

A bill for an act

relating to human services; directing ombudsman for long-term care to expand
volunteer ombudsman program; appropriating money.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

Section 1. **EXPANSION OF VOLUNTEER OMBUDSMAN PROGRAM FOR
LONG-TERM CARE; APPROPRIATION.**

(a) The Office of Ombudsman for Long-Term Care shall expand its volunteer
ombudsman program to better meet the increasing needs of clients receiving long-term
care services. The expanded program must employ a full-time volunteer coordinator and
include a recruitment and training process that focuses on client dispute resolution.

(b) \$200,000 is appropriated from the general fund to the commissioner of human
services for fiscal year 2010, and \$200,000 is appropriated from the general fund to the
commissioner of human services for fiscal year 2011, for the purpose of paragraph (a).
This appropriation shall become part of the base appropriation for this activity.