a different tier or reapplies for the same tier, the applicant must submit with the new application the applicable fees under section 148.9987.

Sec. 2. 2

3.1	(e) Applicants who qualify for different tiers for different languages shall only be
3.2	required to complete one application and submit with the application the fee associated
3.3	with the highest tier for which the applicant is applying.
3.4	(f) The commissioner may request, as deemed necessary, additional information
3.5	from an applicant to determine or verify qualifications or collect information to manage
3.6	the registry or monitor the field of health care interpreting.
3.7	Subd. 2. Tier 1 requirements. The commissioner shall include on the tier 1 registry
3.8	an applicant who meets the following requirements:
3.9	(1) is at least 18 years of age;
3.10	(2) passes an examination approved by the commissioner on basic medical
3.11	terminology in English;
3.12	(3) passes an examination approved by the commissioner on interpreter ethics and
3.13	standards of practice; and
3.14	(4) affirms by signature, including electronic signature, that the applicant has read
3.15	the code of ethics and interpreting standards of practice identified on the registry Web
3.16	site and agrees to abide by them.
3.17	Subd. 3. Tier 2 requirements. The commissioner shall include on the tier 2 registry
3.18	an applicant who meets the requirements for tier 1 described under subdivision 2 and who:
3.19	(1) effective July 1, 2017, to June 30, 2018, provides proof of successfully
3.20	completing a training program for medical interpreters approved by the commissioner that
3.21	is, at a minimum, 40 hours in length; or
3.22	(2) effective July 1, 2018, provides proof of successfully completing a training
3.23	program for medical interpreters approved by the commissioner that is, at a minimum,
3.24	60 hours in length; or a 40-hour training program approved by the commissioner, plus
3.25	an additional 20 hours of interpreter skills training approved by the commissioner.
3.26	This training shall not be restricted to Minnesota-based programs and may have been
3.27	completed by the applicant prior to July 1, 2017.
3.28	Subd. 4. Tier 3 requirements. The commissioner shall include on the tier 3 registry
3.29	an applicant who meets the requirements for tier 1 described under subdivision 2 and who:
3.30	(1) has a national certification in health care interpreting that does not include a
3.31	performance examination from a certifying organization approved by the commissioner; or
3.32	(2) provides proof of successfully completing an interpreting certification program
3.33	from an accredited United States academic institution approved by the commissioner
3.34	that is, at a minimum, 18 semester credits.

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4.1	Subd. 5. Tier 4 requirements. (a) The commissioner shall include on the tier 4
4.2	registry an applicant who meets the requirements for tier 1 described under subdivision 2
4.3	and who:
4.4	(1) has a national certification from a certifying organization approved by the
4.5	commissioner in health care interpreting that includes a performance examination in the
4.6	non-English language in which the interpreter is registering to interpret; or
4.7	(2)(i) has an associate's degree or higher in interpreting from an accredited United
4.8	States academic institution. The degree and institution must be approved by the
4.9	commissioner and the degree must include a minimum of three semester credits in medical
4.10	terminology or medical interpreting; and
4.11	(ii) has achieved a score of "advanced mid" or higher on the American Council on
4.12	the Teaching of Foreign Languages Oral Proficiency Interview in a non-English language
4.13	in which the interpreter is registering to interpret.
4.14	(b) The commissioner, in consultation with the advisory council, may approve
4.15	alternative means of meeting oral proficiency requirements for tier 4 for languages
4.16	in which the American Council of Teaching of Foreign Languages Oral Proficiency
4.17	Interview is not available.
4.18	(c) The commissioner, in consultation with the advisory council, may approve a
4.19	degree from an educational institution from a foreign country as meeting the associate's
4.20	degree requirement in paragraph (a), clause (2). The commissioner may assess the
4.21	applicant a fee to cover the cost of foreign credential evaluation services approved by
4.22	the commissioner, in consultation with the advisory council, and any additional steps
4.23	necessary to process the application. Any assessed fee must be paid by the interpreter
4.24	before the interpreter will be registered.
4.25	Subd. 6. Change of name and address. Registered spoken language health
4.26	care interpreters who change their name, address, or e-mail address must inform the
4.27	commissioner in writing of the change within 30 days. All notices or other correspondence
4.28	mailed to the interpreter's address or e-mail address on file with the commissioner shall
4.29	be considered as having been received by the interpreter.
4.30	Subd. 7. Data. Section 13.41 applies to government data of the commissioner
4.31	on applicants and registered interpreters.
4.32	Sec. 3. [148.9983] RENEWAL.
4.33	Subdivision 1. Registry period. Listing on the registry is valid for a one-year
4.34	period. To renew inclusion on the registry, an interpreter must submit:

Sec. 3. 4

(1) a renewal application on a form provided by the commissioner;

	(2) a continuing education report on a form provided by the commissioner as
spe	eified under section 148.9985; and
	(3) the required fees under section 148.9987.
	Subd. 2. Notice. (a) Sixty days before the registry expiration date, the commissioner
sha	l send out a renewal notice to the spoken language health care interpreter's last known
add	ress or e-mail address on file with the commissioner. The notice must include an
app	lication for renewal and the amount of the fee required for renewal. If the interpreter
doe	s not receive the renewal notice, the interpreter is still required to meet the deadline for
rene	ewal to qualify for continuous inclusion on the registry.
	(b) An application for renewal must be received by the commissioner or postmarked
at le	east 30 calendar days before the registry expiration date.
	Subd. 3. Late fee. A renewal application submitted after the renewal deadline
date	e must include the late fee specified in section 148.9987. Fees for late renewal shall
not	be prorated.
	Subd. 4. Lapse in renewal. An interpreter whose registry listing has been expired
for	a period of one year or longer must submit a new application to be listed on the registry
inst	ead of a renewal application.
Ş	Sec. 4. [148.9984] DISCIPLINARY ACTIONS; OVERSIGHT OF
	Sec. 4. [148.9984] DISCIPLINARY ACTIONS; OVERSIGHT OF MPLAINTS.
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(3) censure or reprimand the interpreter.

Subd. 4. Reinstatement requirements after disciplinary action. Interpreters who have been removed from the registry or who have had their practice suspended may request and provide justification for reinstatement following the period of suspension

specified by the commissioner. The requirements of sections 148.9981 to 148.9987 for

(2) impose limitations or conditions on the interpreter's practice, impose

rehabilitation requirements, or require practice under supervision; or

Sec. 4. 6

any one or more of the following actions:

(1) remove the interpreter from the registry;

SF2177	REVISOR	LCB	S2177-2	2nd Engrossment

registry renewal and any other conditions imposed by the commissioner must be met
before the interpreter may be listed on the registry or have the right to practice reinstated.

Sec. 5. [148.9985] CONTINUING EDUCATION.

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Subdivision 1. Course approval. The advisory council shall approve continuing education courses and training. A course that has not been approved by the advisory council may be submitted, but may be disapproved by the commissioner. If the course is disapproved, it shall not count toward the continuing education requirement. The interpreter must complete the following hours of continuing education during each one-year registry period:

- (1) for tier 2 interpreters, a minimum of four contact hours of continuing education;
- (2) for tier 3 interpreters, a minimum of six contact hours of continuing education; and
- (3) for tier 4 interpreters, a minimum of eight contact hours of continuing education.
- Contact hours shall be prorated for interpreters who are assigned a registry cycle of less than one year.
- Subd. 2. Continuing education verification. Each spoken language health care interpreter shall submit with a renewal application a continuing education report on a form provided by the commissioner that indicates that the interpreter has met the continuing education requirements of this section. The form shall include the following information:
- 7.19 (1) the title of the continuing education activity;
- 7.20 (2) a brief description of the activity;
- 7.21 (3) the sponsor, presenter, or author;
- 7.22 (4) the location and attendance dates;
- 7.23 (5) the number of contact hours; and
- 7.24 (6) the interpreter's notarized affirmation that the information is true and correct.
- 7.25 Subd. 3. Audit. The commissioner or advisory council may audit a percentage of the continuing education reports based on a random selection.

Sec. 6. [148.9986] SPOKEN LANGUAGE HEALTH CARE INTERPRETER ADVISORY COUNCIL.

Subdivision 1. **Establishment.** The commissioner shall appoint 12 members to a Spoken Language Health Care Interpreter Advisory Council consisting of the following members:

(1) three members who are interpreters listed on the roster prior to July 1, 2017, or on the registry after July 1, 2017, and who are Minnesota residents. Of these members, each must be an interpreter for a different language; at least one must have a national

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collection of registration fees and advise the commissioner, if necessary, to recommend an

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adjustment to the registration fees;

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(8) identify barriers to meeting tier requirements and make recommendations to the 9.1 9.2 commissioner for addressing these barriers; (9) identify and make recommendations to the commissioner for Web distribution of 9.3 patient and provider education materials on working with an interpreter and on reporting 9.4 interpreter behavior as identified in section 148.9984; and 9.5 (10) review and update as necessary the process for determining common languages. 9.6 **EFFECTIVE DATE.** This section is effective July 1, 2016. 9.7 9.8 Sec. 7. [148.9987] FEES. Subdivision 1. Fees. (a) The initial and renewal application fees for interpreters 9.9 listed on the registry shall be established by the commissioner not to exceed \$...... 9.10 9.11 (b) The renewal late fee for the registry shall be established by the commissioner not to exceed \$30. 9.12 (c) If the commissioner must translate a document to verify whether a foreign degree 9.13 qualifies for registration for tier 4, the commissioner may assess a fee equal to the actual 9.14 cost of translation and additional effort necessary to process the application. 9.15 9.16 Subd. 2. **Nonrefundable fees.** The fees in this section are nonrefundable. Subd. 3. **Deposit.** Fees received under sections 148.9981 to 148.9987 shall be 9.17 deposited in the state government special revenue fund. 9.18 Sec. 8. Minnesota Statutes 2015 Supplement, section 256B.0625, subdivision 18a, 9.19 is amended to read: 9.20 Subd. 18a. Access to medical services. (a) Medical assistance reimbursement for 9.21 meals for persons traveling to receive medical care may not exceed \$5.50 for breakfast, 9.22 9.23 \$6.50 for lunch, or \$8 for dinner. (b) Medical assistance reimbursement for lodging for persons traveling to receive 9.24 medical care may not exceed \$50 per day unless prior authorized by the local agency. 9.25 (c) Regardless of the number of employees that an enrolled health care provider may 9.26 have, medical assistance covers sign and oral spoken language health care interpreter 9.27 services when provided by an enrolled health care provider during the course of providing 9.28 a direct, person-to-person covered health care service to an enrolled recipient with limited 9.29 English proficiency or who has a hearing loss and uses interpreting services. Coverage 9.30 for face-to-face oral language spoken language health care interpreter services shall be 9.31 provided only if the oral language spoken language health care interpreter used by the 9.32 enrolled health care provider is listed in on the registry or roster established under section 9.33 9.34 144.058 or the registry established under sections 148.9981 to 148.9987. Beginning July

Sec. 8. 9

SF2177	REVISOR	LCB	S2177-2	2nd Engrossment
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1, 2018, coverage for spoken language health care interpreter services shall be provided only if the spoken language health care interpreter used by the enrolled health care provider is listed on the registry established under sections 148.9981 to 148.9987.

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Sec. 9. STRATIFIED MEDICAL ASSISTANCE REIMBURSEMENT SYSTEM FOR SPOKEN LANGUAGE HEALTH CARE INTERPRETERS.

- (a) The commissioner of human services, in consultation with the commissioner of health, the Spoken Language Health Care Interpreter Advisory Council established under Minnesota Statutes, section 148.9986, and representatives from the interpreting stakeholder community at large, shall study and make recommendations for creating a tiered reimbursement system for the Minnesota public health care programs for spoken language health care interpreters based on the different tiers of the spoken language health care interpreters registry established by the commissioner of health under Minnesota Statutes, sections 148.9981 to 148.9987.
- (b) The commissioner shall submit the proposed reimbursement system, including the fiscal costs for the proposed system to the chairs and ranking minority members of the house of representatives and senate committees with jurisdiction over health and human services policy and finance by January 15, 2017.

Sec. 10. <u>INITIAL SPOKEN LANGUAGE HEALTH CARE ADVISORY</u> COUNCIL MEETING.

The commissioner of health shall convene the first meeting of the Spoken Language

Health Care Advisory Council by October 1, 2016.

Sec. 11. EVALUATION OF SPOKEN LANGUAGE HEALTH CARE INTERPRETER REGISTRY FEES.

The commissioner of health shall review the fees established under Minnesota

Statutes, section 148.9987, and ensure that the fees are at an appropriate level to recover the costs involved in implementing the spoken language health care registry. If the commissioner determines that the fees are set at a level that significantly over recovers the cost of implementing the registry, the commissioner shall reduce the fees accordingly effective July 1, 2019.

Sec. 12. APPROPRIATION.

10.31 \$..... in fiscal year 2017 is appropriated from the state government special revenue
10.32 fund to the commissioner of health for the spoken language health care interpreter registry.

Sec. 12.

11.1	This amount includes \$280,000 for onetime start-up costs for the registry that is available
11.2	until June 30, 2019. The base for this appropriation is \$ in fiscal year 2018 and
11.3	\$ in fiscal year 2019.
11.4	\$ in fiscal year 2017 is appropriated from the state government special revenue
11.5	fund to the commissioner of human services to study and submit a proposed stratified
11.6	medical assistance reimbursement system for spoken language health care interpreters.
11.7	Sec. 13. REPEALER.
11.8	Minnesota Statutes 2014, section 144.058, is repealed effective July 1, 2018.

LCB

S2177-2

2nd Engrossment

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SF2177

Sec. 13. 11

APPENDIX

Repealed Minnesota Statutes: S2177-2

144.058 INTERPRETER SERVICES QUALITY INITIATIVE.

- (a) The commissioner of health shall establish a voluntary statewide roster, and develop a plan for a registry and certification process for interpreters who provide high quality, spoken language health care interpreter services. The roster, registry, and certification process shall be based on the findings and recommendations set forth by the Interpreter Services Work Group required under Laws 2007, chapter 147, article 12, section 13.
- (b) By January 1, 2009, the commissioner shall establish a roster of all available interpreters to address access concerns, particularly in rural areas.
 - (c) By January 15, 2010, the commissioner shall:
 - (1) develop a plan for a registry of spoken language health care interpreters, including:
- (i) development of standards for registration that set forth educational requirements, training requirements, demonstration of language proficiency and interpreting skills, agreement to abide by a code of ethics, and a criminal background check;
- (ii) recommendations for appropriate alternate requirements in languages for which testing and training programs do not exist;
 - (iii) recommendations for appropriate fees; and
- (iv) recommendations for establishing and maintaining the standards for inclusion in the registry; and
- (2) develop a plan for implementing a certification process based on national testing and certification processes for spoken language interpreters 12 months after the establishment of a national certification process.
- (d) The commissioner shall consult with the Interpreter Stakeholder Group of the Upper Midwest Translators and Interpreters Association for advice on the standards required to plan for the development of a registry and certification process.
- (e) The commissioner shall charge an annual fee of \$50 to include an interpreter in the roster. Fee revenue shall be deposited in the state government special revenue fund.